Tulsa Continuum of Care

A Way Home for Tulsa

Leadership Council Meeting

November 9, 2021 | 1:30 pm | Boston Avenue Church

Leadership Council Business	Presenter	Time Allotted
1. Welcome	Melanie Stewart, Chair	2 min
2. Roll Call	Erin Velez	3 min
3. Approve October Minutes*	Melanie Stewart	2 min
4. NOFO Update	Homebase	10 min
5. SFVF	Rachel Runfola	5 min
6. Lead Agency Report	Becky Gligo	10 min
7. HUB Update	Shandi Campbell	10 min
8. ERAP Update	Jeff Jaynes	10 min
9. Provider Dashboards	Olivia Denton Koopman	10 min
10. PIT Update	Tyler Parette	10 min
11. Connecting Clients to Employment Training	WorkAdvance	10 min
12. Public Comments		10 min
13. Adjourn Meeting	Melanie Stewart	

**Items to be voted on by Leadership Council.*

Attendance

Name	Representing	Category	Term	Y/N
Mark Hogan	City of Tulsa	Appointed	2 years	
Keri Fothergill	Tulsa County	Appointed	2 years	
Terri Cole	Tulsa Housing Authority	Appointed	2 years	
Claudia Brierre	INCOG	Appointed	2 years	
Melanie Stewart, Chair	Provider Agencies	Elected	1 year	
Mack Haltom	Provider Agencies	Elected	1 year	
Greg Shinn	Provider Agencies	Elected	2 years	
Jim DeLong	Participant Advisory Group	Elected	2 years	
	Youth Advisory Board	Elected	1 year	
Cory Pebworth	Business/Commerce	Invited	1 year	
Nancy Curry	Funders	Invited	1 year	
Greg Robinson	At-Large Representative	Invited	2 years	
Donnie House	At-Large Representative	Invited	1 year	
Jeff Jaynes	At-Large Representative	Invited	1 year	
Matt McCord	At-Large Representative	Invited	2 years	

A Way Home for Tulsa

Leadership Council Meeting Minutes

October 12, 2021| 1:30 pm | Boston Avenue Church

Agenda Item

1. Welcome & Call to Order
    a. Melanie Stewart called the meeting to order.
2. Roll Call – Erin Velez
    a. See attendance after meeting minutes
3. Approve August Minutes*
    a. Melanie Stewart called for motion to approve August Minutes. Nancy Curry motioned, Mack Haltom 2nd. Motion passed.
4. Employment Partnership Opportunity – Ryan Dacayanon, ProRecruiters
    a. Massive labor shortage – 8M job openings
    b. 49% of 10M unemployed are not actively seeking employment
    c. Uses system inspired by US Military by following steps the US Military does best.
        i. Recruitment
        ii. Assessing people for the right skills, motivation, integrity and drive
        iii. Placing people in jobs that match skills by partnering with organizations experiencing labor shortages
        iv. Developing clients' skills overtime to advance professionally with self-paced training courses, in-person training, measurement of performance, and career paths for those who show drive and motivation
    d. ProRecruiters have partnered with Array Staffing to offer career opportunities to people experiencing homelessness.
    e. Offer benefits to clients
        i. Medical
        ii. Vision
        iii. Commute benefits
        iv. 401K
    f. One local office in Tulsa – training courses can be done virtually, in the office, or at different facilities
    g. Fields include administration, customer service, reception, warehousing, manufacturing, medical – nurses, medical coding, and billing.
    h. Transparency to see clients' motivation
    i. To learn more about how to partner with ProRecruiters, contact Becky Murphy at bmurphy@prorecruiters.com.
5. Vice Chair Vote*
    a. Two candidates tied for nomination

i. Nancy Curry declines nomination
ii. Mack Haltom accepts nomination
1. Jeff Jaynes introduced a motion to accept Mack Haltom as Vice Chair, Greg Shinn 2nd. Motion passed.

6. Transitional Housing RFP – Melanie Stewart
    a. Contract with 12&12 expired - contract is up for bid
    b. $90,000-$100,000 annually
    c. Strictly for Transitional Housing
7. Data Quality Framework – Olivia Denton Koopman
    a. Goal Benchmarks for March 2022
    b. Kickstarted April 1, 2021
    c. Quarter 2 (April, May, and June of 2021)
    d. Quarter 3 (July, August, and September 2021)
    e. Reports are included after minutes
8. NOFO Update – Mark Mora, Homebase
    a. Timeline
        i. August 18 – HUD released NOFO
        ii. Sept 7 – Tech assistance workshop for applicants
        iii. Sept 9 – applicants submitted letters of intent to apply
        iv. Oct 4 – applicants submitted proposals for new and renewal projects
        v. Oct 6 – Homebase trained Project Review Panel
        vi. Oct 21-25 – Project Review Panel will meet and interview applicants and determine priority listing
        vii. Oct 25 – Housing Solutions will notify applicants of preliminary priority listing
        viii. Oct 26 – Applicants submit intent to appeal
        ix. Oct 27 – Applicants submit appeals, Appeals Panel will consider appeals, Housing Solutions will announce decisions
        x. Oct 29 – NOFO Task Group will meet with Leadership Council and make recommendations for Tier 2 rankings
        xi. Oct 29 – Leadership Council will meet for final approval of the Priority List
        xii. Nov 1 – Housing Solutions will notify applicants of final Priority List
        xiii. Nov 5 – Applicants submit HUD project applications in e-snaps
        xiv. Nov 10 – Housing Solutions will post CoC Consolidated Application on CoC website
        xv. Nov 12 – Housing Solutions will submit CoC Consolidated Application to HUD in e-snaps
    b. Renewal
        i. 11 renewal housing project applications
    c. New
        i. RRH Collaboration Program for Survivors of Domestic and Sexual Violence
        ii. LTS Apartments Tulsa Expansion
    d. Other

i. Sharelink HMIS
ii. CoC Coordinated Entry System
iii. Planning Grant

e. Presentation included after minutes

9. 988 System – Zack Stoycoff, Healthy Minds
    a. Federal legislation – the 988 phone number must be activated by July 2022
    b. Replaces 911, Suicide Prevention Hotline, and COPES
    c. Ideal crises care system
        i. Crisis Line - 80% resolved on the phone
        ii. Mobile Crisis Teams- 50-70% resolved in the field
        iii. Crisis Facility - 60-70% discharged to the community
        iv. Appropriate level of care – 80% remain stable
        v. Diversion from jail, hospitals, and inpatient
    d. Presentation included after minutes
10. Public Comments – Melanie Stewart
    a. Reactivating pit count test group
    b. Be Heard Movement can represent membership with AWH4T logo on mobile shower trailer
    c. Restore Hope
        i. ERAP will go over $17 million distributed this week, since April
        ii. Finalized Housing Stability Grants
    d. SSVF – new program starting Nov 1 - allowed to pay up to 35% of a veterans rent monthly for 2-year period, will present at the November meeting
11. Meeting Adjourned

