CoC Leadership Council

Tuesday, April 11, 2023, at 1:30 p.m.

Minutes

1. **Meeting Introduction**
   - ☐ Mack Haltom called the meeting to order.
   - ☐ Attendance is included after minutes.
   - ☐ Welcomed new Leadership Council members.
   - ☐ Elizabeth Hall, Lauren Sherry, Time Newton, Stephanie Younis, Beth Svetlic

2. **Discussion & Approval of***
   - ☐ March Minutes
     - i. Mack Haltom called for a motion to approve. Nancy Curry moved. Richard Alexander seconded motion. Motion passed unanimously with no corrections.
   - ☐ Creation of Membership Task Force
     - i. Becky Gligo proposed the creation of a membership task force to review new member applications. Mack Haltom called for a motion to approve the task force. Greg Shinn moved to approve. Claudia Brierre seconded the motion. Motion passed.

3. Lead Agency updates
   - ☐ Data Report, Olivia Denton Koopman
     - i. Standard Items for February
       1. We are seeing an overall decrease in homelessness
       2. Average 2 months for our system to engage with someone who falls into homelessnessOnce someone is homeless, it takes an average of 2 months for us to engage with them
       3. By-name-list increased due to us removing VI restrictions, there are 1500 people waiting for rapid rehousing, with chronic case conferencing PSH there are and 800 waiting for PSH
       4. There is an increase in family homelessness
       5. Youth homelessness numbers went down
       6. Veteran numbers went down, now at 100
       7. We are seeing a decrease in placement opportunities due to lack of affordable housingWe are seeing a decrease in housing placement opportunities due to lack of affordable housing

8. Permanent Supportive Housing is at 95% utilization as of today.

1) 2023 Housing Inventory Count –

    ii. Occupancy2023 Housing Inventory Count

        1. This is report we turn into HUD that shows the number of beds and units in our system.

    iii. Greg brought awareness to the fact that occupancy is at 97%, which is a negative trend in housing placement, it could be that with. With 97% occupancy, there will be a slowdown in the placement because we won't be able to absorb new people. WeOlivia stated that we do not have units for people who are ready for housing. There are 800 people eligible for supportive housing and we only have 15 units. available. Those units are either not ready for move in or they have already been matched to someone. There are not enough units to house everyone who needs housing.

    iv. 2022 System Performance Measures

        1. We submit this to HUD with all the agency providers, this is a score card.

        2. Our opportunity area is data quality

        3. We want to track people leaving a project

        4. We see a high number of people who are returning to emergency shelter

        5. We see an increase in length of time homeless

        6. We want to ensure accurate living situations are updated on project entries

        7. We still see a decrease in adults with earned income

        8. Areas of strength and improvement

            a. Decrease in number of returns to homelessness of those exiting SO, TH, SH, PH

            b. Adults leaving increased nonemployment income sources

            c. Increase in successful exits and housing retention for permanent housing clients

            d. JT explained the 17% increase - Coming out of COVID, the 2019 annual count of people experiencing homelessness was 5265. In comparison, we rose to 4644, so we are still coming out of COVID issues and we see a change as COVID really ends. Olivia said that there are a lot of new agencies that are also connecting with clients that we may not have seen before.

- ☐ Review Proposed Charter Changes- Erin Velez
    - i. Proposed charter changes are in the April meeting packet. They include:
        1. Remove the list of members from the charter and keep it on the website
        2. Add members from the Cherokee Nation and Muscogee Creek Nation as appointed Leadership Council seats
        3. Update the YAB Committee Language.
- ☐ New Member Applications, Erin Velez
    - i. The following agencies spoke about their interest in becoming AWH4T members. The information about each program can be found in the April meeting packet.
        1. Block Builderz – D'Marria Monday
        2. Healing Housing of Recovery - Chris Stephens
        3. Grand Mental Health - Selena Stockley
    - ii. An electronic vote will take place following the meeting
- ☐ Youth Housing Demonstration Project Update, Len Dittmeier
    - i. We are almost finished with the CCP. We have sent out the draft for review. Please provide your feedback. Our Youth Action Board wants to get it approved by April 24th so that we can get it into HUD.We are sending a request for approval before we submit request.
    - ii. Shout out to the YAB for all of their hard work on this project
    - iii. Len requested authorization from the leadership council for the YHDP review team to approve the final CCP and RFP for the grant because the deadline is April 24.
        1. Mack Haltom called for a motion to approve. Beth Svetlic moved to approve. Elizabeth Hall seconded the motion. Motion passed unanimously.

4. **Meeting Topic**
    - ☐ Strategic Plan Update, Karen Kowal
        - i. Karen Kowal from Homebase reviewed the Year 3 progress for the Strategic Plan.
        - ii. The presentation is included after the minutes.

