# **Before Starting the Special CoC Application**

You must submit both of the following parts in order for us to consider your Special NOFO Consolidated Application complete:

- 1. the CoC Application, and
- 2. the CoC Priority Listing.

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

As the Collaborative Applicant, you are responsible for reviewing the following:

- 1. The Special Notice of Funding Opportunity (Special NOFO) for specific application and program requirements.
- 2. The Special NOFO Continuum of Care (CoC) Application Detailed Instructions for Collaborative Applicants which provide additional information and guidance for completing the application.
- 3. All information provided to ensure it is correct and current.
- 4. Responses provided by project applicants in their Project Applications.
- 5. The application to ensure all documentation, including attachment are provided.

CoC Approval is Required before You Submit Your CoC's Special NOFO CoC Consolidated Application

- 24 CFR 578.9 requires you to compile and submit the Special NOFO CoC Consolidated Application on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

#### **Answering Multi-Part Narrative Questions**

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

#### Attachments

Questions requiring attachments to receive points state, "You must upload the [Specific Attachment Name] attachment to the 4A. Attachments Screen." Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.
- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

# 1A. Continuum of Care (CoC) Identification

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

1A-1. CoC Name and Number: OK-501 - Tulsa City & County CoC

**1A-2. Collaborative Applicant Name:** Center for Housing Solutions, Inc.

1A-3. CoC Designation: CA

**1A-4. HMIS Lead:** Center for Housing Solutions, Inc.

1A-5.	New Projects	
	Complete the chart below by indicating which funding opportunity(ies) your CoC applying for projects under. A CoC may apply for funding under both set asides; however, projects funded through the rural set aside may only be used in rural areas, as defined in the Special NOFO.	
1.	Unsheltered Homelessness Set Aside	Yes
2.	Rural Homelessness Set Aside	No

# 1B. Project Capacity, Review, and Ranking–Local Competition

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness 24 CFR part 578
- Special NOFO CoC Application Navigational Guide Section 3 Resources
- Frequently Asked Questions

1B-1.	Web Posting of Your CoC Local Competition Deadline-Advance Public Notice. (All Applicants)	
	Special NOFO Section VII.B.1.b.	
	You must upload the Local Competition Deadline attachment to the 4A. Attachments Screen.	
	Enter the date your CoC published the deadline for project application submission for your CoC's local competition.	08/05/2022
	1B-2. Project Review and Ranking Process Your CoC Used in Its Local Competition. (All Applicants)	

1B-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. (All Applicants)	
	Special NOFO Section VII.B.1.a.	
	You must upload the Local Competition Scoring Tool attachment to the 4A. Attachments Screen.	
	Select yes or no in the chart below to indicate how your CoC ranked and selected new project applications during your CoC's local competition:	
1.	Established total points available for each project application type.	Yes
	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes

1B-3.	Projects Rejected/Reduced-Notification Outside of e-snaps. (All Applicants)	
	Special NOFO Section VII.B.1.b.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4A. Attachments Screen.	
1.	Did your CoC reject or reduce any project application(s)?	Yes
2.	Did your CoC inform the applicants why their projects were rejected or reduced?	Yes
3.	If you selected yes, for element 1 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, list the latest date of any notification. For example, if you notified applicants on 6/26/22, 6/27/22, and 6/28/22, then you must enter 6/28/22.	10/05/2022

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1B-3a.	Projects Accepted–Notification Outside of e-snaps. (All Applicants)	
	Special NOFO Section VII.B.1.b.	
	You must upload the Notification of Projects Accepted attachment to the 4A. Attachments Screen.	
	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, list the latest date of any notification. For example, if you notified applicants on 6/26/22, 6/27/22, and 6/28/22, then you must enter 6/28/22.	10/04/2022
1B-4.	Web Posting of the CoC-Approved Special NOFO CoC Consolidated Application. (All Applicants)	
	Special NOFO Section VII.B.1.b.	
	You must upload the Web Posting-Special NOFO CoC Consolidated Application attachment to the 4A. Attachments Screen.	
	Enter the date your CoC posted its Special NOFO CoC Consolidated Application on the CoC's website or affiliate's website—which included:  1. the CoC Application, and 2. Priority Listings.	10/17/2022

# 2A. System Performance

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
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2A-1.	Reduction in the Number of First Time Homeless–Risk Factors.	
	Special NOFO Section VII.B.2.b.	
	Describe in the field below:	
1.	how your CoC determined which risk factors your CoC uses to identify persons becoming homeless for the first time;	
2.	how your CoC addresses individuals and families at risk of becoming homeless; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time or to end homelessness for individuals and families.	

### (limit 2,500 characters)

1. THE CoC USES TRENDS IN HMIS DATA TO IDENTIFY RISK FACTORS TO BECOMING HOMELESS FOR THE FIRST TIME. From FY2019 to FY 2021, the CoC has REDUCED THE NUMBER OF PEOPLE EXPERIENCING FIRST TIME HOMELESSNESS by 23%. Consistently, analysis has shown that eviction is a leading cause of homelessness. The CoC is regularly monitoring data collected by housing navigators on history of homelessness and factors contributing to first time homelessness in order to update CES processes in response as needed. Since 2020, risk factors related to COVID-19 have become more prevalent resulting in additional COVID risk data being collected and analyzed on a quarterly basis in order to respond to need. 2. THE COC HAS EMPLOYED A VARIETY OF STRATEGIES TO ADDRESS INDIVIDUALS AND FAMILIES AT RISK OF BECOMING HOMELESS. TARGETING EVICTION PREVENTION STRATEGIES. Recent local analysis showed that eviction is a leading cause of homelessness, resulting in an increased emphasis on eviction prevention strategies. Currently, 25+ CoC agencies are providing prevention services, and outreach teams have been mobilized to provide assistance to households at risk of eviction. The CoC has worked with the Judges' Task Force to make improvements to the eviction court by launching a social services hub in partnership with Legal Aid Services that serves 30+ people each day. The CoC also launched a landlord guarantee fund and raised \$26 million for emergency rental assistance. 3. Housing Solutions, Landlord Tenant Resource Center

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2A-2.	Length of Time Homeless-Strategy to Reduce. (All Applicants)
	Special NOFO Section VII.B.2.c.
	Describe in the field below:
1.	your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;
2.	how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.

- THE CoC SERVICE STANDARDS INCLUDE LENGTH OF TIME HOMELESS AS A PRIORITIZATION FACTOR FOR CES. To reduce the length of time to assess households after identification, the CoC has continually expanded the number of CE access points, and ensures all referrals are happening exclusively through CE to streamline the housing placement process. In order to reduce the length of time it takes to identify a unit once someone has been enrolled in a program, the CoC launched a shared unit inventory to increase collaboration through centralized housing recruitment efforts. Other strategies around centralized housing recruitment efforts include new landlord incentives, and program staff training on outreach and engagement to increase housing partners. The CoC also recruits people with lived experience of homelessness for full-time permanent staff positions, who have a high efficacy for maintaining engagement with vulnerable populations. 2. CoC COORDINÁTED OUTREACH TEAMS TARGET HOUSEHOLDS WHO ARE MOST VULNERABLE. INCLUDING INDIVIDUALS AND FAMILIES WITH THE LONGEST LENGTH OF TIME HOMELESS. The CE process uses the VISPDAT, supplemental COVID-19 assessment tool, and LOT homeless to prioritize housing referrals. CoC Service Standards outline expectations for programs to follow the Housing First model and reduce barriers to quickly and stably moving households experiencing homelessness into permanent housing. The CoC also offers training on strategies like motivational interviewing, trauma informed care, and other best practices to help program staff build relationships with clients to help them more quickly and stably move into permanent housing. The CoC has several teams of housing navigators to help the most vulnerable households find landlords, build relationships and overcome bureaucratic hurdles related to housing. Those teams also provide back end support to keep households stabilized after they are housed.
- 3. Housing Solutions, Director of Outreach & Engagement

2A-3.	Successful Permanent Housing Placement or Retention. (All Applicants)	
	Special NOFO Section VII.B.2.d.	
	Describe in the field below how your CoC will increase the rate that individuals and persons in families residing in:	
1.	emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations; and	
2.	permanent housing projects retain their permanent housing or exit to permanent housing destinations.	

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1. THE CoC SUCCESSFULLY INCREASED EXITS TO PH BY 23% BY INCREASING HOUSING UNITS, IMPROVING CES PROCESSES, AND LOWERING BARRIERS TO HOUSING. The CoC is continuing to work to increase the number of available housing units through the City of Tulsa's Affordable Housing Program, which serves to preserve and produce more affordable housing. The CoC is improving CES processes through strengthened cross-agency collaboration like improved case conferencing practices that allow for a more dynamic approach to prioritizing referrals to housing programs, or open units. During case conferencing, a lead case manager committed to client choice is assigned to regularly report the status of the participant until successful placement. The CoC is also partnering with various specialty courts to reduce instances of detrimental justice interactions.

2. THE CoC IS WORKING TO SUPPORT INDIVIDUALS AND FAMILIES IN PERMANENT HOUSING PROJECTS SECURE AND RETAIN HOUSING BY INCREASING HOUSING STABILITY SERVICES. CoC Service Standards require that all staff be trained in evidence-based housing first best practices that support successful housing retention. The CoC Mobile Medical Intervention Team is able to provide both primary care and behavioral healthcare services to households in permanent housing in order to prevent instability caused by medical acuity. The CoC has Housing Stability case managers at multiple agencies to assist individuals and families in retaining housing through the provision of resources such as move-in kits and furnishings, as well as follow-up services to ensure ongoing housing stability. PSH programs also proactively use mainstream resources to help households no longer in need of intensive support move-on to less supportive housing options in order to open up program slots for households in need of highly supportive housing.

2A-4.	Returns to Homelessness-CoC's Strategy to Reduce Rate. (All Applicants)	
	Special NOFO Section VII.B.2.e.	
	Describe in the field below:	
1.	how your CoC identifies individuals and families who return to homelessness;	
2.	your CoC's strategy to reduce the rate of additional returns to homelessness; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.	

- 1. THE CoC IDENTIFIES HOUSEHOLDS WHO RETURN TO HOMELESSNESS BY RECONCILING NEW CES ASSESSMENTS WITH PREVIOUS HMIS RECORDS. Returning households are offered services to assess for specific barriers experienced by the household as well as specific service needs offered through the community that could support housing retention. The CoC reviews data monthly at minimum in order to understand trends in population-level outcomes that indicate insufficient support is being provided to encourage housing retention.
- 2. THE CoC HAS SUCCESSFULLY REDUCED THE RATE OF ADDITIONAL RETURNS TO HOMELESSNESS BY INCREASING ACCOUNTABILITY FOR SERVICE PROVIDERS AND INCREASING AVAILABLE RESOURCES FOR HOUSING RETENTION. These strategies have resulted in a reduction from 23% returns from PH in 2 years in 2020 to 20% in 2021. The CoC publishes a data dashboard on their site which is updated monthly and provides data on outcomes by service providers in order to increase accountability for individual programs. When programs are identified as not providing adequate support to reduce returns to homelessness, the CoC offers technical assistance around best practices for maintaining housing stability supplemental to quarterly training opportunities. Regardless of performance, the CoC provides information regularly on how program staff can encourage households to utilize mainstream resources to maximize income, benefits, financial literacy, and health to meet the needs of individuals and families experiencing homelessness. The CoC also partners with housing providers and the City of Tulsa to provide prevention services, both through rental assistance for tenants and through landlord incentives, like the landlord mediation fund, aimed at resolving conflict between tenants and landlords or property managers. The CoC prevents termination out of PH by reviewing project standards annually to ensure all programs are following a Housing First approach.
- 3. Housing Solutions, Director of Data & Analytics

2A-5.	Increasing Employment Cash Income–Strategy. (All Applicants)
	Special NOFO Section VII.B.2.f.
	Describe in the field below:
1.	the strategy your CoC has implemented to increase employment cash sources;
2.	how your CoC works with mainstream employment organizations to help individuals and families increase their cash income; and
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.

- THE CoC WORKS TO SUPPORT ACCESS TO EMPLOYMENT BY GROWING RELATIONSHIPS WITH CAREER CENTERS AND ORGANIZATIONS COMMITTED TO HIRING CURRENTLY OR FORMERLY HOMELESS HOUSEHOLDS. The CoC strives to provide access to permanent employment opportunities for households currently or formerly experiencing homelessness, as opposed to stipends for engagement in specific efforts. The CoC works with partners in education to provide opportunities for skill building that will build meaningful pathways to employment. The CoC also has representation from Tulsa Reentry One Stop, which connects households discharged from prison to employment opportunities to support reintegration. 2. THE CoC PARTNERS WITH EMPLOYMENT PROGRAMS TO CONNECT HOUSEHOLDS EXPERIENCING HOMELESSNESS WITH SUPPORT TO MEET THEIR SHORT-TERM AND LONG-TERM EMPLOYMENT GOALS. The CoC partners with various agencies to provide support through A Better Way (ABW) employment program. ABW connects weekly with eligible households to work on resume coaching, application support, interview preparation, and goal setting that supports both short-term goals around immediate needs, and longterm goals around working in a desired field or position. Changes have resulted in an increase in the percentage of adults who increased earned income from 3% in 2020 to 7% in 2021.
- 3. Housing Solutions, Director of Outreach & Engagement

2A-5a.	Increasing Non- employment Cash Income–Strategy. (All Applicants)	
	Special NOFO Section VII.B.2.f.	
	Describe in the field	
	below:	
1.	the strategy your CoC has implemented to increase non-employment cash income;	
2.	your CoC's strategy to increase access to non- employment cash sources; and	
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non- employment cash income.	

 THE CoC SUPPORTS HOUSEHOLDS EXPERIENCING HOMELESSNESS IN ACCESSING NON-EMPLOYMENT INCOME THROUGH A VARIETY OF STRATEGIES AIMED AT MAXIMIZING INCOME. The CE Coordination Center screens all assessments for opportunities to maximize benefits such as SSI/SSDI and TANF. Program staff review participant eligibility at entry and at least annually to ensure participants are receiving all benefits they're eligible for. Regular training is organized by the CoC to ensure program staff have up-todate information on mainstream resource eligibility, any priorities, and processes for applying in order to lower barriers to accessing mainstream benefits for households experiencing homelessness. The CoC proactively recruits agencies dedicated to providing support in securing mainstream resources to participate in CE. Financial empowerment centers provide support for debt management, budgeting education, and identified opportunities to maximize income for households experiencing, or at risk of experiencing, homelessness. The CoC partners with the Tulsa Dept. of Human Services to assist with filing for unemployment. The CoC also partners with healthcare agencies to run a social service transportation route for households to work on securing necessary documentation needed to determine eligibility for benefits. STRĂTEGY to INCREASE ACCESS TO NON-EMPLMT CASH INCOME is rooted in CE. CoC Case Managers review client accounts at entry, exit, annual assessments, and throughout the course of their participation when contact is made. During Coordinated Entry System (CES) case conferencing, client accounts are reviewed and discussed for connection to increased services and benefits to ensure clients increase cash income to the fullest extent feasible while prioritizing housing placement. The Homeless Management Information System (HMIS) Annual Performance Report (APR) details a full comparison of income at the client's project entry and exit to assist in an analysis of which adults gained or increased resources through program participation. 3. Housing Solutions, Director of Outreach & Engagement.

# 2B. Coordination and Engagement–Inclusive Structure and Participation

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
  24 CFR part 578
  Special NOFO CoC Application Navigational Guide
  Section 3 Resources

- Frequently Asked Questions

2B-1.	Inclusive Structure and Participation-Participation in Coordinated Entry. (All Applicants)
	Special NOFO Sections VII.B.3.a.(1)
	In the chart below for the period from May 1, 2021 to April 30, 2022:
1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted–including selecting CoC Board members, and participated in your CoC's coordinated entry system; or
2.	select Nonexistent if the organization does not exist in your CoC's geographic area:

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing of CoC Board Members	Participated in CoC's Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	Agencies serving survivors of human trafficking	Yes	Yes	Yes
3.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
4.	CoC-Funded Victim Service Providers	Yes	Yes	Yes
5.	CoC-Funded Youth Homeless Organizations	Yes	Yes	Yes
6.	Disability Advocates	Yes	Yes	Yes
7.	Disability Service Organizations	Yes	Yes	Yes
8.	Domestic Violence Advocates	Yes	Yes	Yes
9.	EMS/Crisis Response Team(s)	Yes	Yes	Yes
10.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
11.	Hospital(s)	Yes	No	Yes
12.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Yes	Yes	No
13.	Law Enforcement	Yes	Yes	Yes
14.	Lesbian, Gay, Bisexual, Transgender, Queer (LGBTQ+) Advocates	Yes	Yes	No
15.	LGBTQ+ Service Organizations	Yes	No	No
16.	Local Government Staff/Officials	Yes	Yes	Yes
17.	Local Jail(s)	No	No	No
18.	Mental Health Service Organizations	Yes	Yes	Yes
19.	Mental Illness Advocates	Yes	Yes	Yes

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20.	Non-CoC Funded Youth Homeless Organizations	Yes	Yes	Yes
	Non-CoC-Funded Victim Service Providers	Yes	Yes	Yes
22.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	No	No
23.	Organizations led by and serving LGBTQ+ persons	No	No	No
24.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
25.	Other homeless subpopulation advocates	Yes	Yes	Yes
26.	Public Housing Authorities	Yes	Yes	Yes
27.	School Administrators/Homeless Liaisons	Yes	No	Yes
28.	Street Outreach Team(s)	Yes	Yes	Yes
29.	Substance Abuse Advocates	Yes	Yes	Yes
30.	Substance Abuse Service Organizations	Yes	Yes	Yes
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Service Providers	Yes	Yes	Yes
	Other:(limit 50 characters)			
33.	Philanthropy	Yes	Yes	Yes
34.	State Government Staff/Officials	Yes	Yes	Yes

2B-2.	Open Invitation for New Members. (All Applicants)
	Special NOFO Section VII.B.3.a.(2), V.B.3.g.
	Describe in the field below how your CoC:
1.	communicated the invitation process annually to solicit new members to join the CoC;
2.	ensured effective communication with individuals with disabilities, including the availability of accessible electronic formats;
	conducted outreach to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join your CoC; and
	invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, other People of Color, persons with disabilities).

- 1. CoC COMMUNICATES INVITATION PROCESS w/ publicly available info on CoC website re CoC's OPEN MEMBERSHIP. Also, by announcing biannual atlarge member meetings & ANNUALLY soliciting public board nominations at committee & governance meetings. Social media posts promote CoC work & outcomes to engage a wider audience. At-large meetings solicit public comment & share info re CoC, which can encourage membership interest. CoC Lead Agency analyzes membership for diversity & does specific outreach for new members & recruits at community events.
- 2. For EFFECTIVE COMMUNICATION W/ PERSONS W/ DISABILITIES, CoC website announces the availability of CoC docs in accessible formats upon request w/ a contact email that is checked regularly. Mtng space is ADA accessible & info in print is also presented orally. Docs compatible w/ assistive technology & docs in languages other than English provided upon request. PAG & YAB participants are empowered to recruit additional ppl w/ LE to serve on committees, work groups & task forces, and receive STIPEND for mtng attendance. COC members also outreach to those w/ LE, e.g., in members' programs. Individualized OUTREACH to encourage PPL W/ LIVED EXPERIENCE (LE) to join CoC is conducted through 2 CoC committees of current/formerly homeless persons who provide advice & feedback to CoC on topics related to homelessness: Participant Advisory Group (PAG) & Youth Action Board (YAB). PAG & YAB each have 1 member on CoC Leadership Council to represent youth & adults w/ LE of homelessness in all discussions & votes. CoC representatives are available to address questions before major votes or events.
- 4. INVITE ORGS SERVING CULTURALLY SPECIFIC COMMUNITIES EXPERIENCING HOMELESSNESS by specific invitation & outreach following an engagement at other community forums. Ex: Conversations w/ BIPOC-led faith-based orgs, targeted invitations to participate in task groups, apply to CoC. CoC members represent orgs serving Indigenous, Latinx, Muslim, and Black communities. The CoC is working with local tribal leaders from three Tribal Nations included in the CoC geographical area and the Oklahoma State Department of Mental Health and Substance Abuse Services, Tribal & Multicultural Liaison.

2B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness. (All Applicants)
	Special NOFO Section VII.B.3.a.(3)
	Describe in the field below how your CoC:
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness or an interest in preventing and ending homelessness;
2.	communicated information during public meetings or other forums your CoC uses to solicit public information; and
3.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

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- 1. SOLICITS and CONSIDERS OPINIONS: CoC WEBSITE includes CoC contact info & highlights PUBLIC COMMENT opportunities, process available at every MONTHLY CoC MEETING. Lead Agency staff engage in many COMMUNITY MEETINGS to share and receive information. CoC CONTINUOUSLY SEEKS INPUT through variety of means (focus groups, presentations, meetings, and LOTS OF SURVEYS). Feedback is gathered from experts who confront homelessness on the front lines daily, & from people with lived experience of homelessness, including youth, chronically homeless individuals, DV survivors, people living outside, and people with serious mental illness.
- 2. Before, during, and after COMMUNITY MEETINGS (e.g., with law enforcement, with Chamber members) and monthly CoC MEETINGS open to the public (e.g., 2022 PIT Count Data Review open CoC meeting promoted on social media & via newsletter with the info shared in advance), materials are available in accessible electronic formats. CoC also shares detailed information in the monthly meeting packet to answer questions about proposals (e.g., changes to CES). Per charter, 2 annual meetings SOLICIT & CONSIDER OPINIONS from partners; CoC COMMUNICATES DETAILED INFO on community-wide efforts, e.g., intro/updates to CES, & how CoC disseminates updates through oral presentations & written handouts. CoC posts minutes online & emails them to the broad distribution list to share outcomes & discussions with a wide audience. CoC distributes a regular NEWSLETTER to over 600 recipients, and regular data PROGRESS REPORTS to the community.
- 3. In 2021-22, CoC GATHERED INFO (e.g., through committee participation, survey responses, Leadership Council meetings) to IMPROVE and inform approaches to CES priorities, such as updates to the prioritization methodology & assessments, Service Standards, funding allocation, governance structures, and training priorities.

