

# A Way Home for Tulsa

## CoC Leadership Council Agenda

October 27, 2020 | 12:00pm | Zoom Conference Call

Agenda Item	Presenter	Time Allotted
1. Call to Order	Jeff Hall, Chair	
2. Roll Call	Erin Velez	3 min
3. September Meeting Minutes Approval*	Jeff Hall, Chair	2 min
4. What's Your Why?	Nancy Curry & Jeff Jaynes	5 min
5. ESG Allocation Review/Discussion	Becky Gligo	10 min
6. Lead Agency	Becky Gligo	5 min
<ul style="list-style-type: none"> <li>• Landlord Tenant Resource Center</li> <li>• COVID Update</li> <li>• Rent Assistance Update</li> </ul>		
7. AWH4T Data Review	Erin Willis	15 min
8. Intro to Service Standards	Homebase	5 min
9. Asimio Pilot Project*	Jeff Jaynes	10 min
10. Winter Service Needs Discussion	Mark Harwell/Steve Whitaker	10 min
11. Task Force Updates		15 min
<ul style="list-style-type: none"> <li>• CES – Erin Willis</li> <li>• HMIS – Erin Willis</li> <li>• Networking – Beth Svetlic</li> <li>• Discharge Planning – Sarah Grounds</li> <li>• Street Outreach – Tyler Parette</li> </ul>		
12. Public Comments		5 min
13. Adjourn		



**Attendance**

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	Name	Representation	Category	Term
<input type="checkbox"/>	James Wagner	City of Tulsa	Appointed	2 years
<input type="checkbox"/>	Karen Keith	Tulsa County Commissioner	Appointed	2 years
<input type="checkbox"/>	Jeff Hall	Tulsa Housing Authority	Appointed	2 years
<input type="checkbox"/>	Claudia Brierre	INCOG	Appointed	2 years
<input type="checkbox"/>	Melanie Stewart-Goldman	Provider Agency, U.S. Department of Veteran Affairs	Elected	1 year
<input type="checkbox"/>	Mack Haltom	Provider Agency, Tulsa Day Center	Elected	1 year
<input type="checkbox"/>	Greg Shinn	Provider Agency, Mental Health Association Oklahoma	Elected	2 years
<input type="checkbox"/>	Jim DeLong	Participant Advisory Group	Elected	2 years
<input type="checkbox"/>	Mikayla Troulakis	Youth Advisory Board	Elected	1 year
<input type="checkbox"/>	Vacant	Business/Commerce Representative	Invited	1 year
<input type="checkbox"/>	Nancy Curry	Funder Representative	Invited	1 year
<input type="checkbox"/>	Greg Robinson	At-Large Representative	Invited	2 years
<input type="checkbox"/>	Donnie House	At-Large Representative	Invited	1 year
<input type="checkbox"/>	Jeff Jaynes	At-Large Representative	Invited	1 year
<input type="checkbox"/>	Matt McCord	At-Large Representative	Invited	2 years

**Next CoC Leadership Council Meeting**

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Monday, November 9<sup>th</sup> | 1:00pm

# A Way Home for Tulsa

## CoC Leadership Council Minutes

September 22, 2020 | 9:00am | Zoom Conference Call

### Agenda Item

### Presenter

1. Call to Order

Jeff Hall, Chair

2. Roll Call

Erin Velez

3. August Meeting Minutes Approval\*

Jeff Hall, Chair

Nancy Curry moved to approve the August minutes. Mack Haltom seconded the motion. Motion carried.

4. LC Term Limits\*

Jeff Hall

LC Members were surveyed to determine interest in term limits. There is a mix between 1 and 2 years, reflected on the attendance list.

Claudia Brierre moved to approve the term limits. Greg Shinn seconded the motion. Motion carried.

5. What's Your Why?

Claudia Brierre & Greg Robinson

Claudia and Greg shared their reasons for sitting on the AWH4T Leadership Council.

Claudia Brierre started at INCOG in 1982 as an intern and has always worked on housing related issues. She drove every street in Tulsa as an intern to count houses and apartments for the census. When the HOME program was initiated, she was in charge of creating affordable housing in our six-county region. Claudia knows that she can make a difference in people's lives with safe, affordable housing. When a 32 unit senior living unit was opened in Bristow, people talked about how they had indoor plumbing and real floors for the first time in their lives. She enjoys making a difference in people's wellbeing.

Greg Robinson thinks that food, clothing, and shelter and things that every human should have. During his time at Greenwood Leadership Academy, he met a family during enrollment who was so excited to be there. After not seeing them for a year, he learned that they were evicted and didn't have a place to live. To this day, he hasn't seen that family, which highlights how much security and stability a home provides. For him, this is an issue about our collective humanity. Even in a city like Tulsa, where there are so many generous people, we have multi-million-dollar parks, but people are still living in those parks. Greg believes that homelessness does not have to exist in our city.

