

AWH4T CoC Leadership Council Meeting Minutes

April 16, 2020 | 9:00am | Zoom Conference Call

Call to Order

The meeting was called to order by Becky Gligo, serving as the Interim Chair.

Roll Call

Attendance record follows minutes.

March Meeting Minutes Approval

James Wagner moved to approve the March meeting minutes with no changes. Jim DeLong seconded the motion. Motion carried.

CoC Leadership Council Representative Discussion

Welcome at-large members – Donnie House, Greg Robinson, Jeff Jaynes, and Major Matt McCord

Discussion of term limits – Our charter states that each leadership council member will serve a two-year term. We need to stagger terms so that members do not all roll off at the same time. Becky will reach out to Leadership Council members to determine interest in the term lengths. We will vote at the next meeting.

Discussion & nomination of Chair – Karen Keith moved to nominate Jeff Hall as the Chair. James Wagner seconded the motion. Motion carried.

Motion to Elect Jeff Hall as Chair – Mack Haltom moved to elect Jeff Hall as Chair. Karen Keith seconded the motion. Motion carried.

Motion to elect Melanie Goldman as Vice Chair - Jim DeLong moved to nominate and elect Melanie Goldman as the Vice Chair. Jeff Jaynes seconded the motion. Motion carried.

Motion to approve Volunteers of America grant letter of support – Pam Richardson explained that the grant will allow VOA to provide more support to veterans experiencing homelessness. Their hope is to serve 15 veterans at any one time throughout the project. The project will look much like their current PSH programming. Mack Haltom moved to approve the grant letter of support. Karen Keith seconded the motion. Motion carried.

Motion to approve CoC NOFA Task Force – Rhene Ritter explained that the NOFA requires a review team. Nancy Curry will serve as the champion for this task group.

Rhene Ritter will serve as staff support. Melanie Goldman moved to approve the CoC NOFA Task Force. Pete Patel seconded the motion. Motion carried.

Point in Time Data

Keith Anderson, Information Services of Oklahoma, presented this year's PIT Data. The information was collected in January 2020. Report is included in appendices.

Lead Agency Report

Housing Solutions (HS) is the lead agency for Tulsa's Continuum of Care, A Way Home for Tulsa.

HS hosted several trainings in partnership with community agencies and Homebase. Trainings can be found on our website, awh4t.org.

HS has supported the emergency response during COVID-19 for people experiencing homelessness in partnership with shelter providers, outreach teams, and Iron Gate. Tulsa will potentially gain temporary control of a hotel that will allow people to self-isolate or quarantine. We will know more at the next meeting. Encampments are not being cleared, and outreach teams are dropping supplies, including food and PPE.

Requests have been submitted to the HUD Offices to move grants from CSC to HS.

HS is working with the City of Tulsa and other community partners to get eviction prevention resources into the courthouse.

HS held its first board meeting. If there are any questions, please contact Becky Gligo.

Overflow Shelter Update

The Overflow Shelter is a partnership between Tulsa Day Center and the Salvation Army to allow for social distancing at those sites. It is located at the former Juvenile Detention Center on Gilcrease Museum Road. This space will house 55 men at night and will potentially serve more men during the day. Iron Gate is providing meals at this site. Case management will be provided in-person and through tele-health. Keith Anderson quickly put together HMIS fields so that we can track data.

To keep updated, join the Slack Channel. It holds the most current information.

To support families, Tulsa Housing Authority has waived late fees for March and rent for April and May. They have also changed their waitlist policy for THA properties, prioritizing people experiencing homelessness for vacancies.

Strategic Planning Q1 Update

Bridget Kurtt DeJong from Homebase provided an update for the first quarter of Strategic Planning. Update is included in appendices.

CoC 101

Bridget Kurtt DeJong from Homebase provided an overview of a Continuum of Care. Presentation is included in appendices.

Public Comments

No public comments.

Meeting Adjourned

Meeting was moved to be adjourned. Greg Shinn seconded the motion. Motion carried and meeting adjourned.

Attendance

Name	Representation	Present
James Wagner	City of Tulsa	Y
Karen Keith	Tulsa County Commissioner	Y
Jeff Hall	Tulsa Housing Authority	Y
Claudia Brierre	INCOG	Y
Melanie Stewart-Goldman	Provider Agency	
Mack Haltom	Provider Agency	Y
Greg Shinn	Provider Agency	Y
Jim DeLong	Participant Advisory Group	Y
Mikayla Troulakis	Youth Advisory Board	N
Pete Patel	Business/Commerce Representative	Y
Nancy Curry	Funder Representative	Y
Greg Robinson	At-Large Representative	Y
Donnie House	At-Large Representative	N
Jeff Jaynes	At-Large Representative	Y
Matt McCord	At-Large Representative	Y

January 23, 2020 Point-in-Time Count Data Summary

The Tulsa City/County Continuum of Care's annual Point in Time (PiT) count is designed to collect data on the number of persons experiencing homelessness for reporting to the U.S. Department of Housing and Urban Development. Tulsa's 2020 PiT Count was conducted from the evening of Thursday, January 23rd through the morning of Friday, January 24th in the Tulsa County geographical area. The 21 participating organizations are listed at the end of this summary.

The following data tables provide the results of the 2020 PiT count and prior year comparisons with data from the client-level surveys, Homeless Management Information System (HMIS) and the Housing Inventory Count (HIC). To obtain additional details about the count or to request subsets of this data contact Rhene Ritter with Housing Solutions at rhene.ritter@housingstulsa.org.