2B-4.	Public Notification for Proposals from Organizations Not Previously Funded. (All Applicants)
	Special NOFO Section VII.B.3.a.(4)
	Describe in the field below how your CoC notified the public:
1.	that your CoC's local competition was open and accepting project applications;
2.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;
3.	about how project applicants must submit their project applications;
4.	about how your CoC would determine which project applications it would submit to HUD for funding; and
5.	how your CoC effectively communicated with individuals with disabilities, including making information accessible in electronic formats.

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- 1&2. CoC NOTIFIES NEW ORGS that local competition is OPEN & accepting proposals via A) On 8/05/22 CoC WEBSITE announcement ENCOURAGED all orgs, incl ORGS NOT PREVIOUSLY FUNDED, TO SUBMIT project apps, & included amount of funding CoC can apply for in NEW projects. B) On 8/05/22 (and a follow-up with more info on 8/12/22) CoC announced via NEWSLETTER local competition & TA workshop covering Special NOFO new project app info & ENCOURAGING all orgs, including ORGS NOT PREVIOUSLY FUNDED, to apply.
- 3. CoC WEBSITE, linked in NEWSLETTER, includes info on how project applicants must SUBMIT their project apps, incl process overview, key dates/deadlines/documents (eg new project scoring tool, supplemental questions, Equity Checklist), & contact info for questions.
- 4. Local policies allow ALL NEW PROJECT APPS to be considered by Review & Rank panel. After TA Workshop, projects submitted Notice of Intent to Apply, triggering follow up assistance by CoC. CoC Standards of Operations, posted to CoC website & distributed at TA workshop, outline local competition process, incl: Intent to Apply, project app submission, project review panel, appeals, Leadership Council review, & 2021 process debriefs w/project review panelists, project applicants, & the collaborative applicant.
- 5. For EFFECTIVE COMMUNICATION w/ persons w/ disabilities, CoC website announces availability of CoC documents, incl. NOFO process, tools, & info, inaccessible PDF format & other versions upon request. All materials in NOFO process are provided electronically allowing ability to enlarge to read & could be made otherwise accessible upon request. Review & Rank & all NOFO meetings took place via Zoom, which provides captioning.

# 2C. Coordination / Engagement–with Federal, State, Local, Private, and Other Organizations

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

2C-1.	Coordination with Federal, State, Local, Private, and Other Organizations. (All Applicants)
	Special NOFO Section VII.B.3.b.
	In the chart below:
	select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or
2.	select Nonexistent if the organization does not exist within your CoC's geographic area.

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with Planning or Operations of Projects
1.	Funding Collaboratives	Yes
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Yes
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	No
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	
18.	McKinney-Vento School Liaisons	Yes
	1	

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2C-2.	CoC Consultation with ESG Program Recipients. (All Applicants)	
	Special NOFO Section VII.B.3.b.	
	Describe in the field below how your CoC:	
1.	consulted with ESG Program recipients in planning and allocating ESG funds;	
2.	participated in evaluating and reporting performance of ESG Program recipients and subrecipients;	
3.	provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and	
4.	provided information to Consolidated Plan Jurisdictions to address homelessness within your CoC's geographic area so it could be addressed in Consolidated Plan update.	

- 1.THE CITY OF TULSA'S COMMUNITY DEVELOPMENT COMMITTEE, RESPONSIBLE FOR ESTABLISHING PRIORITIES AND FUNDING FOR ESG AND ESG-CV FUNDS, HAS A DEDICATED CoC BOARD MEMBER SPOT. Similarly, the CoC reserves a voting member spot for the City of Tulsa. The CoC consults with the City of Tulsa to inform program-level decisions. The CoC also participates in the Oklahoma Department of Commerce (ODOC) statewide ESG program design process as a member of the Governor's Interagency Council on Homelessness (GICH). ODOC holds annual input sessions with the CoC to solicit additional feedback.
- 2.THE CoC GOVERNANCE CHARTER OUTLINES HOW THE CoC SUPPORTS THE CITY OF TULSA IN EVALUATING ESG-FUNDED PROJECT OUTCOMES. ESG recipients and subrecipients are required to consistently follow written CoC service standards, developed in partnership with the City of Tulsa. The CoC operates a publicly available dashboard that is used by the ESG program for regular monitoring of ESG program performance. Additionally, the CoC works with the City to conduct annual monitoring visits of ESG-funded programs.
- 3.THE CoC PROVIDED PIT AND HIC DATA TO THE CITY OF TULSA AS THE CONSOLIDATED PLAN JURISDICTION IN FY22. The CoC is continuing to strengthen data collection in order to better inform the consolidated plan. For example, the CoC's online dashboard includes a 6-year longitudinal analysis of PIT survey responses.
- 4.THE CoC ASSISTS IN DRAFTING THE CoC CONSOLIDATED PLAN UPDATE BY PROVIDING CURRENT INFORMATION IN THE CITY OF TULSA'S CONSOLIDATED PLAN FORMAT. The CoC provides service standards for all program components in the Con Plan. Continuous improvements to HMIS data quality have resulted in stronger data analysis being available for use in the Consolidated Plan.

2C-3.	Discharge Planning Coordination. (All App	olicants)	
	Special NOFO Section VII.B.3.c.		
	Select yes or no in the chart below to indic coordinates with the systems of care listed resided in them longer than 90 days are no emergency shelters, or other homeless as	I to ensure persons who have on the discharged directly to the streets,	
1.	Foster Care	,	Yes
2.	Health Care	,	Yes
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3.	Mental Health Care	Yes
4.	Correctional Facilities	Yes

2C-4.	CoC Collaboration Related to Children and Youth–SEAs, LEAs, School Districts. (All Applicants)	
	Special NOFO Section VII.B.3.d.	
		7
	Select yes or no in the chart below to indicate the entities your CoC collaborates with:	
1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	Yes
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

	CoC Collaboration Related to Children and Youth–SEAs, LEAs, School Districts–Formal Partnerships. (All Applicants)	
	Special NOFO Section VII.B.3.d.	
	Describe in the field below:	
1.	how your CoC collaborates with the entities checked in Question 2C-4; and	
2.	the formal partnerships your CoC has with the entities checked in Question 2C-4.	

1)THE CoC COLLABORATES WITH YOUTH EDUCATION PROVIDERS, SEAs, LEAs, AND LOCAL SCHOOL DISTRICTS TO BETTER SERVE CHILDREN & YOUTH EXPERIENCING HOMELESSNESS. The CoC collaborates with Tulsa Public Schools (TPS), Asemio, Oklahoma Policy Institute, Restore Hope, City of Tulsa and Youth Services of Tulsa on a study of student housing insecurity as part of the George Kaiser Family Foundation's (GKFF) Birth through Eight Strategy for Tulsa (BEST). The collective goals of the study were to determine how many TPS students experienced housing insecurity, to identify those subpopulations that experienced the greatest housing insecurity over the analysis period, to identify the forms of housing insecurity that students experienced, to identify the drivers of housing insecurity. The results of the study concluded that 17.5% of the Tulsa Public Schools student population were encountering some level of housing insecurity. CoC/McK-Vs meet regularly, distribute materials to families, work on job opportunities & eviction prevention for at-risk families. YAB mtgs address issues facing homeless students eg access to school, remote tech during COVID. The Oklahoma State Board of Education, STATE HOMELESS COORDINATOR, provided training on OCT 5, 2022 at the Homeless Children & Youth Forum for the Tulsa CoC on McKinney Vento compliance. 2)THE CoC HAS A FORMAL DATA SHARING CHARTER IN PLACE WITH TULSA PUBLIC SCHOOLS FOR THE PURPOSE OF BETTER UNDERSTANDING, AND RESPONDING TO, THE HOUSING NEEDS OF STUDENTS AND FAMILIES. Through new data sharing standards outlined in the charter, the CoC will be able to more accurately quantify the needs of students and families experiencing homelessness within the school district in order to identify opportunities for further partnerships. In response, the CoC is hoping to identify strategies for leveraging existing supports and community partnerships, and strengthen their ability to advocate for additional resources to fill current service gaps.

2C-4b.	CoC Collaboration Related to Children and Youth-Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services. (All Applicants)	
	Special NOFO Section VII.B.3.d.	

Describe in the field below written policies and procedures your CoC adopted to inform individuals and families who become homeless of their eligibility for educational services

THE CoC SERVICE STANDARDS REQUIRE THAT PROGRAMS ASSISTING ELIGIBLE INDIVIDUALS AND FAMILIES WITH CHILDREN DESIGNATE STAFF RESPONSIBLE FOR ENSURING THAT THEY ARE CONNECTED TO APPROPRIATE EDUCATIONAL SERVICES. As a part of the services offered. programs inform individuals and families experiencing homelessness of their educational rights in common language that can be easily understood, along with offering written materials, help with enrollment, and linkage to McKinneyVento liaisons. McKinney-Vento liaisons are available to help get uniforms as needed, fill out enrollment forms, and complete a questionnaire regarding their living situation so they can be matched with an appropriate level of care. Conversely, CoC agencies proactively engage school liaisons to identify any student experiencing homelessness, and assist them in connecting with appropriate housing resources. A McKinney-Vento program flyer with information on Tulsa Public Schools info is posted throughout the community in places where households in need of services are most likely to present including family shelters, school buildings, and the enrollment center. The Service Standards state that permanent housing programs are required to provide intensive case management for the duration of their program enrollment, which should include vocational and employment assistance or training and referrals. All CoC-funded agencies provide transportation to help clients enroll in educational services. The CoC also assists with coordination of transportation provided by the school. This policy was reviewed as a part of 2022 CoC monitoring, and agencies were provided with feedback on their program-level policies and processes, and offered TA to improve them as needed.

2C-5.	Mainstream Resources-CoC Training of Project Staff. (All Applicants)	
	Special NOFO Section VII.B.3.e.	

Indicate in the chart below whether your CoC trains project staff annually on the following mainstream resources available for program participants within your CoC's geographic area:

	Mainstream Resource	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI–Supplemental Security Income	Yes
3.	TANF-Temporary Assistance for Needy Families	Yes
4.	Substance Abuse Programs	Yes
5.	Employment Assistance Programs	Yes
6.	Other	Yes

2C-5a.	Mainstream Resources–CoC Collaboration with Project Staff Regarding Healthcare Organizations. (All Applicants)	
	Special NOFO Section VII.B.3.e.	

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	systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within your CoC's geographic area;
	works with project staff to collaborate with healthcare organizations to assist program participants with enrolling in health insurance;
3.	provides assistance to project staff with the effective use of Medicaid and other benefits; and
4.	works with projects to promote SOAR certification of program staff.

- 1.THE CoC REGULARLY systematically INFORMS PROGRAM STAFF OF AVAILABLE MAINSTREAM RESOURCES and up-to-date information THROUGH MONTHLY TRAININGS, FOCUSED ON BENEFITS CONNECTIONS. In addition to monthly trainings, updated information on accessing mainstream benefits is shared during regular CoC meetings. Additional information is shared more broadly through CoC social media pages and weekly newsletters.
- 2. THE CoC's Federally Qualified Healthcare Center, Morton Comprehensive HIth Svcs, COLLABORATES WITH THE COC TO TRAIN PROJECT STAFF HOW TO ASSIST PARTICIPANTS enroll in health insurance through both education and individual guidance on enrollment with Medicaid, Medicare and Marketplace, as well as other savings programs. Morton holds special enrollment clinics five days per week offering transportation to the clinic, as needed. Staff may also obtain assistance by phone.
- 3. Morton (FQHC) provides PROJECT STAFF ASSISTANCE on the effective use of MEDICAID and OTHER BENEFITS, in community-wide training events to support clients with EFFECTIVE USE of MEDICAID, and assistance and/or education can be provided by phone or virtually. CoC-Lead Agency staff is participating in train-the-trainer with the OK State Dept of Health to be certified for SUPPORT of PROJECT STAFF in navigating the MEDICAID and other MAINSTREAM BENEFITS in real-time.
- 4. THE CoC ENCOURAGES SOAR CERTIFICATION FOR ALL PROGRAM STAFF, PROMOTING TRAINING OPPORTUNITIES AT LEAST ANNUALLY. The Mental Health Association Oklahoma ensures staff is SOAR certified and offers services to any eligible household. Additionally, SOAR-certified staff are mobilized to provide outreach as needed to individuals or families with barriers to accessing services.

# 3A. New Projects With Rehabilitation/New Construction Costs

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
  24 CFR part 578
  Special NOFO CoC Application Navigational Guide

- Section 3 Resources
- Frequently Asked Questions

3A-1.	Rehabilitation/New Construction Costs-New Projects. (Rural Set Aside Only).	
	Special NOFO Section VII.A.	
		•
	If the answer to the question below is yes, you must upload the CoC Letter Supporting Capital Costs attachment to the 4A. Attachments Screen.	
	Is your CoC requesting funding for any new project(s) under the Rural Set Aside for housing rehabilitation or new construction costs?	No

# 3B. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

3B-1. Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. (Rural Set Aside Only)  Special NOFO Section VII.C.  Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?  3B-2. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. (Rural Set Aside Only)  Special NOFO Section VII.C.  You must upload the Project List for Other Federal Statutes attachment to the 4A. Attachments Screen.	
Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?  3B-2. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. (Rural Set Aside Only)  Special NOFO Section VII.C.  You must upload the Project List for Other Federal Statutes attachment to the 4A. Attachments Screen.	3B-1.
component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?  3B-2. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. (Rural Set Aside Only)  Special NOFO Section VII.C.  You must upload the Project List for Other Federal Statutes attachment to the 4A. Attachments Screen.	
Aside Only)  Special NOFO Section VII.C.  You must upload the Project List for Other Federal Statutes attachment to the 4A. Attachments Screen.	
You must upload the Project List for Other Federal Statutes attachment to the 4A. Attachments Screen.	3B-2.
Screen.	
If you answered yes to question 3B-1, describe in the field below:	
1. how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and	1.
2. how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.	2.

# 4A. Attachments Screen For All Application Questions

		Please rea points:	d the following guidance to help you s	uccessfully upload attachments and get maximum		
1.		You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.				
	2.	You must i	upload an attachment for each docume	ent listed where 'Required?' is 'Yes'		
3.		necessary. often produ files as a F	We prefer that you use PDF files, though other file types are supported–please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images and reduces file size. Many systems allow you to create PDF files as a Print Option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.			
	4.	Attachmen	Attachments must match the questions they are associated with.			
		Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process.  If you cannot read the attachment, it is likely we cannot read it either.  - We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).  - We must be able to read everything you want us to consider in any attachment.				
						Open attac Document
		Document Type	Requ	ired?	Document Description	Date Attached
1B-1. Local Competition Announcement	Yes		Local Competition	10/11/2022		
1B-2. Local Competition Scoring Tool	Yes		Local Competition	10/11/2022		
1B-3. Notification of Projects Rejected-Reduced	Yes		Notification of P	10/11/2022		
1B-3a. Notification of Projects Accepted	Yes		Notification of P	10/11/2022		
1B-4. Special NOFO CoC Consolidated Application	Yes					
3A-1. CoC Letter Supporting Capital Costs	No		CoC Letter Suppor	10/17/2022		
3B-2. Project List for Other Federal Statutes	No		Project List for	10/11/2022		
P-1. Leveraging Housing Commitment	No		Leveraging Housin	10/13/2022		
P-1a. PHA Commitment	No		PHA Commitment	10/11/2022		
P-3. Healthcare Leveraging Commitment	No		Healthcare Levera	10/13/2022		
P-9c. Lived Experience Support Letter	No		Lived Experience	10/17/2022		
Plan. CoC Plan	Yes		CoC Plan (OK-501)	10/17/2022		

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## **Attachment Details**

**Document Description:** Local Competition Announcement

## **Attachment Details**

**Document Description:** Local Competition Scoring Tool

# **Attachment Details**

Document Description: Notification of Projects Rejected-Reduced

# **Attachment Details**

**Document Description:** Notification of Projects Accepted

## **Attachment Details**

**Document Description:** 

## **Attachment Details**

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**Document Description:** CoC Letter Supporting Capital Costs-NA

### **Attachment Details**

**Document Description:** Project List for Other Federal Statutes

## **Attachment Details**

**Document Description:** Leveraging Housing Commitment

# **Attachment Details**

**Document Description:** PHA Commitment

# **Attachment Details**

**Document Description:** Healthcare Leveraging Commitment

# **Attachment Details**

**Document Description:** Lived Experience Support Letter

# **Attachment Details**

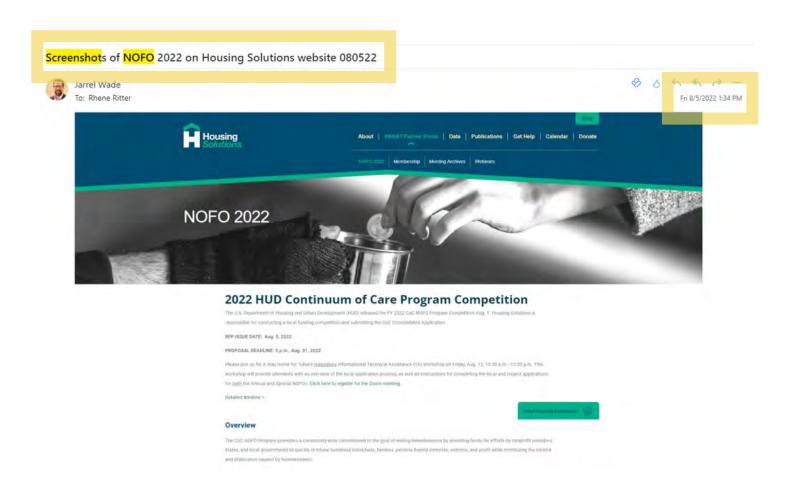
**Document Description:** CoC Plan (OK-501)

# **OK-501 Tulsa City and County CoC**

# FY2022 COC SPECIAL CONSOLIDATED APPLICATION ATTACHMENT: LOCAL COMPETITION ANNOUNCEMENT (Question 1B-1)

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# 2022 HUD Continuum of Care Program Competit



The U.S. Department of Housing and Urban Development (HUD) released the FY 2022 CoC NOFO Program Competition Aug. 1 (Annual lemental Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness on June 22 (Special NOFO). Housing Solutions is responsible for conducting a local funding competition and submitting the CoC Consolidated Application for BOTH funding opportunities. Housing Solutions has decided to combine the local application processes for both NOFOs. The dates below are applicable for both the Annual and the Special NOFO.

RFP ISSUE DATE: Aug. 5, 2022

RFI PROPOSAL DEADLINE: 5 p.m., Aug. 31, 2022

View Aug. 12 workshop >

Detailed timeline >

Detailed summary >

Technical assistance handbook >

#### Overview

each project.

The CoC NOFO Program promotes a community-wide commitment to the goal of ending homelessness by providing funds for efforts by nonprofit providers, states, and local governments to quickly re-house homeless individuals, families, persons fleeing domestic violence, and youth while minimizing the trauma and dislocation caused by homelessness.

The FY2022 Local RFP is a combined application for both the annual CoC NOFO competition and the Special NOFO Competition. Applic



opportunity to apply for new or renewal projects as part as the annual CoC NOFO competition, as well as the opportunity to apply for new projects through the Special NOFO, which has a focus on unsheltered homelessness. Applicants applying for more than one project will need to submit separate applications for

Funds available through CoC Annual NOFO:

- \$3,771,354 for Annual Renewal Demand
- \$335,259 for new projects dealing with domestic violence, dating violence, stalking or human trafficking
- \$188,568 for new projects dealing with families and individuals experiencing homelessness

Funds available through Special NOFO focused on unsheltered: \$3,924,294

- ▶ CoC Annual NOFO details
- CoC Special NOFO (Unsheltered) details

#### Contact the Collaborative Applicant

Housing Solutions is the Collaborative Applicant for the Tulsa CoC. If you have questions or comments regarding the CoC or local Competition process, please contact Rhene Ritter, Housing Solutions grants and funding coordinator, at mitter@housingsolutionstulsa.org. You may also direct questions about the competition process to TulsaCoCNOFA@homebaseccc.org.

2021 NOFO Competition





#### ▲ CoC Annual NOFO details

For more information on the COC Annual NOFO, we recommend first reviewing all guidelines.

CoC Standards of Operations >

Renewal Housing Project Scoring Tool >

Annual and Unsheltered New Project Scoring Tool >

Renewal Project Application Request for Information >

New Project Application Request for Information >

#### ▲ CoC Special NOFO (Unsheltered) details

For more information on the COC Special NOFO, we recommend first reviewing all HUD guidelines.

CoC Standards of Operations >

Annual and Unsheltered New Project Scoring Tool >

New Project Application Request for Information >

The purpose of this Special NOFO to Address Unsheltered and Rural Homelessness (Special NOFO) is to target efforts to reduce unsheltered homelessness, particularly in communities with very high levels of unsheltered homelessness and homelessness in rural areas.

Through this Special NOFO, HUD will award funding to communities to implement coordinated approaches — grounded in Housing First and public health principles — to reduce the prevalence of unsheltered homelessness, and improve services engagement, health outcomes, and housing stability among highly vulnerable unsheltered individuals and families.

HUD expects applicant communities to partner with health care and housing agencies to leverage mainstream housing and health care resources.

#### The 2022 Continuum of Care Competition is Open





Bcc: Erin Velez: Becky Gligo: Rhene Ritter

AWH4T members and community partners,

Please be advised that the Department of Housing and Urban Development's (HUD) Notice of Funding Opportunity (NOFO) for the Fiscal Year 2022 Continuum of Care (CoC) Program Competition was released today, Aug. 1. The entire grant application is due on Sept. 30, 2022, giving the community about nine weeks to complete the full application process.

HUD is working on a summary of this funding opportunity and will have that out to you soon.

The NOFO and additional information regarding the competition, is available on the HUD website here.

Please contact AWH4T@homebaseccc.org if you have any questions.



Jarrel Wade (he/his/him)
Communications and Development Coordinator | Housing Solutions
2915 E. 5<sup>th</sup> St. | Tulsa, Oklahoma 74104
c 918.200.2340
housingsolutionstulsa.org

From: Erin Velez <evelez@housingsolutionstulsa.