Name	Representing	Category	Term	Y/N
Mark Hogan	City of Tulsa	Appointed	2 years	N
Keri Fothergill	Tulsa County	Appointed	2 years	N
Terri Cole	Tulsa Housing Authority	Appointed	2 years	Y
Claudia Brierre	INCOG	Appointed	2 years	Y
Melanie Stewart	Provider Agencies	Elected	1 year	Y
Mack Haltom	Provider Agencies	Elected	1 year	Y
Greg Shinn	Provider Agencies	Elected	2 years	Y
Jim DeLong	Participant Advisory Group	Elected	2 years	Y
Vacant	Youth Advisory Board	Elected	1 year	
Cory Pebworth	Business/Commerce	Invited	1 year	Y
Nancy Curry	Funders	Invited	1 year	Y
Greg Robinson	At-Large Representative	Invited	2 years	Y

Donnie House	At-Large Representative	Invited	1 year	Y
Jeff Jaynes	At-Large Representative	Invited	1 year	Y
Matt McCord	At-Large Representative	Invited	2 years	N

DQF OK-501 Tulsa CoC (11154) Q2 2021

DQF Report Results - Date Ran: 10/04/2021 11:46:35 AM - Report ID: 107579

Q1 - Report Validations Table

Report Validations Table	
1. Total Number of Persons Served	2488
2. Number of Adults (age 18 or over)	2165
3. Number of Children (under age 18)	309
4. Number of Persons with Unknown Age	14
5. Number of Leavers	893
6. Number of Adult Leavers	730
7. Number of Adult and Head of Household Leavers	773
8. Number of Stayers	1595
9. Number of Adult Stayers	1435
10. Number of Veterans	153
11. Number of Chronically Homeless Persons	725
12. Number of Youth Under Age 25	447
13. Number of Parenting Youth Under Age 25 with Children	2
14. Number of Adult Heads of Household	1996
15. Number of Child and Unknown-Age Heads of Household	65
16. Heads of Households and Adult Stayers in the Project 365 Days or More	431

Q2 - Data Quality: Personally Identifiable Information

Data Element	Refused	Information Missing	Data Issues	Total	% of Error Rate
Name (3.1)	0	1	0	1	0%
SSN (3.2)	59	357	34	450	18%
Date of Birth (3.3)	0	38	1	39	2%
Race (3.4)	12	64		76	3%
Ethnicity (3.5)	36	67		103	4%
Gender (3.6)	0	13		13	1%
Overall Score				518	21%

Q3 - Data Quality: Universal Data Elements

Data Element	Error Count	% of Error Rate
Veteran Status (3.7)	99	5%
Project Start Date (3.10)	0	0%
Relationship to Head of Household (3.15)	124	5%
Client Location (3.16)	0	0%
Disabling Condition (3.8)	249	10%

Q4 - Data Quality: Income and Housing Data Quality

Data Element	Error Count	% of Error Rate
Destination (3.12)	487	55%
Income and Sources (4.2) at Start	643	29%
Income and Sources (4.2) at Annual Assessment	191	44%
Income and Sources (4.2) at Exit	209	27%

Q5 - Data Quality: Chronic Homelessness

Entering into project type	Count of total records	Missing time in institution (3.917.2)	Missing time in housing (3.917.2)	Approximate Date started (3.917.3) DK/R/missing	Number of times (3.917.4) DK/R/missing	Number of months (3.917.5) DK/R/missing	% of records unable to calculate
ES, SH, Street Outreach	1030			113	84	88	13%
TH	115	0	0	4	2	3	4%
PH(all)	393	0	1	3	5	2	2%
Total	1538						10%

Q6 - Data Quality: Timeliness

Time For Record Entry	Number of Project Start Records	Number of Project Exit Records		
0 days	814	468		
1 - 3 days	111	95		
4 - 6 days	96	62		
7 - 10 days	51	47		
11+ days	125	203		
TOTALS	**1197**	**875**	**2072**	
Within 3 Days	925	563	1488	72% within 3 days

DQF OK-501 Tulsa CoC (11154) Q3 2021

DQF Report Results - Date Ran: 10/04/2021 11:55:29 AM - Report ID: 107584

Q1 - Report Validations Table

Report Validations Table	
1. Total Number of Persons Served	2736
2. Number of Adults (age 18 or over)	2363
3. Number of Children (under age 18)	359
4. Number of Persons with Unknown Age	14
5. Number of Leavers	1079
6. Number of Adult Leavers	862
7. Number of Adult and Head of Household Leavers	896
8. Number of Stayers	1657
9. Number of Adult Stayers	1501
10. Number of Veterans	181
11. Number of Chronically Homeless Persons	832
12. Number of Youth Under Age 25	461
13. Number of Parenting Youth Under Age 25 with Children	3
14. Number of Adult Heads of Household	2170
15. Number of Child and Unknown-Age Heads of Household	56
16. Heads of Households and Adult Stayers in the Project 365 Days or More	572

Q2 - Data Quality: Personally Identifiable Information

Data Element	Client Doesn't Know/Client Refused	Information Missing	Data Issues	Total	% of Error Rate	Difference from Previous Quarter
Name (3.1)	0	1	0	1	0%	0%
SSN (3.2)	58	474	44	576	21%	3%
Date of Birth (3.3)	0	38	2	40	1%	-1%
Race (3.4)	12	65		77	3%	0%
Ethnicity (3.5)	40	69		109	4%	0%
Gender (3.6)	0	13		13	0%	-1%
Overall Score				650	24%	3%

Q3 - Data Quality: Universal Data Elements

Data Element	Error Count	% of Error Rate	Difference from Previous Quarter
Veteran Status (3.7)	89	4%	-1%
Project Start Date (3.10)	0	0%	0%
Relationship to Head of Household (3.15)	150	5%	0%
Client Location (3.16)	0	0%	0%
Disabling Condition (3.8)	258	9%	-1%

Q4 - Data Quality: Income and Housing Data Quality

Data Element	Error Count	% of Error Rate	Difference from Previous Quarter
Destination (3.12)	551	51%	-4%
Income and Sources (4.2) at Start	621	26%	-3%
Income and Sources (4.2) at Annual Assessment	349	61%	17%
Income and Sources (4.2) at Exit	161	18%	-9%