Point-in-Time Count Summary Includes Data from Client-level Surveys, HMIS and HIC January 23, 2020 compared to January 24, 2019

Emergency Shelter & Unsheltered	2020			2019			Total Change (2019/2020)
	Adults	Children	All	Adults	Children	All	
Emergency Shelter	584	85	669	583	76	659	2%
Unsheltered (street, etc.)	266	2	268	277	19	296	-9%
Totals	850	87	937	860	95	955	-2%

Safe Haven & Transitional Housing	2020			2019			Total Change (2019/2020)
	Adults	Children	All	Adults	Children	All	
Safe Haven	26	0	26	8	0	8	225%
Transitional Housing	209	49	258	166	59	225	15%
Total	235	49	284	174	59	233	22%

TOTAL HUD HOMELESS	1,085	136	1,221	1,034	154	1,188	3%
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Treatment & Correctional	2020			2019		
	Adults	Children	All	Adults	Children	All
Treatment Facilities	24	0	24	26	0	26
Jail (County only)*	----	----	----	112	0	112
Total	24	0	24	138	0	138

Permanent Housing	2020			2019		
	Adults	Children	All	Adults	Children	All
HUD Permanent Supportive Housing	282	2	284	281	1	282
HUD Rapid Re-Housing	94	87	181	----	----	424

Veteran Permanent Housing	2020			2019		
	Adults	Children	All	Adults	Children	All
Veteran Affairs Supportive Housing	246	32	278	235	59	294
Veteran Affairs Safe Haven	15	0	15	11	0	11

2020 Tulsa Point-in-Time Count Summary
Includes Data from Client-level surveys, HMIS and HIC

Five-year Comparison of Population-specific Data

Point-in-Time Count Chronic Homeless**

	2020		2019		2018		2017	
Emergency Shelter	134	52%	182	60%	147	59%	48	37%
Safe Haven	17	7%	3	1%	10	4%	15	12%
Unsheltered	105	41%	120	39%	92	37%	68	52%
Total	256	100%	305	100%	249	100%	131	100%

Point-in-Time Count Veterans

	2020		2019		2018		2017	
Emergency Shelter	63	50%	55	58%	48	43%	40	38%
Safe Haven	2	2%	1	1%	2	2%	2	2%
Unsheltered	22	18%	22	23%	24	21%	26	24%
Transitional	38	30%	17	18%	39	34%	38	36%
Total	125	100%	95	100%	113	100%	106	100%

Participating Organizations:

- 12&12
- City Lights Foundation
- Community Service Council
- Counseling and Recovery Services
- DaySpring Villa
- Domestic Violence Intervention Services
- Family & Children Services
- Family Promise of Tulsa County
- Housing Solutions
- INCOG
- Iron Gate
- John 3:16 Mission
- Mental Health Association Oklahoma
- The Salvation Army
- Tulsa Center for Behavioral Health
- Tulsa Community College
- Tulsa County Social Services - Emergency Shelter
- Tulsa Day Center
- Department of Veteran Affairs
- Volunteers of America, Oklahoma
- Youth Services of Tulsa

*In 2019, Tulsa County changed the data collection methodology for persons considered homeless to the point it was no longer comparable to this data set.

**Criteria used to define individuals surveyed is outlined in 24 CFR Part 578.3.

Tulsa Point-in-Time Survey Only Data (No HMIS or Overnight Data)
Homeless and Formerly Homeless in Supportive Housing
Five Year Comparative Data 2016-2020 (as available)

Survey Date	1/23/2020	1/24/2019	1/25/2018	1/26/2017	1/28/2016
Adults Surveyed	942	1,338	1,337	1,219	1,141
Child <18 years old Surveyed	1	2	7	5	2
Total Surveyed*	943	1,340	1,344	1,224	1,143

*In 2020, surveys were no longer collected from the jail and permanent supportive housing resulting in a reduction in the total surveyed.

Persons Surveyed by Facility Type	2020	2019	2018	2017	2016
Emergency Shelter	517	531	499	488	487
Unsheltered	197	277	221	174	140
Transitional Housing	184	134	169	159	141
Safe Haven	20	8	17	16	24
Permanent Supportive Housing	0	241	273	242	189
Short-term Treatment	13	26	12	14	16
Institutional (County Jail)	0	112	138	67	83
Veteran Affairs Safe Haven	12	11	15	15	14

Gender – What best describes your gender identity?

	2020		2019		2018		2017		2016	
Male	601	64%	853	64%	876	65%	812	66%	722	66%
Female	321	34%	370	28%	374	28%	369	30%	369	34%
Transgender	4	0.4%	3	0.2%	1	0.1%	3	0.2%	4	0.4%
Gender Non-Conforming	4	0.4%	4	0.3%	3	0.2%	1	0.1%	NA	NA
No answer	13	1%	110	8%	90	7%	39	3%	6	0.5%

Ethnicity – Are you Hispanic Latinx?

2020		2019		2018		2017		2016	
59	6%	69	5%	80	6%	68	6%	60	5%

Race – What do you consider your primary race to be?

	2020		2019		2018		2017		2016	
African American	192	20%	281	21%	285	21%	249	20%	254	22%
Asian	4	0.4%	9	1%	10	1%	5	0.4%	8	1%
Native American	117	12%	154	12%	116	9%	127	10%	146	13%
Caucasian	554	59%	712	53%	698	52%	672	55%	620	54%
Multi-Racial	59	6%	63	5%	105	8%	92	8%	59	5%
Native Hawaiian or other Pacific	2	0.2%	3	0.2%	9	1%	11	1%	26	2%
Unknown	15	2%	118	9%	121	9%	68	6%	30	3%

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Five Year Comparative Data 2016-2020 (as available)

Age – How old are you?