Sent: Friday, August 5, 2022 2:12 PM

: General Information < housing solutions@housingsolutionstulsa.org

Cc: TulsaCoCNOFA < TulsaCoCNOFA@homebaseccc.org>; Rhene Ritter < rritter@housingsolutionstulsa.org>

Subject: HUD Notice of Funding Opportunity (NOFO) Summaries & Timeline

Hello

On August 1, 2022, HUD released its Notice of Funding Opportunity (NOFO) for the 2022 Continuum of Care (CoC) Program Competition ("Annual NOFO"). In 2021, the Tulsa City and County Continuum of Care (OK-501) received a total of \$3,876,895 in non-competitive CoC Program Funding. This year, CoC Program funding will be awarded through the normal competitive process.

On June 22, 2022 HUD released for the first time a Continuum of Care (OC) Supplemental Unsheltered and Rural Homelessness Notice of Funding Opportunity (NOFO) ("Special NOFO"). The Tulsa City and County Continuum of Care (OK-501) will be able to apply for \$3,924,294 with an initial three grant term.

In order to maximize efficiency, we will be combining the project application process for the Special NOFO to the extent possible with the Annual NOFO.

Join us for A Way Home for Tulsa's mandatory virtual informational Technical Assistance (TA) Workshop on Friday, August 12th, from 10:30 am - 12:30 pm. This workshop will provide attendees with an overview of the local application process, as well as instructions for completing the local and project applications for both the Annual and Special NOFOs. Click here to register for the Zoom meeting.

Information will be provided about renewal project applications as well as applications for new projects through reallocation and/or Bonus funding. We encourage all organizations interested in applying for CoC funding to attend, including organizations that have not previously received CoC funding. The CoC can apply for a total of:

- \$188,568 in new projects for families or individuals experiencing homelessness; and
- \$335,259 in new projects for families or individuals fleeing domestic violence, dating violence, stalking, and/or human trafficking.
   \$3,924,294 (for a 3-year period) in new projects for families or individuals experiencing unsheltered homelessness.
- \*Please more as of the writing of this email HUD has not released the annual renewal demand (ARD) which includes amounts for new project funding for the Annual NOPO. Updated information will be distributed to the community when the ARD is posted. The amounts in this communication are based on FT 1921 amounts

Further information regarding the A Way Home for Tulsa Competition local process, including key dates, is below and on our website. A summary of HUD's NOFO is also attached to this email for reference.

Thank you!

# **OK-501 Tulsa City and County CoC**

# FY2022 COC SPECIAL CONSOLIDATED APPLICATION ATTACHMENT: LOCAL COMPETITION SCORING TOOL (Question 1B-2)

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# Tulsa City & County Continuum of Care (CoC) Annual and Special CoC Consolidated Application CoC Standards of Operations

#### **Background**

The U.S. Department of Housing and Urban Development (HUD) holds an annual national grant competition for Homeless Assistance Program's Continuum of Care (CoC) Program authorized by subtitle C of title IV of the McKinney-Vento Homeless Assistance Act. In June 2022, HUD released a CoC Supplemental grant competition for allocation of recaptured funds, as authorized by Congress. These grant funds provide housing and services to individuals and families who are experiencing homelessness in Tulsa County, Oklahoma. HUD requires that CoCs facilitate a local review process to review and accept all projects included in the CoC annual consolidated grant application.

In accordance with 24 CFR 578, CoCs must follow a collaborative process for the development of an application in response to a notice of funding availability (NOFO) issued by HUD. The CoC NOFO Task Group facilitated the collaborative development of the local review process and scoring criteria in alignment with the AWH4T Governance Charter. The Task Group met, reviewed the prior year's process, and made recommendations to modify the competition process and scoring criteria. The CoC Leadership Council reviewed and approved the NOFO Task Group's recommended changes to the local review process and scoring criteria, subject to necessary changes due to the NOFO.

At least four non-conflicted Project Review Panel Members will be recruited by Housing Solutions, the Collaborative Applicant. The panel will include at least one CoC Leadership Council member and a non-conflicted provider (ideally a provider with experience administering Federal, non-CoC grants). In addition, a Collaborative Applicant representative will attend panel meetings to act as a resource (leaving the room when a conflict requires it).

For purposes of the CoC Project Review Panel participation, conflict will not extend to a substantially independent program or arm of a CoC recipient, subrecipient, or applicant organization, so long as the program is controlled by an independent board and does not receive or directly benefit from CoC funding or the potential award of a CoC grant in the annual and Special competition, as applicable.

Homebase will collect and assemble application materials for the Project Review Panel and appeals materials, if any, for the Appeal Panel.

#### **Local Project Application Process**

#### Declaration of Intent to Submit a New or Renewal Application or Reallocation Application

Organizations with currently funded CoC projects and those that plan to submit applications for new

projects are requested to notify the Tulsa CoC of the intent to either submit projects for renewal, to release project funds to CoC for reallocated funding applications, or for new projects if allowed by the NOFO. Notifications must be submitted by email to <a href="mailto:TulsaCoCNOFA@homebaseccc.org">TulsaCoCNOFA@homebaseccc.org</a> by the date indicated in the Local Process Timeline. Organizations that release funds from an existing project shall be given the right of first refusal for those funds if applying for a new eligible project. Otherwise, reallocation shall be based on standard competitive factors.

For the annual competition, submission of a Renewal Application is not a guarantee of Tier 1 priority ranking in the local CoC application. CoC Project Review Panel Members shall review all project applications using CoC-approved scoring criteria and selection priorities to determine ranking order. Only renewal projects verified and submitted in the current Grants Inventory Worksheet registration in e-snaps shall be considered for renewal funding.

In light of the possibility of reallocated funding and the availability of new or new bonus funding, the Tulsa City & County CoC will post on the Tulsa CoC website and distribute to the AWH4T contact list a request for applications (RFA).

#### **Local Competition Deadlines**

Local competition deadlines are established to ensure all project applications are finalized within the timeline outlined in the HUD NOFO. As part of the Tulsa CoC application process, the implementation of deadlines that meet the standards for Project Applications shall be considered as part of scoring criteria for the CoC Collaborative Application.

#### **Project Application Submittal**

All project applications are required to be submitted to Homebase at <a href="mailto:TulsaCoCNOFA@homebaseccc.org">TulsaCoCNOFA@homebaseccc.org</a>. See the Local Process Timeline for specific deadlines for new and renewal projects. Any corrections to *e-snaps* project applications for HUD must be completed by the deadline indicated in the Local Process.

#### **CoC Notification to Project Applicants**

The Tulsa CoC shall notify project applicants in writing whether or not their project applications shall be included as part of the Annual CoC Consolidated or Special Unsheltered CoC Application submission. Project applicants that submitted project applications that were rejected shall be notified of the reason for the rejection and may submit a request for reconsideration for inclusion in the current funding cycle as outlined in the *Appeals Policies* below.

#### Competition e-snaps Submission

After the local review process has been finalized, all projects accepted for inclusion in the CoC Annual Consolidated or Special Unsheltered CoC Application must submit a final online e-snaps project application to the Tulsa CoC, according to the Local Process Timeline deadline.

#### **Local Project Review and Ranking Process**

The CoC Program Competition is administered under the CoC Program Interim Rule.

Scoring criteria and scoring tools have been developed to measure performance and capacity based on the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act Performance Measures, in compliance with CoC Interim Rule and HUD identified priorities. The scoring criteria found in the Scoring Tools and these policies detail how the Tulsa CoC Project Review Panel Members shall evaluate projects for the funding year, determine inclusion in the CoC Annual Consolidated or Special Unsheltered CoC Application and rank the CoC projects.

The review and ranking process will proceed as follows:

- 1. A Technical Assistance (TA) Workshop to release information about the CoC NOFO Application, CoC Annual Consolidated and Special Unsheltered CoC Competitions open to all prospective applicants will be held at a date to be determined based on NOFO release.
- 2. All applicants will submit a letter of intent to apply for CoC funding to <u>TulsaCoCNOFA@homebaseccc.org</u>.
- 3. All applicants will prepare and submit project application materials.
  - a. **Late Applications.** Applications received after the deadline will receive zero points in the scoring process. Since this may result in the project not being funded, this can be considered an appealable ranking decision.
  - b. Administrative Errors. Panelists shall have discretion to deduct up to 10 points from a project's total score for administrative errors, such as incomplete or incorrect application submissions. Panelists will take into consideration the extent of the error, due diligence in resolving the error, impact on the competition, and other factors subject to panelist discretion.
- 4. Renewal projects may voluntarily reallocate part or all of their funding. Low-performing projects are encouraged to reallocate, and potential applicants are encouraged to apply for new projects through reallocation.
- 5. Project Review Panel Members will be oriented to the process and will receive applications, project performance data, and scoring materials.
- 6. Project Review Panel Members will review and tentatively score the applications prior to their first meeting in a scoring spreadsheet provided by Homebase.
  - a. Homebase/CoC staff will ensure all applications meet threshold requirements (additional detail below). These threshold criteria may be found in the Scoring Tools.
  - b. New housing projects, first-time renewals, transition housing projects, and renewals after transition that do not have a full year of relevant performance data will be scored using the New/Transition Scoring Tool. Any other housing projects without a full year of data for the evaluation year will also be scored using the New/Transition Scoring Tool.
  - c. All new projects, including new expansion projects, will also be scored using the New/Transition scoring tool. However, a new expansion project will not be ranked above the renewal project that it proposes to expand. If a new expansion project receives a higher score than the associated renewal project, it will be ranked directly below the renewal project.
  - d. All other renewal housing projects will be scored using the Renewal Scoring Tool.
  - e. To enhance system performance by preventing returns to homelessness and promoting housing stability and retention, renewal housing projects that meet two out of three key *AWH4T Outcomes Standards* may be ranked above any new projects that have not demonstrated their ability to better enhance system performance.

Key Outcomes Standards include:

- The extent to which programs are running at capacity based on occupied units / served persons
- The extent to which programs are spending down their CoC grants

- The extent to which participants achieve housing stability, i.e., retain or exit to permanent housing for permanent supportive housing and exit to permanent housing for rapid rehousing and transitional housing
- 7. The Project Review Panel will meet over the course of one to two days to jointly discuss each application and individually score applications. Applicants may be requested to address questions from the committee.
  - a. Ranked list(s) will be prepared based on raw scores, then translated to a tiered list for the annual competition process. Special NOFO does not require tiered projects only ranking but all project need to be ranking, including planning grants.
  - b. Renewal HMIS and Coordinated Entry projects will be automatically ranked in Tier 1, immediately above the project that straddles Tiers 1 and 2, if any. Another mechanism will be used to evaluate HMIS, Coordinated Entry outside the CoC NOFO Review and Rank process.
  - c. The Panel will consider reallocating renewal projects see Reallocation below. In the event that the Project Review Panel identifies a renewal project(s) whose funding should not be renewed or should be decreased, the Panel will determine whether any new proposed projects should be awarded and will proceed with reallocation see Reallocation below.
  - d. For the Special NOFO the planning grant will be ranked at the top of the ranked list, then all other applications will be ranked by score.
- 8. Panel releases scoring results to applicants with reminder of appeals process see *Appeals* below. Homebase will distribute a summary of general panel feedback on select scoring factors.
- 9. Appellate hearings will be held, if requested, and results will be distributed.
- 10. The Leadership Council will consider and modify/approve the Priority List of Projects, which is then included in the Tulsa CoC's Consolidated NOFO Application.
- 11. Tulsa CoC's Consolidated NOFO Application is made available for public review and reference on the Tulsa CoC website.
- 12. Annual process debriefs are held with Project Review Panel Members, project applicants, and the Collaborative Applicant. This information will support the NOFO Task Group in making recommendations for improvement for the next annual or Special competition.

#### Reallocation

Reallocation only applies to the annual competition NOFO. HUD expects CoCs to reallocate funds from non- and/or under-performing projects to projects addressing higher priority community needs that align with HUD priorities and goals. Reallocation involves using funds in whole or in part from existing eligible renewal projects to create one or more new projects.

HUD expects that CoCs will use performance data to decide how to best use the resources available to end homelessness within the community. CoCs should reallocate funds to new projects whenever reallocation would reduce homelessness. Communities should use CoC approved scoring criteria and selection priorities to determine the extent to which each project is still necessary and address the policy priorities listed in the NOFO. Recent NOFOs have stated that HUD would prioritize those CoCs that have demonstrated a capacity to reallocate funding from lower performing projects to higher performing projects through the local selection process.

Only eligible renewal projects that have previously been renewed under the CoC Program will be considered for reallocation. When considering reallocation, the Project Review Panel will:

- Consider unspent funds and the ability to cut grants without cutting service/housing levels;
- Consider history of reallocation (e.g., if a grant was reduced one year, this will not be apparent in spending the following year);
- Consider the project's performance;
  - The CoC will work with projects that scored low in the most recent local review process.
     The CoC will assess the project and set up goals and objectives to bring a failing project up to standards.
  - If the project continues to underperform and cannot meet the stated objectives and goals, then that project will be recommended for reallocation in the next HUD CoC NOFO process.
- Consider the project's ability to meet financial management standards;
  - The CoC will work with grantees that have had HUD Monitoring findings that call into question the project's ability to meet financial management standards. The CoC will assess the project and set up goals and objectives to bring a failing project up to standards and will provide technical assistance to address the findings.
- If the project cannot meet the stated objectives and goals or cannot address HUD findings, then that project will be recommended for reallocation in the next HUD CoC NOFO process.
- Consider specific new permanent supportive housing or rapid rehousing project(s) and specific renewal project(s) at risk of not being funded;
- Consider alternative funding sources available to support either new or renewal project(s) at risk of not being funding;
- Consider renewal HUD "covenant" concerns related to grant funds for acquisition, rehabilitation, or new construction;
- Consider impact on system performance and the CoC's Consolidated Application score; and
- Consider impact on the community in light of community needs.

The impact of this policy is that high-scoring projects may be reallocated if these considerations warrant that decision.

#### **Appeals**

For the annual CoC Competition, the CoC Project Review Panel reviews all applications and ranks them, creating funding recommendations to HUD. Applicants may appeal the decision by following the process set forth below. All appeals must be based on the information submitted by the application due date. No new or additional information will be considered.

Omissions to the application cannot be appealed.

#### Who May Appeal

An agency may appeal a rank assigned to a project by the Project Review Panel (including exclusion from the Priority List) if the ranking:

- Makes it likely to result in the project not being funded, in whole or in part;
- Places the project in the bottom 15% of Tier 1; or

Places the project in Tier 2.

#### **Basis for Appeal**

An appeal must relate to specific scoring factors and the number of points awarded to the project by the Project Review Panel.

#### **Initiating a Formal Appeal**

Any agency desiring to appeal must contact Homebase at <u>TulsaCoCNOFA@homebaseccc.org</u> to state its intent to appeal the Project Review Panel's decision regarding their rank or exclusion from the Priority List by the date and time indicated in the Local Process Timeline.

If an agency states its intent to appeal as per the Local Process Timeline, other agencies whose rank may be affected will be notified as a courtesy at that time. Such agencies will then be eligible to appeal on the usual basis for appeal by the appeals deadline indicated in the Local Process Timeline. In other words, such agencies may file a Formal Appeal within the original appeals timeline – they may not appeal after the appeals process is complete.

The Formal Appeal must consist of a short, clear, written statement (no longer than two pages) of the agency's appeal of the Project Review Panel's decision. The statement can be in the form of a letter, a memo, or an email transmittal. The Formal Appeal must be transmitted to Homebase at <a href="mailto:TulsaCoCNOFA@homebaseccc.org">TulsaCoCNOFA@homebaseccc.org</a>.

The Formal Appeal must be emailed or delivered so that it is received by the date and time indicated in the Local Process Timeline.

#### **Members of the Appeal Panel**

A three-member Appeal Panel will be selected from the CoC Leadership Council or its designees. Appeal Panel Members will not have a conflict of interest with any of the agencies or parties applying for CoC Program funding as defined by the existing Project Review Panel's conflict of interest rules. Voting members of the Appeal Panel shall not serve simultaneously on the Project Review Panel; however, a Project Review Panel Member and a staff person of the Collaborative Applicant will attend the Appeal Panel meeting to inform discussion.

#### **The Formal Appeal Process**

The Appeal Panel will meet (by telephone or video conference or in person) with a representative(s) of the party making the appeal to discuss the issue(s) at an Appeal Hearing on the date indicated in the Local Process Timeline. The Panel will then deliberate. *Please note that the Appeals Process may result in an upward or downward change in a project's ranking.* 

The Appeal Panel will inform appealing agencies of its decision by 12:00pm (noon) on the date indicated in the Local Process Timeline.

## **Strategic Allocation of CoC Funding**

The CoC is committed to using Continuum of Care Program funding efficiently and strategically as a component of the community's broader continuum of homeless housing and services, to maximize availability of high performing programs to end homelessness.

Following the Appeal Panel, the NOFO Task Group will convene to review the Appeal Panel Priority List for the annual CoC Competition and may make recommendations to the CoC Leadership Council regarding changes to the ranking of projects in Tier 2, as applicable. Recommendations may address ranking only; recommendations regarding reallocation developed by the Project Review Panel and sustained by the Appeal Panel may not be considered or modified by the NOFO Task Group after appeals are complete.

In recommending changes to the ranking of Tier 2 projects, the NOFO Task Group may consider the following:

- The project's ability to continue operations by accessing alternative sources of funding that are available if
  - HUD CoC Program funding is not awarded; and
- The impact on the CoC's bed or unit inventory and overall resources to address homelessness if a project is not awarded CoC funding. Information will be provided regarding number of beds and units, amount of grant request, operating year dates, population served, and current unit utilization rate.

Homebase will develop a process for providing information about projects to the NOFO Task Group and guidelines for participation by applicants.

Any NOFO Task Group recommendations to the CoC Leadership Council must be either:

- Consensus recommendations, or
- Recommendations based on a vote of at least 60% of the NOFO Task Group members in attendance, in which case the vote must be recorded and given to the CoC Leadership Council alongside the recommendation of the voting majority as well as the grounds for opposition.

The CoC Leadership Council or its designee will approve the final project list for submission. The decision of the CoC Leadership Council will be final.

#### **Continuum of Care Program Statutory and Regulatory Requirements**

The CoC Program Interim Rule at 24 CFR part 578 outlines the requirements with which projects awarded funds through the competition must comply. To be eligible for funding under this NOFO, project applicants must meet all statutory and regulatory requirements in the CoC Program Interim Rule. Project applicants can obtain a copy of the Act and the CoC Program Interim Rule on the HUD Exchange website <a href="https://www.hudexchange.info/">https://www.hudexchange.info/</a>) or by contacting the NOFO Information Center at 1-800-HUD-8929 (483-8929).

Organizations awarded CoC funds within the Tulsa CoC shall individually enter into a grant agreement with HUD.

# **Conflict of Interest Policy**

No member of the Review Panel may have a conflict of interest in creating the recommended Priority List. Review Panel Members will be asked to sign a statement declaring that they do not have a conflict of interest.

A conflict of interest exists if:

- 1. Panelist or a member of their immediate family is now, has been within the last year, or has a current agreement to serve in the future as a Board member, staff member, or paid consultant of an organization making a proposal for funding;
- 2. Panelist is currently employed by or sits on the Board of Directors for an organization that has a contractual relationship with any entity making a proposal for funding or has had one within the past year. However, no conflict exists under this provision if the panelist's employer, or the organization on whose Board the panelist serve, is a funding entity or if the contractual relationship in place is not impacted by the proposals being made; or,
- 3. Any other circumstances exist which impede the panelist's ability to objectively, fairly, and impartially review and rank the proposal for funding.

Exception: Panelist may serve on a panel if they are no longer affiliated with an organization making a proposal for funding, AND the potential conflict has been waived through public notice to the CoC with no opposition raised within the period listed in that public notice.

# Resilience and Equity Checklist and Resource Toolkit for the CoC Program NOFA Competition 2022 | Returning Applicants

Instructions: Answer each question in columns B or C.

In column F, please indicate what steps the project has taken to continue progress in this area. In column G, please indicate which steps the project plans to take to continue progress in this area.

If a response within the checklist applies across all proposed/current CoC projects, enter one narrative per agency. If actions and/or questions differ across projects or project types, you may enter multiple narratives as needed. Please clearly indicate which project(s) each narrative describes, and do not submit more than one narrative per project.