Q5 - Data Quality: Chronic Homelessness

Entering into project type	Count of total records	Missing time in institution (3.917.2)	Missing time in housing (3.917.2)	Approximate Date started (3.917.3) DK/R/missing	Number of times (3.917.4) DK/R/missing	Number of months (3.917.5) DK/R/missing	% of records unable to calculate	Difference from Previous Quarter
ES, SH, Street Outreach	1182			103	73	83	11%	-2%
TH	109	0	0	2	1	2	3%	-1%
PH(all)	377	0	1	3	5	2	2%	0%
Total	1668						8%	-2%

Q6 - Data Quality: Timeliness

Time For Record Entry	Number of Project Start Records	Number of Project Exit Records
0 days	911	554
1 - 3 days	107	96
4 - 6 days	72	67
7 - 10 days	54	52
11+ days	146	261
TOTALS	1290	1030
Within 3 Days	1018	650

2320		Difference from Previous Quarter	
1668	72% within 3 days	0%	

COMPLETENESS & TIMELINESS

Universal Data Elements by Program Type Goal Benchmarks for March 2022							
Universal Data Element	**ES**	**SO**	**TH**	**RRH**	**PSH**	**CES**	**Prevention**
Name (3.1)	≤1%	≤1%	≤1%	≤1%	≤1%	≤1%	≤1%
SSN (3.2)	≤15%	≤15%	≤15%	≤15%	≤15%	≤15%	≤15%
DOB (3.3)	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%
Race (3.4)	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%
Ethnicity (3.5)	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%
Gender (3.6)	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%
Veteran (3.7)	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%
Disabling Condition (3.8)	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%
Project Start (3.10)	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%
Known Destination (3.12)	≤20%	≤20%	≤5%	≤5%	≤5%	≤20%	≤5%
Relationship to HoH (3.15)	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%
Client Location (3.16)	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%
Living Situation ES/SO/SH (3.917A)	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%
Living Situation TH/PH/SSO/CE (3.917B)	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%
Income & Sources Start (4.2)	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%
Income & Sources Annl (4.2)	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%
Income & Sources Exit (4.2)	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%	≤5%

NOFO Update –
AWH4T Leadership Council Meeting

October 12, 2021

What's happened so far?

- **August 18:** HUD released the NOFO
- **September 7:** Homebase held a Technical Assistance Workshop for applicants
- **September 9:** Applicants submitted letters of intent to apply for new and renewal projects
- **October 4:** Applicants submitted proposals for new and renewal projects
- **October 6:** Homebase trained the Project Review Panel on reviewing applications & scoring projects

Renewal Housing Project Applications

1. **12th Street PSH**, MHAT (PSH)
2. **LTS Apartments Tulsa**, MHAT (PSH)
3. **LTS Apartments VI**, MHAT (PSH)
4. **Williams D. Packard Permanent Supportive Housing**, MHAT (PSH)
5. **Walker Hall TLC**, MHAT (TH)
6. **Hudson Villas**, TDC (PSH)
7. **TDC Permanent Supportive Housing Program**, TDC (PSH)
8. **TDC Rapid Rehousing Program**, TDC (RRH)
9. **5600PSH**, VOA (PSH)
10. **RRH Youth Renewal**, YST (RRH)
11. **DVIS RRH DV Bonus**, DVIS (RRH)

New Housing Project Applications

1. **RRH Collaboration Program for Survivors of Domestic and Sexual Violence**, DVIS (RRH)
2. **LTS Apartments Tulsa Expansion**, MHAT (PSH)

Other Projects

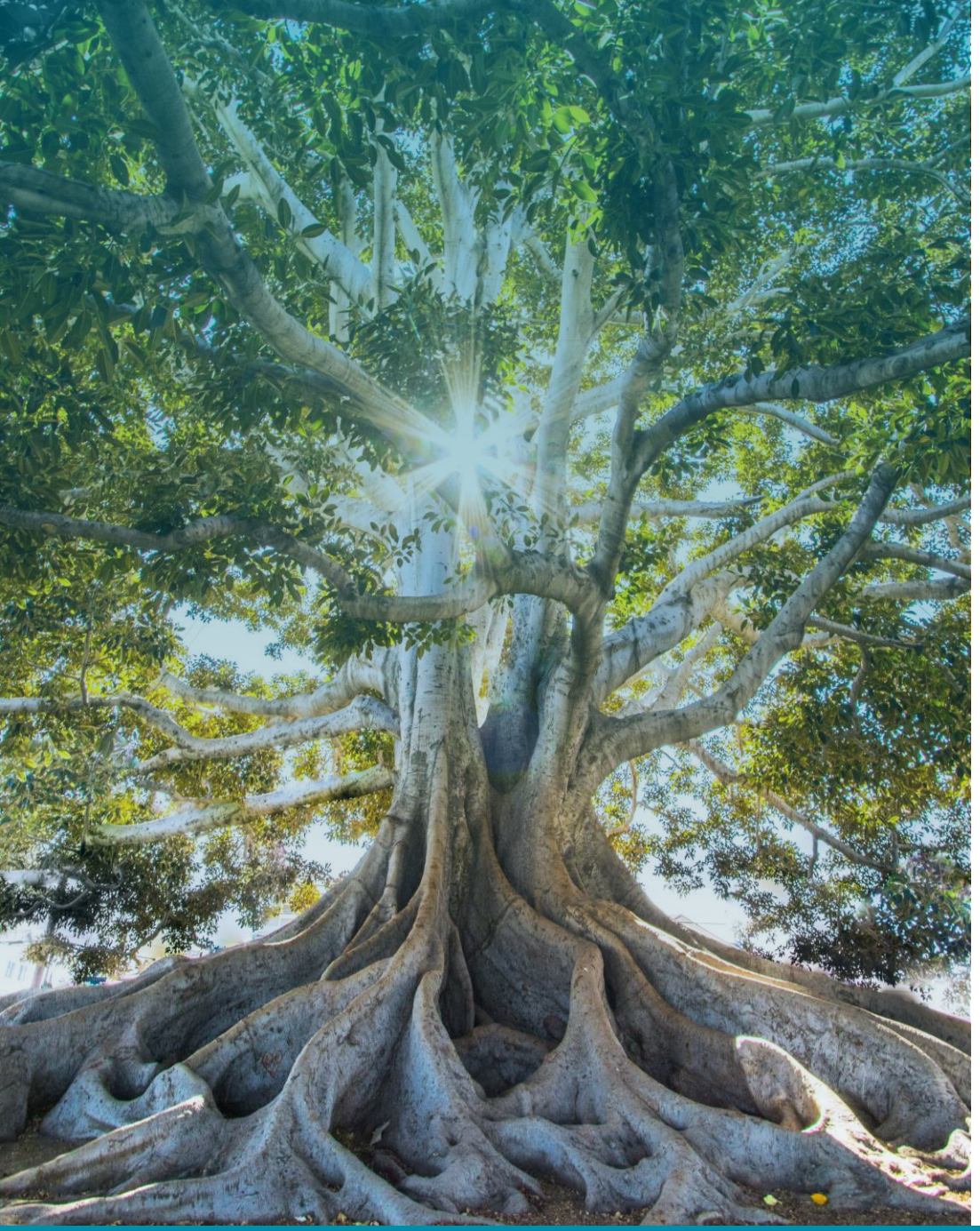
1. **ShareLink Homeless Management Information System**, Housing Solutions (HMIS)
2. **CoC Coordinated Entry System**, Housing Solutions (SSO-CE)
3. **Planning Grant**, Housing Solutions