	2020		2019		2018		2017		2016	
Under 18	1	0.1%	2	0.1%	7	1%	5	0.4%	5	0.2%
18-20	40	4%	81	6%	62	5%	47	4%	40	4%
21-30	170	18%	192	14%	173	13%	202	17%	209	18%
31-40	163	17%	244	18%	189	14%	229	19%	214	19%
41-50	203	22%	250	19%	217	16%	228	19%	249	22%
51-65	305	32%	410	31%	397	30%	401	33%	379	33%
66+	41	4%	47	4%	41	3%	43	4%	37	3%
Unknown	20	2%	114	9%	258	19%	69	6%	13	1%

Veteran Status - Have you ever served in the U.S. Military? (Army, Navy, Marine Corp, Air Force, or Coast Guard)

2020		2019		2018		2017		2016	
138	15%	130	10%	154	12%	182	15%	177	16%

Of the 65 Households responding “yes” to – Do you have children with you today?

Ages of Children – What are the ages of the children that are with you tonight?

	2020		2019		2018		2017		2016	
Age 0-3	47	38%	47	34%	34	27%	34	24%	50	33%
Age 4-6	20	16%	16	12%	17	14%	37	26%	29	19%
Age 7-9	10	8%	18	13%	22	18%	28	19%	33	22%
Age 10-12	17	14%	26	19%	25	20%	19	13%	12	8%
Age 13-15	14	11%	15	11%	17	14%	17	12%	20	13%
Age 16-17	4	3%	4	3%	2	2%	7	5%	1	1%
Unknown	12	10%	13	9%	9	7%	2	1%	8	5%
Total Children	124		139		126		144		153	

Residency Prior to Homelessness – Before you became homeless, did you live in ...?

	2020		2019		2018		2017		2016	
Tulsa County	557	59%	723	54%	694	2%	717	59%	633	55%
Oklahoma – Not Tulsa County	215	23%	208	16%	233	7%	208	7%	199	17%
Outside of Oklahoma	155	16%	165	12%	162	2%	158	3%	210	18%
Unknown	16	2%	244	18%	255	9%	141	12%	101	9%

Do any of these apply to you? – Respondents could select multiple answers

<i>Of the 943 Surveyed</i>	2020		2019		2018		2017		2016	
Mental Health Conditions	513	54%	644	52%	613	51%	627	54%	559	51%
Substance Abuse Challenges	291	31%	330	27%	293	24%	313	36%	275	25%
Physical Disability	344	37%	451	37%	426	35%	421	27%	347	32%
Domestic Violence	429	46%	277	23%	195	16%	214	19%	NA	NA

**Tulsa Point-in-Time Survey Only Data (No HMIS or Overnight Data
Homeless and Formerly Homeless in Supportive Housing
Five Year Comparative Data 2016-2020 (as available)**

Domestic Violence Survivors- *Was Domestic Violence the Cause of Your Current Homelessness?*

<i>Of the 429 answered "yes" to: experienced domestic violence</i>	2020		2019		2018	
Yes	140	33%	162	58%	115	59%
No	270	63%	96	35%	62	32%
Unknown	19	4%	19	7%	18	9%

Emergency Room Use – *How many times have received care at an emergency room since last January?*

	Sheltered		Unsheltered	
0	222	30%	80	41%
1	118	16%	28	14%
2	68	9%	22	11%
3	59	8%	13	7%
4	34	5%	11	6%
5 to 10	58	8%	20	10%
>10	18	3%	9	5%
Unknown	156	21%	14	7%
Total	733	100%	197	100%

Hospital Admissions – *How many times have you been admitted to a hospital in the past year?*

Number of Admissions	Sheltered		Unsheltered	
0	315	43%	108	55%
1	142	19%	37	19%
2	75	10%	17	9%
3	50	7%	5	3%
4	20	3%	5	3%
5 to 10	30	4%	4	2%
>10	8	1%	5	3%
Unknown	93	13%	16	8%
Total	733	100%	197	100%

Criminal Justice Involvement - *Have you ever been incarcerated (jail or prison)?* New question.

2020	
561	60%

**Length of Homelessness – Shelter or Street Outreach: *How long have you been homeless?* OR
Transitional Housing & Safe Haven: *How long were you homeless before living here?***

	2020		2019		2018		2017		2016	
Less than 30 days	84	9%	116	9%	111	8%	99	8%	96	8%
1-6 months	237	25%	266	20%	311	23%	343	28%	300	26%
7-11 months	114	12%	107	8%	124	9%	123	10%	103	9%
1-3 years	249	26%	335	25%	319	24%	312	26%	NA	NA
>3 years	232	25%	242	18%	212	16%	177	15%	NA	NA
Unknown	27	3%	274	20%	267	20%	170	14%	NA	NA

**Tulsa Point-in-Time Survey Only Data (No HMIS or Overnight Data
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Number of Times Homeless in the Last Three Years – *Including this time, how many other times in the last three years have you been homeless or living in a shelter/transitional residence?*

	2020		2019		2018		2017		2016	
1	526	56%	558	42%	526	39%	521	43%	533	43%
2	137	15%	186	14%	200	15%	208	17%	187	17%
3	76	8%	103	8%	98	7%	100	8%	82	7%
4+	146	16%	165	12%	176	13%	172	14%	184	16%
Unknown	58	6%	328	25%	344	26%	223	18%	157	14%