(A) Item	(B) Yes	(C) No	(D) Resources and Ideas to Consider in Identifying Next Actions	(E) Additional Resources and Ideas	(F) Actions taken to progress in this area	(G) Planned next steps
Have you created or reviewed your proposed/current CoC project(s) with a racial equity lens?			Use Race Forward's Racial Equity Impact Assessment to use a racial equity lens in planning.	<ul> <li>The Department of Housing and Urban Development's (HUD) Equity as the Foundation</li> <li>National Alliance to End Homelessness' (NAEH) Racial Equity Network Action Steps</li> </ul>		

(A) Item	(B) Yes	(C) No	(D) Resources and Ideas to Consider in Identifying Next Actions	(E) Additional Resources and Ideas	(F) Actions taken to progress in this area	(G) Planned next steps
2. Are individuals or communities who have been disparately impacted by homelessness involved in the creation or review of the equitableness of your proposed/current CoC project(s)?			<ul> <li>Identify individuals or organizations to work with.</li> <li>Identify ways you can build relationships with these individuals / this community.</li> <li>Who is missing from planning and how can you engage them?</li> <li>Avoid using community as a blanket term in your plans or documents – instead, be explicit in naming the racial disparities and the communities for which you are aiming to improve outcomes.</li> <li>Complete a stakeholder analysis to identify communities and to map their power and interest.</li> </ul>	<ul> <li>❖ The Lived         Experience Advisory         Council's <u>Seven</u>         principles for         leadership &amp;         inclusion of people         with lived         experience of         homelessness</li> <li>❖ Homebase's         Promising Practices         for Engaging Clients         Through Feedback         Loops</li> </ul>		

(A) Item	(B) Yes	(C) No	(D) Resources and Ideas to Consider in Identifying Next Actions	(E) Additional Resources and Ideas	(F) Actions taken to progress in this area	(G) Planned next steps
3. Have you identified potential drivers of inequity in your proposed/current CoC project(s)?			❖ Conduct a root cause analysis to identify systemic and structural causes and move beyond individual and surface-level solutions (see video). One activity to identify root causes involves asking "the 5 whys" and identifying countermeasures/solutions (see video).	<ul> <li>The United States Interagency Council on Homelessness (USICH)'s How to Start Addressing Racial Disparities in Your Community</li> <li>Changing the Conversations' podcast on Race Equity and Homelessness</li> <li>NAEH's Centering Racial Equity in Homeless System Design and The Racial Equity Dialogue Series: Starting the Conversation About Racism in the North Carolina Balance of State CoC</li> </ul>		

(A) Item	(B) Yes	(C) No	(D) Resources and Ideas to Consider in Identifying Next Actions	(E) Additional Resources and Ideas	(F) Actions taken to progress in this area	(G) Planned next steps
4. Have you reviewed Tulsa's equity data tools?			<ul> <li>Find relevant data in the most recent Equality         Indicators Report, Child Equity Index, and Gallup Citivoice Index.     </li> <li>Review Tulsa's most recent Point-in-Time (PIT)         Count and A Way Home for Tulsa's Data Dashboard     </li> <li>Identify other data sources, including qualitative data.</li> </ul>	<ul> <li>HUD's <u>CoC Analysis</u> <u>Tool: Race and</u> <u>Ethnicity</u> for Tulsa         (OK-501)</li> <li>Internal agency data         review</li> </ul>		
5. Do you have a neighborhood and local community engagement strategy?			Review the Community Engagement Continuum and select methods to increase level of neighborhood and local community involvement, impact, trust, and communication flow that are meaningful and you for which you have resources to implement.	<ul> <li>❖ PolicyLink's         <ul> <li>Community</li> <li>Engagement Guide</li> <li>for Sustainable</li> <li>Communities</li> <li>(especially starting at page 8)</li> </ul> </li> </ul>		

(A) Item	(B) Yes	(C) No	(D) Resources and Ideas to Consider in Identifying Next Actions	(E) Additional Resources and Ideas	(F) Actions taken to progress in this area	(G) Planned next steps
6. Have you engaged internal colleagues in developing strategies to improve equity and inclusion within your agency? Are you including staff directly involved with or impacted by this issue? Are you building staff capacity and agency culture through mentorship, updates, and information sharing?			Review NAEH's Racial Equity Network Action Steps (especially Organizational Next Steps on page 5).	<ul> <li>HUD's Creating a         Cultural Equity Plan:         Organizational         Policies and         Procedures</li> <li>HUD's Staff         Orientation to Racial         Equity</li> </ul>		
7. Are you incorporating feedback from neighborhood and local community and internal colleagues in the design and implementation of your proposed/current CoC project(s)?			Use a community engagement questionnaire (example) to ask your partners to assess how you are incorporating them meaningfully in the project.			

(A) Item	(B) Yes	(C) No	(D) Resources and Ideas to Consider in Identifying Next Actions	(E) Additional Resources and Ideas	(F) Actions taken to progress in this area	(G) Planned next steps
8. Is/are your proposed/current CoC project(s) resilient? Check all that apply:  Reflective Resourceful Redundant Robust Integrated Inclusive			Refer to this resilience checklist to assess your project's resilience qualities:  1. Reflective 2. Resourceful 3. Redundant 4. Robust 5. Flexible 6. Integrated 7. Inclusive			
9. Do you have a results-based accountability framework for improvements related to equity, and how do/will you measure success?			<ul> <li>See page 16 of GARE's Getting to Results for an overview of three measures:</li> <li>1. How much did we do?</li> <li>2. How well did we do it?</li> <li>3. Is anyone better off?</li> </ul>	❖ HUD's <u>Using the</u> <u>Data You Have</u>		

(A) Item	(B) Yes	(C) No	(D) Resources and Ideas to Consider in Identifying Next Actions	(E) Additional Resources and Ideas	(F) Actions taken to progress in this area	(G) Planned next steps
10. Have you considered offering colleagues MOCHA roles (manager, owner, consulted, helper, approver) in your proposed/current CoC project(s) to build their professional development or provide leadership opportunities?			❖ In projects involving multiple people across many teams, it is helpful to have a common language for roles and responsibilities. Read The Management's Center's overview on MOCHA for more details on each of the following roles: manager, owner, consulted, helper, approver.	<ul> <li>HUD's Equity         Capacity Building:         Hiring, Supervision,         Training</li> <li>Racial Equity Tools'         Leadership for         Racial Equity         resources</li> </ul>		



# Tulsa City and County Continuum of Care FY 2022 NEW/TRANSITION HOUSING PROJECTS Scoring Tool

# **Summary of Factors**

Threshold Requirements - not scored

- 1. Project Ability to Enhance System Performance<sup>1</sup> **45 points**
- 2. Agency/Collaborative Capacity 55 points

TOTAL: 100 points

# **Threshold Requirements**

These factors are required, but not scored. If the project indicates "no" for any threshold criteria, it is ineligible for CoC funding.

#### Services Standards

- New applicants. Applicant has submitted a completed A Way Home for Tulsa Services Standards fidelity self-assessment and action plan.
- Applicants with existing renewal projects. Applicant participated in any required A
  Way Home for Tulsa Services Standards fidelity assessments and action planning
  processes.
- HMIS Implementation. Projects are required to participate in HMIS, unless the project is
  operated by a victim services provider. Victim service providers must use a comparable
  database that complies with the federal HMIS data and technical standards.
- Coordinated Entry. Projects are required to participate in Coordinated Entry (when it is available for the project type) in compliance with the CoC's Coordinated Entry standards and HUD's Coordinated Entry Notice.
- **Eligible Applicant.** Applicants and subrecipients (if any) are eligible to receive CoC funding, including nonprofit organizations, states, local governments, instrumentalities of state and local governments, and tribal nations.
- Eligible New Project Type. If the project is a new project in 2022 (as opposed to a project that does not have a full year of relevant performance data), it is an eligible new project type authorized by the FY 2022 CoC Program Notice of Funding Availability (NOFO): Permanent

<sup>&</sup>lt;sup>1</sup> All of the scoring factors in this tool measure projects' contribution to improving Tulsa City and County's System Performance by strengthening the overall system of care through data collection, coordination, prioritization and increasing resources available to end homelessness in Tulsa City and County. Certain scoring factors relate to specific Performance Measures, as enumerated in each factor. Projects will be scored based on data in the CoC's HMIS, except for projects operated by victim services providers which will be scored based on data from the victim service provider's comparable database.

Supportive Housing (PSH), Rapid Re-Housing (RRH), or joint Transitional Housing-Rapid Re-Housing (TH-RRH) serving eligible populations; Homeless Management Information System (HMIS); or Supportive Services Only for Coordinated Entry (CE) or in the Continuum of Care (CoC) Supplemental Unsheltered and Rural Homelessness Notice of Funding Opportunity: Permanent Supportive Housing (PSH), Rapid Re-Housing (RRH), joint Transitional Housing-Rapid Re-Housing (TH-RRH), Supportive Services Only – Street Outreach (SSO) or Supportive Services Only – Other serving eligible populations; Homeless Management Information System (HMIS); or Supportive Services Only for Coordinated Entry (CE)

- **HUD Threshold.** Projects will be reviewed for compliance with the eligibility requirements of the CoC Interim Rule and Subsequent Notices and must meet the threshold requirements outlined in the 2022 Notice of Funding Availability.
- HUD Policies. Projects are required to have policies regarding termination of assistance, client grievances, Equal Access, ADA and fair housing requirements, VAWA protection, and confidentiality that are compliant with HUD CoC Program requirements.
- **Renewable Activities.** Projects are required to utilize the grant funds for renewable activities (e.g., leasing rental subsidies, and housing operations) as opposed to non-renewable ones (e.g., acquisition, construction, and rehabilitation).

# 1. Project Ability to Enhance System Performance - 45 points

Consider the overall design of the project in light of its outcome objectives, and the CoC's goal that permanent housing projects for homeless people result in stable housing and increased income (through benefits or employment).

#### 1A. Project Design<sup>2</sup>

• Based on narrative response submitted as part of the proposal

**Criteria:** The extent to which the agency:

- Demonstrates its understanding of the needs of the clients to be served, including an understanding of specific needs related to race, ethnicity, and gender
- Demonstrates that the type, scale, and location of the housing fit the needs of the clients to be served and address racial, ethnic, and gender-based disparities
- Demonstrates that the type and scale of all supportive services, regardless of funding source, meet the needs of the clients to be served and address racial, ethnic, and gender-based disparities
- Demonstrate how the supportive services only project will develop a strategy for providing supportive services to those with the highest service needs, including those with histories of unsheltered homelessness and those who do not traditionally engage with supportive services.
- Demonstrates how supportive services will improve safety for survivors of domestic violence, dating violence, sexual assault, stalking, and/or human trafficking
- Demonstrates how clients will be assisted in obtaining and coordinating the provision of mainstream benefits
- Establishes performance measures for housing and income that are objective, measurable, trackable, and meet or exceed any established HUD, HEARTH or CoC benchmarks

Scale: Up to 10 points

36

<sup>&</sup>lt;sup>2</sup> HUD System Performance Measures 2, 3, 7

# 1B. Housing Stability<sup>3</sup>

Based on narrative response submitted as part of the proposal

**Criteria:** The agency has a plan to assist clients to rapidly secure and maintain permanent housing that is safe, affordable, accessible, and acceptable to their needs, and the plan will support people with diverse racial, ethnic, and gender identities

Scale: Up to 5 points

# 1C. Gained/Increased Income and Independence<sup>4</sup>

- For expansion projects, based on APR data for relevant renewal project
- For all other new projects, based on narrative response submitted as part of the proposal

**Criteria:** The agency has a plan to assist clients to increase employment and/or income and to maximize their ability to live independently, and the plan will support people with diverse racial, ethnic, and gender identities

Scale: Up to 5 points

#### 1D. Project Outcomes<sup>5</sup>

• Based on narrative response submitted as part of the proposal

**Criteria:** Has the agency demonstrated, through past performance, the ability to successfully carry out the work proposed and effectively and equitably provide services to people experiencing housing crises with diverse racial, ethnic, and gender identities?<sup>6</sup> Consider:

**9 points:** The agency's experience and outcomes related to the following or comparable measures of housing stability and increased income in any similar current or prior housing projects:

- For permanent supportive housing: The percentage of formerly homeless participants who remain housed in the permanent supportive housing project or exited to other permanent housing, excluding participants who passed away;
- For rapid rehousing/transitional housing/supportive services only: The percentage of formerly homeless participants who exited the project to/in a form of permanent housing, excluding participants who passed away;
- For all projects: The percentage of participants that increase cash income from entry to latest status/exit;
- For all projects: The percentage of participants with non-cash benefit sources.

If available, agencies are encouraged to also share disaggregated data reflecting outcomes by race, ethnicity, and gender.

If the agency is applying to expand an existing CoC-funded project, these points should be awarded based on that project's performance.

<sup>&</sup>lt;sup>3</sup> HUD System Performance Measures 1, 3, 7

<sup>&</sup>lt;sup>4</sup> HUD System Performance Measure 4

<sup>&</sup>lt;sup>5</sup> HUD System Performance Measures 2, 3, 4, 7

<sup>&</sup>lt;sup>6</sup> For projects dedicated to serving survivors of domestic violence, dating violence, sexual assault, stalking, and/or human trafficking, the agency should provide examples of outcomes and project operations for existing or prior housing projects that serve(d) a similar population.

If the agency has not operated a similar project, they should describe their strategy for ensuring strong outcomes for the proposed project type.

**3 points:** How the agency has analyzed the outcomes and improved project design and service delivery, including as it relates to disparate outcomes based on race, ethnicity, and gender.

- **3 points (Permanent Housing):** The extent to which the agency has taken proactive steps to minimize barriers to housing placement and retention and actively support highly vulnerable and highneeds clients to obtain and maintain housing in prior housing projects. Such populations include refugees or immigrants, current or past substance abuse or serious mental illness, a history of victimization (e.g., domestic violence, dating violence, sexual assault, stalking, human trafficking), criminal histories, and chronic homelessness.
- **3 points (Supportive Services Only):** The extent to which the agency has taken proactive steps to assist participants in addressing barriers to housing placement and retention and actively support highly vulnerable and high-needs clients to obtain and maintain housing in prior projects. Such populations include refugees or immigrants, current or past substance abuse or serious mental illness, a history of victimization (e.g., domestic violence, dating violence, sexual assault, stalking, human trafficking), criminal histories, and chronic homelessness.

# 1.E. Alignment with Housing First Principles<sup>7</sup>

Based on narrative responses submitted as part of the proposal

#### Criteria:

**5 points:** The agency will enroll individuals or households regardless of the following circumstances. Panelists should take into account any legal requirements explained by the applicant.

- Behavioral Health
  - Person is actively using substances (including alcohol or illegal drugs)
  - Person has chronic substance use issues
  - Person has a mental health condition
  - o Person has a mental health condition that is currently untreated
- Experience with Criminal Legal System
  - Person has a felony conviction
  - Person has an arson conviction
  - Person is on the Oklahoma Sex Offender Registry
  - o Person has a conviction for intimate partner violence or sexual assault
  - Person has another type of criminal conviction
- Income
  - Person has no current source of income
  - Person has poor credit
- History of Intimate Partner Violence

<sup>&</sup>lt;sup>7</sup> HUD System Performance Measures 1, 3, 7

- o Person has been the victim of intimate partner violence and either has not separated from their abuser or does not plan to obtain a protection order
- Service Participation
  - Person refuses to agree to participate in services

**5 Points:** The agency will work with participants to avoid involuntary project exit, in compliance with the CoC's Policy for Participant Termination, through client-centered case management, robust support and resources, and a no-fail approach.

#### 2. Agency/Collaborative Capacity – 55 points

#### 2A. Timeliness

Based on narrative response submitted as part of the proposal

**Criteria:** The agency has a plan for rapid implementation of the project documenting how the project will be ready to begin enrolling the first project participant and including a detailed schedule of proposed activities for 60 days, 120 days, and 180 days after grant award.

Scale: Up to 10 points

#### 2B. Administrative Capacity

 Based on project budget (including all sources of funding and in-kind match as well as expected expenditures), agency organizational chart, and narrative response submitted as part of the proposal

**Criteria:** Does the agency have the expertise, staff, procedural, and administrative structure needed to meet all administrative requirements? Consider:

- Has the agency successfully handled at least one other federal grant or other major grant of this size and complexity, either in or out of the CoC?
- Does the agency have a clear staffing plan and a project budget that covers grant management?
- Do the staffing plan and budget show that the project will have enough resources to provide high-quality, reliable services to the target population for the full term of the grant?
- Does the budget show that the project will leverage significant outside resources (funding, staff, building space, volunteers, etc.) rather than rely entirely on CoC funds?
- Does the budget show that the project is taking appropriate measures to promote cost effectiveness?

Scale: Up to 15 points

### 2C. Compliance

• Based on any financial audit, HUD monitoring report and correspondence, and supplemental information submitted as part of the proposal

**Criteria:** To what extent does the agency have:

- Any outstanding financial audit findings or concerns related to HUD-funded programs?
- Any outstanding HUD monitoring findings or concerns and/or any history of HUD-imposed sanctions, including but not limited to suspension of disbursements, required repayment of grant funds, or de-obligation of grant funds due to performance issues?

If yes, what steps is the agency taking to resolve the findings or concerns and to what extent has the project advised the Collaborative Applicant of issues identified by HUD?

If an agency has no outstanding audit or monitoring findings or concerns and no history of sanctions imposed by HUD or has not had a financial audit or HUD monitoring, the agency should receive full points.

Scale: Up to 5 points

#### 2D. Alignment with CoC Priorities

Based on completed Resilience and Equity Checklist

#### Criteria:

2 points: Has the applicant created or reviewed the project with a racial equity lens?

**2 points:** Are individuals or communities who have been disparately impacted by homelessness involved in the creation or review of the equitableness of the project?

2 points: Has the agency identified potential drivers of inequity in the project?

1 point: Has the agency reviewed Tulsa's equity data tools?

2 points: Does the agency have a neighborhood and local community engagement strategy?

1 point: Has the agency engaged internal colleagues in developing strategies to improve equity and inclusion within the agency? Is the agency including staff directly involved with or impacted by this issue? Is the agency building staff capacity and agency culture through mentorship, updates, and information sharing?

**2 points:** Is the agency incorporating feedback from neighborhood and local community and internal colleagues in the design and implementation of the project?

**1 point:** Is the project resilient, i.e., reflective, resourceful, redundant, robust, flexible, integrated, and inclusive?

**1 point:** Does the agency have a results-based accountability framework for improvements related to equity, and how will the agency measure success?

**1 point:** Has the agency considered offering colleagues MOCHA roles (manager, owner, consulted, helper, approver) in the project to build their professional development or provide leadership opportunities?

#### 2E. Client Participation in Project Design and Policymaking

Based on narrative submitted as part of the proposal

**Criteria:** Does the agency engage unhoused and formerly unhoused participants and staff in program design and policymaking?

**5 Points:** Agency commits to one or more of the following strategies for gathering participant input and/or building participant leadership.

- High-Priority Strategies (eligible for max 5 points)
  - The applicant will have a participant advisory board that has the authority to make recommendations directly to the agency leadership and board of directors; OR
  - At least 15% of the applicant's board of directors and/or leadership will have lived experience of homelessness; OR
  - At least 25% of the applicant's staff OR 25% of staff of this CoC-funded project will have lived experience of homelessness (not including temporary or stipend-based roles); OR

- The applicant will dedicate resources to support community advocacy by participants (e.g., stipends for participant advocacy work, public speaking skills development, etc.);
   OR
- The applicant's hiring policies and approaches (e.g., job descriptions and/or qualifications, peers support positions, on-the-job-training, outreach/recruitment strategies, etc.) will be designed to prioritize hiring and retention of people with lived experience of homelessness.
- Additional Strategies (eligible for max 3 points)
  - This CoC-funded project will have at least one staff member with experience of homelessness;
  - The applicant will have a participant advisory board, but it will not be entitled to make recommendations directly to the agency leadership or board of directors;
  - The applicant will administer satisfaction or feedback surveys to participants in this project;
  - o The applicant will use client focus groups which include participants in this project;
  - Other strategies.

**5 Points:** The applicant must describe how they will respond to the feedback, which may include but is not limited to any of the following:

- Exploring feasibility of changes in response to the feedback,
- Communicating with agency leadership and/or board of directors about the feedback,
- Communicating with participants about follow-up efforts in a feedback loop, and/or
- How decisions will be made to make changes or not make changes based on the feedback.

# Request for Information for Proposed/Current CoC Projects to be Scored Using the New/Transition Housing Project Scoring Tool

#### **Submission Instructions**

New housing and supportive services only projects, first-time renewals, transition housing projects, first-time renewals after transition, and any other projects that do not have a full year of data for the evaluation year will be scored using the **New/Transition Housing Project Scoring Tool**.

All other projects will be scored using the Renewal Housing Project Scoring Tool.

Required Documents for Proposed/Current CoC Projects to be Scored Using the New/Transition Housing Project Scoring Tool

Please submit the following documents to <a href="mailto:TulsaCoCNOFA@homebaseccc.org">TulsaCoCNOFA@homebaseccc.org</a> in PDF format:

#### For Each Project

- 1. Responses to Supplemental Questions in this Request for Information
- 2. A **total proposed project budget**, including all sources of funding and in-kind match as well as expected expenses (including staffing levels and roles)
- 3. The full HUD Project Application from e-snaps
  - Please **DO NOT hit submit in e-snaps** until after the local competition!

#### For Each Agency

- 1. Any **HUD Monitoring Letters** relating to any of your agency's projects and correspondence about any findings or concerns
- 2. Your agency's most recent financial audit and management letter
- 3. Your agency's completed **Resilience and Equity Checklist**, including actions to eliminate disparities by ensuring equity within your agency's program(s) (where equity is defined as the condition achieved if one's identity no longer predicted, in a statistical sense, how one fares)
  - If your agency is a <u>new applicant</u> (i.e., the agency does not have an existing CoC-funded project), please complete the <u>Resilience and Equity Checklist and Resource Toolkit for New Applicants</u>.
  - If your agency is a <u>returning applicant</u> (i.e., the agency has an existing CoC-funded project), please complete the <u>Resilience and Equity Checklist and Resource Toolkit for Returning Applicants</u>.
  - If a response within the checklist applies across all proposed/current CoC projects, enter one narrative per agency. If actions and/or questions differ across projects or project types, you may enter multiple narratives as needed. Please clearly indicate which



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project(s) each narrative describes, and do not submit more than one narrative per project.

- 4. Your agency's organizational chart
- 5. If your agency is a <u>new applicant</u> (i.e., the agency does not have an existing CoC-funded project), a completed <u>A Way Home for Tulsa Services Standards Fidelity Self-Assessment</u> and Action Plan
  - If your agency is a <u>returning applicant</u> (i.e., the agency has an existing CoC-funded project), there is no need to submit this document



### **Supplemental Questions**

New housing and supportive services only projects, first-time renewals, transition housing projects, first-time renewals after transition, and any other projects that do not have a full year of data for the evaluation year will be scored using the **New/Transition Housing Project Scoring Tool**.

All other projects will be scored using the Renewal Housing Project Scoring Tool.

Proposed/Current CoC Projects to be Scored Using the New Housing Project Scoring Tool

## **Program Overview**

1. Please provide the project model and funding source. This information will be used by the Project Review Panel to determine funding source and confirm eligibility of project model – it will not be scored.

	Funding Source (may choose multiple if applicable)				
Project Model (Choose 1)	Domestic Violence (DV) Bonus	Annual CoC NOFO Bonus	Special CoC Unsheltered NOFO		
Permanent Supportive Housing (PSH)					
Rapid Rehousing (RRH)					
Joint Component Transitional Housing/Permanent Housing-Rapid Rehousing (Joint TH/PH-RRH)					
Supportive Services Only – Street Outreach (SSO)					
Supportive Services Only – Other (SSO)					
Coordinated Entry – Supportive Services Only (CE-SSO)					
Homeless Management Information System (HMIS)					

2. Please provide a **project overview**. This narrative will be used in your evaluation report to introduce your program to the Project Review Panel – it will not be scored.

Limit: 1,000 characters (spaces included)

**Threshold Requirements** 



These factors are required, but not scored. If the project indicates *No* for any threshold criteria, it is ineligible for CoC funding. To confirm this project complies with each component of the Threshold Requirements as listed in this table, please respond Yes.

