Tulsa Continuum of Care

A Way Home for Tulsa

Leadership Council Meeting

March 8, 2022 | 1:30 pm | Boston Avenue Church

| Leadership Council Business | | | Presenter | Time Allotted | | |
|-----------------------------|--|---|-----------------------|---------------|--|--|
| 1. | Welcome | | Mack Haltom | 2 min | | |
| 2. | Roll Ca | all | Erin Velez | 3 min | | |
| 3. | Approv | ve February Minutes* | Mack Haltom | 2 min | | |
| 4. | Term F | Renewals | Mack Haltom | 3 min | | |
| | | Appointed – Mark Hogan, City of Tulsa Claudia Brierre, INCOG Keri Fothergill, Tulsa County Ginny Hensley, THA Elected – Greg Shinn, Provider Representative* TBD, PAG Representative | | | | |
| 5. | Lead A | agency Report | | | | |
| | a. | MacArthur Grant Update | Becky Gligo | 3 min | | |
| | b. | House America | Becky Gligo | 2 min | | |
| | С. | Strategic Plan Review – Y2 | Bridget DeJong | 20 min | | |
| | d. | Systems Analysis | Olivia Denton Koopman | 20 min | | |
| 6. | New M | lember Applications | | | | |
| | a. | Isaiah 58 | Deni Fholer | 5 min | | |
| 7. | Agency | y & Community Updates | | | | |
| | a. | BeHeard Movement | Evan Dougoud | 5 min | | |
| | b. | Restorative Justice Institute of OK | Tamara Lebak | 15 Min | | |
| 8. | Public | Comments | | 10 min | | |
| 9. | Adjour | n Meeting | Mack Haltom | | | |
| *Ite | *Items to be voted on by Leadership Council. | | | | | |

Attendance

| Name | Representing | Category | Term | Y/N |
|-------------------------|----------------------------|-----------|---------|-----|
| Mark Hogan | City of Tulsa | Appointed | 2 years | |
| Keri Fothergill | Tulsa County | Appointed | 2 years | |
| Ginny Hensley | Tulsa Housing Authority | Appointed | 2 years | |
| Claudia Brierre | INCOG | Appointed | 2 years | |
| Melanie Stewart, Chair | Provider Agencies | Elected | 2 years | |
| Mack Haltom, Vice-Chair | Provider Agencies | Elected | 2 years | |
| Greg Shinn | Provider Agencies | Elected | 2 years | |
| Jim DeLong | Participant Advisory Group | Elected | 2 years | |
| | Youth Advisory Board | Elected | 2 years | |
| Cory Pebworth | Business/Commerce | Invited | 2 years | |
| Nancy Curry | Funders | Invited | 2 years | |
| Greg Robinson | At-Large Representative | Invited | 2 years | |
| Donnie House | At-Large Representative | Invited | 2 years | |
| Jeff Jaynes | At-Large Representative | Invited | 2 years | |
| Matt McCord | At-Large Representative | Invited | 2 years | |