Currently Employed – *Are you currently employed?*

	2020		2019		2018		2017		2016	
Yes	211	22%	203	15%	222	17%	217	18%	211	22%
No	713	76%	881	66%	860	64%	866	71%	713	76%
Unknown	19	2%	256	19%	262	20%	141	12%	19	2%

If Employed, Type of Employment – *If Yes, is your job...*

<i>Of the 211 Employed</i>	2020		2019		2018		2017		2016	
Full Time	88	42%	95	47%	91	41%	89	41%	106	45%
Part Time	80	38%	55	27%	81	37%	91	42%	78	33%
Temporary/Seasonal	40	19%	42	21%	43	19%	35	16%	47	20%
Unknown	3	1%	11	5%	7	3%	2	1%	6	3%

Previously in Foster Care System – *Have you previously been in the foster care system?*

	2020		2019		2018		2017		2016	
Yes	144	15%	158	12%	131	10%	124	10%	160	14%
No	744	79%	930	69%	933	69%	939	77%	858	75%
Unknown	55	6%	252	19%	280	21%	161	13%	125	11%

Services Needed

What services do you or your dependents currently need or need more of? (Select all that apply)

<i>2020 Based on 943 Surveys</i>	2020		2019		2018		2017		2016	
Child Day Care/After School Care	66	7%	47	4%	46	4%	61	5%	55	5%
Dental Services	469	50%	556	47%	602	51%	540	47%	507	46%
Food Services	397	42%	511	43%	493	42%	454	39%	398	36%
Health Care	445	47%	545	46%	539	46%	529	46%	442	40%
Pregnancy Services	54	6%	25	2%	28	2%	29	3%	NA	NA
Housing Placement	668	71%	635	53%	555	47%	576	50%	550	50%
Job Training	347	37%	399	33%	359	30%	336	29%	271	25%
Legal Services	232	25%	319	27%	301	25%	286	25%	251	23%
Life Skills Training	203	22%	321	27%	282	24%	223	19%	183	17%

**Tulsa Point-in-Time Survey Only Data (No HMIS or Overnight Data
Homeless and Formerly Homeless in Supportive Housing
Five Year Comparative Data 2016-2020 (as available)**

Services Needed (continued)

What services do you or your dependents currently need or need more of? (Select all that apply)

2020 Based on 943 Surveys	2020		2019		2018		2017		2016	
Mental Health Treatment for Adults	306	32%	446	37%	399	34%	383	33%	291	27%
Mental Health Treatment for Children	73	8%	40	3%	41	4%	56	5%	42	4%
Optical Services	359	38%	432	36%	487	41%	444	38%	404	37%
Payee Services	119	13%	166	14%	109	9%	112	10%	85	8%
Shelter Case Management	285	30%	381	32%	324	27%	336	29%	251	23%
Substance Abuse Treatment	143	15%	181	15%	146	12%	163	14%	124	11%
Transportation	469	50%	608	51%	614	52%	583	50%	551	50%
Other	69	7%	49	4%	69	6%	51	4%	74	7%

2020 Other services note: Sixty-six “other” write-in services were provided with some overlapping existing choices. The only “other” services with more than two responses were Clothing (4) and Pet Care (19).



2020

AWH4T Strategic Plan Implementation

Q1 Progress Report

Making homelessness **rare, brief, and non-recurring**

Goals

Prevention



Stop homelessness
before it begins



Capacity

Transform the
homeless system of
care to be more
effective, equitable,
and person-centered

Housing



Increase access to
housing



Partnerships

Partner across Tulsa
to build solutions and
access resources

2020 Q1 Progress

- Added 3 FTE of **legal support** for tenants at eviction court and embedded 2 FTEs of legal support in 2-1-1
- Enhanced access to **flexible funding resources** to support eviction prevention
- Working with **Judges' Task Force** to review challenges at eviction court and vet ideas for improvements
- Identified space for new **Tenant Resource Center**
- During COVID-19 shelter-in-place, implemented **local eviction moratorium**

- Finalized **Outcome Standards** and **Service Standards** for AWH4T programs
- Developed 2020-21 **training curriculum**
- Held in-person training on **Housing Stability Planning** and four web-based trainings related to **eviction prevention, safety precautions, and fair housing** during COVID-19 response
- Completing first **annual system analysis** to measure equity, efficiency, and effectiveness and identify additional training and resource needs



- Developed **City of Tulsa Affordable Housing Strategic Plan**
- Completed **Downtown Tulsa Housing Study**
- Piloting **waitlist for centralized unit inventory**
- **Identifying units** for unhoused persons prioritized for housing during COVID-19 response
- Designing "**Ban the Box**" initiatives to reduce barriers for Tulsans who have interacted with Justice Department



- Continued **Business Resource Guide** distribution
- Seating **Leadership Council**
- Launched **Center for Housing Solutions** as Lead Agency
- Monitoring and developing **funding opportunities** at local, state, and federal levels



Introduction to Continuum of Care Concepts

April 7, 2020

Agenda

What is “Continuum of Care”?