6. Lead Agency Report

Staff Update – Becky Gligo reported that Housing Solutions has hired Tyler Parette as the Outreach & Engagement Manager. He is connecting with business and community leaders to lift up the work that is happening and empower people to be part of the solutions. HS will be expanding that team with funding from a United Way grant.

AWH4T Data Review – Erin Willis shared information on the public-facing dashboards that will be on the website soon. She is anticipating that the dashboards be available by the next meeting.

VI-SPDAT – VI-SPDAT is the assessment AWH4T agencies use to assess vulnerability and prioritize people experiencing homelessness for housing. MHAOK and Salvation Army are showing increasing in completed assessments.

Rapid Rehousing (RRH) – We currently have 204 enrolled or pending placement.

Permanent Supportive Housing (PSH) – We have 6 people pending placement for these units.

By-Name-List – This a community-wide prioritization list for housing. Communities are required to have a centralized process to identify people for housing. The VI-SPDAT is used to assess each person’s vulnerability on this list. This list does not reflect everyone experiencing homelessness in Tulsa.

There are 328 individuals on our BNL. This is a decline from the previous month. Nancy Curry noted the increase in veterans on the list. Melanie Goldman wanted to know more about veteran status verification, and Erin Willis said that less than 1% were not verified. SSVF has new resources to quickly house veterans, so that could be impacting the number of people on that list. SSVF and the VA are staffing every other week. They are averaging 75-80 every week veterans in emergency housing.

Housing Placements – Since March 1, 2020, 380 housing placements have been made. This is something for our community to be proud of. Many communities have stalled during this time, but Tulsa is continuing to make placements during this time.

Emergency Shelter Utilization – Our shelters are at reduced capacity due to COVID-19. There is an increased visibility of homelessness downtown due to this. Some of our emergency shelters offer day-services. Others only offer night-by-night services.

## 7. Task Force Updates

- CES – Erin Willis – Initial meeting w/ support for Homebase. They are working on a COVID-19 screening tool, access points, and growing the task force.
- HMIS – Erin Willis – Initial meeting. They will be reaching out to partners to join the task force.
- Networking – Beth Svetlic – Initial meeting w/ Homebase.
- Discharge Planning – Sarah Grounds – Initial meeting w/ Homebase. They are working on next steps, including identifying people to serve on this task force.
- Street Outreach\* - Tyler Parette was nominated as the Champion. Nancy Curry was nominated as the LC Sponsor. Jeff Hall called for a motion to approve Tyler and Nancy for this task force. Mack Haltom moved to approve. Melanie Goldman seconded the motion. Motion carried.

## 8. Overflow Shelter Update

Kellie Wilson & Noe  
Rodriguez

Night Shelter – Noe Rodriguez Tulsa Day Center reported that they are working on enrolling participants for the night shelter spots. There are currently over 70 people coming to access day-services. People staying at other shelters will not be enrolled in these spots. The space will be divided into male/female spaces for the night. They are currently collecting the needed paperwork for data sharing and client agreements. Enrollment will be based on vulnerability.

Day Shelter – Kellie Wilson from MHAOK reported that they are currently in week two of operation. Numbers are steadily increasing each day. The operations team will be doing more work over the next few weeks. People are learning about the shelter through outreach teams and word-of-mouth. 21% of the people coming in are female. Over 50% are coming in for the first time. 252 visitors were seen in the first two weeks. Services are beginning – medical, case management, housing, employment, VI-SPDAT, legal, Morton, and addiction/recovery services. Most of the participants are coming from the levees on

the west side. Mack is going to send the TDC Rapid Rehousing team over to help with housing applications.

Funding – State CARES Act funding at City of Tulsa. The first round will get us through the end of the year. We will likely go back to apply for an additional 6 months of funding in November.

## 9. CDC Eviction Moratorium

Kristin Maun

The CDC Eviction Moratorium halts evictions due to non-payment through December 31, 2020. There are several requirements for individuals to be eligible for this funding. Tenants can apply at [tulsa.nanmckay.com](http://tulsa.nanmckay.com). Kristin has created resources and provided community training. Links to these resources are listed below. Issues can be reported to Jeff Hall and Jeff Jaynes. Restore Hope can pay back rent and forward rent.

<https://awh4t.org/tenant-resources>

<https://awh4t.org/tranings%2Fwebinars>

## 10. Public Comments

Jeff Jaynes, Data Sharing – In case there is a need to prioritize assistance, Restore Hope wants to look to the future. They want to know more about who needs help. Who is the best person to reach out and help? Are we helping people equitably? What does that community data show? Who is most likely to be homeless if they are evicted?

Asimio offers a way to show data in aggregate form, and the data is privacy protected. The data is never shared. Restore Hope would like to use HMIS data to build a tool to answer these questions. Jeff will bring the full proposal to the next Leadership Council meeting on October 27<sup>th</sup>.