5. **Meeting Wrap-Up:**
    - ☐ Public Comments
        - i. Someone asked what quality health care discharge looked like. The response was that we want to make sure that a person can take care of themselves before they are discharged from the hospital into homelessness. Someone mentioned a

plan in OKC where they have figured out a hospital discharge plan. Someone said that a grant was submitted so that no one is discharged into homelessness overnight. Someone asked about the people released from prison into homelessness, and Becky responded that we are putting a plan together for them.

ii. Sarah Grounds asked for a follow-up on the work happening around homeless students. Olivia responded that there were a few things that needed to be clarified by TPS, so we will follow up with details.

iii. Jeff Jaynes let us know that HB 2109 passed the senate committee, but we must meet about ongoing strategy to come up with a response to the multifamily housing corporation. They are saying that there is no retaliation and that it would be bad for landlords, but we need to tell state senators that we want to see this move forward. This will affect bad landlords, ones that would retaliate against a tenant who makes a valid complaint to the health department. Those landlords can evict or to create hardships for the person who alerted the health department. We want to be proactive in stopping that.

iv. To get legislative updates, follow the newsletters for Restore Hope Ministries, OK Policy, and/or Housing Solutions.

v. Affordable Housing Day at the Capitol is Monday, May 17.

vi. Go to oklahomacoalitionforaffordablehousing.org to learn more about HB 2040.

vii. Restore Hope is offering emergency rental assistance

viii. Greg stated that Governor Kevin Stitt is not renewing the Executive Order that created the Governor's Interagency Council on Homelessness (GICH). This group is the keeper of the state plan to end homelessness and tracks all the continuums of care. If that's not renewed, there will be no entity in Oklahoma that reports to the US Interagency Council on Homelessness, which keeps the federal plan. Any advocacy that can be done should be. No reason was given on why he is not renewing.

☐ Next LC Meeting – Tuesday, May 9th, 1:30 – 2:30 PM, followed by program panel conversations

CoC Leadership Council
Tuesday, April 11, 2023, at 1:30 p.m.

Attendance

	Name	Representing	Category	Term
☒	**Mack Haltom, Chair**	Tulsa Day Center	Provider Representative, Elected	10/2021 - 01/2024
☐	**Mayor Bynum**	City of Tulsa	Fixed Position, Appointed	09/2022 - 08/2024
☐	**James Rea**	Tulsa County	Fixed Position, Appointed	09/2022 - 11/2024
☒	**Ginny Hensley**	Tulsa Housing Authority	Fixed Position, Appointed	03/2022 - 02/2024
☒	**Claudia Brierre**	INCOG	Fixed Position, Appointed	03/2022 - 02/2024
☒	**Greg Shinn**	Mental Health Association OK	Provider Representative, Elected	03/2022 - 02/2024
☒	**Beth Svetlic**	Youth Services of Tulsa	Provider Representative, Elected	04/2023 – 3/2025
☒	**Benny Naifeh**	Participant Advisory Group	Consumer Representative, Elected	12/2022-11/2023
☐	**Joshua Morrison**	Youth Advisory Board	Consumer Representative, Elected	01/2023 - 12/2023
☐	**Lauren Sherry**	QuikTrip Corporation	Business/Commerce Representative, Invited	04/2023 - 03/2025
☒	**Elizabeth Hall**	Burnstein Family Foundation	Funder Representative, Invited	04/2023 - 03/2025
☒	**Crystal Hernandez**	ODMHSAS	At-Large Representative, Invited	05/2022 - 04/2024
☐	**Tim Newton**	Tulsa Dream Center	At-Large Representative, Invited	04/2023 - 03/2025
☒	**Stephanie Younis**	Tulsa County Alternative Courts	At-Large Representative, Invited	04/2023 - 03/2025
☒	**Richard Alexander**	Tulsa Police Department	At-Large Representative, Invited	05/2022 - 04/2024

Plan Implementation Progress
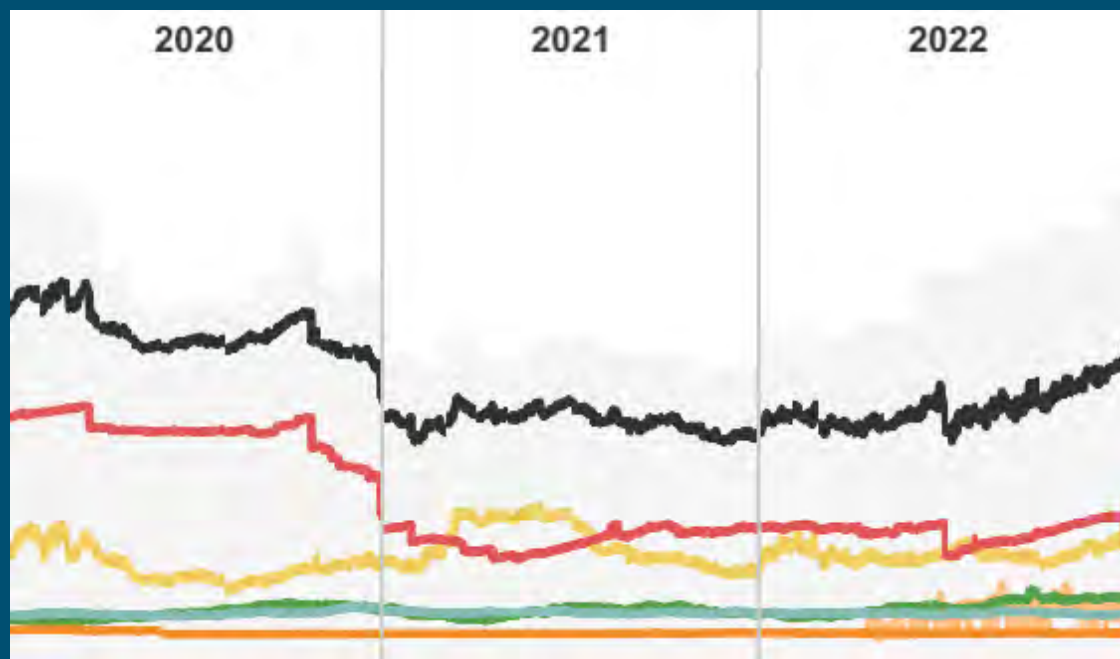
Better Than Expected!