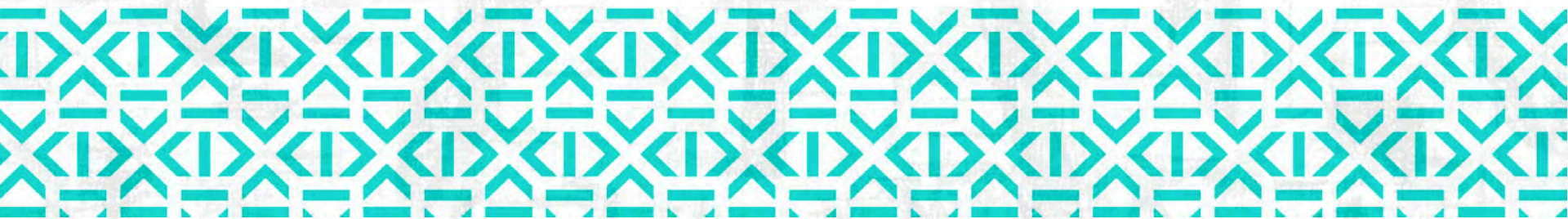
What is funded by the Continuum of Care Program?

Who qualifies for services through the Continuum of Care?

What are HUD System Performance Measures?

What are A Way Home for Tulsa Services & Outcomes Standards?

What is “Continuum of Care”?



Continuum of Care (CoC)

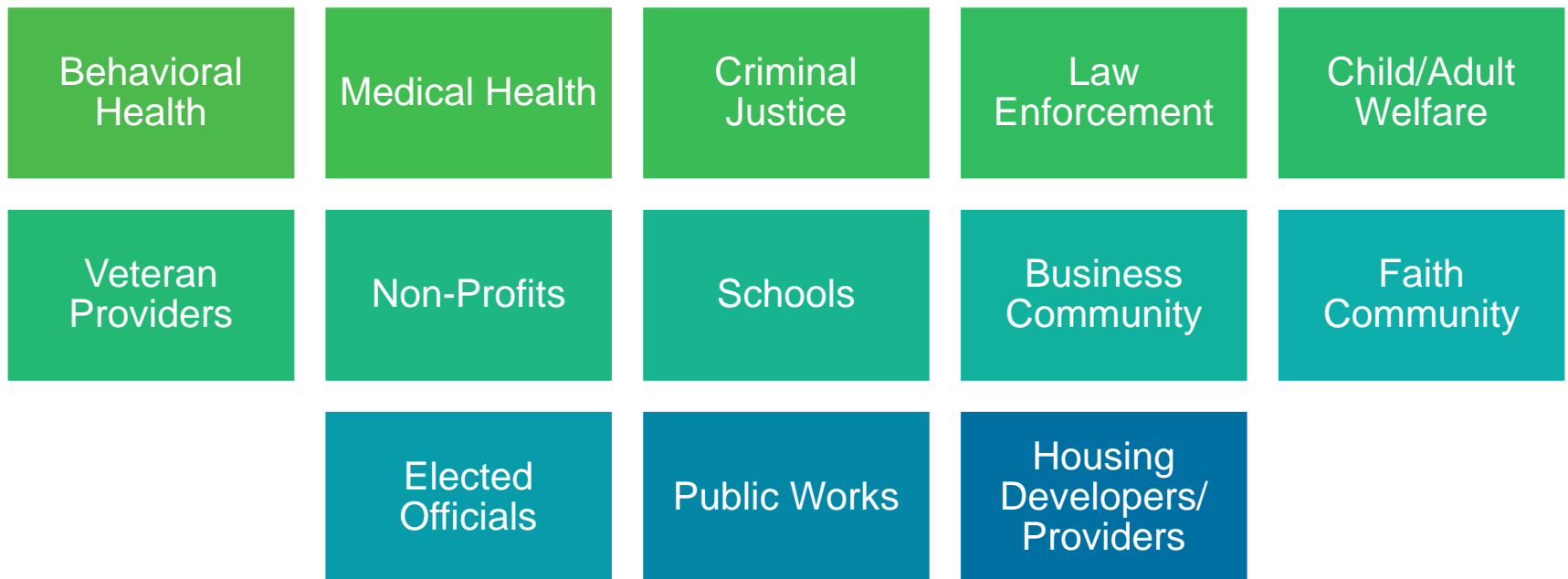
- **CoC Program:** A federal funding program administered by HUD
- **A Continuum of Care:** A group of community stakeholders that plans a local response to homelessness (and allocates CoC resources)
- **CoC geographic area:** the area a CoC covers (usually a county, can be multiple counties, or a state)

Continuum of Care Program

- “The Continuum of Care (CoC) Program is designed to
 - **Promote communitywide commitment** to the goal of ending homelessness;
 - **Provide funding** for efforts by nonprofit providers, & State & local governments to **quickly rehouse** homeless individuals & families while **minimizing the trauma** & dislocation caused to homeless individuals, families, & communities by homelessness;
 - Promote **access** to & effect **utilization** of **mainstream programs** by homeless individuals & families; &
 - **Optimize self-sufficiency** among individuals & families experiencing homelessness.”