Re	equirement	Definition	Yes/No
3.	Services Standards	New applicants: Applicant has submitted a completed A Way Home for Tulsa Services Standards fidelity self-assessment and action plan. (Enter N/A for applicants with existing renewal projects)	
		Applicants with existing renewal projects: Agency participated in any required A Way Home for Tulsa Service Standards fidelity assessments and action planning processes. (Enter N/A for new agencies)	
4.	HMIS Implementation	Projects are required to participate in HMIS, unless the project is operated by a victim services provider. Victim service providers must use a comparable database that complies with the federal HMIS data and technical standards.	
5.	Coordinated Entry	Projects are required to participate in Coordinated Entry (when it is available for the project type) in compliance with the CoC's Coordinated Entry standards and HUD's Coordinated Entry Notice.	
6.	Eligible Applicant	Applicants and subrecipients (if any) are eligible to receive CoC funding, including nonprofit organizations, states, local governments, and instrumentalities of state and local governments.	
7.	Eligible New Project Type	If the project is a new project in 2022 (as opposed to a project that does not have a full year of relevant performance data), it is an eligible new project type authorized by the FY 2022 CoC Program Notice of Funding Opportunity (NOFO): Permanent Supportive Housing (PSH), Rapid Re-Housing (RRH), or joint Transitional Housing-Rapid Re-Housing (TH-RRH) serving eligible populations; Homeless Management Information System (HMIS); or Supportive Services Only for Coordinated Entry (CE) or in the Continuum of Care (CoC) Supplemental Unsheltered and Rural Homelessness Notice of Funding Opportunity: Permanent Supportive Housing (PSH), Rapid Re-Housing (RRH), joint Transitional Housing-Rapid Re-Housing (TH-RRH), Supportive Services Only – Street Outreach (SSO) or Supportive Services Only – Other serving eligible populations; Homeless Management Information System (HMIS); or Supportive Services Only for Coordinated Entry (CE).	
8.	HUD Threshold	Projects will be reviewed for compliance with the eligibility requirements of the <u>CoC Interim Rule</u> and <u>Subsequent Notices</u> and must meet the threshold requirements outlined in the 2022 Notice of Funding Opportunity (pp. 44-48).	
9.	HUD Policies	Projects are required to have policies regarding termination of assistance, client grievances, Equal Access, ADA and fair housing	



	requirements, VAWA protection, and confidentiality that are compliant with HUD CoC Program requirements.	
10. Renewable Activities	Projects are required to utilize the grant funds for renewable activities (e.g., leasing rental subsidies, and housing operations) as opposed to non-renewable ones (e.g., acquisition, construction, and rehabilitation).	

11. If your response is *No* to any of the Threshold Requirements, please provide an **explanation**.

Otherwise, please write N/A.

Limit: 3,000 characters (spaces included)

#### 1. Project Ability to Enhance System Performance

#### 1A. Project Design

12. What **client population** is the project intended to serve, and what are the **particular needs** of that population generally and as they relate to related to race, ethnicity, and gender?

Limit: 1,000 characters (spaces included)

13. How will the **type**, **scale**, **and location of housing** meet the needs of the clients to be served and address racial, ethnic, and gender-based disparities?

Limit: 3,000 characters (spaces included)

14. How will the **type and scale of supportive services**, regardless of funding source, meet the needs of the clients to be served and address racial, ethnic, and gender-based disparities?

Limit: 3,000 characters (spaces included)

15. How will the **supportive services only project develop a strategy** for providing supportive services to those with the highest service needs, including those with histories of unsheltered homelessness and those who do not traditionally engage with supportive services?

Limit: 3,000 characters (spaces included)

16. How will supportive services **improve safety** for survivors of domestic violence, dating violence, sexual assault, stalking, and/or human trafficking?

Limit: 3,000 characters (spaces included)

17. How will clients be assisted in obtaining and coordinating the provision of **mainstream benefits**?

Limit: 1,000 characters (spaces included)



18. Please describe **performance measures** the project will use for housing and income that are objective, measurable, trackable, and meet or exceed any established HUD, HEARTH or CoC benchmarks.

Limit: 1,000 characters (spaces included)

#### 1B. Housing Stability

19. Please describe the plan to assist clients with diverse racial, ethnic, and gender identities to **rapidly secure and maintain permanent housing** that is safe, affordable, accessible, and acceptable to their needs.

Limit: 3,000 characters (spaces included)

#### 1C. Gained/Increased Income and Independence

20. Please describe how clients with diverse racial, ethnic, and gender identities will be assisted to increase employment and/or income and to maximize their ability to live independently.

Limit: 3,000 characters (spaces included)

#### 1D. Project Outcomes

21. Please describe the agency's **experience and outcomes** for the **most recent measurement period** related to the following *or comparable* measures of housing stability and increased income in the agency's current or former **housing project most similar to the proposed program**. If you choose to provide examples from two different programs, please explain why both are relevant.

If the proposed project is designed to serve survivors of domestic violence, dating violence, sexual assault, stalking, and/or human trafficking, please provide examples of outcomes and program operations for existing or prior housing projects that serve(d) a similar population.

If you are applying to expand an existing CoC-funded project, you may skip this question – points will be awarded based on that project's performance.

If the agency has not operated a similar project, please describe the agency's strategy for ensuring strong outcomes for the proposed project type.

- For permanent supportive housing: The percentage of formerly homeless participants who remain housed in the permanent supportive housing project or exited to other permanent housing, excluding participants who passed away;
- For rapid rehousing/transitional housing/supportive services only: The
  percentage of formerly homeless participants who exited the project to/in a form of
  permanent housing, excluding participants who passed away;
- For all projects: The percentage of participants that increase cash income from entry to latest status/exit;
- For all projects: The percentage of participants with non-cash benefit sources.

If available, agencies are encouraged to also share **disaggregated data** reflecting outcomes by race, ethnicity, and gender.



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Limit: 3,000 characters (spaces included)

22. Please describe how the agency has analyzed the outcomes and **improved project design and service delivery**, including as it relates to disparate outcomes based on race, ethnicity, and gender.

Limit: 3,000 characters (spaces included)

23. For Permanent Housing Projects: Please describe the proactive steps to minimize barriers to housing placement and retention and actively support highly vulnerable and high-needs clients to obtain and maintain housing in prior housing projects.

Such populations include refugees or immigrants, current or past substance abuse or serious mental illness, a history of victimization (e.g., domestic violence, dating violence, sexual assault, stalking, human trafficking), criminal histories, and chronic homelessness.

Limit: 3,000 characters (spaces included)

24. For Supportive Services Only Projects: Please describe the proactive steps to assist participants in addressing barriers to housing placement and retention and actively support highly vulnerable and high-needs clients to obtain and maintain housing in prior housing projects.

Such populations include refugees or immigrants, current or past substance abuse or serious mental illness, a history of victimization (e.g., domestic violence, dating violence, sexual assault, stalking, human trafficking), criminal histories, and chronic homelessness.

Limit: 3,000 characters (spaces included)

#### 1E. Alignment with Housing First Principles

25. Please check the box for each situation that would *always* disqualify a person from enrollment in the project, each situation that *mig*ht disqualify a participant from enrollment depending on circumstances, and each situation that *would not* disqualify a person from enrollment.

	Would <i>Always</i> Disqualify from Participation	Might Disqualify from Participation	Would Not Disqualify from Participation
Person is actively using substances (including alcohol or illegal drugs)			
Person has chronic substance use issues			
Person has a mental health condition			



	Would <i>Always</i> Disqualify from Participation	Might Disqualify from Participation	Would Not Disqualify from Participation
Person has a mental health condition that is currently untreated			
Person has a felony conviction			
Person has an arson conviction			
Person appears on the Oklahoma Sex Offense Registry			
Person has a conviction related to domestic violence, intimate partner violence, or sexual assault			
Person has another type of criminal conviction			
Person has no current source of income			
Person has poor credit			
Person is a survivor of domestic violence or intimate partner violence and has not separated from their abuser and/or does not plan to obtain a protection order			
Person refuses to agree to participate in services			

26. If you checked any of the boxes stating a condition *would always* or *may* disqualify a person from enrollment, please explain why. (limit 500 characters per box checked)

#### 2. Agency/Collaborative Capacity

#### 2A. Timeliness

27. Please describe the **plan for rapid implementation** of the program, documenting how the project will be ready to begin enrolling the first program participant.



Please provide a detailed schedule of proposed activities for 60 days, 120 days, and 180 days after grant award.

Limit: 1,000 characters (spaces included)

#### 2B. Administrative Capacity

28. Has the agency successfully handled at least one **other federal grant or other major grant of this size and complexity**, either in or out of the CoC?

If yes, please provide details, including but not limited to:

- Source, type, duration, and size of the grant;
- Grant-funded activities;
- · Compliance or monitoring issues; and
- Grant outcomes.

If no, please write No.

Limit: 3,000 characters (spaces included)

29. Please describe **how the project will be staffed**. How many persons will be providing direct services, managing and/or otherwise supporting the project? How will their time be allocated among their responsibilities?

Limit: 1,000 characters (spaces included)

#### 2C. Compliance

30. Has your agency had a financial audit?

If yes, please write Yes.

If no, please provide an explanation.

Limit: 1,000 characters (spaces included)

31. Are there any **outstanding financial audit findings or concerns** related to any of your agency's HUD-funded projects?

If no. please write No.

If yes, please specify which project(s) and **describe the issue and status**, including any steps your agency is taking to resolve the findings or concerns.

Limit: 3,000 characters (spaces included)

32. Are there any unresolved HUD monitoring findings or concerns and/or any history of HUD-imposed sanctions (including but not limited to suspension of disbursements, required repayment of grant funds, or de-obligation of grant funds due to performance issues) related to any of your agency's HUD-funded projects?



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If no, please write No.

If yes, please specify which project(s) and **describe the issue and status**, including any steps your agency is taking to resolve the findings or concerns and the extent to which your agency has advised the Collaborative Applicant of the outstanding findings or concerns.

If your agency has not had a HUD monitoring, please write N/A.

Limit: 3,000 characters (spaces included)

#### 2E. Client Participation in Project Design and Policymaking

 Please describe at least one strategy your agency will use for gathering participant input and/or building participant leadership from project participants. Factor 2E. on the New Project Scoring Tool lists "High Priority Strategies" (eligible for max 5 points) and "Additional Strategies" (eligible for max 3 points). The strategies provided as non-exhaustive - we welcome other strategies!

Strategies can be agency-wide or project-specific, but they **must cover or be available to the project named in this application**. E.g., DO tell us if you have a consumer board that advises on agency-wide policy; DO NOT tell us if you have a consumer board that only advises on a specific non-CoC funded program.

If you have an agency-wide strategy, or multiple projects that employ the same strategy, provide one narrative and name all projects to which it applies.

Limit: 1,000 characters (spaces included)

- 2. Describe how the agency will respond to client feedback, which may include but is not limited to any of the following:
  - Exploring the feasibility of changes in response to the feedback.
  - Communicating with agency leadership and/or board of directors about the feedback,
  - Communicating with participants about follow-up efforts in a feedback loop, and/or
  - How decisions will be made to make changes or not make changes based on the feedback.

Limit: 3,000 characters (spaces included)



# Resilience and Equity Checklist and Resource Toolkit for the CoC Program NOFA Competition 2022 | New Applicants

*Instructions:* Answer each question in columns B or C and fill out column F. If a response within the checklist applies across all proposed/current CoC projects, enter one narrative per agency. If actions and/or questions differ across projects or project types, you may enter multiple narratives as needed. Please clearly indicate which project(s) each narrative describes, and do not submit more than one narrative per project.

	(A) Item	(B) Yes	(C) No	(D) Resources and Ideas to Consider in Identifying Next Actions	(E) Additional Resources and Ideas	(F) Your Agency's Next Actions and/ or Questions
1.	Have you created or reviewed your proposed/current CoC project(s) with a racial equity lens?			Use Race Forward's Racial Equity Impact Assessment to use a racial equity lens in planning.	<ul> <li>The Department of Housing and Urban Development's (HUD)         <u>Equity as the Foundation</u></li> <li>National Alliance to End Homelessness' (NAEH) Racial Equity Network Action Steps</li> </ul>	
2.	Are individuals or communities who have been disparately impacted by homelessness involved in the creation or review of the equitableness of your proposed/current CoC project(s)?			<ul> <li>Identify individuals or organizations to work with.</li> <li>Identify ways you can build relationships with these individuals / this community.</li> <li>Who is missing from planning and how can you engage them?</li> <li>Avoid using community as a blanket term in your plans or documents – instead, be explicit in naming the racial disparities and the communities for which you are aiming to improve outcomes.</li> <li>Complete a stakeholder analysis to identify communities and to map their power and interest.</li> </ul>	<ul> <li>The Lived Experience Advisory         Council's Seven principles for         leadership &amp; inclusion of people         with lived experience of         homelessness</li> <li>Homebase's Promising Practices         for Engaging Clients Through         Feedback Loops</li> </ul>	

	(A) Item	(B) Yes	(C) No	(D) Resources and Ideas to Consider in Identifying Next Actions	(E) Additional Resources and Ideas	(F) Your Agency's Next Actions and/ or Questions
3.	Have you identified potential drivers of inequity in your proposed/current CoC project(s)?			Conduct a <u>root cause analysis</u> to identify systemic and structural causes and move beyond individual and surface-level solutions (see video). One activity to identify root causes involves <u>asking "the 5 whys"</u> and identifying countermeasures/solutions (see video).	<ul> <li>The United States Interagency Council on Homelessness (USICH)'s How to Start Addressing Racial Disparities in Your Community</li> <li>Changing the Conversations' podcast on Race Equity and Homelessness</li> <li>NAEH's Centering Racial Equity in Homeless System Design and The Racial Equity Dialogue Series: Starting the Conversation About Racism in the North Carolina Balance of State CoC</li> </ul>	
4.	Have you reviewed Tulsa's equity data tools?			<ul> <li>Find relevant data in the most recent Equality Indicators Report, Child Equity Index, and Gallup Citivoice Index.</li> <li>Review Tulsa's most recent Point-in-Time (PIT) Count and A Way Home for Tulsa's Data Dashboard</li> <li>Identify other data sources, including qualitative data.</li> </ul>	<ul> <li>HUD's CoC Analysis Tool: Race and Ethnicity for Tulsa (OK-501)</li> <li>Internal agency data review</li> </ul>	
5.	Do you have a neighborhood and local community engagement strategy?			Review the Community Engagement Continuum and select methods to increase level of neighborhood and local community involvement, impact, trust, and communication flow that are meaningful and you for which you have resources to implement.	<ul> <li>PolicyLink's Community         Engagement Guide for         Sustainable Communities         (especially starting at page 8)     </li> </ul>	

	(A) Item	(B) Yes	(C) No	(D) Resources and Ideas to Consider in Identifying Next Actions	(E) Additional Resources and Ideas	(F) Your Agency's Next Actions and/ or Questions
6.	Have you engaged internal colleagues in developing strategies to improve equity and inclusion within your agency? Are you including staff directly involved with or impacted by this issue? Are you building staff capacity and agency culture through mentorship, updates, and information sharing?			Review NAEH's <u>Racial Equity Network</u> <u>Action Steps</u> (especially Organizational Next Steps on page 5).	<ul> <li>HUD's <u>Creating a Cultural Equity</u>         Plan: Organizational Policies and         <u>Procedures</u></li> <li>HUD's <u>Staff Orientation to Racial Equity</u></li> </ul>	
7.	Are you incorporating feedback from neighborhood and local community and internal colleagues in the design and implementation of your proposed/current CoC project(s)?			Use a community engagement questionnaire (example) to ask your partners to assess how you are incorporating them meaningfully in the project.		
8.	Is/are your proposed/current CoC project(s) resilient? Check all that apply:  Reflective Resourceful Redundant Robust Integrated Inclusive			<ul> <li>Refer to this resilience checklist to assess your project's resilience qualities:</li> <li>1. Reflective</li> <li>2. Resourceful</li> <li>3. Redundant</li> <li>4. Robust</li> <li>5. Flexible</li> <li>6. Integrated</li> <li>7. Inclusive</li> </ul>		

(A) Item	(B) Yes	(C) No	(D) Resources and Ideas to Consider in Identifying Next Actions	(E) Additional Resources and Ideas	(F) Your Agency's Next Actions and/ or Questions
9. Do you have a results-based accountability framework for improvements related to equity, and how do/will you measure success?			<ul> <li>See page 16 of GARE's Getting to Results for an overview of three measures:</li> <li>1. How much did we do?</li> <li>2. How well did we do it?</li> <li>3. Is anyone better off?</li> </ul>	❖ HUD's <u>Using the Data You Have</u>	
10. Have you considered offering colleagues MOCHA roles (manager, owner, consulted, helper, approver) in your proposed/current CoC project(s) to build their professional development or provide leadership opportunities?			In projects involving multiple people across many teams, it is helpful to have a common language for roles and responsibilities. Read The Management's Center's <u>overview</u> on MOCHA for more details on each of the following roles: manager, owner, consulted, helper, approver.	<ul> <li>HUD's Equity Capacity Building:         Hiring, Supervision, Training     </li> <li>Racial Equity Tools' Leadership for Racial Equity resources</li> </ul>	



# Tulsa City and County Continuum of Care FY 2022 NEW HOMELESS MANAGEMENT INFORMATION SYSTEM (HMIS) PROJECTS Scoring Tool

# **Summary of Factors**

Threshold Requirements - not scored

- 1. Project Ability to Enhance System Performance<sup>1</sup> **45 points**
- 2. Agency/Collaborative Capacity 55 points

TOTAL: 100 points

# **Threshold Requirements**

These factors are required, but not scored. If the project indicates "no" for any threshold criteria, it is ineligible for CoC funding.

#### Services Standards

- New applicants. Applicant has submitted a completed A Way Home for Tulsa Services Standards fidelity self-assessment and action plan.
- Applicants with existing renewal projects. Applicant participated in any required A Way Home for Tulsa Services Standards fidelity assessments and action planning processes.
- Coordinated Entry. Projects are required to participate in Coordinated Entry (when it is available for the project type) in compliance with the CoC's Coordinated Entry standards and HUD's Coordinated Entry Notice.
- **Eligible Applicant.** Applicants and subrecipients (if any) are eligible to receive CoC funding, including nonprofit organizations, states, local governments, instrumentalities of state and local governments, and tribal nations.
- Eligible New Project Type. If the project is a new project in 2022 (as opposed to a project that does not have a full year of relevant performance data), it is an eligible new project type authorized by the FY 2022 CoC Program Notice of Funding Availability (NOFO): Permanent Supportive Housing (PSH), Rapid Re-Housing (RRH), or joint Transitional Housing-Rapid Re-Housing (TH-RRH) serving eligible populations; Homeless Management Information System (HMIS); or Supportive Services Only for Coordinated Entry (CE) or in the Continuum of Care

<sup>&</sup>lt;sup>1</sup> All of the scoring factors in this tool measure projects' contribution to improving Tulsa City and County's System Performance by strengthening the overall system of care through data collection, coordination, prioritization and increasing resources available to end homelessness in Tulsa City and County. Certain scoring factors relate to specific Performance Measures, as enumerated in each factor. Projects will be scored based on data in the CoC's HMIS, except for projects operated by victim services providers which will be scored based on data from the victim service provider's comparable database.

(CoC) Supplemental Unsheltered and Rural Homelessness Notice of Funding Opportunity: Permanent Supportive Housing (PSH), Rapid Re-Housing (RRH), joint Transitional Housing-Rapid Re-Housing (TH-RRH), Supportive Services Only – Street Outreach (SSO) or Supportive Services Only – Other serving eligible populations; Homeless Management Information System (HMIS); or Supportive Services Only for Coordinated Entry (CE)

- HUD Threshold. Projects will be reviewed for compliance with the eligibility requirements of the CoC Interim Rule and Subsequent Notices and must meet the threshold requirements outlined in the 2022 Notice of Funding Availability.
- HUD Policies. Projects are required to have policies regarding termination of assistance, client grievances, Equal Access, ADA and fair housing requirements, VAWA protection, and confidentiality that are compliant with HUD CoC Program requirements.
- Renewable Activities. Projects are required to utilize the grant funds for renewable activities (e.g., leasing rental subsidies, and housing operations) as opposed to non-renewable ones (e.g., acquisition, construction, and rehabilitation).

# 1. Project Ability to Enhance System Performance – 45 points

Consider the overall design of the project in light of its outcome objectives, and the CoC's goal to understand the need, allocate resources, and support implementation at the system level.

#### 1A. Project Design<sup>2</sup>

• Based on response in eSNAPS application for question 3B-1

Criteria: The extent to which the agency:

- Demonstrates its understanding of the community needs
- Demonstrates its understanding of the design and implementation of the HMIS system
- Establishes project outcome(s) that are objective, measurable, and trackable
- Demonstrates its understanding and ability to coordinate with other organizations (e.g., federal, state, nonprofit)
- Demonstrates its plan to utilize the CoC Program funding

Scale: Up to 15 points

#### 1B. Implementation of HMIS

Based on response in eSNAPS application for question 4A-1 through 8

**Criteria:** The agency has a plan adhere to HMIS Data Standards<sup>3</sup> that include data collection and quality, reporting, stakeholder involvement, data security and privacy.

**12 points:** The agency's ability related to the following areas of HMIS and ability to plan for correction or improvement in any area (note: correction or improvement is only required when a "No" response is given):

- Demonstrates the ability to collect all required Universal Data Elements (UDEs)
- Demonstrates the ability to produce all HUD-required reports and data for reporting

<sup>&</sup>lt;sup>2</sup> HUD System Performance Measures 2, 3, 7

<sup>&</sup>lt;sup>3</sup> HMIS Data Standards

- Demonstrates the ability to generate all reports required by Federal partners including HUD, VA, and HHS
- Demonstrates the ability to provide the CoC with an unduplicated count of program participants receiving services
- Determines a person responsible for insuring HMIS meets all privacy and security standards required by HUD and other federal partners
- Demonstrates the ability to conduct Privacy and Security Training and follow up on privacy and security standards

**5 points:** Extent to which the agency includes stakeholder involvement in the process for updated HMIS Governance Charters and HMIS Policies and Procedures.