May Need Some Catch Up
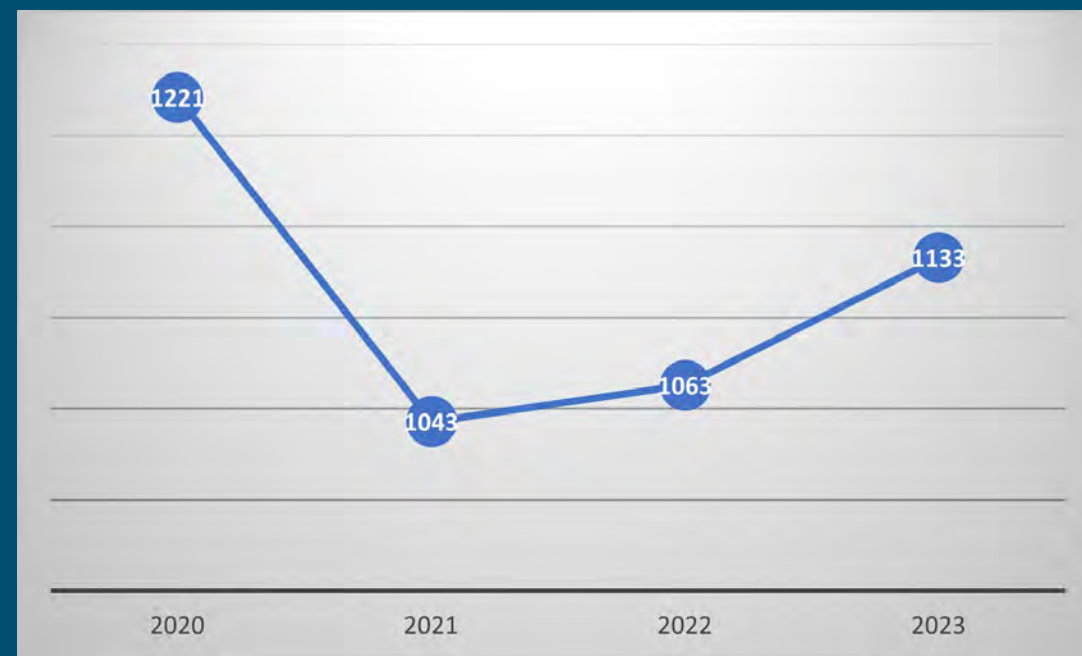
On Track with Expectations