Jacob Beaumont, Operation Direct & Connect – Operation Direct & Connect is a police-led effort to identify the needs of people experiencing homelessness. Service providers are connected with TPD for this program. This is a four-week operation with TPD, MHAOK and F&CS. Arrests are being made for individuals with felony warrants or domestic violence charges. They are referring people with misdemeanors to specialty dockets. One week of outreach is followed by another week of follow-up and court dockets.

During the first week, the team connected with 139 individuals. During 2018, they engaged with 188 during their 9-day effort. 46 individuals had outstanding misdemeanor warrants and were referred to dockets happening that week. They will be connected to legal services to help resolve these issues. The team was able to enter 50 individuals into HMIS.

WIN Team Evictions – Noe noted that the WIN team is posting evictions for utilities and rent. We need to know if these individuals are receiving information on eviction prevention resources.

GICH Discharge Planning Forum is on October 28<sup>th</sup> from 10-12. Information is at [awh4t.org](http://awh4t.org).

## 11. Adjourn



**Attendance**

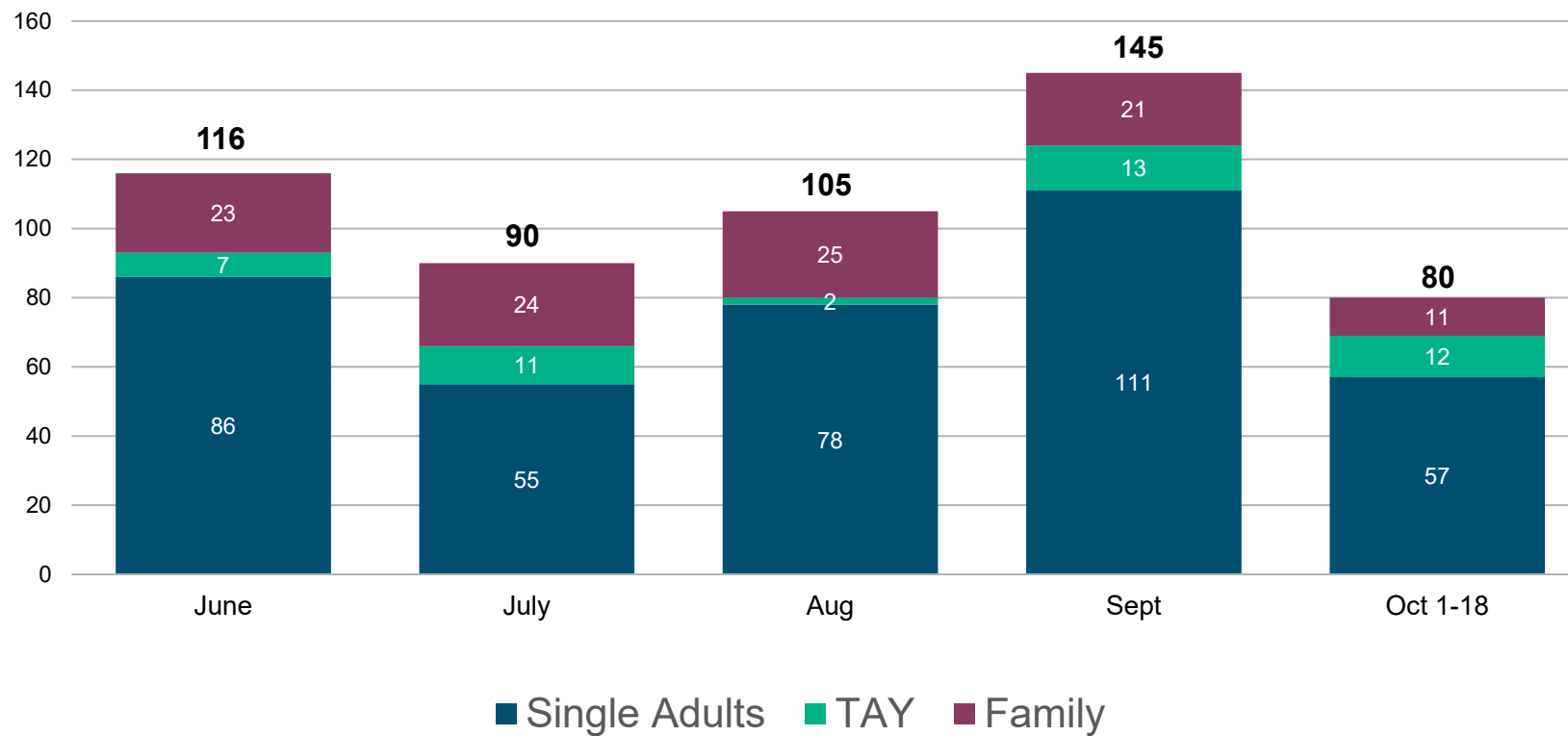
Name	Representation	Term	Present
James Wagner	City of Tulsa	2 years	N
Karen Keith	Tulsa County Commissioner	2 years	N
Jeff Hall	Tulsa Housing Authority	2 years	Y
Claudia Brierre	INCOG	2 years	Y
Melanie Stewart-Goldman	Provider Agency, U.S. Department of Veteran Affairs	1 year	Y
Mack Haltom	Provider Agency, Tulsa Day Center	1 year	Y
Greg Shinn	Provider Agency, Mental Health Association Oklahoma	2 years	Y
Jim DeLong	Participant Advisory Group	2 years	Y
Mikayla Troulakis	Youth Advisory Board	1 year	N
Vacant	Business/Commerce Representative	1 year	
Nancy Curry	Funder Representative	1 year	Y
Greg Robinson	At-Large Representative	2 years	Y
Donnie House	At-Large Representative	1 year	N
Jeff Jaynes	At-Large Representative	1 year	Y
Matt McCord	At-Large Representative	2 years	N