- HUD

CoC Stakeholders



CoC Board

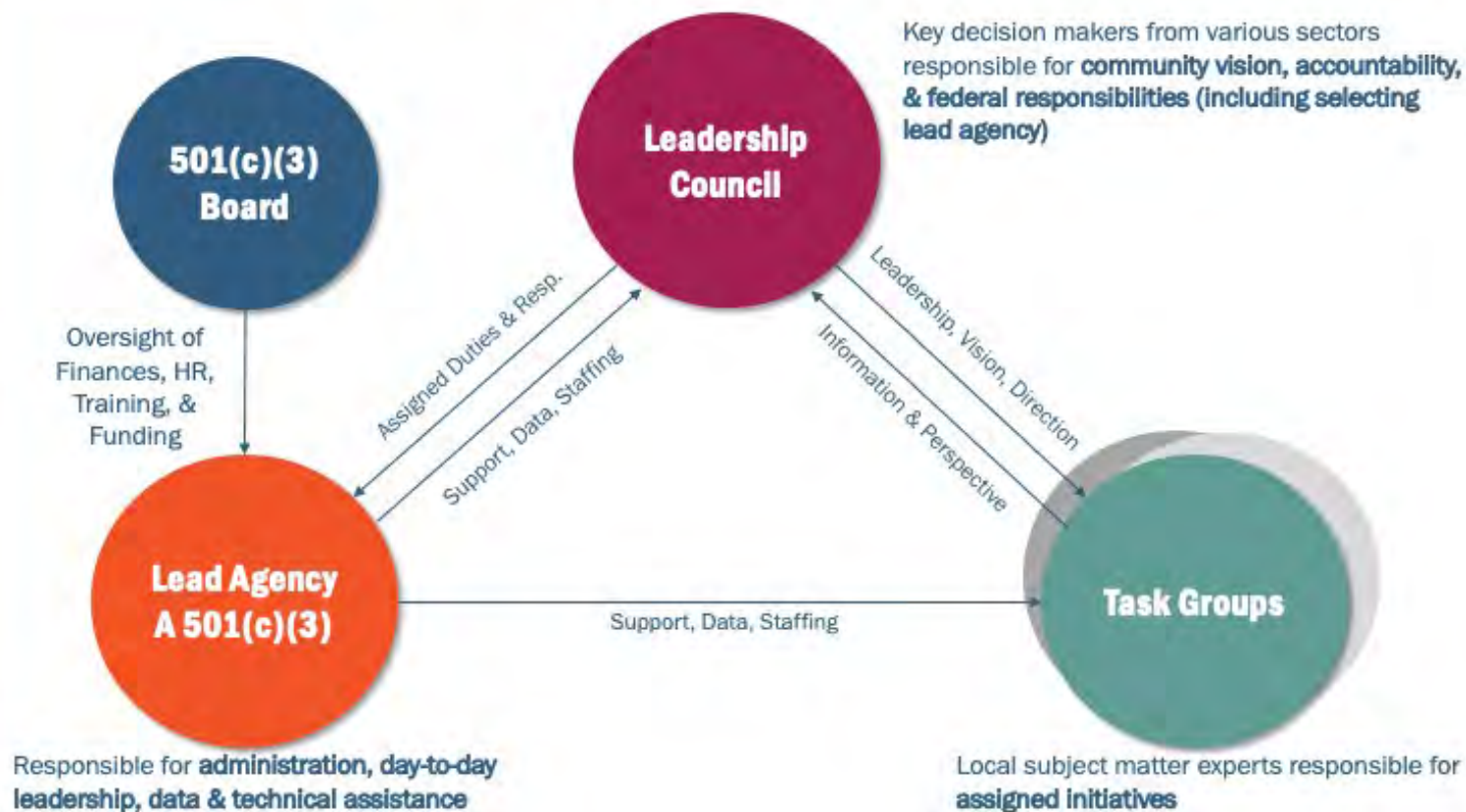
- HUD requires each CoC to have a board that is representative of the CoC
- Board responsibilities and structure are determined locally

In Tulsa:

- A public-private, cross-sector leadership body that guides the community in responding to homelessness and implementing strategic plans
- Oversees CoC operations, data collection and analysis, planning, and funding application
- **Primary Focus:** Vision, Accountability, and Federal Responsibilities