What's happening next?

- **October 21-25:** Project Review Panel will meet to interview applicants & determine priority listing
- **October 25:** Housing Solutions will notify applicants of the preliminary Priority List
- **October 26:** Applicants will indicate their intent to appeal (if any)
- **October 28:** Applicants will submit appeals (if any), Appeals Panel will consider the submissions, and Housing Solutions will announce decisions to applicants
- **October 29:** NOFO Task Group will meet & may make recommendations to the Leadership Council regarding changes to the ranking of projects in Tier 2
- **October 29:** Leadership Council will meet for final approval of the Priority List

What's happening after that?

- **November 1:** Housing Solutions will issue a notice of the final Priority List to applicants
- **November 5:** Applicants will submit their HUD Project Applications in e-snaps
- **November 10:** Housing Solutions will post the CoC Consolidated Application on the CoC website
- **November 12:** Housing Solutions will submit the CoC Consolidated Application to HUD in e-snaps



HEALTHY MINDS
POLICY INITIATIVE

Oct. 12, 2021

Zack Stoycoff
Healthy Minds Policy Initiative
zstoycoff@healthymindspolicy.org

@okhealthyminds

www.healthymindspolicy.org/**newsletter**

Healthy Minds: What we do

- Data-driven **research** and **problem-solving**
- Identifying and advancing **policy** to improve systems
- Building a **better climate** for change

HEALTHY MINDS
POLICY INITIATIVE

We support policymakers with collaborative, data-informed strategies and approaches that **reduce the devastating effects of mental illness and substance use disorder** on Oklahomans, their communities and their state budget.

Healthy Minds Policy Initiative is funded by The Anne and Henry Zarrow Foundation

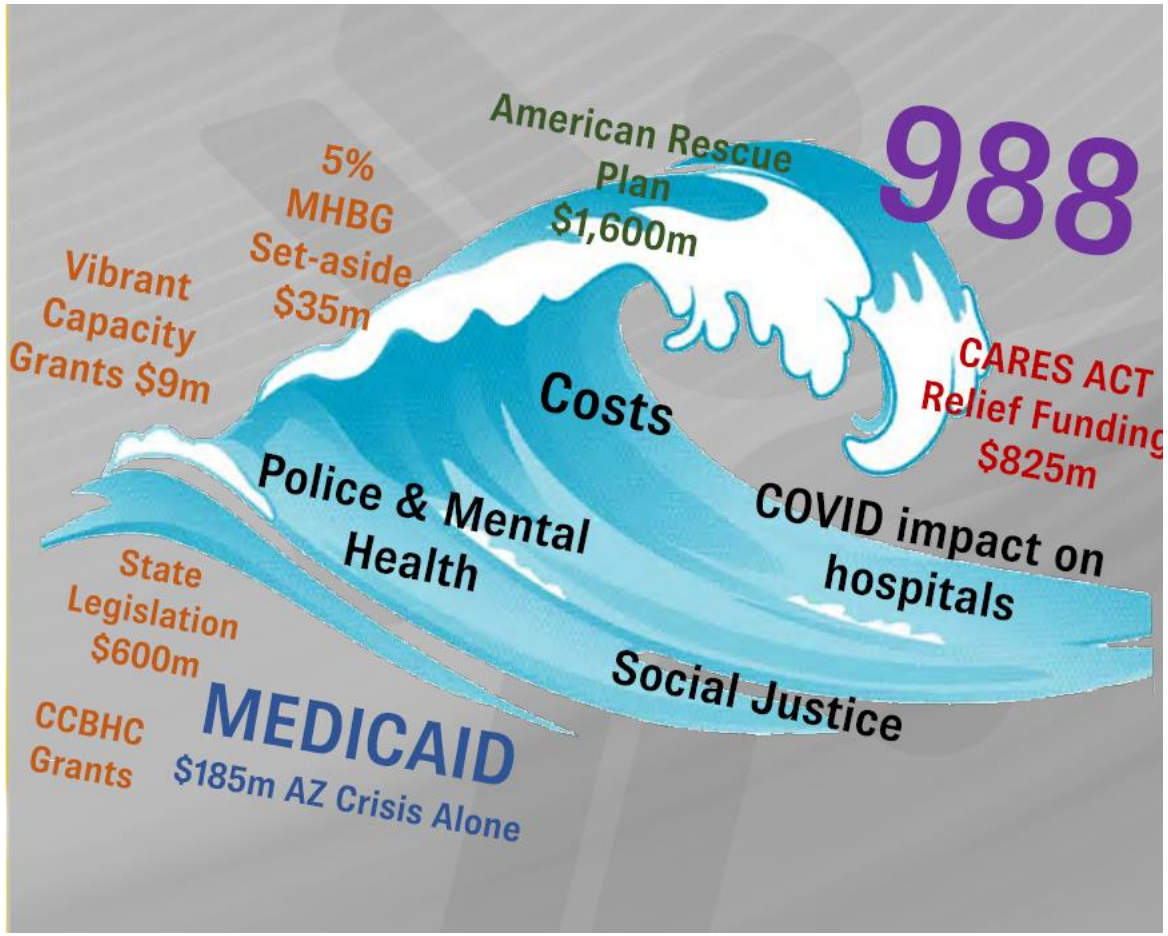
National Context

- Federal legislation: 988 phone number must be activated by July 2022
- Single contact point for mental health crisis. Replaces/augments:

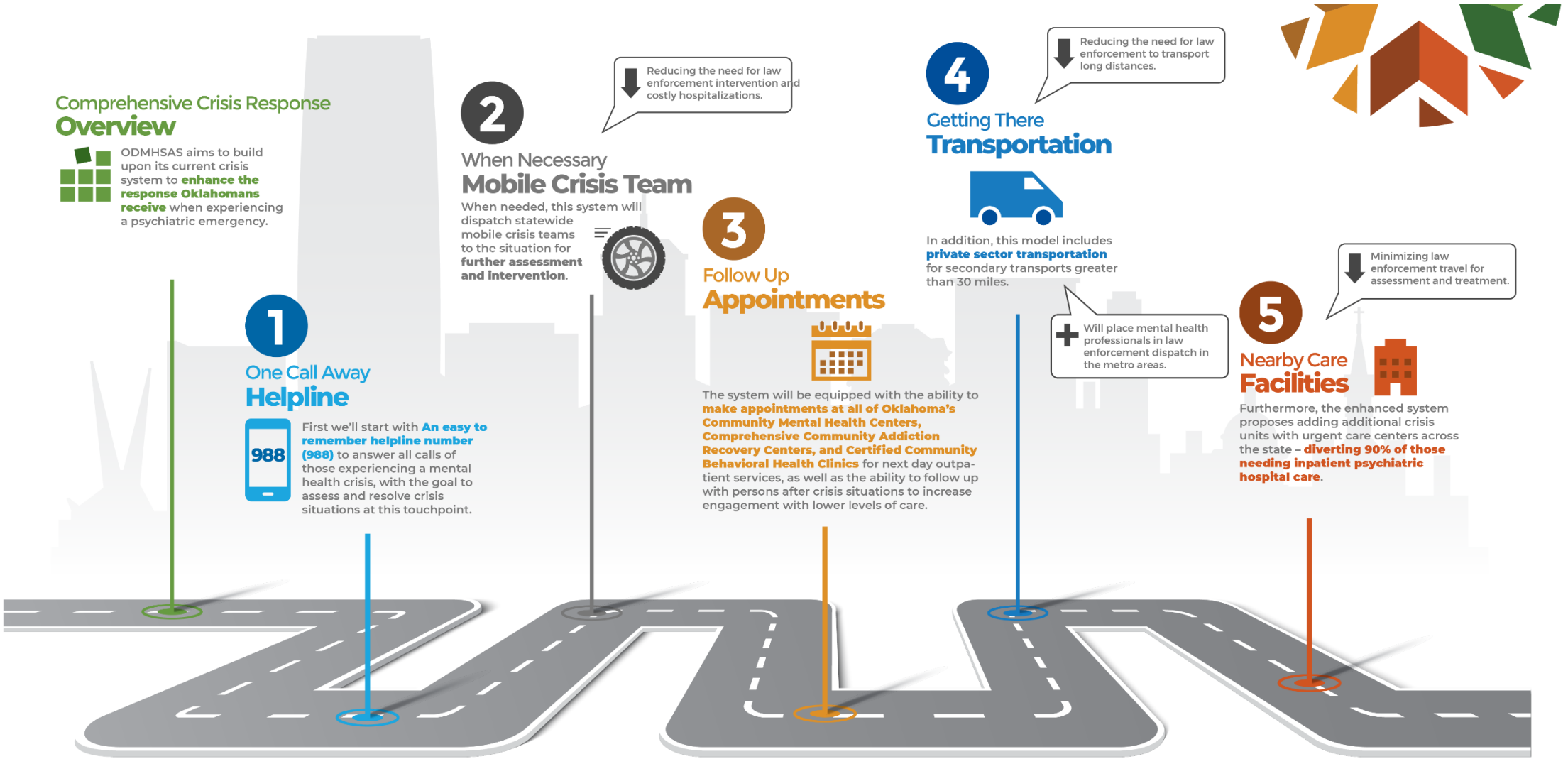
NATIONAL SUICIDE PREVENTION LIFELINE
1-800-273-TALK (8255)
suicidepreventionlifeline.org

911

- Big question: What happens after the call?



Oklahoma's strategy (ODMHSAS)