**Next CoC Leadership Council Meeting**

Monday, October 27<sup>th</sup> | 1:00pm

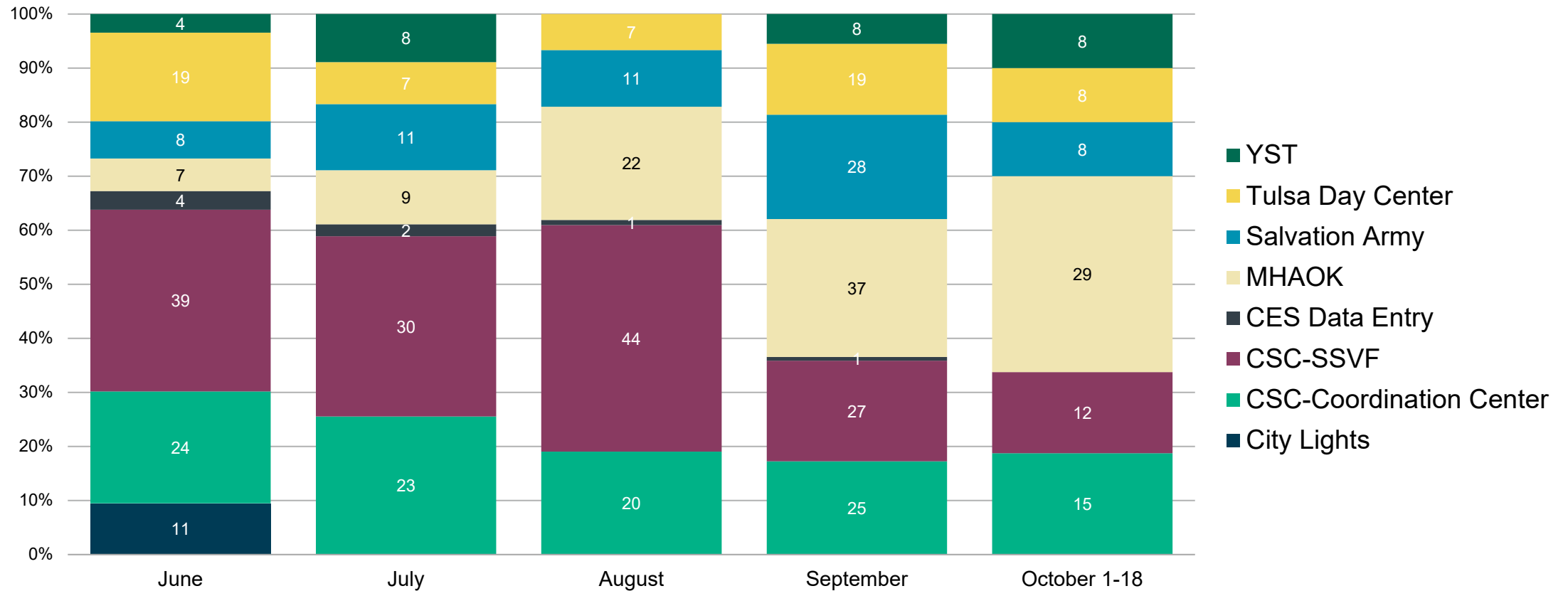
# Data Report

## VI-SPDATs Completed



# Data Report

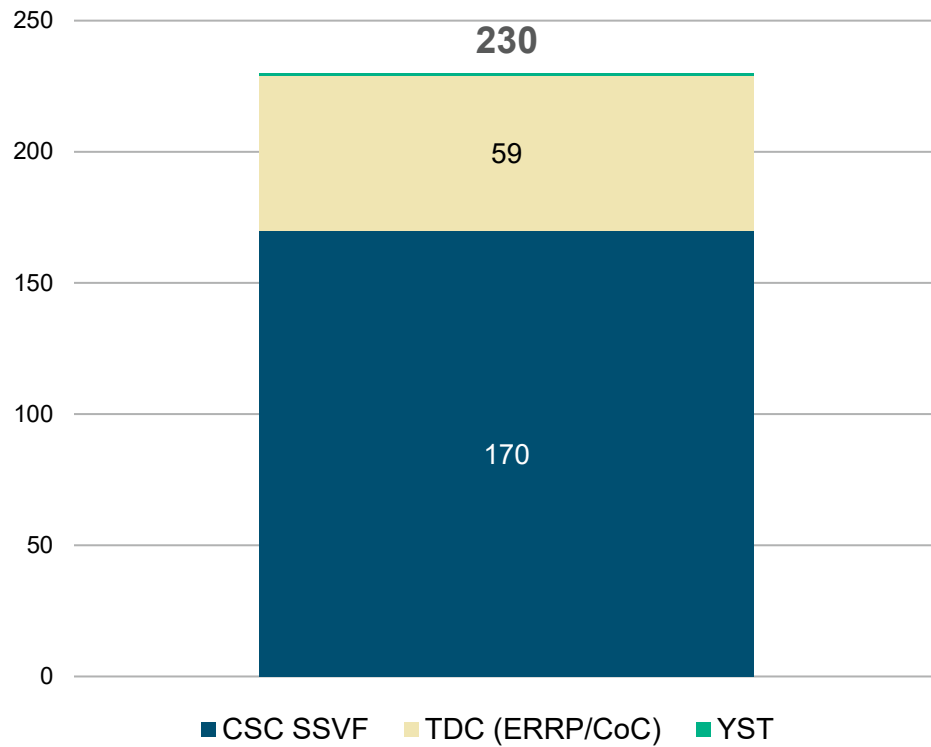
## VI-SPDATs by Agency



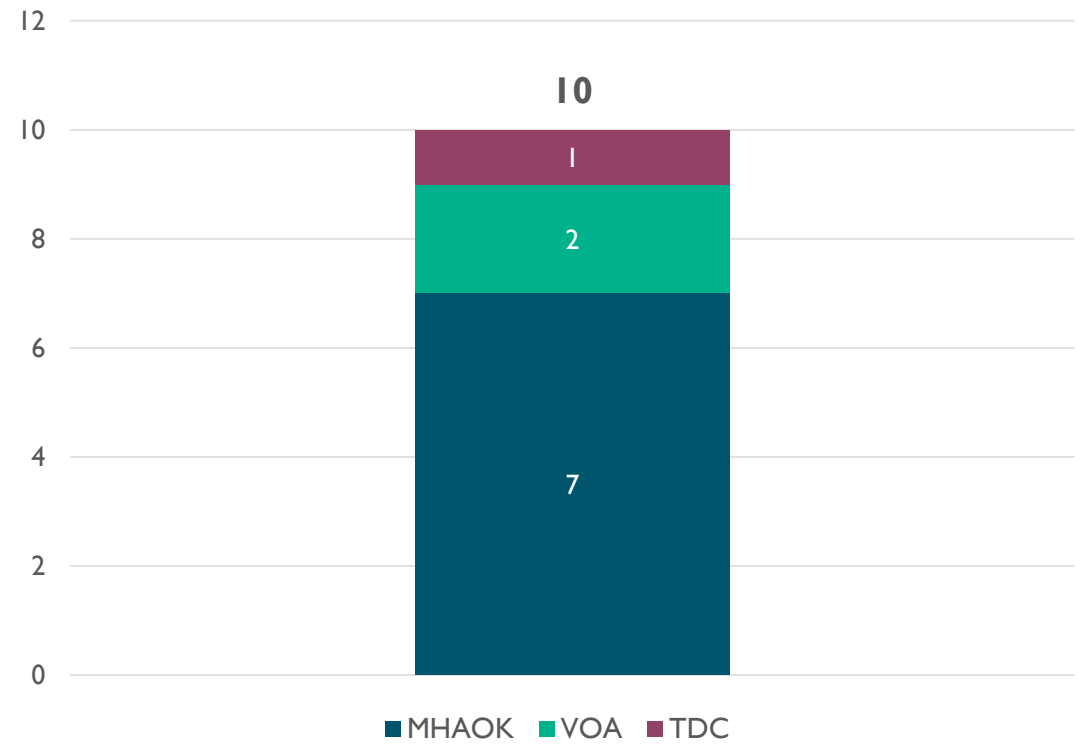


# Data Report

RRH Pending Placement as of 10/18/2020

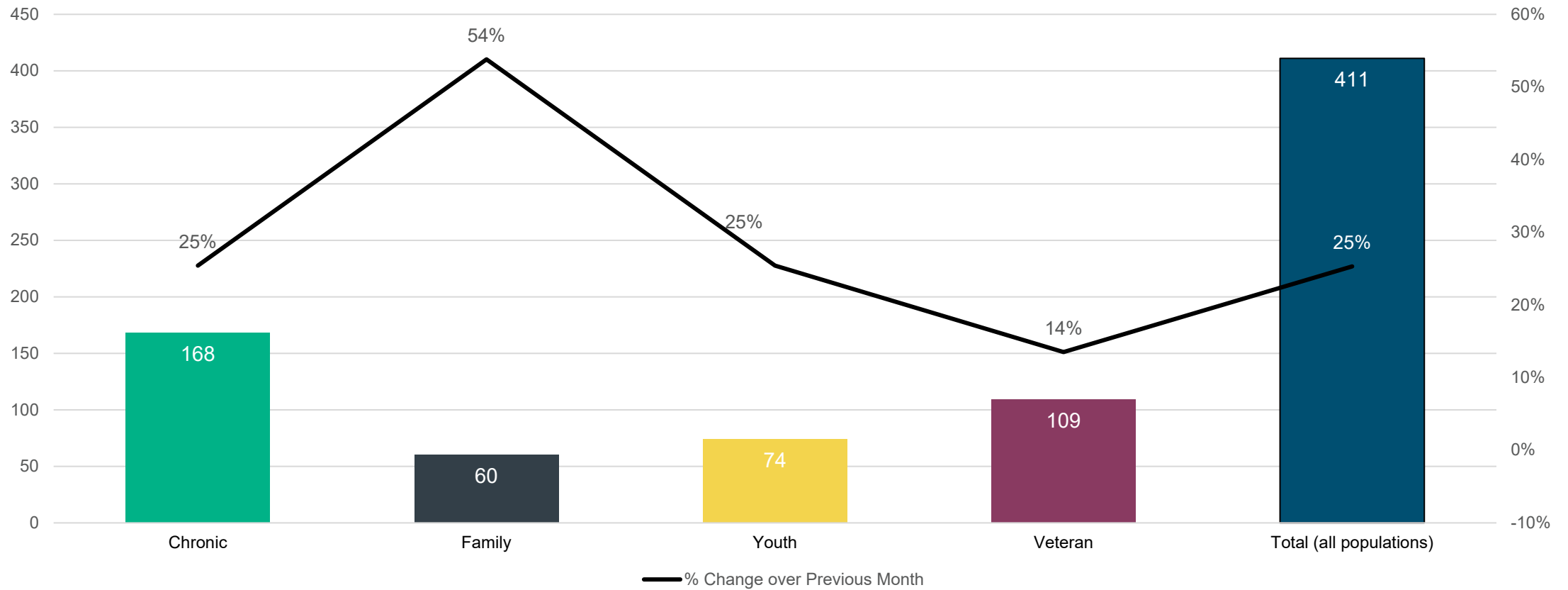


PSH Pending Placement as of 10/18/2020



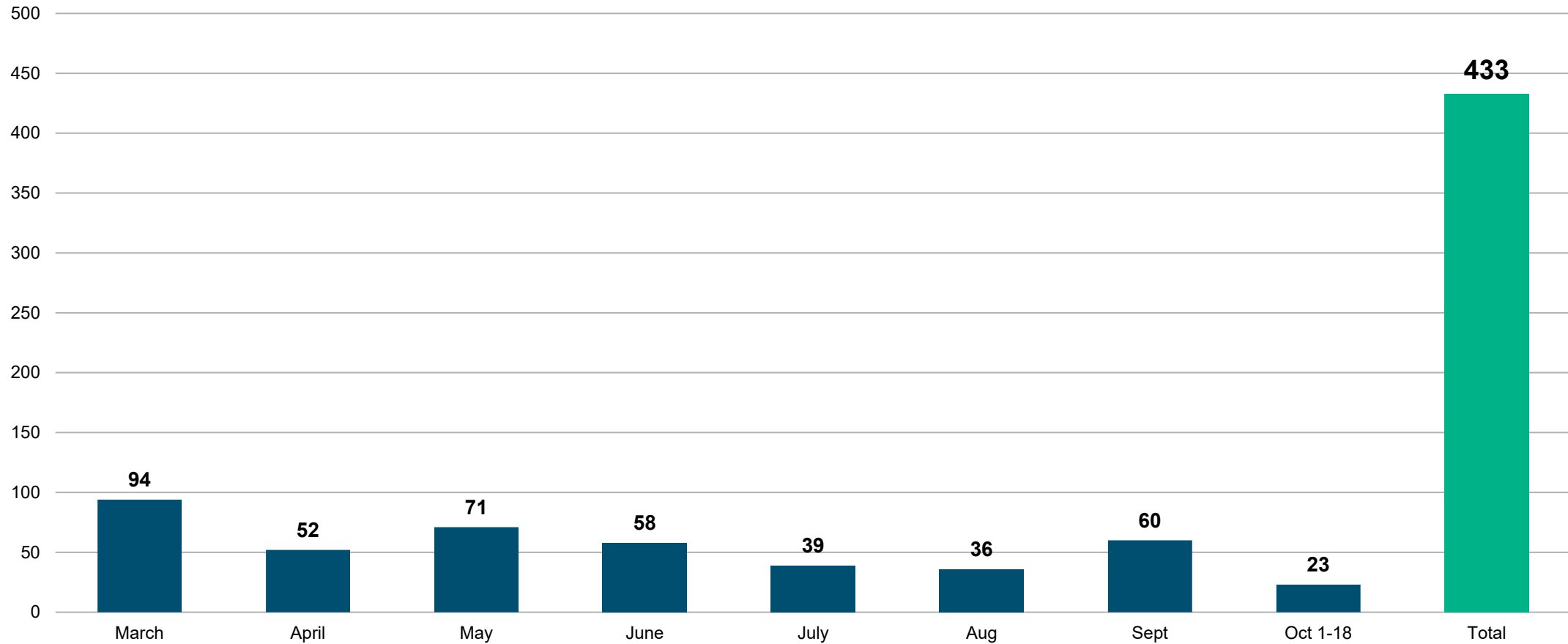
# Data Report

By-Name-List Count by Population as of 10/20/2020



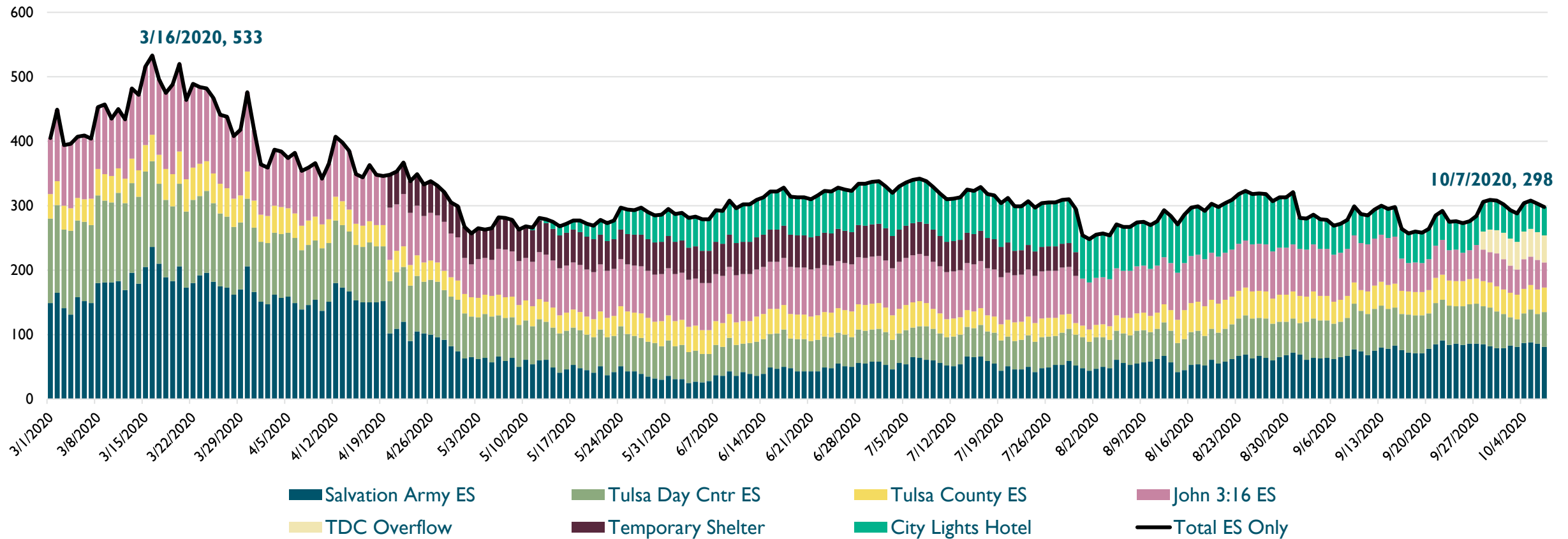
# Data Report

Individuals Housed 3/1/2020 – 10/18/2020



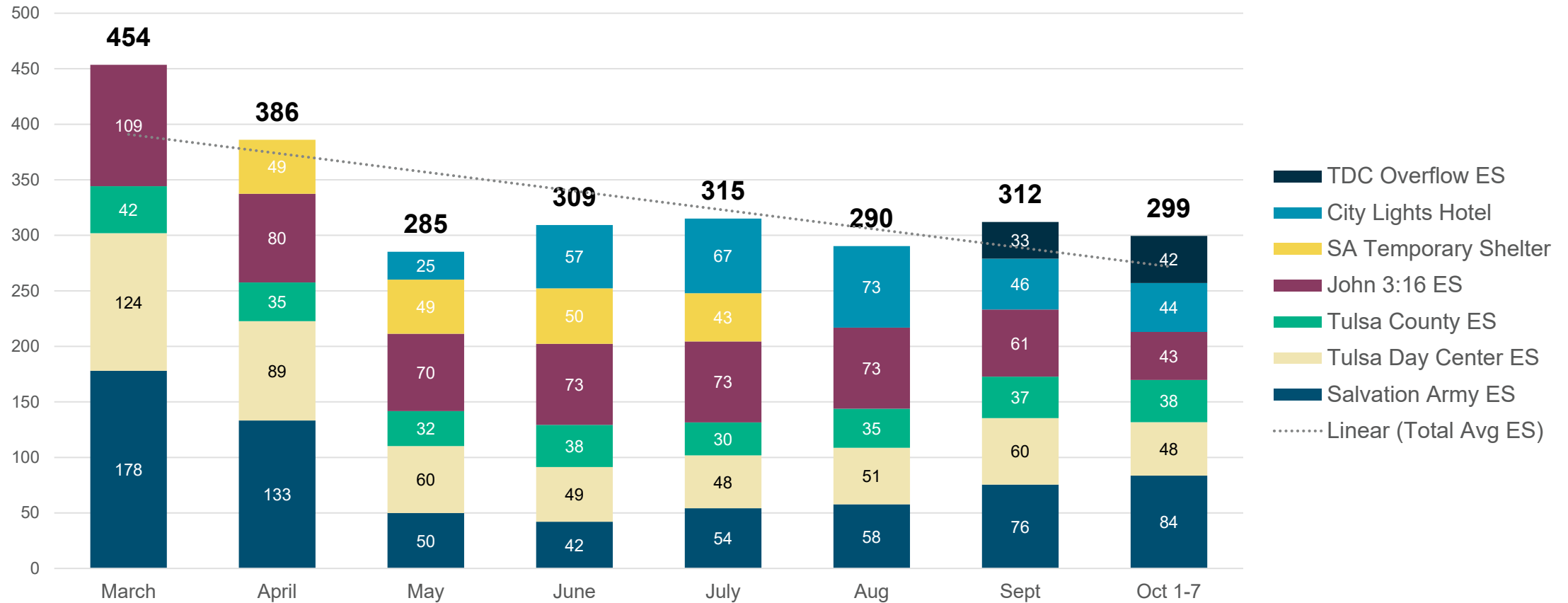
# Data Report

## Daily Emergency Shelter Utilization During COVID-19



# Data Report

## Average Emergency Shelter Utilization During COVID-19



# Data Update

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## Dashboards