A Way Home for Tulsa

Leadership Council Meeting Minutes

February 8, 2022 | 1:30 pm | Boston Avenue Church

Agenda Item

- 1. Welcome & Call to Order
 - a. Melanie Stewart called the meeting to order.
- 2. Roll Call Erin Velez
 - a. See attendance after meeting minutes
- 3. Approve January Minutes*
 - Melanie Stewart called for motion to approve January Minutes. Mack Haltom moved. Mark Hogan 2nd. Motion passed.
- 4. LC Term Expirations Melanie Stewart
 - a. Three types of members
 - i. Appointed
 - ii. Elected
 - iii. Invited
 - b. Terri Cole with THA appointed THA will be appointing someone new
 - c. Mark Hogan with City of Tulsa appointed Mark Hogan will be continuing
 - d. Claudia Brierre with INCOG appointed Claudia Brierre will be continuing
 - e. Keri Fothergill with Tulsa County appointed Keri Fothergill will be continuing
 - f. Jim Delong with Participant Advisory Group elected need more information from the group to elect
 - g. Greg Shinn, Provider Agencies elected Greg Shinn is interested in continuing must poll the AWH4T membership and then have LC vote
 - h. Greg Robinson, At-Large invited Greg Robinson is interested in continuing
 - i. Matt McCord, At-Large invited Matt McCord is interested in continuing
 - j. There will be emails circulating regarding nominations and elections.
 - k. Terms will be 2 years.
- 5. AWH4T Fund Policy* Rhene Ritter
 - a. City of Tulsa set up a program as an alternative for panhandling.
 - b. Called the Panhandling Alternative Campaign
 - c. Asked AWH4T to manage the fund and the distribution of the fund
 - d. Leadership Council members received a draft of the policy and how the funds would be administered
 - e. Donations will be received through the campaign campaign is a text to give campaign called Change the Way You Give aka Signs
 - f. City will put up signs where there is high traffic of panhandling with the text information to give to this campaign rather than to someone who is panhandling

- g. Becky notes that this is not condemning individuals for panhandling, it is simply an alternative way for people to give who are not comfortable with giving cash to someone who is panhandling
- h. Money received through this campaign will be given directly to providers serving individuals experiencing homelessness
- i. Funds would be distributed upon application from providers and then LC would approve the applications or request additional information
- j. Signs have not been posted yet. There will be more information in the next month or so
- Part of the application process requires that the funds directly benefit clients not intended for supplementing staff or operational budgets – it will be for things like helping with a security deposit, transportation budget, or other flexible funds that go directly to the clients
- I. A special email account will be set up at Housing Solutions to receive the applications to be funneled through to staff
- m. Called for motion to approve AWH4T Fund Policy. Mark Hogan moved. Jeff Jaynes 2nd. Motion passed.
- 6. Lead Agency Report
 - a. Legislative Update Becky Gligo
 - i. A few bills being tracked
 - ii. SB 1672 Increase repair and deduct cap up to \$2000 deduct up to 50% of rent anti-retaliation
 - iii. HB 3409 increase repair and deduct cap to \$750 or 1 month's rent antiretaliation
 - iv. SB 1498 and SB 1501 Tax exemption for housing authorities for affordable housing development
 - v. HB 3238 all tenant rights are null and void, evictions made immediate
 - vi. SB 1381 encampments would have to meet residential requirements within 30 days or else be torn down
 - b. Cold Weather Shelter Becky Gligo
 - i. Avalon Initial city contract has been reviewed and sent back. City legal is still reviewing
 - ii. Likely still weeks away from Avalon being open
 - c. Data Quality Olivia Denton Koopman
 - i. December numbers full 2021 picture
 - ii. 2129 clients
 - iii. 885 housing placements in 2021 and 94 housing placements in December
 - 1. 5% decrease from 2020 housing placements
 - 2. 7.4% increase from 2019 housing placements
 - iv. Homelessness duration period average is 6.7 month
 - 1. Increase in November and December related to unsheltered community being contacted
 - v. 80% assessed trending up
 - vi. 91% of housing utilized
 - vii. Client Count Equity
 - 1. Slow increase of Black, Indigenous and People of Color population
 - 2. 46% in December 2021 (was 37% in January 2019)
 - 3. Indicates better data quality as well as there are higher eviction rates among this group and more of this population are accessing services

