## HOUSING SOLUTIONS

# MEDIATION GETS RESULTS

LANDLORD + PROPERTY MANAGER RESOURCE

The Early Settlement Mediation Program provides free mediation to resolve concerns between landlords and tenants, including non-payment of rent. The Early Settlement Mediation Program is sponsored by Tulsa County and the Oklahoma Supreme Court. Tenants and landlords can apply to this free program as soon as the dispute develops. You don't need to wait for a missed rent payment or for an eviction to be filed.

#### What is mediation?

Mediation is a meeting between a tenant and landlord with a neutral, third party to help them resolve their concerns and come to a long-lasting agreement that benefits both parties. The Early Settlement Mediation Program has in-person and virtual mediation options.

### What can mediation help with?



Rent



Repairs

**Agreements** 

#### What is a mediator?



A mediator is a neutral, third party. The mediator does not work for either the landlord or the tenant. The mediator's goal is to help the landlord and tenant to communicate and work out an agreement that will benefit both of them. The mediators at Early Settlement Mediation Program are professionally trained and certified by the Oklahoma Supreme Court.

A mediator does not give legal advice. If you need legal advice, visit 2-1-1 Eastern Oklahoma to be connected with legal resources for advice and representation.



To apply for Early Settlement Mediation, submit the INTAKE FORM to susan.johnson@tulsacounty.org.

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