- Will roll out in phases:
  - **Key System Indicators** (shelter utilization, length of stay, inflow/outflow, housing placements, etc)
    - Feedback on structure today
    - Finalize reports and update data
    - Published by 11/12/2020
  - Coordinated Entry (on deck)
  - Equity Dashboard (on deck)
  - Point-in-Time Count (published)



# An Introduction to A Way Home for Tulsa Service Standards

## What are service standards?

- Service standards are a written document, created by a committee of AWH4T members.
- Service standards are **expectations of how agencies and programs will provide services** including:
  - How staff will interact with clients,
  - What programs will include in their own policies and practices,
  - What resources will be available to clients,
  - What information will be shared with their clients, and
  - Other similar information.
- The goal is to provide **quality, standardized services based in evidence-based best practices across our whole community**--- to make homelessness rare, brief and non-recurring.

## What Tulsa programs have to comply with the standards?

- There are standards pertaining to almost all programs serving people experiencing homelessness, including outreach, drop-in centers, emergency shelter, permanent housing, and other supportive services.
- While funders may eventually prioritize funding based on alignment with service standards, the **provider agency determines whether or not it will comply** with all of the standards, some of them or none of them.

## Are Tulsa agencies already providing services aligned with the service standards?

- **Yes, in some ways.** Some standards are requiring changes to current program practices.