SOURCE: ODMHSAS

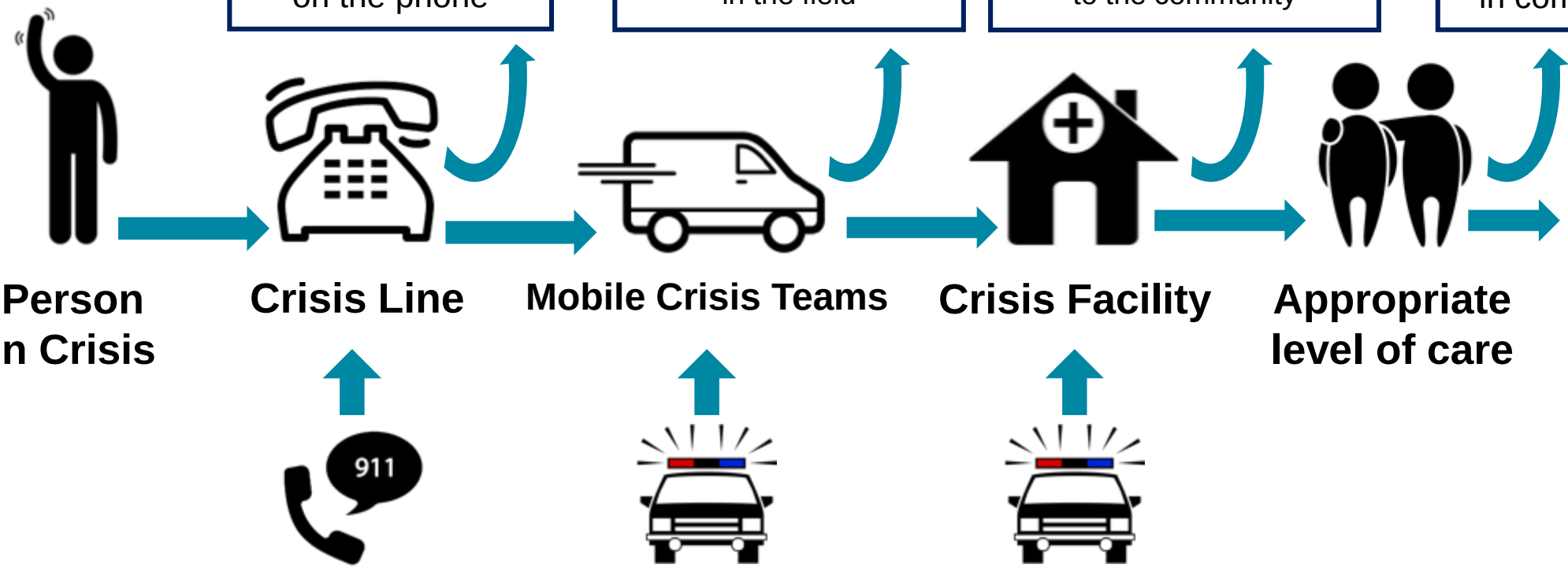
The ideal crisis care system

80% resolved on the phone

50-70% resolved in the field

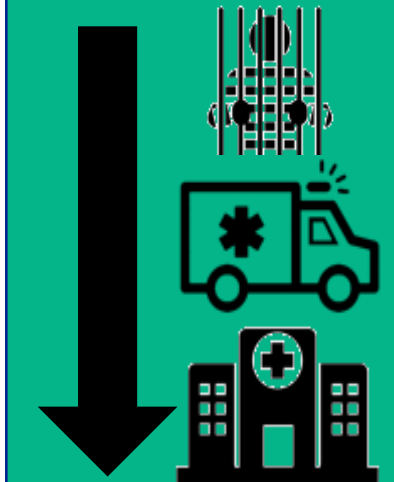
60-70% discharged to the community

80% remain stable in community-based care



Person in Crisis → **Crisis Line** → **Mobile Crisis Teams** → **Crisis Facility** → **Appropriate level of care**

Diversion from jail, ED, inpatient

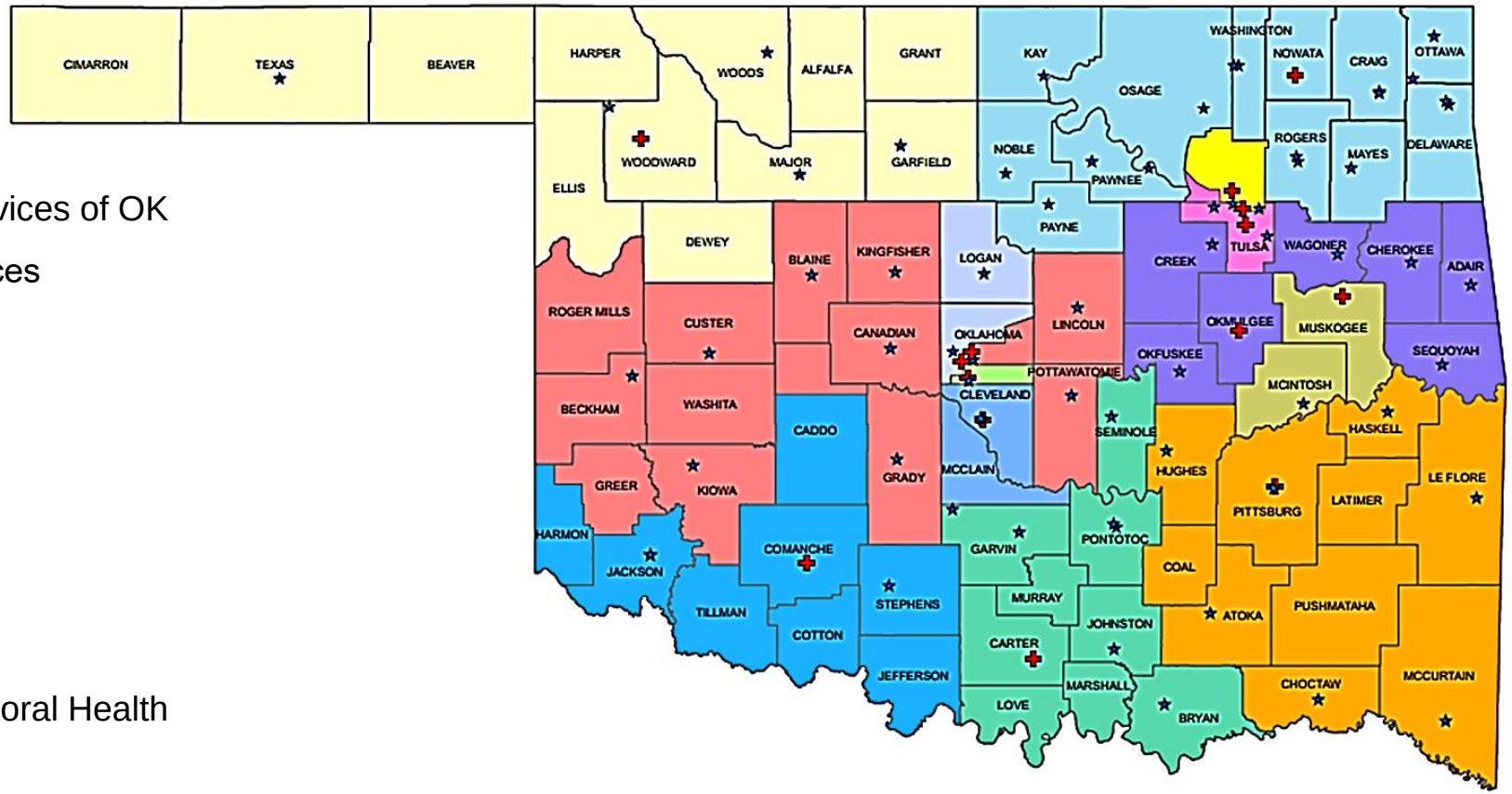


Easy Access for Law Enforcement = Pre-Arrest Diversion

Earlier intervention = better for costs, patient

Community Mental Health Centers (CMHCs)

- CREOKS
- Carl Albert
- Central Oklahoma
- Counseling & Recovery Services of OK
- Family and Children's Services
- Grand Lake
- Green Country
- Hope
- Jim Taliaferro MH Center
- The Lighthouse
- NorthCare
- Northwest Center for Behavioral Health
- Red Rock