**5 points:** Demonstrates the ability to manage a breach of Personally Identifiable Information (PII) in HMIS.

#### 1C. HMIS Training

Based on response in eSNAPS application for question 4B-1 through 8

**Criteria:** Demonstrates the capacity to regularly train HMIS users on the following topics:

- Basic Computer Training
- HMIS Software Training for System Administrators
- HMIS Software Training
- Data Quality Training
- Security Training
- Privacy / Ethics Training
- HMIS Point-in-Time (PIT) Count Training
- Other (must have specific trainings listed)

Scale: Up to 8 points

# 2. Agency/Collaborative Capacity – 55 points

#### 2A. Timeliness

 Based on narrative response submitted as part of the proposal or in eSNAPS application for question 3B-2

**Criteria:** The agency has a plan for rapid implementation of the project documenting how the project will be ready to begin HMIS implementation and including a detailed schedule of proposed activities for 60 days, 120 days, and 180 days after grant award.

Scale: Up to 10 points

#### 2B. Administrative Capacity

 Based on project budget (including all sources of funding and in-kind match as well as expected expenditures), agency organizational chart, and narrative response submitted as part of the proposal

**Criteria:** Does the agency have the expertise, staff, procedural, and administrative structure needed to meet all administrative requirements? Consider:

- Has the agency successfully handled at least one other federal grant or other major grant of this size and complexity, either in or out of the CoC?
- Does the agency have a clear staffing plan and a project budget that covers grant management?
- Do the staffing plan and budget show that the project will have enough resources to provide highquality, reliable services for the full term of the grant?
- Does the budget show that the project will leverage significant outside resources (funding, staff, building space, volunteers, etc.) rather than rely entirely on CoC funds?
- Does the budget show that the project is taking appropriate measures to promote cost effectiveness?

Scale: Up to 15 points

#### 2C. Compliance

• Based on any financial audit, HUD monitoring report and correspondence, and supplemental information submitted as part of the proposal

Criteria: To what extent does the agency have:

- Any outstanding financial audit findings or concerns related to HUD-funded programs?
- Any outstanding HUD monitoring findings or concerns and/or any history of HUD-imposed sanctions, including but not limited to suspension of disbursements, required repayment of grant funds, or de-obligation of grant funds due to performance issues?

If yes, what steps is the agency taking to resolve the findings or concerns and to what extent has the project advised the Collaborative Applicant of issues identified by HUD?

If an agency has no outstanding audit or monitoring findings or concerns and no history of sanctions imposed by HUD or has not had a financial audit or HUD monitoring, the agency should receive full points.

Scale: Up to 5 points

#### 2D. Alignment with CoC Priorities

Based on completed Resilience and Equity Checklist

#### Criteria:

2 points: Has the applicant created or reviewed the project with a racial equity lens?

**2 points:** Are individuals or communities who have been disparately impacted by homelessness involved in the creation or review of the equitableness of the project?

2 points: Has the agency identified potential drivers of inequity in the project?

1 point: Has the agency reviewed Tulsa's equity data tools?

2 points: Does the agency have a neighborhood and local community engagement strategy?

- 1 point: Has the agency engaged internal colleagues in developing strategies to improve equity and inclusion within the agency? Is the agency including staff directly involved with or impacted by this issue? Is the agency building staff capacity and agency culture through mentorship, updates, and information sharing?
- **2 points:** Is the agency incorporating feedback from neighborhood and local community and internal colleagues in the design and implementation of the project?
- 1 point: Is the project resilient, i.e., reflective, resourceful, redundant, robust, flexible, integrated, and inclusive?
- **1 point:** Does the agency have a results-based accountability framework for improvements related to equity, and how will the agency measure success?
- **1 point:** Has the agency considered offering colleagues MOCHA roles (manager, owner, consulted, helper, approver) in the project to build their professional development or provide leadership opportunities?

#### 2E. Client Participation in Project Design and Policymaking

Based on narrative submitted as part of the proposal

**Criteria:** Does the agency engage unhoused and formerly unhoused participants and staff in program design and policymaking?

- **5 Points:** Agency commits to one or more of the following strategies for gathering participant input and/or building participant leadership.
  - High-Priority Strategies (eligible for max 5 points)
    - The applicant will have a participant advisory board that has the authority to make recommendations directly to the agency leadership and board of directors; OR
    - At least 15% of the applicant's board of directors and/or leadership will have lived experience of homelessness; OR
    - At least 25% of the applicant's staff OR 25% of staff of this CoC-funded project will have lived experience of homelessness (not including temporary or stipend-based roles); OR
    - The applicant will dedicate resources to support community advocacy by participants (e.g., stipends for participant advocacy work, public speaking skills development, etc.);
       OR
    - The applicant's hiring policies and approaches (e.g., job descriptions and/or qualifications, peers support positions, on-the-job-training, outreach/recruitment strategies, etc.) will be designed to prioritize hiring and retention of people with lived experience of homelessness.
  - Additional Strategies (eligible for max 3 points)
    - This CoC-funded project will have at least one staff member with experience of homelessness;
    - The applicant will have a participant advisory board, but it will not be entitled to make recommendations directly to the agency leadership or board of directors;
    - The applicant will administer satisfaction or feedback surveys to participants in this project;
    - The applicant will use client focus groups which include participants in this project;
    - o Other strategies.

**5 Points:** The applicant must describe how they will respond to the feedback, which may include but is not limited to any of the following:

- Exploring feasibility of changes in response to the feedback,
- Communicating with agency leadership and/or board of directors about the feedback,
- Communicating with participants about follow-up efforts in a feedback loop, and/or
- How decisions will be made to make changes or not make changes based on the feedback.

# Tulsa City & County Continuum of Care

# 2022 Continuum of Care Supplemental Unsheltered NOFO Draft Priority Listing

Approved by the AWH4T Leadership Council on 9/29/2022

Total CoC Request from Applicants \$5,185,506

Maximum Award Amount \$3,924,295

CoC Planning \$117,729

Total Funding Available (includes planning) \$3,924,295

			Ranked List			
Rank	Score	Project	Applicant	Туре	Requested Amount	Adjusted Amount
1		CoC Planning Special Project FY2022	The Center for Housing Solutions, Inc	Planning	\$117,729	\$117,729
2	98.58	CoC HMIS Special Project FY2022	The Center for Housing Solutions, Inc	HMIS	\$215,000	\$215,000
3	97.17	TH-RRH for Youth	Youth Services of Tulsa, Inc.	TH-RRH	\$652,865	\$652,865
4	97	Rapid Rehousing Unsheltered Homeless 2022	Tulsa Day Center	RRH	\$1,000,132	\$1,000,132
5		CoC Coordinated Entry Special Project FY2022	The Center for Housing Solutions, Inc		\$150,000	\$150,000
6	88.83	CoC Street Outreach Special Project FY2022	The Center for Housing Solutions, Inc	SSO	\$2,149,780	\$1,788,569
			Rejected Projects			
					Requested	Adjusted
Rank		Project	Applicant	Туре	Amount	Amount
	60.29	CoC Just Home PSH FY2022	Partner Tulsa	PSH	\$900,000	\$0

# FY2022 COC SPECIAL CONSOLIDATED APPLICATION ATTACHMENT: NOTIFICATION OF PROJECTS REJECTED-REDUCED (Question 1B-3)

Document Satisfying Requirement	Page Number
COVER SHEET	1
PROJECTS REJECTED/REDUCED-NOTIFICATION OUTSIDE OF E-SNAPS: REJECTED-PARTNER TULSA & REDUCED-CENTER FOR HOUSING SOLUTIONS	2-3
Final Priority Listing that was attached and linked to the above	4

#### SSO Project Application for FY 2022 Special (Unsheltered) NOFO

#### Karen Kowal < karen@homebaseccc.org>

Tue 10/4/2022 5:11 PM

To: Becky Gligo <br/> <br/> Spligo@housingsolutionstulsa.org>;Rhene Ritter <rritter@housingsolutionstulsa.org> Cc: TulsaCoCNOFA <TulsaCoCNOFA@homebaseccc.org>

Hello Becky and Rhene,

I am writing today to inform you that the AWH4T Leadership Council approved the <u>priority listing for the FY 2022 Special NOFO</u> and it is now posted on the Housing Solutions website.

Please use this email and the posting as confirmation of your SSO project application's acceptance in this year's competition. Unfortunately the community had more requests for funding than available funding. The Rank and Review Panel decided to reduce your project's budget amount from \$2,149,780 to \$1,788,569. Please note this change.

We will be following up with projects regarding the eSNAPS submission, where your project budget will need to be adjusted.

Please contact us if you have any questions or concerns.

Karen

HomeBase Logo | Karen Kowal | Directing Analyst Pronouns: she/they
p: 415-788-7961 ext. 372 w: www.homebaseccc.org
a: 870 Market Street, Suite 1228, San Francisco, CA 94102

#### Advancing Solutions to Homelessness

Legal and Technical Assistance | Policy | Advocacy | Planning

Homebase COVID-19 Key Resource Guide - Click Here

The content in this message is provided for information purposes only and does not constitute legal advice. Homebase does not enter into attorney-client relationships.

#### PSH Project Application for FY 2022 Special (Unsheltered) NOFO

#### Karen Kowal < karen@homebaseccc.org>

Tue 10/4/2022 5:15 PM

To: Butler, Jonathan <jonathan@partnertulsa.org>

Cc: TulsaCoCNOFA <TulsaCoCNOFA@homebaseccc.org>;Rhene Ritter <rritter@housingsolutionstulsa.org>

Dear Jonathan,

I am writing today to inform you that the AWH4T Leadership Council approved the <u>priority listing for the FY 2022 Special NOFO</u> and it is now posted on the Housing Solutions website.

Unfortunately the community had more requests for funding than available funding. The Rank and Review Panel <u>did not select</u> your project to be included in the final priority listing for this funding. Please use this email and the posting as confirmation of your PSH project application's rejection in this year's competition.

We will be sending feedback from the Rank and Review Panel on your application in the near future. Thank you for applying during this year's competition and we look forward to Partner Tulsa applying in future competitions.

Please contact us if you have any questions or concerns.

#### Karen

HomeBase Logo | Karen Kowal | Directing Analyst Pronouns: she/they

p: 415-788-7961 ext. 372 w: www.homebaseccc.org

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# Tulsa City & County Continuum of Care

# 2022 Continuum of Care Supplemental Unsheltered NOFO Draft Priority Listing

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Rank		Project	Applicant	Туре	Amount	Amount
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# FY2022 SPECIAL NOFO PROJECTS ACCEPTED (Question 1B-3a)

Document Satisfying Requirement	Page Number
Cover Sheet	1
<b>9/13/22 Email Notification of Final Priority Listing</b> to all project applicants with ranked list attached and linked on website	2
Public Posting of Final Priority Listing on CoC website, including screenshot of webpage with link to Final Priority Listing and screenshot of Final Priority Listing	3-4
Final Priority Listing that was attached and linked to the above	
Final Priority Listing that was attached and linked to the above	5

#### Final Priority Listing Posted for Special (Unsheltered) NOFO

#### Karen Kowal <karen@homebaseccc.org>

Tue 10/4/2022 5:05 PM

To: TulsaCoCNOFA <TulsaCoCNOFA@homebaseccc.org> Cc: Rhene Ritter <rritter@housingsolutionstulsa.org>

Good Afternoon Applicants,

I am writing today to inform you that the AWH4T Leadership Council approved the <u>priority listing for the FY 2022 Special NOFO</u> and it is now posted on the Housing Solutions website.

Please use this email and the posting as confirmation of your project's acceptance in this year's competition. Reduced and rejected new project applications will be notified through separate emails.

Please contact us if you have any questions or concerns.

#### Karen

HomeBase Logo | Karen Kowal | Directing Analyst Pronouns: she/they
p: 415-788-7961 ext. 372 w: www.homebaseccc.org
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# 2022 HUD Continuum of Care Program Competition

The U.S. Department of Housing and Urban Development (HUD) released the FY 2022 CoC NOFO Program Competition Aug. 1 (Annual NOFO) and the FY 2022 CoC Supplemental Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness on June 22 (Special NOFO). Housing Solutions is responsible for conducting a local funding competition and submitting the CoC Consolidated Application for BOTH funding opportunities. Housing Solutions has decided to combine the local application processes for both NOFOs. The dates below are applicable for both the Annual and the Special NOFO.

RFP ISSUE DATE: Aug. 5, 2022

RFI PROPOSAL DEADLINE: 5 p.m., Aug. 31, 2022

# 2022 CoC Special NOFO (unsheltered) documents and updates

Final priority listing (approved Sept. 29) >

#### 2022 CoC Annual NOFO documents and updates

Updated Sept. 27: AWH4T's consolidated application is ready for community review.

AWH4T FY 2022 CoC Application

AWH4T FY 2022 Attachments

AWH4T FY 2022 Priority Listing

To provide feedback on the final application before submission, email rritter@housingsolutions.org and TulsaCoCNOFA@homebaseccc.org by 5 p.m., Wednesday, Sept. 28.

Final priority listing (approved Sept. 13) >

Detailed timeline >

Detailed summary >

Technical assistance handbook >





- CoC Annual NOFO details
- CoC Special NOFO (Unsheltered) details
- Final Priority listing detail for CoC Annual NOFO
- · Final Priority listing detail for CoC Special NOFO (unsheltered)

Tulsa City & County Continuum of Care 2022 Continuum of Care Supplemental Unsheltered NOFO Draft Priority Listing Approved by the AWH4T Leadership Council on 9/29/2022

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Maximum Award Amount

CoC Planning
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	ked Lis k Scor	it e Project	Applicant	Type	Requested Amount	Adjusted Amount
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3 4 5	97.1 97 97	7 TH-RRH for Youth Rapid Rehousing Unsheltered Homeless 2022 CoC Coordinated Entry Special Project FY2023	Youth Services of Tulsa, Inc. Tulsa Day Center	TH-RRH RRH SSO-CE	\$652,865 \$1,000,132 \$150,000	\$652,865 \$1,000,132 \$150,000
б	88.88	3 CoC Street Outreach Special Project FY2022	The Center for Housing Solutions, Inc.	SSO	\$2,149,780	\$1,788,569
Reje Ran		rojects Project	Applicant	Туре	Requested Amount	Adjusted Amount
	60.2	9 CoC Just Home PSH FY2022	Partner Tulsa	PSH	\$900,000	\$0

# Contact the Collaborative Applicant

Housing Solutions is the Collaborative Applicant for the Tulsa CoC. If you have questions or comments regarding the CoC or local Competition process, please contact Rhene Ritter, Housing Solutions grants and funding coordinator, at <a href="mailto:rritter@housingsolutionstulsa.org">rritter@housingsolutionstulsa.org</a>. You may also direct questions about the competition process to TulsaCoCNOFA@homebaseccc.org.



# Tulsa City & County Continuum of Care

# 2022 Continuum of Care Supplemental Unsheltered NOFO Draft Priority Listing

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Rank		Project	Applicant	Туре	Amount	Amount
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# FY2022 COC SPECIAL CONSOLIDATED APPLICATION ATTACHMENT: CoC LETTER SUPPORTING CAPITAL COSTS (Question 3A-1.)

Document Satisfying Requirement	Page Number
COVER SHEET: NO REHABILITATION/NEW CONSTRUCTION COSTS - NOT APPLICABLE	1

# FY2022 COC SPECIAL CONSOLIDATED APPLICATION ATTACHMENT: PROJECT LIST FOR OTHER FEDERAL STATUTES (Question 3B-2)

Document Satisfying Requirement	Page Number
COC IS NOT REQUESTING TO DESIGNATE ANY PROJECTS TO SERVE PERSONS EXPERIENCING HOMELESSNESS AS DEFINED BY OTHER FEDERAL STATUTES.	1

# FY2022 COC SPECIAL CONSOLIDATED APPLICATION ATTACHMENT: LEVERAGING HOUSING COMMITMENT (Question P-1.)

Document Satisfying Requirement	Page Number
COVER PAGE	1
HOUSING LEVERAGE LETTER - PARTNER TULSA 39 UNITS/PARTICIPANTS	2



#### 100 S Cincinnati Ave, Ste 6 Tulsa, OK 74103

e info@partnertulsa.org

918.596.1883

w PartnerTulsa.org

October 6, 2022

U.S. Department of Housing & Urban Development Office of CP&D 110 West 7th Street, Suite 1110 Tulsa, OK 74119

Re: Housing Subsidy / Subsidized Unit Contribution to Tulsa Day Center, Inc.

To Whom it May Concern:

The Tulsa Authority for Economic Opportunity ("TAEO") d/b/a PartnerTulsa has approved a grant of \$100,000 to the Tulsa Day Center, Inc., for rapid rehousing support through the Affordable Housing Trust Fund. The Affordable Housing Trust Fund is a city-wide fund for the production and preservation of affordable housing through developer loans and grants for homebuyer assistance, landlord incentives, and rental assistance.

The Affordable Housing Trust Fund Landlord Incentive Program provides grants to agencies to recruit landlords to provide housing opportunities for low-income households to become or remain stably housed. Through the landlord incentive program, the Tulsa Day Center will recruit landlords to provide housing opportunities by guaranteeing to provide rental and utility subsidies for low-income households who unable to meet their rental or utility obligations. The balance in the Landlord Guarantee Fund at the Day Center is \$98,710 which covers a total of 39 units to satisfy the requirements of the HUD CoC RRH Unsheltered Homeless Project (FY2022 Special NOFO).

Through its rapid rehousing program, the Tulsa Day Center will provide rental and utility subsidies for low-income households to assist them in being housed or remaining stably housed; these funds will be available for all project participants.

The Tulsa Day Center acknowledges that they will determine project eligibility, and will comply with HUD program and fair housing requirements.

The Tulsa Day Center will not require any additional project eligibility requirements, and will keep and make available for inspection all records documenting this contribution as required by HUD.

Sincerely,

Kristin Maun, Director of Housing Initiatives Tulsa Authority for Economic Opportunity 175 E. 2nd Street, 15th Floor, Tulsa, OK 74103

Phone: 918.218.9589

Email: kristin@partnertulsa.org

# FY2022 COC SPECIAL CONSOLIDATED APPLICATION ATTACHMENT: PHA COMMITMENT (Question P-1A.)

Document Satisfying Requirement	Page Number
Cover Sheet	1
Oklahoma Housing Finance Authority Development of New Units and Creation of Housing Opportunities Letter	2



100 NW 6.3rd Suite 200 O'klahoma City OK 73116 PO Rox 26720 O'klahoma City OK 73126-0720 Phone (405) 848-1144 TOIL Free (800) 256-1489 IDDI (405) 848-7471 www.ohfa.org

October 7, 2022

Housing Solutions Tulsa 2915 E 5th St., Suite 203 Tulsa, OK 74104

RE: OHFA Commitment Letter

To Whom It May Concern:

The Oklahoma Housing Finance Agency (OHFA) is committed to providing housing assistance to individuals and families in Oklahoma. OHFA understands the necessity to collaborate with Continuum of Care (CoC) agencies and other partners to provide affordable housing.

Therefore, OHFA is providing this commitment letter to <u>Housing Solutions Tulsa</u> that OHFA will support their efforts and continue to pair vouchers with CoC funded supportive services to help address unsheltered and rural homelessness. OHFA will work with the CoC and other stakeholders as necessary to develop a prioritization plan in anticipation of a potential allocation of Stability Vouchers. OHFA will continue to offer a homeless preference for Oklahoma's vulnerable residents that are admitted through the coordinated entry system that are experiencing homelessness, at risk of homelessness, or fleeing or attempting to flee domestic violence, dating violence, sexual assault, or stalking.

If you have any questions, please feel free to contact Emmy Doran, Special Programs Supervisor at 405-419-8179.

Sincerely.

Tim Shackelford Rental Programs Director

TStrehelford

405-419-8239

# FY2022 COC SPECIAL CONSOLIDATED APPLICATION ATTACHMENT: HEALTHCARE LEVERAGING COMMITMENT (Question P-3.) TOTALING \$572,012

Document Satisfying Requirement	Page Number
COVER PAGE	1
GOOD SAMARITAN HEALTH SERVICES LETTER - \$86,112	2
THE EYE INSTITUTE LETTER- \$11,250	3
DONNA CORUM, RN, MEDICAL CLINIC LETTER - \$49,950	4
LAURA BLOOMFIELD, APRN-CNP, MEDICAL CLINIC LETTER - \$187,200	5
OU-TU SCHOOL OF MEDICINE LETTER - \$157,500	6
OSU CENTER FOR HEALTH SERVICES LETTER - \$40,000	7
OSU NATIONAL CENTER FOR WELLNESS AND RECOVERY LETTER - \$40,000	8

#### October 5, 2022

To: Tulsa Day Center, Inc.

From: Good Samaritan Health Services

Re: Support provided to Tulsa Day Center Medical Clinic

Good Samaritan Health Services, as a supporter of health care services for Tulsa's indigent community, works closely with the Tulsa Day Center Medical Clinic in providing physician services to the Day Center's homeless and at-risk clients. Dr. Nick Carroll works with the Clinic in providing adult acute and chronic medical services. His services will be available beginning 4-1-2023 and will be provided over a three-year time period.

The Medical Clinic will ensure that the services provided by Dr. Carroll will be tailored to participants in the HUD CoC Unsheltered Homeless Project. The Clinic will also determine eligibility of program participants and will comply with any HUD program requirements. The value of Dr. Carroll's services is listed below:

Type of service: Adult acute and chronic interventions

Hourly amount: \$138

Number of hours provided per year: 208

Yearly total: \$28,704 Three-year total: \$86,112

Good Samaritan Health Services and the Tulsa Day Center have confirmed the value of the healthcare services provided are consistent with the local rates and the amount paid for services in the Tulsa community.

Sincerely,

Debra L Berk

**Chief Operating Officer** 



We are a nonprofit organization changing our community through mobile health care clinics.

Email: dberk@goodsamaritanhealth.org



October 5, 2022

To: Tulsa Day Center, Inc.

From: Dr Mark Weiss

Re: Support provided to Tulsa Day Center Medical Clinic

Dr. Mark Weiss, as a supporter of health care services for Tulsa's indigent community, works closely with the Tulsa Day Center Medical Clinic in providing Ophthalmology services to the Day Center's homeless and at-risk clients. These services will be available beginning 4-1-2023 and will be provided over a three-year time period.

The Medical Clinic will ensure that the services provided by Dr. Weiss will be tailored to participants in the HUD CoC Unsheltered Homeless Project. The Clinic will also determine eligibility of program participants and will comply with any HUD program requirements. The value of Ophthalmology services is listed below:

Type of service: Ophthalmology (Eye exams and testing)

Hourly amount: \$375.00

Number of hours provided per year: 10 (more with some clients)

Yearly total: \$3750.00

Three-year total: \$11,250.00

Dr. Mark Weiss and the Tulsa Day Center have confirmed the value of the healthcare services are consistent with the local rates and the amount paid for services in the Tulsa community.