- Many AWH4T provider agencies are working to review current policies, make changes and updates where necessary, and identify gaps where they need support.

## How is AWH4T supporting agencies working to implement the standards?

- In 2020, Housing Solutions is **providing training and direct technical assistance.**
- As resource gaps that impede service standard implementation are identified, Housing Solutions is working to **find resources to support staff and funding to fill the needs.**



# Spotlight

**asemio** by

## Sharing Data for Social Good

Preserving Privacy and Supporting Communities

**Restore Hope is working with Open Justice Oklahoma and Asemio's Spotlight platform to develop a tool to help us gauge vulnerability to evictions and homelessness using privacy-preserving technologies. This work will help us ask the right questions and focus assistance on those most vulnerable to eviction and homelessness. HMIS data (in a privacy-preserved format) would be incredibly helpful to add to this analysis.**

**We've presented on Spotlight to A Way Home for Tulsa before (and will go into more detail in the 10/27 meeting) but for those who are new or who need a refresher:**

Spotlight is a platform that was developed to enable communities to answer important questions without ever sharing sensitive, personally-identifiable data.

- Secure data-sharing with NIST-approved de-identification technology means private information never leaves your agency
- De-identification at the source for enhanced ethical and security protections
- Encryption at rest and in transit
- Compliant with common privacy and security standards:





This is a real image of Restore Hope data shared through Spotlight. Try to hack it!

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