- viii. Still meeting with providers monthly created a manual for use of the Data Dashboards
- ix. Data Quality Framework documents included after the minutes
 - 1. Area of improvement Social Security Numbers
 - 2. Other PII is in the green
 - Income and Housing Data 55% error rate for destination this can be difficult to obtain this information
 - 4. Chronic Homelessness data looks great for transitional housing and permanent housing. Area of opportunity for emergency shelters, safe havens, and street outreach (11% error rate)
 - 5. Timeliness goal was same day data entry. 62% entered same day.
 - 11% entered within 1-3 days. 27% entered after 4 days or more.
- d. PIT Count Update Tyler Parette
 - i. Over 1,000 surveys on trend with last year official numbers will be out in the spring
 - ii. David L Moss participated 219 individuals in the jail experiencing homelessness in addition to the 1,000 surveys
- 7. Oklahoma Arts Council Grant Opportunity Erika Wilhite and Thomas Tran
 - a. Goal is a future where all communities can be viewed and celebrated through art. Recognize art as essential
 - b. Grants benefit schools and art programs
 - c. Also supply emergency relief support during pandemic
 - d. Grants to K-12 schools, public libraries, colleges and universities, tribal governments, 501(c)(3) nonprofit organizations, and others
 - e. Grant Programs
 - i. More information is available on their website and their social media sites
 - f. Arts can provide a safe and encouraging environment, income generated, and social well-being
 - g. Eligible for up to 3 grants up to \$2500 each fiscal year (July to June)
 - h. Application must be submitted at least 30 days before the start of the project
- 8. New Contact Introductions Gabbi Smith, TPS
 - a. Manages the Homeless Education Office for TPS. She is the only one in the department for the district
 - b. Support for students, immediate enrollment regardless of documentation, transportation, support with school supplies and uniforms and extra circular activities
 - c. Can also help with getting in contact with clients regarding new programs
 - d. Federal funding very limited and specific
 - e. Plans to add more staff to the department
- 9. Discharge Planning Task Group Becky Gligo
 - a. Strong need for this group
 - b. Specifically with healthcare
 - c. Housing Solutions will be scheduling a meeting for this in the next few weeks to get this task force started.
- 10. Public Comments
 - a. James Willis with Youth Villages HUD meeting Thursday 2/10 at 4pm to discuss funds and recommendations. The meeting will run a little longer than an hour.
 - b. Greg Shinn ERAP Update

- i. \$36M distributed since March of last year
- ii. Still processing existing applications
- iii. No longer accepting new applications
- iv. Partnership with Tulsa Responds as a call center
- 11. Adjourn Meeting Melanie Stewart

| Name | Representing | Category | Term | Y/N |
|-----------------|----------------------------|-----------------|---------|-----|
| Mark Hogan | City of Tulsa | Appointed | 2 years | Y |
| Keri Fothergill | Tulsa County | Appointed | 2 years | Y |
| Terri Cole | Tulsa Housing Authority | Appointed | 2 years | N |
| Claudia Brierre | INCOG | Appointed | 2 years | Y |
| Melanie-Stewart | Provider Agencies | Elected | 1 year | Y |
| Mack Haltom | Provider Agencies | Elected | 1 year | Y |
| Greg Shinn | Provider Agencies | Elected | 2 years | Y |
| Jim DeLong | Participant Advisory Group | Elected 2 years | | Y |
| Vacant | Youth Advisory Board | Elected | 1 year | |
| Cory Pebworth | Business/Commerce | Invited | 1 year | N |
| Nancy Curry | Funders | Invited | 1 year | Y |
| Greg Robinson | At-Large Representative | Invited | 2 years | N |
| Donnie House | At-Large Representative | Invited | 1 year | Y |
| Jeff Jaynes | At-Large Representative | Invited | 1 year | Y |
| Matt McCord | At-Large Representative | Invited | 2 years | Y |