By 2025, Homelessness will be RARE

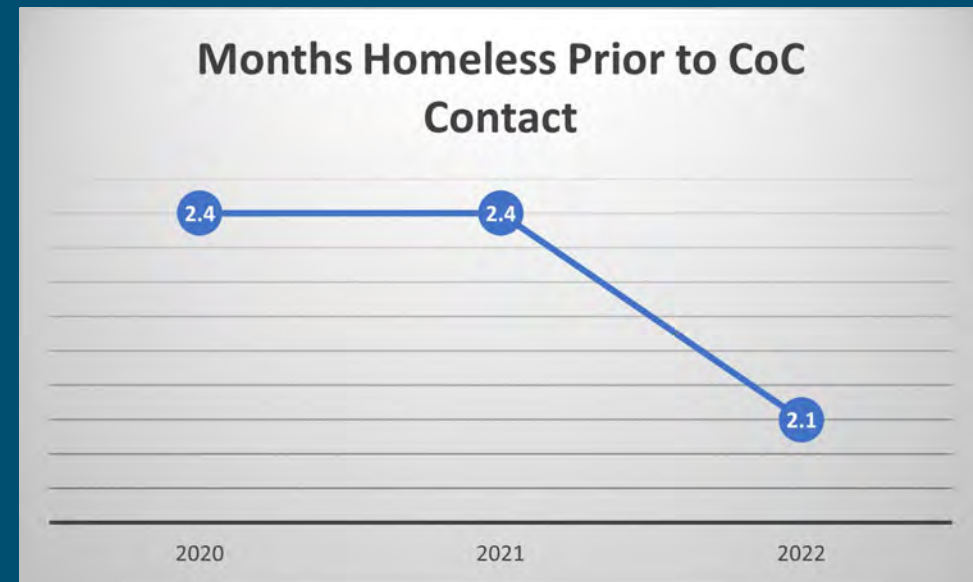**Individuals Served**
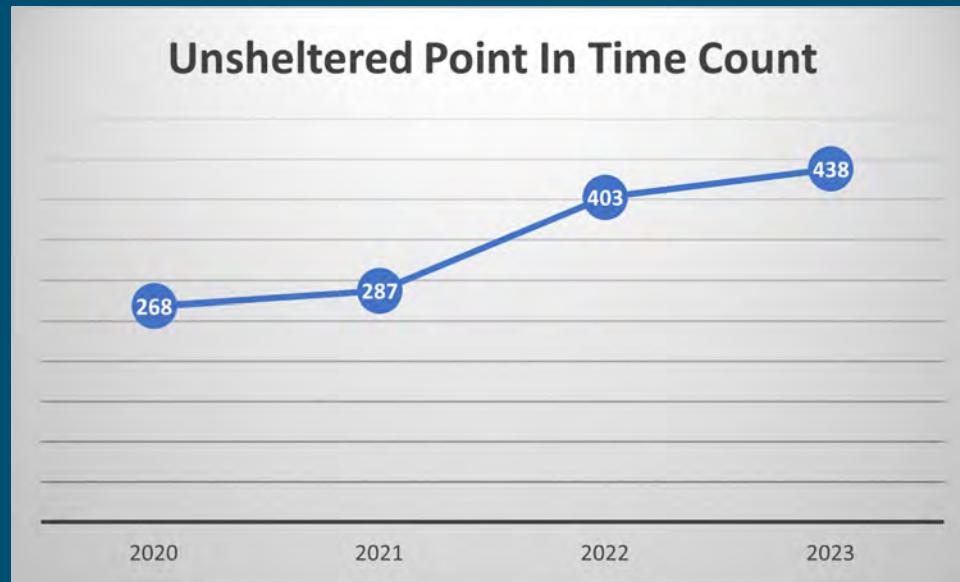Decrease of 2% January 2020 to December 2022

Point In Time (PIT) Count
Decrease of 7% January 2020 to Jan 2023

The total annual Point-in-Time count of people experiencing homelessness will decrease at least **40%.**

By 2025, Homelessness will be RARE

Unsheltered Point In Time Count

- 2020: 268
- 2021: 287
- 2022: 403
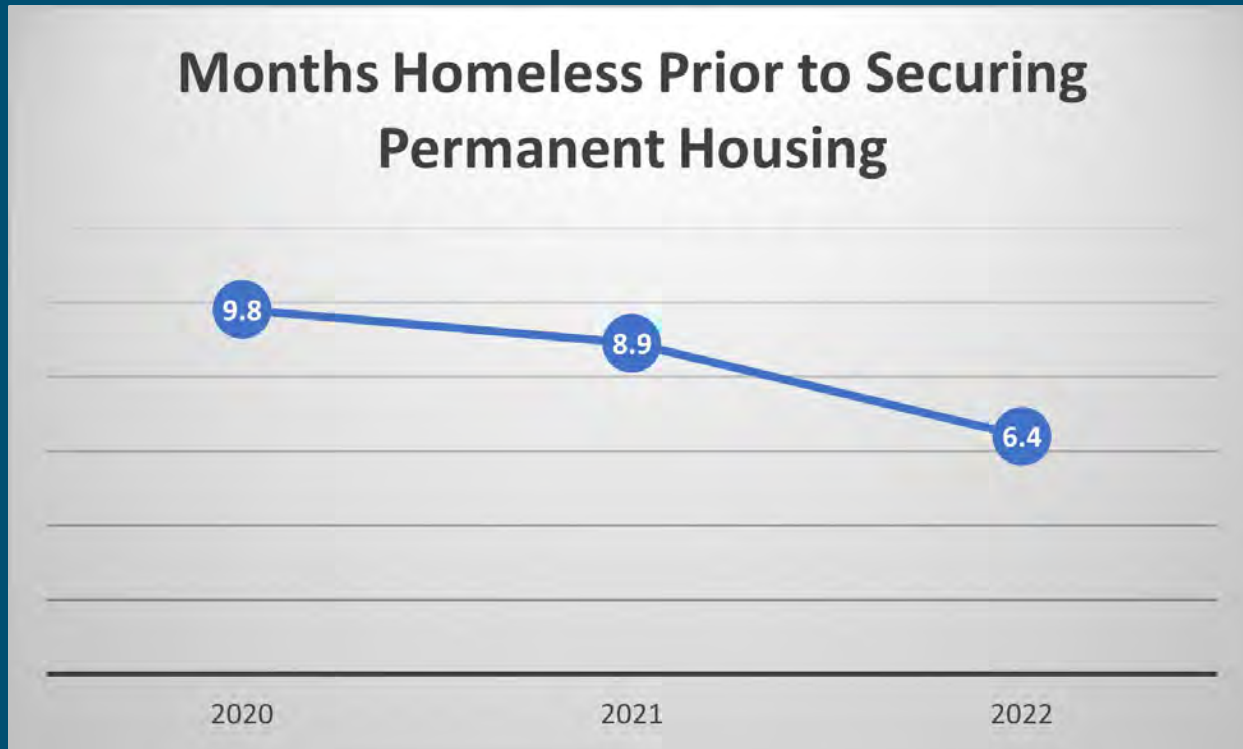- 2023: 438

