# CoC Leadership Council Agenda

**October 27, 2020 | 12:00pm | Zoom Conference Call**

<table>
<thead>
<tr>
<th>Agenda Item</th>
<th>Presenter</th>
<th>Time Allotted</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Call to Order</td>
<td>Jeff Hall, Chair</td>
<td>3 min</td>
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<tr>
<td>2. Roll Call</td>
<td>Erin Velez</td>
<td>3 min</td>
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<tr>
<td>3. September Meeting Minutes Approval*</td>
<td>Jeff Hall, Chair</td>
<td>2 min</td>
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<tr>
<td>4. What’s Your Why?</td>
<td>Nancy Curry &amp; Jeff Jaynes</td>
<td>5 min</td>
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<tr>
<td>5. ESG Allocation Review/Discussion</td>
<td>Becky Gligo</td>
<td>10 min</td>
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<tr>
<td>6. Lead Agency</td>
<td>Becky Gligo</td>
<td>5 min</td>
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<tr>
<td>- Landlord Tenant Resource Center</td>
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<td>- COVID Update</td>
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<td>- Rent Assistance Update</td>
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<td>7. AWH4T Data Review</td>
<td>Erin Willis</td>
<td>15 min</td>
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<tr>
<td>8. Intro to Service Standards</td>
<td>Homebase</td>
<td>5 min</td>
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<td>9. Asimio Pilot Project*</td>
<td>Jeff Jaynes</td>
<td>10 min</td>
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<tr>
<td>10. Winter Service Needs Discussion</td>
<td>Mark Harwell/Steve Whitaker</td>
<td>10 min</td>
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<tr>
<td>11. Task Force Updates</td>
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<td>15 min</td>
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<td>- CES – Erin Willis</td>
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<td>- HMIS – Erin Willis</td>
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<td>- Discharge Planning – Sarah Grounds</td>
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<td>- Street Outreach – Tyler Parette</td>
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<tr>
<td>12. Public Comments</td>
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<td>5 min</td>
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<td>13. Adjourn</td>
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*Note: Items marked with an asterisk (*) require separate discussion or approval.*
# AWH4T CoC Leadership Council

## Attendance

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**Next CoC Leadership Council Meeting**

Monday, November 9th | 1:00pm
## Agenda Item  
### Presenter

1. **Call to Order**  
   - Jeff Hall, Chair

2. **Roll Call**  
   - Erin Velez

3. **August Meeting Minutes Approval***  
   - Jeff Hall, Chair
     
   Nancy Curry moved to approve the August minutes. Mack Haltom seconded the motion. Motion carried.

4. **LC Term Limits***  
   - Jeff Hall
     
   LC Members were surveyed to determine interest in term limits. There is a mix between 1 and 2 years, reflected on the attendance list.  
   
   Claudia Brierre moved to approve the term limits. Greg Shinn seconded the motion. Motion carried.

5. **What’s Your Why?**  
   - Claudia Brierre & Greg Robinson
     
     Claudia and Greg shared their reasons for sitting on the AWH4T Leadership Council.  
     
     **Claudia Brierre** started at INCOG in 1982 as an intern and has always worked on housing related issues. She drove every street in Tulsa as an intern to count houses and apartments for the census. When the HOME program was initiated, she was in charge of creating affordable housing in our six-county region. Claudia knows that she can make a difference in people’s lives with safe, affordable housing. When a 32 unit senior living unit was opened in Bristow, people talked about how they had indoor plumbing and real floors for the first time in their lives. She enjoys making a difference in people’s wellbeing.

     **Greg Robinson** thinks that food, clothing, and shelter and things that every human should have. During his time at Greenwood Leadership Academy, he met a family during enrollment who was so excited to be there. After not seeing them for a year, he learned that they were evicted and didn’t have a place to live. To this day, he hasn’t seen that family, which highlights how much security and stability a home provides. For him, this is an issue about our collective humanity. Even in a city like Tulsa, where there are so many generous people, we have multi-million-dollar parks, but people are still living in those parks. Greg believes that homelessness does not have to exist in our city.

6. **Lead Agency Report**  
   
   **Staff Update** – Becky Gligo reported that Housing Solutions has hired Tyler Parette as the Outreach & Engagement Manager. He is connecting with business and community leaders to lift up the work that is happening and empower people to be part of the solutions. HS will be expanding that team with funding from a United Way grant.
AWH4T Data Review – Erin Willis shared information on the public-facing dashboards that will be on the website soon. She is anticipating that the dashboards be available by the next meeting.

VI-SPDAT – VI-SPDAT is the assessment AWH4T agencies use to assess vulnerability and prioritize people experiencing homelessness for housing. MHAOK and Salvation Army are showing increasing in completed assessments.