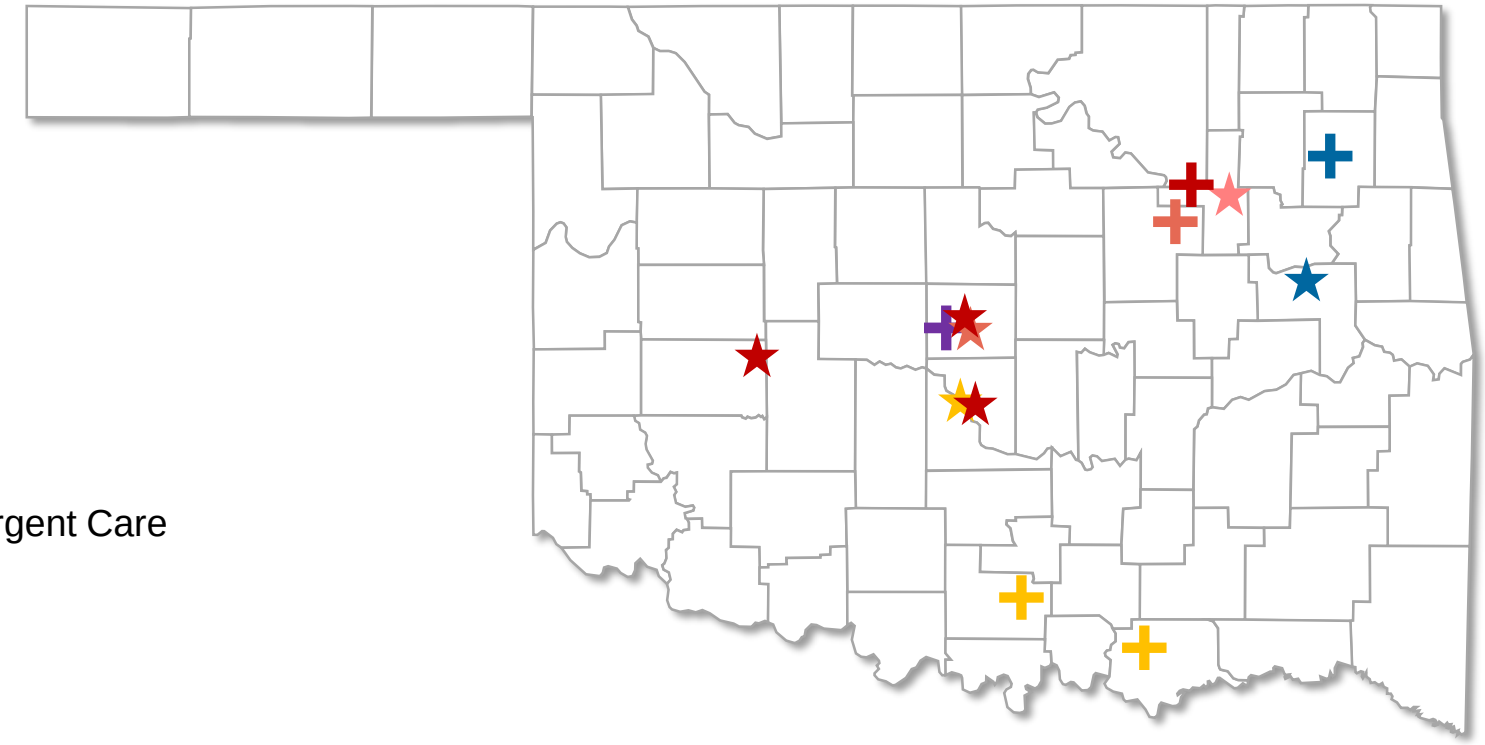
- Main Office
- ★ Satellite

SOURCE: ODMHSAS

Statewide Crisis/Urgent Care Centers

★ Crisis Center Locations

✚ Crisis Center Locations with Urgent Care



★ Children's Recovery Center of Oklahoma

★ Counseling & Recovery Services of Oklahoma, Inc. (Calm Center)

✚ Creeks Mental Health Services, Inc. (Spring Creek Clinic)

✚ Family and Children's Services, Inc.

✚ Grand Lake Mental Health Center, Inc.

★ Green Country Behavioral Health Services, Inc.

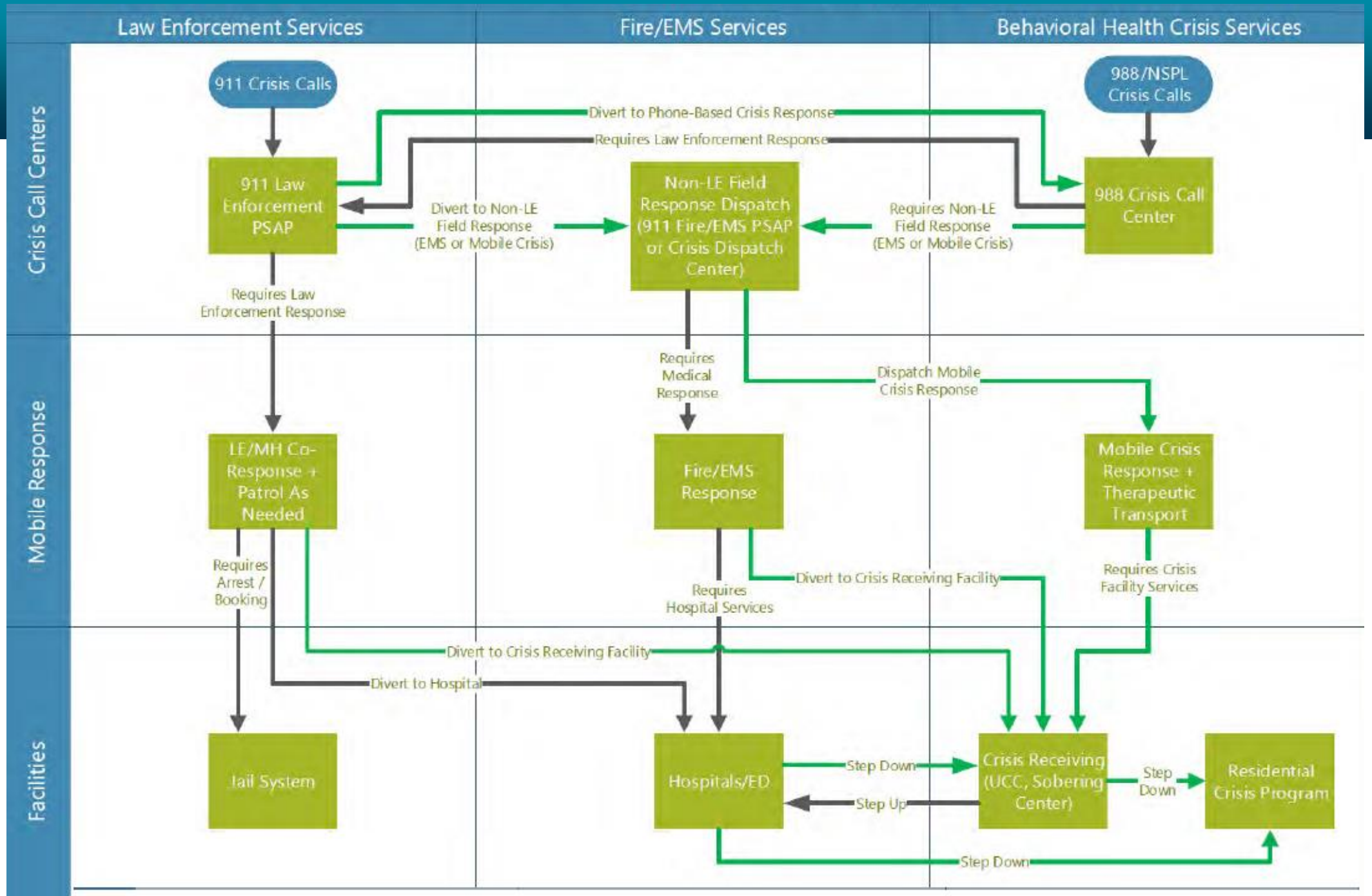
✚ Lighthouse Behavioral Wellness Centers, Inc.