Months Homeless Prior to CoC Contact

- 2020: 2.4
- 2021: 2.4
- 2022: 2.1

The annual Point-in-Time count of people experiencing **unsheltered** homelessness will decrease from 25% of the count to less than 5% of the total count.

By 2025, Homelessness will be BRIEF

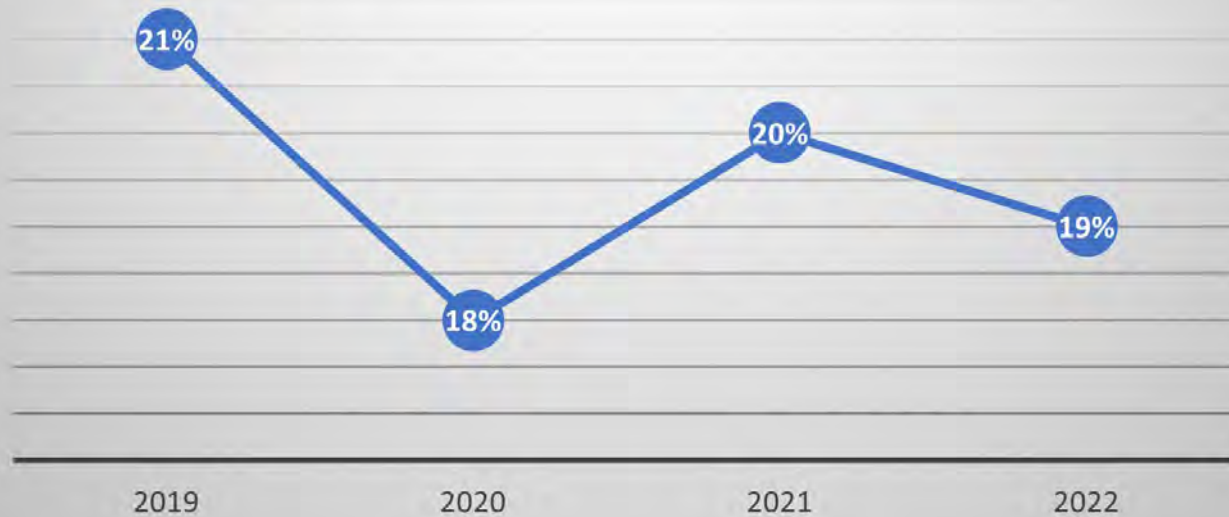

Months Homeless Prior to Securing Permanent Housing

9.8 (2020)
8.9 (2021)
6.4 (2022)

The average length of time of homelessness across the system of care will decrease to **30** days.

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By 2025, Homelessness will be NON-RECURRING