Rapid Rehousing (RRH) – We currently have 204 enrolled or pending placement.

Permanent Supportive Housing (PSH) – We have 6 people pending placement for these units.

By-Name-List – This a community-wide prioritization list for housing. Communities are required to have a centralized process to identify people for housing. The VI-SPDAT is used to assess each person’s vulnerability on this list. This list does not reflect everyone experiencing homelessness in Tulsa.

There are 328 individuals on our BNL. This is a decline from the previous month. Nancy Curry noted the increase in veterans on the list. Melanie Goldman wanted to know more about veteran status verification, and Erin Willis said that less than 1% were not verified. SSVF has new resources to quickly house veterans, so that could be impacting the number of people on that list. SSVF and the VA are staffing every other week. They are averaging 75-80 every week veterans in emergency housing.

Housing Placements – Since March 1, 2020, 380 housing placements have been made. This is something for our community to be proud of. Many communities have stalled during this time, but Tulsa is continuing to make placements during this time.

Emergency Shelter Utilization – Our shelters are at reduced capacity due to COVID-19. There is an increased visibility of homelessness downtown due to this. Some of our emergency shelters offer day-services. Others only offer night-by-night services.

7. Task Force Updates

- CES – Erin Willis – Initial meeting w/ support for Homebase. They are working on a COVID-19 screening tool, access points, and growing the task force.
- HMIS – Erin Willis – Initial meeting. They will be reaching out to partners to join the task force.
- Networking – Beth Svetlic – Initial meeting w/ Homebase.
- Discharge Planning – Sarah Grounds – Initial meeting w/ Homebase. They are working on next steps, including identifying people to serve on this task force.
- Street Outreach* - Tyler Parette was nominated as the Champion. Nancy Curry was nominated as the LC Sponsor. Jeff Hall called for a motion to approve Tyler and Nancy for this task force. Mack Haltom moved to approve. Melanie Goldman seconded the motion. Motion carried.

8. Overflow Shelter Update

Night Shelter – Noe Rodriguez Tulsa Day Center reported that they are working on enrolling participants for the night shelter spots. There are currently over 70 people coming to access day-services. People staying at other shelters will not be enrolled in these spots. The space will be divided into male/female spaces for the night. They are currently collecting the needed paperwork for data sharing and client agreements. Enrollment will be based on vulnerability.

Day Shelter – Kellie Wilson from MHAOK reported that they are currently in week two of operation. Numbers are steadily increasing each day. The operations team will be doing more work over the next few weeks. People are learning about the shelter through outreach teams and word-of-mouth. 21% of the people coming in are female. Over 50% are coming in for the first time. 252 visitors were seen in the first two weeks. Services are beginning – medical, case management, housing, employment, VI-SPDAT, legal, Morton, and addiction/recovery services. Most of the participants are coming from the levees on
the west side. Mack is going to send the TDC Rapid Rehousing team over to help with housing
applications.

Funding – State CARES Act funding at City of Tulsa. The first round will get us through the end of the
year. We will likely go back to apply for an additional 6 months of funding in November.

9. CDC Eviction Moratorium

Kristin Maun

The CDC Eviction Moratorium halts evictions due to non-payment through December 31, 2020. There
are several requirements for individuals to be eligible for this funding. Tenants can apply at
tulsa.nanmckay.com. Kristin has created resources and provided community training. Links to these
resources are listed below. Issues can be reported to Jeff Hall and Jeff Jaynes. Restore Hope can pay
back rent and forward rent.

https://awh4t.org/tenant-resources
https://awh4t.org/tranings%2Fwebinars

10. Public Comments

Jeff Jaynes, Data Sharing – In case there is a need to prioritize assistance, Restore Hope wants to look to
the future. They want to know more about who needs help. Who is the best person to reach out and
help? Are we helping people equitably? What does that community data show? Who is most likely to be
homeless if they are evicted?

Asimio offers a way to show data in aggregate form, and the data is privacy protected. The data is never
shared. Restore Hope would like to use HMIS data to build a tool to answer these questions. Jeff will
bring the full proposal to the next Leadership Council meeting on October 27th.

Jacob Beaumont, Operation Direct & Connect – Operation Direct & Connect is a police-led effort to
identify the needs of people experiencing homelessness. Service providers are connected with TPD for
this program. This is a four-week operation with TPD, MHAOK and F&CS. Arrests are being made for
individuals with felony warrants or domestic violence charges. They are referring people with
misdemeanors to specialty dockets. One week of outreach is followed by another week of follow-up and
court dockets.