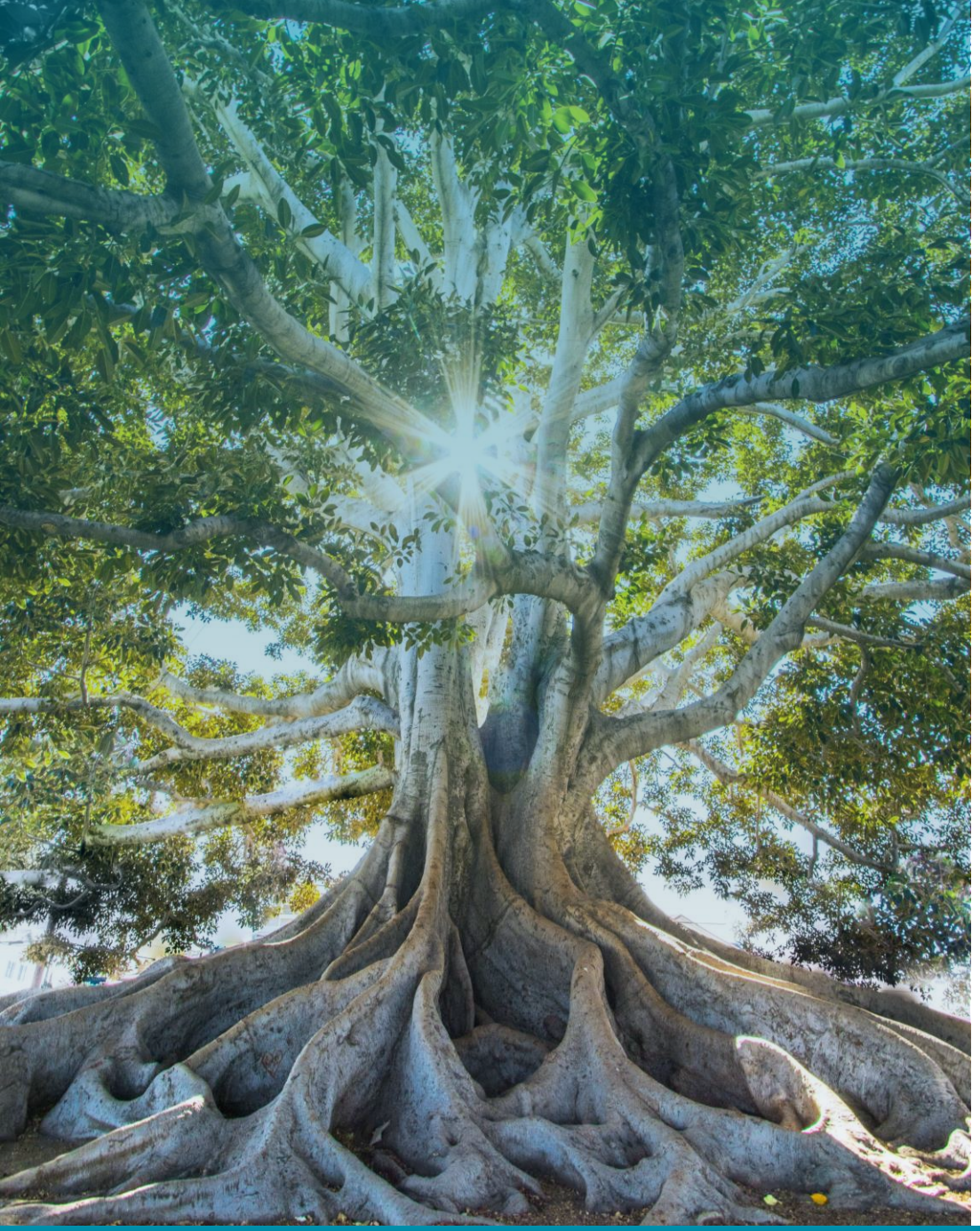
✚ Oklahoma County Crisis Intervention Center

★ Oklahoma Crisis Recovery Unit

★ Red Rock BHS

SOURCE: ODMHSAS


Law Enforcement Services
Fire/EMS Services
Behavioral Health Crisis Services
Crisis Call Centers
Mobile Response
Facilities
911 Crisis Calls
988/NSPL Crisis Calls
Divert to Phone-Based Crisis Response
Requires Law Enforcement Response
911 Law Enforcement PSAP
Divert to Non-LE Field Response (EMS or Mobile Crisis)
Non-LE Field Response Dispatch (911 Fire/EMS PSAP or Crisis Dispatch Center)
Requires Non-LE Field Response (EMS or Mobile Crisis)
988 Crisis Call Center
Requires Law Enforcement Response
Requires Medical Response
Dispatch Mobile Crisis Response
LE/MH Co-Response + Patrol As Needed
Fire/EMS Response
Mobile Crisis Response + Therapeutic Transport
Requires Arrest / Booking
Requires Hospital Services
Divert to Crisis Receiving Facility
Requires Crisis Facility Services
Divert to Crisis Receiving Facility
Divert to Hospital
Jail System
Hospitals/ED
Step Down
Step Up
Crisis Receiving (UCC, Sobering Center)
Step Down
Residential Crisis Program
Step Down



HEALTHY MINDS
POLICY INITIATIVE

Oct. 12, 2021

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Healthy Minds Policy Initiative
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@okhealthyminds

www.healthymindspolicy.org/**newsletter**