Exits to Permanent Housing from Short Term Housing

5%	18%	24%	19%	16%
2018	2019	2020	2021	2022
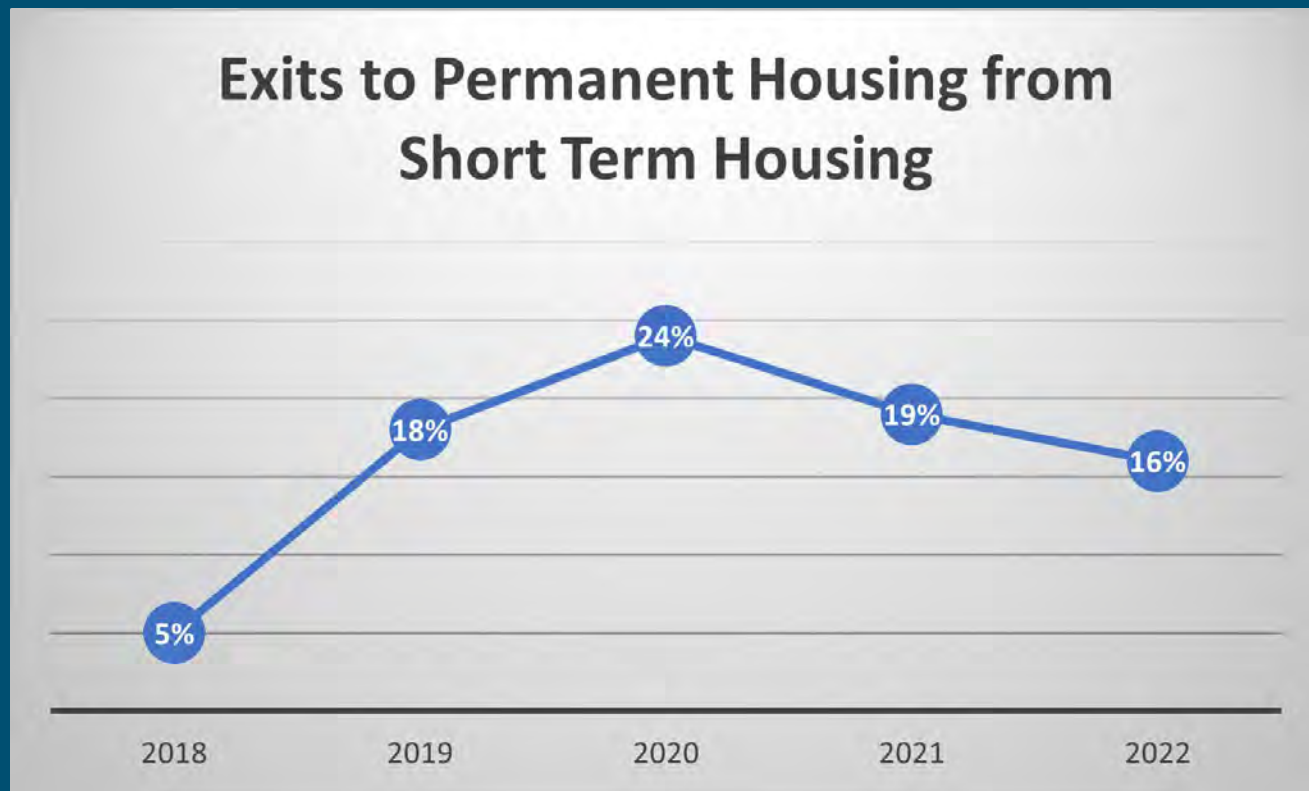
The percentage of people who are successfully placed in permanent housing from emergency shelter or other short-term housing will increase from 13% to **40%.**
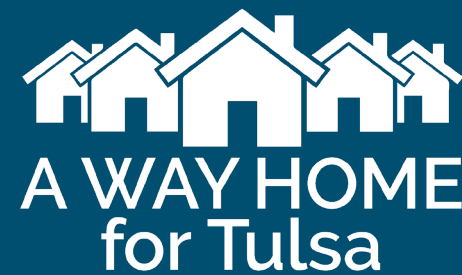
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By 2025, Homelessness will be NON-RECURRING

Exits to Permanent Housing, Excluding Returns

90% (2019), 93% (2020), 93% (2021), 92% (2022)
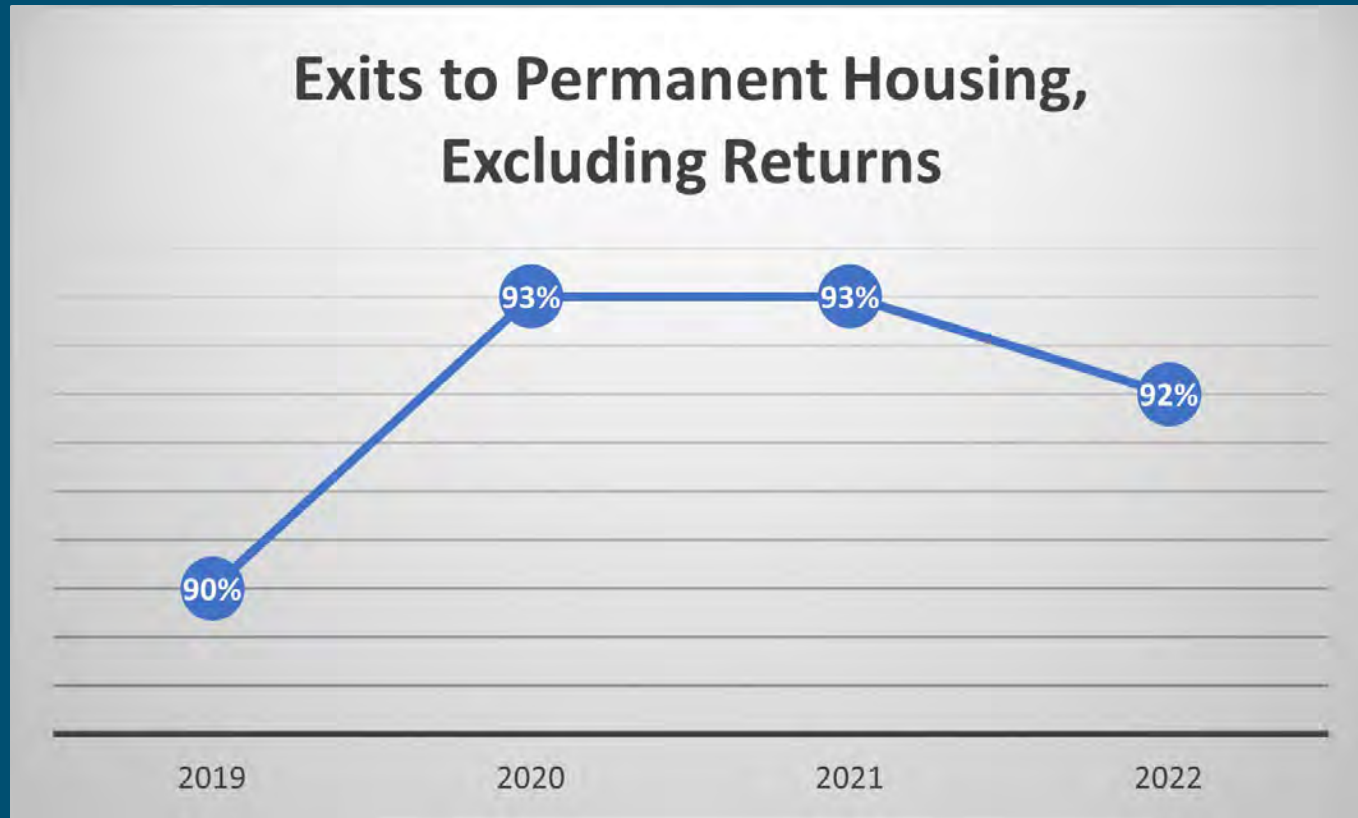
The percentage of formerly homeless persons in permanent housing who retain or exit to other permanent housing will maintain at 95% or above.