A Way Home for Tulsa Data Quality Framework Report – April to December 2021

| Q1 - Report Validations Table | | | | | | |
|---|------|--|--|--|--|--|
| Report Validations Table | | | | | | |
| 1. Total Number of Persons Served | 3868 | | | | | |
| 2. Number of Adults (age 18 or over) | 3271 | | | | | |
| 3. Number of Children (under age 18) | 583 | | | | | |
| 4. Number of Persons with Unknown Age | 14 | | | | | |
| 5. Number of Leavers | 2299 | | | | | |
| 6. Number of Adult Leavers | 1841 | | | | | |
| 7. Number of Adult and Head of Household Leavers | 1954 | | | | | |
| 8. Number of Stayers | 1569 | | | | | |
| 9. Number of Adult Stayers | 1430 | | | | | |
| 10. Number of Veterans | 250 | | | | | |
| 11. Number of Chronically Homeless Persons | 1056 | | | | | |
| 12. Number of Youth Under Age 25 | 705 | | | | | |
| 13. Number of Parenting Youth Under Age 25 with Children | 4 | | | | | |
| 14. Number of Adult Heads of Household | 3044 | | | | | |
| 15. Number of Child and Unknown-Age Heads of Household | 145 | | | | | |
| 16. Heads of Households and Adult Stayers in the Project 365 Days or More | 612 | | | | | |

| Q2 - Data Quality: Personally Identifiable Information | | | | | | |
|--|--|------------------------------------|----|-------|--------------------|--|
| Data Element | Client Doesn't Know/Client Refused | Information Missing Data Issues | | Total | % of Error Rate | |
| Name (3.1) | 0 | 2 | 0 | 2 | 0% | |
| SSN (3.2) | 97 | 707 | 69 | 873 | 23% | |
| Date of Birth (3.3) | 1 | 34 | 0 | 35 | 1% | |
| Race (3.4) | 21 | 60 | | 81 | 2% | |
| Ethnicity (3.5) | 48 | 65 | | 113 | 3% | |
| Gender (3.6) | 0 | 22 | | 22 | 1% | |
| Overall Score | | | | 952 | 25% | |

| Q3 - Data Quality: Universal Data Elements | | | | | | |
|--|-------------|--------------------|--|--|--|--|
| Data Element | Error Count | % of Error Rate | | | | |
| Veteran Status (3.7) | 51 | 2% | | | | |
| Project Start Date (3.10) | 0 | 0% | | | | |
| Relationship to Head of Household (3.15) | 156 | 4% | | | | |
| Client Location (3.16) | 0 | 0% | | | | |
| Disabling Condition (3.8) | 288 | 7% | | | | |

| Q4 - Data Quality: Income and Housing Data Quality | | | | | | |
|--|-------------|--------------------|--|--|--|--|
| Data Element | Error Count | % of Error Rate | | | | |
| Destination (3.12) | 1268 | 55% | | | | |
| Income and Sources (4.2) at Start | 904 | 26% | | | | |
| Income and Sources (4.2) at Annual Assessment | 373 | 61% | | | | |
| Income and Sources (4.2) at Exit | 443 | 23% | | | | |

| | Q5 - Data Quality: Chronic Homelessness | | | | | | | | |
|-------------------------------------|---|-----------------------------------|-------------------------------|---|------------------------------------|-------------------------------------|--|--|--|
| Entering into project type | Count of total records | Missing time in institution | Missing time in housing | Approximate Date started DK/R/missing | Number of times DK/R/missing | Number of months DK/R/missing | % of records unable to calculate | | |
| ES, SH, Street Outreach | 2055 | | | 166 | 135 | 148 | 11% | | |
| ТН | 127 | 0 | 0 | 3 | 1 | 2 | 3% | | |
| PH(all) | 438 | 0 | 2 | 3 | 5 | 2 | 2% | | |
| Total | 2620 | | | | | | 9% | | |

| Q6 - Data Quality: Timeliness | | | | | | | |
|-------------------------------|---------------------------------------|--------------------------------------|--------|--|--|--|--|
| Time For Record Entry | Number of Project Start Records | Number of Project Exit Records | Totals | | | | |
| 0 days | 1838 | 1222 | 3060 | | | | |
| 1 - 3 days | 317 | 220 | 537 | | | | |
| 4 - 6 days | 133 | 96 | 229 | | | | |
| 7 - 10 days | 103 | 93 | 196 | | | | |
| 11+ days | 287 | 601 | 888 | | | | |

62% entered same day

11% entered within 1 - 3 days

27% entered 4+ days old