Sincerely,

Man Meu

### October 3, 2022

To: Tulsa Day Center, Inc.

From: Donna Corum, RN

Re: Support provided to Tulsa Day Center Medical Clinic

As a Registered Nurse, I am a supporter of health care services for Tulsa's indigent community, and I work closely with the Tulsa Day Center Medical Clinic in providing adult medical services to the Day Center's homeless and at-risk clients. The services provided will be available beginning 4-1-2023 and will be provided over a three-year time period ending 3-31-2026.

The Medical Clinic will ensure that the services provided by me will be tailored to participants in the HUD CoC Unsheltered Homeless Project. The Clinic will also determine eligibility of program participants and will comply with any HUD program requirements. The value of my services is listed below:

Type of service: Adult acute and chronic medical services

Hourly amount: \$75

Number of hours provided per year: 222

Yearly total: \$16,650

Three-year total: \$49,950

The Tulsa Day Center has confirmed the value of the healthcare services provided are consistent with the local rates and the amount paid for services in the Tulsa community.

Sincerely, Donna CoRu, RW

Donna Corum, RN

### October 5, 2022

To: Tulsa Day Center, Inc.

From: Laura Bloomfield, APRN-CNP

Re: Support provided to Tulsa Day Center Medical Clinic

As a Nurse Practitioner, I am a supporter of health care services for Tulsa's indigent community, and I work closely with the Tulsa Day Center Medical Clinic in providing adult medical services to the Day Center's homeless and at-risk clients. These services will be available beginning 4-1-2023 and will be provided over a three-year time period.

The Medical Clinic will ensure that the services provided by me will be tailored to participants in the HUD CoC Unsheltered Homeless Project. The Clinic will also determine eligibility of program participants and will comply with any HUD program requirements. The value of my services is listed below:

Type of service: Adult acute and chronic medical services

Hourly amount: \$100

Number of hours provided per year: 624

Yearly total: \$62,400 Three-year total: \$187,200

The Tulsa Day Center has confirmed the value of the healthcare services provided are consistent with the local rates and the amount paid for services in the Tulsa community.

Sincerely,

Laura Bloomfield, APRN-CNP



Department of Pediatrics

October 10, 2022

U.S. Department of Housing & Urban Development Office of CP&D 110 W 7<sup>th</sup> St, Ste 1110 Tulsa, OK 74119

Re: Healthcare services contribution to the TH-RRH for Youth Project for the Unsheltered Homelessness Set Aside Project Application

To Whom It May Concern:

OU-TU School of Community Medicine/OU Physicians have been working with Youth Services of Tulsa to address the health care needs of homeless youth through an Adolescent Medical Clinic located at Youth Services for over ten years. These healthcare services are made available to the Youth Services of Tulsa through a renewable contract and we anticipate this long-term relationship to continue into the future.

As part of this agreement with Youth Services of Tulsa, health-care services provided by the OU-TU School of Community Medicine/OU Health Physicians will be made available to all of those in the TH-RRH for Youth Project participants who qualify and choose the healthcare services. The OU-TU School of Community Medicine/OU Physicians acknowledges project eligibility is determined and will comply with HUD program and fair housing requirements.

The total contribution of these health care services is \$157,500/year. The total contribution of healthcare services is based upon the table below:

Type of healthcare service	# patient visits/year	Rate per patient visit	Total Amount
Adolescent Medical Clinic Services	450	\$350.00	\$157,500

OU-TU School of Community Medicine/OU Health Physicians and Youth Services of Tulsa have confirmed the value of the healthcare services provided are consistent with the local rates and the amount paid for services in our community.

Sincerely

Keith Mather, MD

Chair, Department of Pediatrics

The University of Oklahoma-Tulsa School of Community Medicine

keith-mather@ouhsc.edu



1111 West 17<sup>th</sup> Street Tulsa, OK 74107 918-561-1972 health.okstate.edu

October 10, 2022

U.S. Department of Housing & Urban Development Office of CP&D 110 W 7<sup>th</sup> St, Ste 1110 Tulsa, OK 74119

Re: Healthcare services contribution to the TH-RRH for Youth Project for the Unsheltered Homelessness Set Aside Project Application

To Whom It May Concern:

Oklahoma State University Center for Health Sciences commits to providing healthcare services to the TH-RRH for Youth Project administered by Youth Services of Tulsa. Our health care services will be available beginning June 1, 2023 and will be provided per year over the next three years.

Healthcare services provided by the Oklahoma State University Center for Health Sciences will be tailored to participants in the project and available to all participants who qualify and choose the healthcare services. The Oklahoma State University Center for Health Sciences acknowledges project eligibility is determined and will comply with HUD program and fair housing requirements. The OU-TU School of Community Medicine/OU Physicians will not require any additional eligibility requirements.

The total contribution of these health care services is \$40,000/year. The total contribution of healthcare services is based upon the table below:

Type of healthcare service	# hours/wk	Rate per hour	Total Amount
Child and Adolescent	4 hours/wk x 50	\$200.00	\$40,000
Psychiatry services	wks/year		

Oklahoma State University Center for Health Sciences and Youth Services of Tulsa have confirmed the value of the healthcare services provided are consistent with the local rates and the amount paid for services in our community.

Sincerely,

Tessa Chesher, D.O., IMH-E®

Ochishus O.O.

**Clinical Professor** 

Child and Adolescent Psychiatry

Department of Psychiatry and Behavioral Sciences

Oklahoma State University Center for Health Sciences



October 10, 2022

U.S. Department of Housing & Urban Development Office of CP&D 110 W 7<sup>th</sup> St, Ste 1110 Tulsa, OK 74119

Re: Healthcare services contribution to the TH-RRH for Youth Project for the Unsheltered Homelessness Set Aside Project Application

To Whom It May Concern:

The Oklahoma State University National Center for Wellness and Recovery commits to providing healthcare services to the TH-RRH for Youth Project administered by Youth Services of Tulsa. Our health care services will be available beginning June 1, 2023 and will be provided per year over the next three years.

Healthcare services provided by the National Center for Wellness and Recovery will be tailored to participants in the project and available to all participants who qualify and choose the healthcare services. The National Center for Wellness and Recovery acknowledges project eligibility is determined and will comply with HUD program and fair housing requirements. The OU-TU School of Community Medicine/OU Physicians will not require any additional eligibility requirements.

The total contribution of these health care services is \$40,000/year. The total contribution of healthcare services is based upon the table below:

Type of healthcare service	# hours/wk	Rate per hour	Total Amount
Adolescent addiction	4 hours/wk x 50	\$200.00	\$40,000
medicine services	wks/year		

The National Center for Wellness and Recovery and Youth Services of Tulsa have confirmed the value of the healthcare services provided are consistent with the local rates and the amount paid for services in our community.

Sincerely,

Connor Sharon, MHA

Practice Administrator OSU NCWR Addiction Recovery Clinic

# FY2022 COC SPECIAL CONSOLIDATED APPLICATION ATTACHMENT: LIVED EXPERIENCE SUPPORT LETTER (Question P-9c.)

Document Satisfying Requirement	Page Number
COVER SHEET	1
YOUTH ACTION BOARD SUPPORT LETTER	2
LIVED EXPERIENCE ADVISORY BOARD SUPPORT LETTER	3



September 21, 2022

Re: Youth Action Board Support for the 2022 CoC Special Notice of Funding Opportunity (NOFO) Application

To Whom it may Concern:

We, the members of the A Way Home for Tulsa (AWH4T) Youth Action Board (YAB) are writing to inform you of our support for the priorities outlined in the Tulsa City and County Continuum of Care Plan for Serving Individuals and Families Experiencing Homelessness with Severe Service Needs in the Tulsa County area for inclusion in the 2022 Special Unsheltered Continuum of Care (CoC) Notice of Funding Opportunity (NOFO) application. YAB members have provided input into the development of the plan and have reviewed the final narrative ensuring that it captures our voice, needs and priorities. YAB members informed the development of the Tulsa CoC's Plan at the YAB meeting held on September 21, 2022.

Formed in 2018, our YAB is currently composed of 6 members, representing different experiences, backgrounds, situations, and challenges. In 2022, Tulsa's CoC lead agency, Housing Solutions, hired a Lived Experience Coordinator to focus full-time to engage people with lived experience of homelessness and meaningfully implement changes using feedback received. We have put serious thought and time into acknowledging and addressing homelessness in Tulsa sharing perspectives on how social economic, and political situations affect homelessness. We identify that active and consistent membership of the YAB is the best way to incorporate lived experience voice and leadership in efforts to prevent and end homelessness and affirm the importance of active collaboration between the YAB, CoC and broader community in achieving this goal.

We certify that our Youth Action Board supports the FY22 Tulsa CoC (OK-501) Unsheltered NOFO Community Plan.

Signed

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Quinton Sweener



September 23, 2022

Re: Lived Experience Advisory Board Support for the 2022 CoC Special Notice of Funding Opportunity (NOFO) Application

#### To Whom it may Concern:

We, the members of the A Way Home for Tulsa (AWH4T) Lived Experience Advisory Board (LEAB) are writing to inform you of our support for the priorities outlined in the Tulsa City and County Continuum of Care Plan for Serving Individuals and Families Experiencing Homelessness with Severe Service Needs in the Tulsa County area for inclusion in the 2022 Special Unsheltered Continuum of Care (CoC) Notice of Funding Opportunity (NOFO) application. LEAB members have provided input into the development of the plan and have reviewed the final narrative ensuring that it captures our voice, needs and priorities. LEAB members informed the development of the Tulsa CoC's Plan at the LEAB meeting held on September 23, 2022.

Formed in 2022, our LEAB is currently composed of 6 members, representing different experiences, backgrounds, situations, and challenges. In 2022, Tulsa's CoC lead agency, Housing Solutions, hired a Lived Experience Coordinator to focus full-time to engage people with lived experience of homelessness and meaningfully implement changes using feedback received. We have put serious thought and time into acknowledging and addressing homelessness in Tulsa sharing perspectives on how social economic, and political situations affect homelessness. We identify that active and consistent membership of the LEAB is the best way to incorporate lived experience voice and leadership in efforts to prevent and end homelessness and affirm the importance of active collaboration between the LEAB, CoC and broader community in achieving this goal. We certify that our Lived Experience Advisory Board supports the FY22 Tulsa CoC (OK-501) Community Plan for Serving Persons with Severe Service Needs.

Signed

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The Tulsa City and County Continuum of Care's (CoC) current STRATEGY TO RECRUIT LANDLORDS includes both community-wide and program-specific initiatives coordinated by the CoC lead agency. The CoC offers landlord incentives and utilizes housing navigators to ensure rapid placement into housing and housing retention through engagement and relationship building to recruit landlords. The City of Tulsa has an Affordable Housing Trust Fund (AHTF) that provides loans for the production and preservation of NEW UNITS of affordable housing, landlord incentives and flexible rental assistance. The AHTF Gold Star Landlord Program offers incentives and rewards in the form of business promotion, resources and referrals for landlords and property managers who engage in the best rental practices. AHTF programs has shown SUCCESS as 250+ tenants have been supported by the incentives to Gold Star Landlords, 80+ new affordable housing units created and \$2 million in loans awarded to produce affordable housing. The CoC partners with housing providers and the City of Tulsa to provide landlord incentives, like the landlord mitigation fund, aimed at reducing perceived risk for landlords renting to tenants outside of their standard eligibility criteria by giving a leasing bonus to landlords who participate. The CoC Landlord Tenant Resource Center (LTRC) and the City's Director of Housing Development and Incentives work together on eviction prevention and creating paths to rental assistance. The CoC LTRC gives both landlords and tenants support to reduce evictions and keeps a centralized list of best-practice landlords who are open to taking subsidies and working with people experiencing housing insecurity and homelessness. CoC case managers are trained to work with prospective property managers through targeted landlordrecruitment efforts, anticipating criminal-history screenings, and preparing for concerns from lack of income to long-term stability. Local landlords are also frequently engaged via survey and small group discussion to keep a pulse on what will incentivize them to continue to work with CoC clients. LTRC's Landlord Liaison engaged a property owner and through education about rental subsidy programs was able to get a commitment for them to ADD 30 NEW UNITS to the CoC for housing placements.

The CoC has three teams of housing navigators to help the most vulnerable households IDENTIFY UNITS, connect with landlords and overcome bureaucratic hurdles related to housing. The Street Outreach (SO) team includes two housing navigators working with the most vulnerable clients living in unsheltered environments to address the barriers to housing faced by that population, such as little or no income, criminal-justice involvement, or limitations on areas where sex offenders may live. A second team provides housing navigation services tailored to the transitional-age-youth (TAY) population. Relentless engagement is a service philosophy focused on meeting TAY where they are given multiple chances to make positive change and work to find new avenues to build trust. The TAY participants may participate in twice monthly life-skills group focused on building community and practicing life and interpersonal skills. Case-management services are centered around a youth-driven, individualized service plan that may address things such as obtaining vital documents, navigating an apartment search and lease signing, accessing mainstream health and social services; obtaining benefits; practicing healthy communication skills and boundary setting, and life-goal setting. A third team is embedded at the Tulsa Day Center working with individuals and families seeking rapid-rehousing assistance. The teams provide back-end support to keep households stabilized after they lease up, including annual follow-ups with the client; a client representative (when applicable); connections to their initial and current case management, and contact with the housing provider/property manager.

CoC partners provide staff to support landlords in programs that serve adults and youth, providing on-site, timely mediation.

Current strategies resulted in the following outcomes: 208 landlords and/or property managers engaged in services; an increase in housing placements; a reduction in time from first point of contact with the CoC to housing, and landlords agreeing to lower eligibility barriers and engaging in alternatives to evictions. Enhanced landlord engagement work across the CoC provides greater opportunities for client-housing options in AREAS HISTORICALLY UNABLE TO IDENTIFY UNITS by training staff to focus on client choice, partnering with mom-and-pop property owners throughout the area, and improvements to public transportation increasing access to more rental properties. Youth providers made a targeted push to leasing companies known to work with area service providers who agreed to work with our clients, however the efforts were unsuccessful as they did not have any available units because rent did not meet HUD Fair Market Rent (FMR) rate or the units were not all-bills paid eliminating TAY tenants who were still seeking employment. A local foundation has been developing affordable housing in the revitalized Kendall Whittier neighborhood that had a requirement to lease units to specific populations including youth exiting foster care. However, there were no one-bedroom or efficiency units built, or all-bills paid, and exceeded the HUD FMR for a one-person apartment.

The CoC IMPLEMENTED NEW PRACTICES TO RECRUIT LANDLORDS through partnerships with the Housing Authority of the City of Tulsa, the Veterans Administration, the City of Tulsa Mayor's Office and City Council to APPEAL DIRECTLY TO LANDLORDS to keep taking vouchers and to maintain a positive relationship with service providers. To combat out of state investment, the CoC has directly appealed to local mom-and-pop landlords through direct outreach and events with the local realtor and apartment associations. This collaboration has resulted in many direct and productive conversations with local landlords and property managers. The CoC launched a Landlord Guarantee Fund program in 2020 utilized by multiple local providers offering incentives to Tulsa landlords to encourage them to work with lowincome tenants who may receive housing subsidies, have justice system involvement or have past evictions. Providers engage landlords by sharing advantages of participating with those we serve such as provision of consistent tenancy and reduction of turnover, timely and direct payment of rent, support for tenant and landlord problem resolutions, and connection to a broader array of services. Tulsa City and County were awarded \$26 million for emergency-rental assistance through Emergency Rental Assistance Program funds received from both state and local government jurisdictions. Those funds also supported stability programs for tenants who may otherwise be struggling. Recently, the housing navigator staff received more training opportunities about landlord-tenant laws and best practices for recruiting landlords.

The CoC ADDED A NEW landlord liaison position to recruit and retain landlords across the system. The primary function of the landlord liaison is to investigate and create opportunities with community partners and community locations to increase the level of outreach and engagements to landlords within Tulsa County. The landlord liaison offers dynamic information and access to programs with landlord incentives, speaks knowledgeably about best practices and alternatives to evictions, and offers lease reviews for landlords who want to engage in equitable, safe, and accessible leasing processes. Through data collection there have been many lessons learned in the programs and processes undertaken in the past three years. Many clients experiencing homelessness are eligible for housing, either through the RRH Program or a

voucher-based program. However, the number of available units in the Tulsa area is shrinking as out-of-state corporations purchase apartment complexes and force evictions with raised rents and other requirements. Based on data obtained from the Tulsa Housing Authority and the VA, Tulsa County has lost 48 apartment complexes that take vouchers this year alone. All of those complexes were sold to out of state owners and investors in the last 12 months. Also, landlords increased rents in the middle of the year, but the Fair Market Rents figure did not reflect the new amounts. Intense housing navigation is critical to the continuation of housing for Tulsa's homeless community.

The CoC works with local municipalities to allocate funds for new housing opportunities. This was the result of lessons learned from an ever-tightening rental market. Multiple focus groups with local developers taught us that access to low-barrier capital and flexible subsidies to close gaps for renters would be effective incentives. Previous strategies to identify units and recruit landlords were proving to be effective until the county's vacancy rate declined with current utilization rates around 95% and average rent increases hovering around 12%. The CoC is in conversation with local municipalities to use HOME-ARP funds to create new housing opportunities to mitigate the negative impacts of the current rental market trends.

The CoC USES DATA TO UPDATE LANDLORD RECRUITEMENT STRATEGIES internally and through partner collaborations. The CoC maintains an internal database of Tulsa-area property managers and owners that accept subsidy assistance and/or work with low (or no) income individuals and families. After clients are matched to housing opportunities with subsidy for fair market rent units, their case managers collaborate with housing navigation representatives from multiple agencies and the housing program provider to review the list of participating property owners. The LTRC utilizes data from partner agencies including Oklahoma Policy Institute and existing working groups that collaborate on data-sharing agreements in order to drive supportive services for current and prospective tenants. Information from eviction heat mapping is also used to target eviction prevention efforts to maintain equity.

To increase development of permanent supportive housing, maintained and managed within the CoC, the CoC lead agency conducts quarterly reviews of inventory comparison with the continuum's need as identified with the By-Name List. This list is comprehensive of all persons experiencing homelessness, updated in real time, and includes their name, homeless history, health and housing needs. Monitoring system performance DATA such as length of time to attain housing and length of stay in housing is used to help us objectively monitor recruitment success. Data related to landlord engagement is also tracked which contribute to identifying needs and gaps in policy making and advocacy, success and areas for improvement. That data is shared with municipal leaders to help guide investment of federal dollars in unit creation.

The CoC has also partnered with Tulsa Public Schools and other community-based partners to identify local schools where students are reporting high rates of housing instability. That DATA shapes early warning interventions to try to prevent displacement and stabilize housing opportunities in those areas with landlord interventions.

The LTRC work to increase equity for tenants is pursued by engaging landlords in areas data identifies as having higher rates of evictions and bring services and information to tenants in those areas. Alternatively, landlord recruitment tries to focus in on landlords in neighborhoods

the tenants choose to live in and often that's outside of the high evictor areas. The CoC's goal is to impact the overall equity of our community by recruiting units outside of the city's historical norms.

THE COC STREET OUTREACH STRATEGY USES EVIDENCED-BASED PRACTICES in the CoC Service Standards and Outcome Standards to serve individuals and families experiencing unsheltered homelessness using a Housing First approach, prioritizing permanent housing, data collection and data-informed decision making. CoC Service Standards set expectations for outreach teams to engage households in need of assistance in a culturally competent, trauma-informed way. Outreach teams use HMIS to log engagements in order to monitor trends at the client level and the system level. Housing-focused practices include HMIS data collection and completion of the Coordinated Entry System (CES) upon initial engagement, if possible. The CES process also includes the use of universal housing packets and ongoing staff training for completion of the packet and supporting documentation. The COTF participating organizations are trained to serve clients using a housing-focused approach prioritizing steps to ensure placement on the CoC Coordinated Entry System's (CES) By-Name List for housing prioritization.

StrategyTHE CoC ENSURES EFFECTIVE STREET OUTREACH USING COORDINATED, HOUSING-FOCUSED, AND PERSON-CENTERED PRACTICES. Through strategic coordinated outreach efforts to underserved areas within Tulsa County, outreach teams have assisted 147 individuals and families in achieving permanent stable housing in the past year. Outreach teams work in camps, under bridges and in those auxiliary areas that do not receive regular case management elsewhere. Our primary focus is those experiencing unsheltered or chronic homelessness and those suffering from mental illness or substance abuse disorder. Once our teams connect, we begin working on connecting the individuals with available wrap-around services in order to overcome the barriers to achieving permanent, stable housing. As outlined in the CoC Service Standards, street outreach teams engage unsheltered households through the Coordinated Outreach Task Force (COTF), a partnership between multiple organizations across the CoC. When an unsheltered or unengaged household is identified, COTF assists in document collection efforts, support in providing easy access to transportation, and offer linkages to appropriate services or interventions to meet their immediate needs. Outreach teams also use diversion and problem-solving conversations to connect households to safe-housing options as appropriate. COTF coordinates outreach conducted for crisis response when unexpected events occur such as the 2021 Winter Storm when teams located and transported unsheltered individuals to safe shelter out of the subzero temperatures. Tulsans can reach all outreach teams through a single, online form requesting case management or a rapid response for unsheltered clients.

Strategy that ensures outreach is frequent, describe days and times outreach is conducted each week: THE CoC CONDUCTS STREET OUTREACH 7 DAYS A WEEK, WITH EACH GEOGRAPHIC AREA VISITED DAILY. Outreach is conducted during a wide range of time windows to engage those who have obligations during normal business hours (9 a.m.-5 p.m.) during a time that is convenient for them. This ensures that all have access to resources. Outreach is able to respond to all geographic areas of the CoC by providing assistance request forms on the website of two CoC organizations for the public to request outreach at a specific location.

Outreach teams work collaboratively with the Downtown District, law enforcement, the Tulsa Fire Department, paramedics and local hospitals to coordinate responses to shared clients. Monthly coordination meetings ensure that encampments are addressed in a strategic, housing-focused way across systems. This ongoing engagement with unsheltered individuals results in more efficient crisis response and a more effective PIT count because outreach teams know locations and havehstablished relationships through case management rather than light touch outreach.