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Goal One:
Stop Homelessness Before It Begins

- Reduce unnecessary evictions and support those who are, or might be, evicted.

- Improve discharge policies and supports to reduce the number of individuals that exit institutions and systems of care and end up in homelessness.

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Goal One: Eviction Actions ⭐

- **Improve policies and processes related to eviction court**
  - First update to Landlord-Tenant action since 1978 – deducting rent if landlord fails to make repairs.
- **Identify and challenge landlords with excessively high numbers of evictions**
  - Conducted landlord survey with PartnerTulsa to determine cost of eviction
- **Provide information, tools, and legal support to people who are, or are at risk of, being evicted**
  - Developed *Jane the Renter* presentation
  - Strengthened partnership with Legal Aid Services of OK to create direct access to a Fair Housing Attorney for referrals as well as in-person assistance at the Social Services Hub
  - Added a housing navigation team for those post-eviction that need support & resources
  - Crisis support during condemnation of resources and navigation for mass evictions.

Goal One:
Eviction Actions

- **Provide support to landlords to prevent evictions.**
    - Rise in the dismissal rate for eviction and more evictions being diverted
    - Multiple AWH4T partners have launched Landlord Guarantee Fund

- **Improve and expand eviction prevention funding resources**
    - Additional rental assistance available for eviction diversion
    - Funds added to JusticeLink for eviction prevention

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Goal One: Discharge Actions

- **Change discharge policies to ensure safe exit from institutions and systems of care**
  - Hospital discharge planners have coordinated with homeless outreach especially around transportation
- **Create processes to improve service connections before and after discharge from corrections, health care and foster care systems**
  - 2 Housing Navigators at the JusticeLink Diversion Hub
  - Received Urban Institute/MacArthur grant for justice involved housing & developed community plan.
  - Criminal Justice Task Force working on discharges from jail
- **Extend resource availability for longer period of time after discharge, including housing, employment support and community connections.**

Plan Implementation Progress

1: Stop Homelessness Before it Begins

Overall:

⭐ Eviction Court

✅ Poor Eviction Practices

⭐ Tools for People in Need of Eviction Support and Public Information

⭐ Support to Landlords to Prevent Evictions

⭐ Eviction Prevention Funding Resources

🟩 Health Care Discharge

🟩 Corrections Discharge

Goal Two:
Transform the homeless system of care to be more effective, equitable, and person-centered

- Understand the need, allocate resources and support implementation at the system level
- Provide services to reduce barriers to housing

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Goal Two: Need & Support System Actions

- **Create Outcome and Service Standards for homeless programs**
  - Conducted 5 TA Visits with AWH4T partners to discuss service standard implementation
- **Analyze the system annually to identify gaps, inequities, and inefficiencies to create annual funding action priorities**
  - Created dashboard for Landlord Tenant Resource Center
  - Completed second system analysis
  - 185 surveys completed with PLE for Just Home
- **Direct resources to effective and/or innovative programs**
  - Received YHDP funding
  - Applied for Unsheltered NOFO
- **Provide training, technical assistance and resources to providers and community partners**
  - Providing monthly training to providers
  - Direct technical assistance to 2 AWH4T partners
  - Crowd Creator – develop new projects from new partners
  - De-escalation training with Downtown Partnership

Goal Two: Actions Reducing Barriers to Housing

- **Lower barriers to access the homeless system of care**
  - Downtown partnership helping connect unsheltered residents to resources
  - Updated CES prioritization in response to reflect community needs
  - Increased prioritization for justice involved and foster youth
  - Equity changes from CES Equity Demonstration Project resulted in increased access to housing for BIPOC folks.