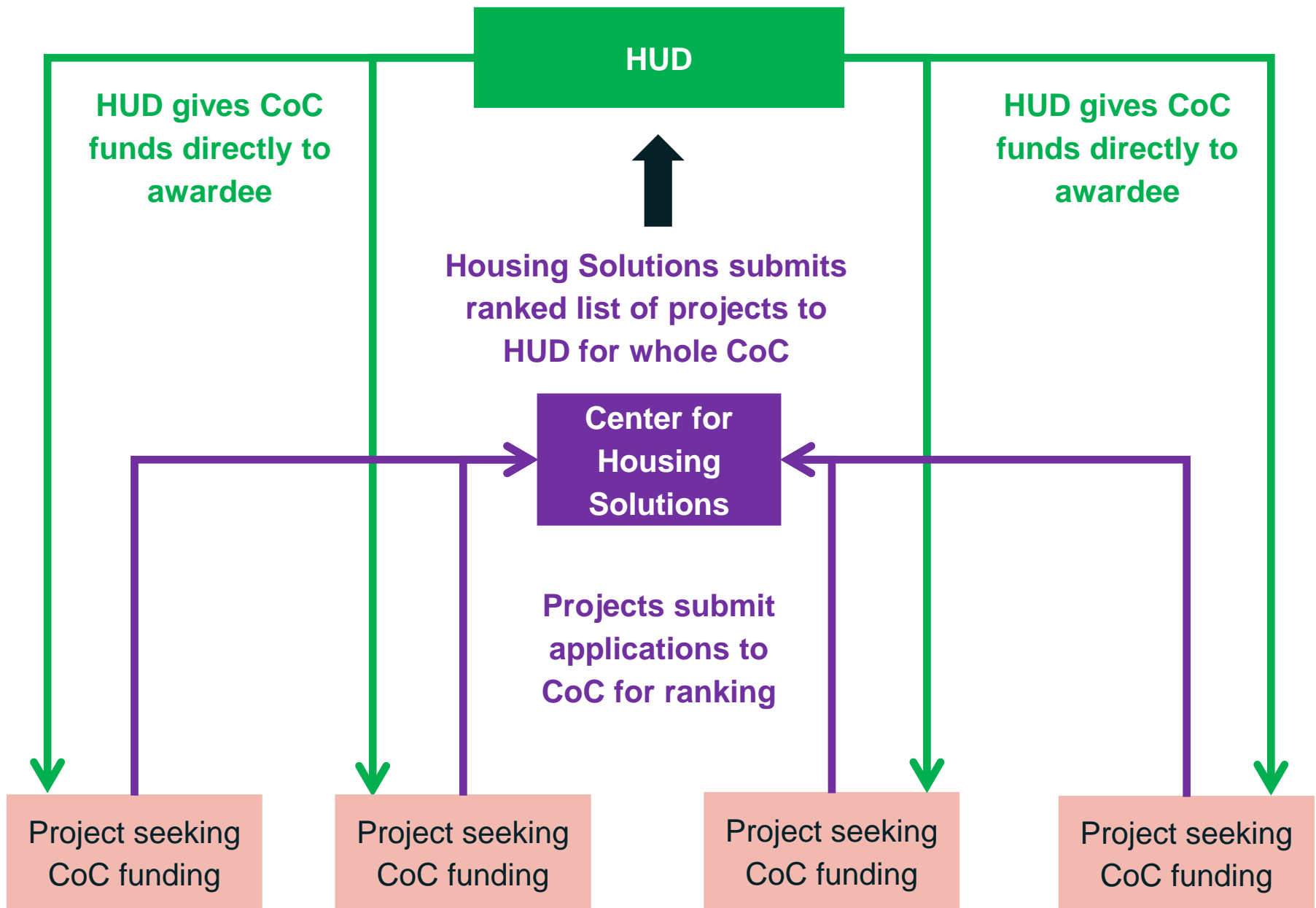
Leadership Structure

A Way Home for Tulsa Members, the voting organizations that form a system of care for those experiencing or at risk of homelessness in Tulsa.



What is funded by the Continuum of Care Program?





CoC Program Types

Permanent
Supportive
Housing (PSH)

Rapid Rehousing
(RRH)

Transitional
Housing (TH)

Joint Component
TH-RRH

Homelessness
Management
Information
System (HMIS)

Supportive
Services Only
(Coordinated
Entry (SSO-CE))

Planning

Eligible Costs

Acquisition

Rehabilitation

New
Construction

Leasing

Rental
Assistance

Operating

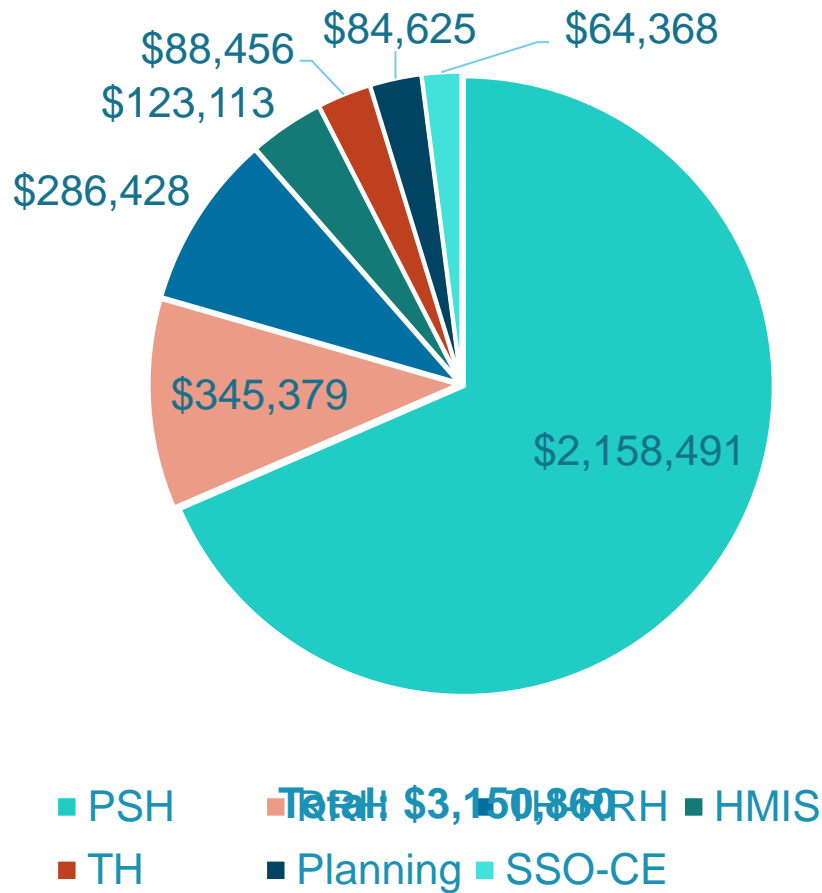
Project
Administration

Supportive
Services

HMIS

CoC Planning
Costs

AWH4T HUD CoC Funding (FY 2019)



Agencies:

Community Service Council of Greater Tulsa

Domestic Violence Intervention Services

Mental Health Association in Tulsa, Inc.

Tulsa Day Center for the Homeless, Inc.

Volunteers of America of Oklahoma, Inc.

Youth Services of Tulsa, Inc.