To ENSURE PEOPLE EXIT HOMELESSNESS AND UNSHELTERED HOMELESSNESS the COTF participating organizations are trained to serve clients using a housing-focused approach prioritizing steps to ensure placement on the CoC Coordinated Entry System's (CES) By-Name List for housing prioritization. Housing-focused practices include HMIS data collection and completion of the CES upon initial engagement, if possible. Data and assessment completion rates are reviewed monthly and technical assistance provided as needed. The CES process also includes the use of universal housing packets and ongoing staff training for completion of the packet and supporting documentation. The current CES prioritization of the By-Name List includes additional priority for persons experiencing unsheltered homelessness. COTF participating organizations provide assistance with completing disability eligibility documentation in an efficient manner. Outreach teams establish relationships to identify and overcome client-specific barriers and needs such as pets, identifying employment and income opportunities, transportation needs and other client-specified requests. By tailoring housing plans to the client, outreach teams are able to ensure more opportunities for long-term housing stability.

# COTF PRIORITIZES INDIVIDUALS AND FAMILIES LEAST LIKELY TO REQUEST ASSISTANCE BY TARGETING HISTORICALLY UNDERSERVED POPULATIONS.

Populations targeted for outreach include individuals and families who are present on the street or in a place not meant for human habitation, specifically households who have the longest history of homelessness, households with severe needs, and households who identify as Veterans or meet the chronically homeless definition. At present, there are 417 individuals with disabilities, including severe physical and mental disabilities, experiencing chronic homelessness and 125 Veterans experiencing homelessness, with the majority of them in unsheltered locations. The CoC redesigned prioritization to be more equitable and responsive to local needs through its participation in the HUD Equity TA cohort. As a result, the coordinated outreach system is data informed and adjusts to the real time needs of the most vulnerable clients on the By-Name List. Outreach staff work to lower barriers to services by providing accessible communication options for households with unique needs, such as disabilities, or limited English proficiency. Those street outreach staff serving transitional age youth (TAY) strategically engage at provider locations that serve unsheltered TAY individuals to engage and connect them to services designed to meet the needs of that vulnerable population.

Outreach teams CONNECT THOSE LIVING UNSHELTERED TO PERMANENT HOUSING through active participation in coordinated entry and work to assess clients, get core documents, fill out housing applications and connect them to long-term financial supports. Brick-and-mortar and mobile drop-in centers connect those living unsheltered to housing plans and pathways. Teams work across the continuum to participate in events that meet clients where they are and

secure identification, fill out applications, interview for available units, gain access to transportation and support long-term case management. Outreach teams are trained on data collection and are able to perform case management functions in the field. Once clients are matched with a housing opportunity, outreach teams transport them to interviews, if necessary; help with move-in expenses, and furnish the units with essential supplies. With housing being limited, outreach teams work to keep folks engaged while they are waiting for placement. Case conferencing across partners keeps service providers in coordinated communication on client location and needs. Outreach teams also work on shelter placement and diversion opportunities while clients wait for permanent housing. Once clients are moved into housing, stabilization plans are put in place if the client is particularly vulnerable.

IN AN EFFORT TO HIRE PEOPLE WITH LIVED EXPERTISE (PLE) OF UNSHELTERED HOMELESSNESS TO CONDUCT OUTREACH the CoC proactively recruits new hires from underserved populations to better provide culturally appropriate care. This includes hiring bilingual staff, BIPOC staff and staff with lived expertise as youth. To counter internal bias and gaps in understanding, the CoC hosts trainings in culturally competent best practices including restorative justice, barriers to housing equity and equal access. The CoC lead agency employs a Lived Experience Coordinator (LEC), who also has lived expertise, dedicated to engaging PLE in a variety of outlets. The LEC has developed a plan to engage PLE through targeted outreach such as social media, meetings with local service providers, and regular meetings with PLEs in the community. During the first month of the plan the LEC spoke to over 200 unsheltered individuals to engage with them about joining the PAG. When a committee or work group needs additional PLE membership or input, such as this Plan, the LEC coordinates outreach efforts, recruitment, transportation and compensation. As a result, the CoC has increased participation of PLE on CoC committees and work groups. The CoC's Participant Advisory Group and Youth Action Board committees consisting of PLE also informs the CoC board through their designated Leadership Council (LC) voting representatives. CoC Outreach Teams are comprised of 60% of individuals with Lived Experience of homelessness.

The CoC's CURRENT STRATEGY TO PROVIDE IMMEDIATE ACCESS TO LOW-BARRIER SHELTER AND TEMPORARY HOUSING FOR INDIVIDUALS AND FAMILIES EXPERIENCING UNSHELTERED HOMELESSNESS includes expansion of low-barrier shelter, non-congregate temporary shelter throughout the CoC. The CoC was awarded funds to launch a low-barrier shelter guided by the Continuum's adopted Service Standards. The project is scheduled to launch in time for cold weather, this facility will allow pets, amnesty storage for substances and a focus on housing. The shelter will be temporary but will serve as a pathway for established providers to see how low-barrier policies can work in an emergency shelter environment. Tulsa piloted several low-barrier shelters and transitional non-congregate programs in the past two years. Including allocated emergency shelter overflow beds, there were 1,157 clients served. While data collection at initial intake did not include full prior living situations of clients, ongoing assessments indicated the majority served by low-barrier and/or temporary shelters were experiencing unsheltered homelessness immediately prior, many with no prior contact with the continuum. 34% of individuals exited from the shelters directly to positive housing destinations and through continued case management post-exit that number has increased to 55% are in permanent housing. For families, we are looking at creating small non-

congregated temporary housing throughout Tulsa County in partnership with family-specific providers and local school systems. This would allow families to remain together and in their home communities and schools.

We will be piloting new projects for the justice-involved population through the MacArthur Foundation's Just Home Project. With Oklahoma being the number one incarcerator of men and women in the world and our 2022 Point-in-Time Count showing 55% of those surveys being justice involved, prior incarceration is a major barrier to achieving housing in Tulsa County. The Just Home Project is intentionally working to disrupt those barriers, recruit housing and service providers to create pathways to housing directly from a jail or prison setting.

Tulsa also has a successful Bridge Housing program that we are looking to scale. Based on the Frequent User System Engagement (FUSE) housing model, Tulsa's Bridge program is a pilot that aims to serve individuals experiencing chronic homelessness who are the top utilizers of crisis, first response, and criminal justice systems. Due to the complex mental and physical health needs of this population, they have come to rely on costly public safety systems for a high degree of uncoordinated care. Through the provision of low-barrier, free housing and intensive wraparound services, Bridge has shown that the right public health and housing interventions can break the cycles of homelessness and justice involvement, and help participants achieve high degrees of independence. In the last year alone, across the eight participants in the pilot TULSA'S BRIDGE PROGRAM ACHIEVED AN 88% REDUCTION IN SYSTEM UTILIZATION, INCLUDING REDUCTIONS IN JAIL STAYS FROM 154 TO TWO, EMERGENCY ROOM UTILIZATIONS FROM 134 TO TWO, AND CRISIS CARE CENTER STAYS FROM 40 TO ONE. In line with other housing first models, the Bridge program also achieved a high housing retention rate of 90% across participants. The Bridge program strategy includes options for the medically vulnerable and justice-involved populations by reducing the number who experience unsheltered homelessness through expanded non-congregate temporary options.

THE COC's CURRENT STRATEGY TO PROVIDE IMMEDIATE ACCESS TO LOW-BARRIER PERMANENT HOUSING FOR UNSHELTERED HOUSEHOLDS includes 1) housing focused case management by outreach teams, 2) leveraging subsidies available throughout the county, 3) using landlord incentives, 4) creating more housing opportunities, and 5) ensuring unsheltered households are prioritized for housing.

Tulsa outreach teams have pivoted to housing focused case management, housing 147 individuals directly from unsheltered environments to permanent housing over the last year, including 50 through permanent housing for formerly homeless persons, 32 through Rapid Re-Housing funds, 25 through the Housing Choice Voucher Program, one through Veteran Affairs Supportive Housing (VASH) using Emergency Housing Vouchers, available Permanent Supportive Housing, Rapid Rehousing, and flexible local funds. The continuum is also recruiting and retaining landlords with additional incentives from the City of Tulsa Affordable Housing Trust Fund. The CoC is a low-barrier, housing-first system for all permanent housing opportunities. All providers have either eliminated barriers to entry or are working toward being as low barrier as possible using the continuum's service and outcome standards as a guide. Staff

are trained to be trauma-informed and culturally responsive as our system acknowledges that barriers can be created regardless of policy if staff aren't properly trained. Family choice is centered in the housing process according to family size, location need and other factors identified by the client.

AWH4T is also engaging in a collaborative effort with Partner Tulsa, the public and community development authority, to create housing opportunities for justice involved individuals. Leveraging a national grant from the MacArthur Foundation and local philanthropic dollars, the collaboration will create units for those who do not qualify for other housing programs due to criminal backgrounds, which account for a significant portion of the unsheltered population in Tulsa. The continuum is applying for HOME ARP dollars to create additional housing units through conversion of existing motels/hotels and commercial structures. Both housing opportunities create a pathway to bring non-congregate, dignified housing units online quickly.

CoC Homeless Service Providers work with landlords and affordable housing providers to lower barriers for those with criminal backgrounds. CoC permanent housing providers also work with landlords and property managers to advocate for their clients and increase housing stabilization. Prioritization for coordinated entry has changes to address severe needs and prioritize those living in unsheltered homelessness for an extended amount of time. Through better data quality and increased collaboration, service providers are able to house and maintain housing for clients with higher needs.

IN ORDER TO UPDATE THE COCS STRATEGY TO IDENTIFY, SHELTER, AND HOUSE INDIVIDUALS EXPERIENCING UNSHELTERED HOMELESSNESS WITH DATA AND PERFORMANCE the CoC continuously reviews data to inform and update strategies to reduce unsheltered homelessness. The CoC lead Homeless Management Information System provider. monitors program utilization and shelter capacity monthly. These data points, including possible vacancies when applicable, are discussed at the Leadership Council meetings to review community needs. All HMIS input data is reviewed with each participating agency through Data Quality Framework reports every month. HUD recommendations, requirements, and CoC best practices are disseminated in monthly training and at bi-weekly case conferencing with case managers, street outreach specialists, housing program providers, and other staff with HMIS licenses. All street outreach providers have representation at the monthly data quality and biweekly case conference meetings to coordinate entry to housing pathways and discuss client HMIS profile information. Persons experiencing unsheltered homelessness are given prioritization on the By-Name List for housing opportunities in Rapid Re-housing, Permanent Supportive Housing, and Transitional Housing Programs through the CoC. The CoC continues to onboard new partner agencies, such as Tulsa Center for Behavioral Health, by providing HMIS new-user training and ongoing support. Each CoC provider must meet the HUD Data Standard requirements, in addition to Tulsa-specific Data Quality Monitoring Procedures. Using the most recent Point-in-Time Count unsheltered data and current street outreach caseload portfolios, needs for low-barrier shelter accommodations are monitored monthly to determine any shortfalls the Tulsa community may have at any given time. This information is used in discussions with funders, the City of Tulsa, and grant application review periods to determine what changes are necessary to decrease the number of people experiencing unsheltered homelessness.

All outreach workers enter data into coordinated entry, making them assessors for coordinated entry in the field rather than redirecting unsheltered clients. New outreach partners such as the BeHeard Movement have recently been added to HMIS, assessing and updating/creating new profiles while providing essential services such as showers, laundry and haircuts in the field. A recent discharge planning task force began the discussion with local health care systems for HMIS access with one emergency room piloting read only access and a behavioral health center signing up for full access.

By decentralizing data collection and making it more person centered, clients can be assessed where they are and begin the process to be added to the by name list or referred for other services. Outreach collects most recent location, tribal citizenship and other case notes that can be helpful to case conferencing for clients who move around frequently or are displaced.

The CoC's STRATEGY FOR ENSURING THAT RESOURCES PROVIDED UNDER THIS NOFO WILL REDUCE UNSHELTERED HOMELESSNESS includes the prioritization of targeted permanent housing and coordinated street outreach through three new proposed projects for 57 NEW PH UNITS and expand evidenced-based STREET OUTREACH focused on all participants regain stability in permanent housing. All COTF outreach partner organizations use a housing-first, data-informed approach when working with unsheltered people throughout Tulsa County. Additional steps the CoC is taking to ensure that people who are unsheltered or have histories of unsheltered homelessness are able to access housing and other resources in the community, include steps to increase access to identification, provide housing navigation services, and provide access to healthcare, housing subsidies and other supportive services. The CoC monitors strategic plan goals for unsheltered homelessness system performance such as length of time to attain housing and length of stay in housing which is reported to the CoC Leadership Council. CoC member organizations' leadership are engaged biannually to meet about ongoing project implementation, challenges, resources and strategic plan implementation.

The CoC ADOPTED PROGRAM ELIGIBILITY AND COORDINATED ENTRY PROCESSES THAT REDUCE UNSHELTERED HOMELESSNESS. Program eligibility, fidelity to Service Standards and Outcome Standards, and policy and procedures is reviewed regularly to ensure low-barrier and housing first practices are followed. Outreach is identified through multiple access points including the 211 helpline and a community outreach request form open to all members of the public. If client assistance for persons experiencing unsheltered homelessness is known, their information is reviewed at a regular meeting with all CoC agencies that provide outreach services, in addition to weekly Case Conferencing of individuals and families experiencing homelessness. Persons on the By-Name List (BNL) experiencing unsheltered homelessness are prioritized for housing placement, in addition to a prioritization value based on the length of their homeless experience. The Coordinated Entry System (CES) task group is committed to maintaining housing prioritization preferences for persons experiencing unsheltered homelessness. An analysis of the CES BNL prioritization is completed quarterly to ensure the most vulnerable populations are being served, including review of the unsheltered fields tracked in the HMIS (Homeless Management Information System) and modified following a data-informed evaluation. Monthly CES data quality and disparities in equity to service provision are monitored by the CoC lead agency and reviewed at both the provider level and by the CoC Leadership Council (LC) on a monthly basis to ensure CoC-

funded projects in Tulsa are housing BIPOC individuals and families living in unsheltered situations and in the system in general.

The CoC WILL USE STREET OUTREACH TO CONNECT UNSHELTERED PEOPLE WITH HOUSING RESOURCES using the CoC Services Standards and Outcome Standards that guides the COTF's HOUSING-FOCUSED service delivery methodology and monitoring attainment of goals through monthly data reviews and case conferencing throughout the CES housing-placement process.

Once matched with a housing opportunity, the client's outreach case manager works with them and the receiving housing program representative throughout the intake process and lease-up. The proposed Special NOFO projects in the application will expand resources to connect unsheltered people with housing and healthcare resource through expansion of Supportive Services, Coordinated Entry System Rapid Rehousing and Joint Transitional-Rapid Rehousing resources targeted to those living in unsheltered situations. Connection to HOUSING comes with the addition of 57 NEW PH UNITS, commitment of AHTF housing subsidies for 39 participants, and equitable housing placement and supportive service delivery through CES expansion. Healthcare commitments from SEVEN PROVIDERS to serve all eligible participants with acute and chronic medical services, Ophthalmology services, and YOUTH-SPECIFIC medical and psychiatry services. The proposed Street Outreach project involves a collaboration of three CoC organizations, Housing Solutions, Mental Health Association Oklahoma and BeHeard Movement, currently dedicated to serving unsheltered Tulsans combining efforts to bring housing resources to those with the most severe needs. Continued housing stabilization is provided following move-in, which keeps open communication between the property manager, current case manager, initial outreach case manager, and the client. The client case managers also connect them with community partners for additional resources from furniture to ongoing mental health services. The client is able to maintain a direct connection with their case manager should additional needs arise.

The CoC INCLUDES PERSONS WITH LIVED EXPERIENCE (PLE) OF HOMELESSNESS IN THE DECISION-MAKING PROCESS through are many levels of the process from having a CoC staff position dedicated to it, to having multiple committees involved in system-level learning the system and providing valuable input. The CoC presented the Special NOFO Plan to both committees who conveyed full support and were specifically excited to learn about the Strategic Plan, CoC 101 and the CoC Special NOFO Plan for an increase in permanent housing and street outreach services pair with healthcare and housing support. The CoC LC maintains two voting positions and two permanent committees for consumer engagement. A Participant Advisory Group consisting of people with lived experience of homelessness and the Youth Action Board also informs the CoC board through their designated leadership council representatives. Housing Solutions, the CoC lead agency, employs a full-time Lived Experience Coordinator (LEC) who will gather feedback from the lived experience and housing expertise present on our CoC LC in three ways: 1) The use of intake/screening tools upon initial engagement to determine initial needs and barriers in addition to housing; 2) Voluntary compensated engagement; and 3) Voluntary compensated exit interviewing of participants who have achieved stable housing. Data gathered would include both quantitative (e.g., Likert scale measurements of perceived improvement in things such as self-sufficiency, overall stability, etc.) and qualitative (e.g., current perceptions of needs versus at time of intake) data. The intentional

use of data-gathering as an ongoing effort allows client input throughout the administration of a program or project, emphasizing valuable stakeholder feedback. Input gathering methodology will generate three sets of data representative of three key points in a client's trajectory through the program: initially upon entry, again as we have begun working with the client, and upon exit from the program. This data will play a key role in not only informing how frontline staff tailor services to an individual's needs, but also broadly shaping the outreach program as a whole. This will be accomplished in the following ways:

- Weekly aggregation of participant intake, interview and exit data to be shared with program leadership to identify challenges, needs, and trends across all participants, allowing for the use of emergent strategies that may turn into long-term deliberate strategies.
- The creation of a participant feedback loop whereby agency and program leaders hear and see the information provided through Lived Experience involvement and use that feedback to adjust the services as provided and build on previous communication of future plans and needs for the program.
- Utilization of this client feedback loop to gather input on potential program-level decisions before they are made.

The CoC hired a coordinator through the lead agency who is dedicated to engaging people with lived experience of homelessness in a variety of outlets. They are also a person of lived experience of homelessness. The Lived Experience Coordinator has developed a plan to engage people with lived experience through targeted outreach such as social media as well as regular meetings with people of lived experience in the community. During the first month of the plan the Lived Experience Coordinator spoke to more than 200 unsheltered individuals to engage with them about joining the Lived Experience Advisory Board. When a committee or work group needs additional lived experience membership or input, the LEC coordinates outreach efforts, recruitment, transportation and compensation. As a result, the CoC has increased participation of people with lived experience on CoC committees and work groups. 60% of CoC outreach teams are individuals with lived experience of homelessness.

In 2021 the CoC performed a full Systems Analysis to guide future planning and community resource distribution to SUPPORT TULSA'S UNDERSERVED COMMUNITIES AND EQUITABLE COMMUNITY DEVELOPMENT. The Systems Analysis highlighted a clear inequitable distribution of services and an over-representation of Black, Indigenous, and Persons of Color in our community at risk of and experiencing homelessness. Using the 2022 Point-in-Time Count data, open court records for eviction filings and granted eviction data, we can see which communities need homelessness prevention and resources at a higher rate than others. We compare this with the U.S. Census Bureau demographics and have confirmed that zip codes with higher representations of persons of color are more likely to be evicted from their homes. The CoC LTRC and Street Outreach (SO) programs' service efforts have increased in these areas because of these analyses of previously under-served communities. In the first half of 2022, 51%, or half, of the LTRC Hub's clients identified themselves as Black, African or African American, and 66%, or two-thirds, identified themselves as women, making the Hub one of the most equitable resources for homelessness in Tulsa. Due to the over-representation of persons

experiencing homelessness in Tulsa, American Indian, Alaska Native, Indigenous, Black, African American, African, Native Hawaiian, Pacific Islander, and Hispanic/Latin(a)(o)(x) individuals and families on the By-Name Lists are prioritized for housing placements within the local Coordinated Entry System prioritization factors.

Following the HUD Equity Initiative and consulting with HUD technical assistance, the CoC recognized the need for an increase of options for persons with the highest vulnerabilities, including our BIPOC individuals and families through our Coordinated Entry System prioritization of housing placements opportunities. The CoC CES and HMIS lead agency's Data & Analytics (DA) Department reviews equity, client demographics and characteristics monthly, with a full comparative analysis being completed quarterly. This report highlights the positive, neutral, and negative trends in housing distribution. It is shared and discussed with the CES Task Group and adjustments may be made using data-informed methodology to counter the inequities present. All equity data is also shared with providers in individual agency meetings with the CoC's DA staff, in addition to access to the provider dashboard tools so that each organization can review their projects' potential inequities in service provisions.

The CoC is working more closely with the local tribal nations on data collection, communication and partnership. Within the Homeless Management Information System, case managers and outreach specialists are collecting the tribal nation citizenship affiliation of individuals and families served to improved data gathering efforts of our cross-population.

In the last year the CoC was selected as a participant in John D. and Catherine T. MacArthur Foundation's and Urban Institute's Just Home Project (JHP). JHP seeks to create an intervention at the intersection of housing and justice-involvement, with the express goal of creating more racially equitable housing opportunities for communities over-represented in both the criminal justice and homelessness spaces. In this instance, this will have an outsized effect on BIPOC Tulsans who comprise disproportionately large percentages of our populations experiencing sheltered/unsheltered homelessness, justice-involvement, and/or bearing outstanding debt related to court fines and fees. This has also created the opportunity to improve Black-led organizational representation within our housing space, as a key part of JHP's leadership team is the BIPOC-led Terence Crutcher Foundation. Via JHP, the Terence Crutcher Foundation has dramatically increased the representation of BIPOC Tulsans in the project's community engagement, planning, and implementation spaces. The added effect of this is that the Terence Crutcher Foundation has committed to joining Tulsa's CoC, ensuring that the increased BIPOC-centric leadership capacity developed through JHP persists beyond the project's lifetime, becoming a permanent fixture of our continuum.

The LTRC work to increase equity for tenants is pursued by engaging landlords in areas data identifies as having higher rates of evictions and bring services and information to tenants in those areas. However, landlord recruitment tries to focus in on landlords in neighborhoods the tenants choose to live in and often that's outside of the high evictor areas. The CoC's goal is to impact the overall equity of our community by recruiting units outside of the city's historical norms.