- **As determined by annual system analysis, increase needed resources**
  - Resources allocation informed by data (PIT, dashboards)

- **Support Medicaid expansion and other policies to reduce homelessness in Oklahoma**
  - SOAR trained team to support AWH4T partners
  - SOAR training for AWH4T partners

Goal Two: Actions Reducing Barriers to Housing

- **Co-locate services to reduce barriers to access**
  - Expanded co-located services to include Tulsa Day Center, The Salvation Army and BeHeard Pop-up Villages

- **Increase case management to support access to housing**
  - Expansion of case conferencing to include special populations (vets, chronic)
  - Addition of Housing Stabilization Case Management. HSCM have expanded partnerships and access to resource for those seeking housing.
  - Participation in the OK Collateral Consequences Working Group

- **Improve access to employment and education resources**
  - New partnership with Center for Employment Opportunities to work with unsheltered residents.

Goal Two:
Actions Reducing Barriers to Housing ✓

- **Provide trauma-informed care**
  - Trauma informed care training

- **Coordinate services across systems of care**
  - Coordinated Outreach Meeting – discusses housing plans and needs with law enforcement and case conference team.
  - Tulsa Public Schools and Union School District coordinate services on-site at mass eviction events.

- **Expand access to transportation to and from court, services, education and employment**
  - Tulsa Transit Modus partnership to increase access to transportation and all eviction summons include a code for free transit rides

Q2 Implementation Update
2: Transform the Homeless System of Care

Overall:

✓ Outcome and Service Standards

✓ System Analysis

✓ Training and TA

✓ Lower Barriers

✓ Medicaid Access

Overall:

✓ Co-Locate Services

✓ Case Management Support

◼ Employment & Education

✓ Trauma-informed care

◼ Coordinate services across systems of care

✓ Transportation

Goal Three:
Increase Access to Housing

- Revise policies to prioritize affordable housing.
- Connect tenants to units.

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Goal Three:
Actions Increasing Access to Housing

- **Change local policies to produce quality, affordable housing and preserve existing housing stock.**
  - Mayor's $500 million housing challenge
  - Mayor of Tulsa part of AWH4T Leadership Council
  - Housing, Homelessness, and Mental Health Task Force

- **Reduce policy-level barriers to housing.**
  - Expanded languages at eviction court and on court documents

- **Implement a five-year affordable housing plan**
  - Tulsa Citywide Housing Assessment

- **Build partnerships to implement new housing creation strategies**
  - Landlord partnerships
  - LTRC hired staff with property management background to work with landlords.

Goal Three:
Actions Increasing Access to Housing

- **Create systems and tools to support households at risk of or experiencing homelessness to find and access housing**
  - Housing Stabilization Case Coordination

- **Engage and support landlords and housing providers to increase housing availability**
  - Expanded LTRC on-site landlord and tenant education
  - Presentations on green-zone housing for justice involved residents

Goal Three:
Actions Increasing Access to Housing

- **Support tenants who have stabilized in homeless housing to transition to other housing options**

- **Increase availability of permanent housing for people who are experiencing or at risk of experiencing, homelessness**
  - YHDP award will create new permanent housing in 2023
  - DVIS – TDC RRH Collaboration started

- **Create flexible funds to reduce barriers to housing**

Implementation Update
3: Increase Access to Housing

Overall

✓ Affordable Housing Policy

◻ Housing Creation

✓ Increasing Permanent Housing Access

✓ Landlord Engagement

◻ Move On

✓ Flexible Funding

Goal Four:
Partner Across Tulsa to Build Solutions and Access Resources

- Increase community support
- Increase state and federal support

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Goal Four:
Actions to Partner Across Tulsa to Build Solutions and Access Resources ✓

- **Increase community support for people exiting homelessness through partnerships with employers, faith-based organizations, businesses, volunteers, formerly homeless individuals, and other community members**
  - Full-time Lived Experience Coordinator position
  - Housing Narrative Lab
  - Over 300 volunteers at the Point in Time Count and Winter Shelter
  - Increased partnership with faith-based organizations to expand winter shelter
  - Formal permission from tribal nations for the CoC Application
  - Seminole Nation Domestic Violence event participation by LTRC

Goal Four:
Actions to Partner Across Tulsa to Build Solutions and Access Resources ✓

- **Identify leadership to support plan implementation**
  - Increased engagement with people with lived experience of homelessness on Participant Advisory Group (PAG), Youth Action Board (YAB) and in the community.

- **Improve data collection and sharing across the systems of care serving people experiencing homelessness.**
  - Statewide HMIS governance
  - Asemio project on education data

- **Increase inflow of federal, state and local resources for ending and preventing homelessness**
  - Received $300k for DVIS-TDC Collaboration
  - Received over $370k from the MacArthur Foundation for Just Home Project

Implementation Update
4: Partner Across Tulsa

Overall

⭐ Increasing Community Support

✓ Plan Leadership

✓ Improving Data and Reporting

✓ Increasing Funding

✓ Advocacy at State and Federal Levels

Overall Implementation Update

Where has plan progress accelerated?

- Developing emergency shelters alternatives
- Eviction prevention strategies and partners
- Data analysis, sharing, quality and transparency
- CES prioritization & equitable access
- Increasing funding
- Public awareness

What has plan progress stalled?

- Affordable housing development
- Health care discharge