During the first week, the team connected with 139 individuals. During 2018, they engaged with 188
during their 9-day effort. 46 individuals had outstanding misdemeanor warrants and were referred to
dockets happening that week. They will be connected to legal services to help resolve these issues. The
team was able to enter 50 individuals into HMIS.

WIN Team Evictions – Noe noted that the WIN team is posting evictions for utilities and rent. We need
to know if these individuals are receiving information on eviction prevention resources.

GICH Discharge Planning Forum is on October 28th from 10-12. Information is at awh4t.org.

11. Adjourn
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## Next CoC Leadership Council Meeting

Monday, October 27\textsuperscript{th} | 1:00pm
Data Report

VI-SPDATs by Agency

- YST
- Tulsa Day Center
- Salvation Army
- MHAOK
- CES Data Entry
- CSC-SSVF
- CSC-Coordination Center
- City Lights

June: 11%
July: 9%
August: 10%
September: 10%
October 1-18: 10%
RRH Pending Placement as of 10/18/2020

CSC SSVF: 170
TDC (ERRP/CoC): 59
YST: 230

PSH Pending Placement as of 10/18/2020

MHAOK: 7
VOA: 1
TDC: 10

Leadership Council | Data Update
By-Name-List Count by Population as of 10/20/2020

- **Chronic**: 168
- **Family**: 60
- **Youth**: 74
- **Veteran**: 109
- **Total (all populations)**: 411

% Change over Previous Month:
- 54%
- 25%
- 25%
- 14%
- 25%
- -10%
- 0%
- 10%
- 20%
- 30%
- 40%
- 50%
- 60%

Leadership Council | Data Update
Individuals Housed 3/1/2020 – 10/18/2020
Average Emergency Shelter Utilization During COVID-19

- TDC Overflow ES
- City Lights Hotel
- SA Temporary Shelter
- John 3:16 ES
- Tulsa County ES
- Tulsa Day Center ES
- Salvation Army ES
- Linear (Total Avg ES)

March: 178, April: 133, May: 60, June: 42, July: 54, August: 58, September: 76, October 1-7: 84
Dashboards

- Will roll out in phases:
  - **Key System Indicators** (shelter utilization, length of stay, inflow/outflow, housing placements, etc)
    - Feedback on structure today
    - Finalize reports and update data
    - Published by 11/12/2020
  - **Coordinated Entry** (on deck)
  - **Equity Dashboard** (on deck)
  - **Point-in-Time Count** (published)
An Introduction to
A Way Home for Tulsa Service Standards

What are service standards?

- Service standards are a written document, created by a committee of AWH4T members.
- Service standards are expectations of how agencies and programs will provide services including:
  - How staff will interact with clients,
  - What programs will include in their own policies and practices,
  - What resources will be available to clients,
  - What information will be shared with their clients, and
  - Other similar information.
- The goal is to provide quality, standardized services based in evidence-based best practices across our whole community--- to make homelessness rare, brief and non-recurring.

What Tulsa programs have to comply with the standards?

- There are standards pertaining to almost all programs serving people experiencing homelessness, including outreach, drop-in centers, emergency shelter, permanent housing, and other supportive services.
- While funders may eventually prioritize funding based on alignment with service standards, the provider agency determines whether or not it will comply with all of the standards, some of them or none of them.

Are Tulsa agencies already providing services aligned with the service standards?

- Yes, in some ways. Some standards are requiring changes to current program practices.
- Many AWH4T provider agencies are working to review current policies, make changes and updates where necessary, and identify gaps where they need support.

How is AWH4T supporting agencies working to implement the standards?

- In 2020, Housing Solutions is providing training and direct technical assistance.
- As resource gaps that impede service standard implementation are identified, Housing Solutions is working to find resources to support staff and funding to fill the needs.
Restore Hope is working with Open Justice Oklahoma and Asemio’s Spotlight platform to develop a tool to help us gauge vulnerability to evictions and homelessness using privacy-preserving technologies. This work will help us ask the right questions and focus assistance on those most vulnerable to eviction and homelessness. HMIS data (in a privacy-preserved format) would be incredibly helpful to add to this analysis.

We’ve presented on Spotlight to A Way Home for Tulsa before (and will go into more detail in the 10/27 meeting) but for those who are new or who need a refresher:

Spotlight is a platform that was developed to enable communities to answer important questions without ever sharing sensitive, personally-identifiable data.

- Secure data-sharing with NIST-approved de-identification technology means private information never leaves your agency
- De-identification at the source for enhanced ethical and security protections
- Encryption at rest and in transit
- Compliant with common privacy and security standards:
This is a real image of Restore Hope data shared through Spotlight. Try to hack it!