Who qualifies for services through the Continuum of Care?

HUD Definition of Homelessness

- **Category 1:** Living in shelter, or any place not meant for human habitation
- **Category 2:** At imminent risk of homelessness (14 days)
- ~~**Category 3:** Considered homeless under another federal statute~~
- **Category 4:** Fleeing or attempting to flee domestic violence, sexual assault, stalking, or human trafficking

HEARTH Defining "Homeless" Final Rule, 24 C.F.R. Parts 91, 582, & 583

- **Chronically Homeless:** Person with a disability; living in a place not meant for human habitation, safe haven, or emergency shelter; who has been homeless for 12 months

HEARTH Defining "Chronically Homeless" Final Rule, 24 C.F.R. Parts 91 & 578

Who is in Category 1?

CoC funding primarily targets people who are:

Sleeping on the **street**, in a tent, in a park, or in a car

Sleeping in an RV or in an abandoned building that is not hooked up to utilities

Sleeping in an **emergency shelter** for people experiencing homelessness

Sleeping in jail or in the emergency room for a couple of nights, & then going back to sleeping outside

This does not include persons who are:

Couch surfing

Doubled up

In sober living homes

In motels they pay for themselves

Housing First

Homelessness is a housing problem!

ALL people experiencing homelessness are
“housing-ready.”



More on Housing First

Program applicants are not screened out based on:

- Having too little or no income
- Active, or history of, substance use or a substance use disorder
- Having a criminal record
- History of domestic violence

Program participants are not terminated from the program for:

- Failure to participate in supportive services
- Failure to make progress on a service plan
- Loss of income or failure to improve income
- Being a survivor of domestic violence

What are HUD System Performance Measures?



System Performance Measures in Context

HUD created seven system performance measures (SPMs) to assist both **HUD** and **communities** in measuring the **overall impact of each CoC in preventing and ending homelessness** within its jurisdiction.

- To evaluate & improve system performance
- To understand where there are gaps in data & services
- As selection criteria for awarding grants under the CoC program, considering year-to-year improvement & unique circumstances & conditions

SPMs Complement & Balance One Another

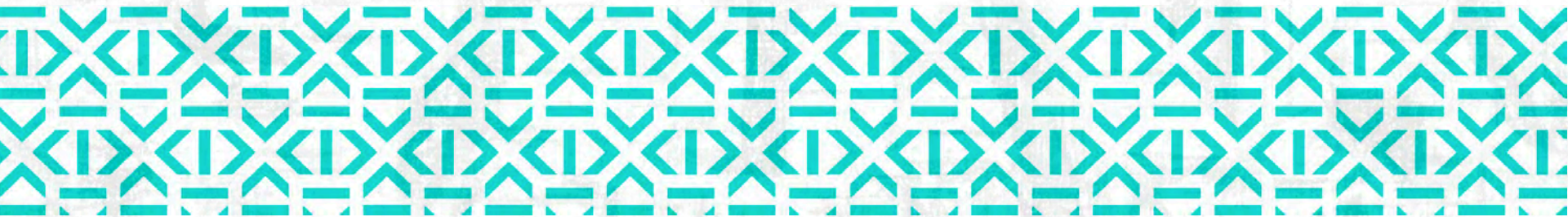
- Measures complement and balance one another
- Should look at all measures in concert



System Performance Measures

1. The length of time persons remain homeless
2. The extent to which persons who exit homelessness to permanent housing destinations return to homelessness
3. Number of homeless persons
4. Employment & income growth for homeless persons in CoC Program-funded projects
5. Number of persons who become homeless for the first time
6. Homelessness prevention & housing placement of persons defined by Category 3 of HUD's homeless definition in CoC-Program-funded projects
7. Successful placement from street outreach and successful placement in or retention of permanent housing

What are A Way Home for Tulsa's Services & Outcomes Standards?



AWH4T Services Standards

- Benchmark for AWH4T agency- and program-level policies, procedures and practices
- Developed with expectation of providing quality, standardized services to support persons in exiting homelessness as quickly as possible and preventing its recurrence
- Local funders are invited to use the Standards to assess agency and program capacity, operations, performance

AWH4T Outcomes Standards

- Identify and benchmark outcomes for local homeless programs
- Apply to:
 - All AWH4T homelessness prevention, street outreach, & emergency shelter programs
 - All CoC-funded TH, TH-RRH, RRH, & PSH programs
 - All non-CoC-funded AWH4T programs that fall within HUD's definition of TH, TH-RRH, RRH, & PSH

AWH4T Outcomes Standards

- **Stop Homelessness Before It Begins**
 - The extent to which diversion & prevention program participants who retain permanent housing
 - The extent to which persons who exit homelessness to permanent housing destinations return to homelessness within 24 months
- **Transform the Homeless System of Care to Be More Effective, Equitable, & Person-Centered**
 - The extent to which programs are running at capacity based on occupied units
 - The extent to which programs are running at capacity based on served persons
 - The extent to which programs are spending down their CoC/ESG grants
 - The extent to which core outcomes are impacted by characteristics of persons served
 - The extent to which housed adults have access to sufficient resources to meet their needs
 - The extent to which housed adults gain or increase cash income over time

AWH4T Outcomes Standards

- **Increase Access to Housing**
 - The extent to which participants exit to permanent housing
 - The extent to which participants retain or exit to permanent housing
 - Move On program participation
- **Partner Across Tulsa to Build Solutions & Access Resources**
 - The extent to which programs meet data quality expectations

Questions?