# Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

- 1. the CoC Application,
- 2. the CoC Priority Listing, and
- 3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

- 1. The FY 2023 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
- 2. The FY 2023 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
- 3. All information provided to ensure it is correct and current.
- 4. Responses provided by project applicants in their Project Applications.
- 5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It

- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2023 CoC Program Competition on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

#### Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to

appeal HÚD's funding determination.

- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

# 1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
   FY 2023 CoC Application Navigational Guide;
   Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1A-1. CoC Name and Number: OK-501 - Tulsa City & County CoC

**1A-2. Collaborative Applicant Name:** Center for Housing Solutions, Inc.

1A-3. CoC Designation: CA

**1A-4. HMIS Lead:** Center for Housing Solutions, Inc.

# 1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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- PHA Crosswalk; and
- Frequently Asked Questions

1B-1.	Inclusive Structure and Participation–Participation in Coordinated Entry.
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.
	In the chart below for the period from May 1, 2022 to April 30, 2023:
1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC's coordinated entry system; or
2.	select Nonexistent if the organization does not exist in your CoC's geographic area:

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC's Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
3.	Disability Advocates	Yes	Yes	Yes
4.	Disability Service Organizations	Yes	Yes	Yes
5.	EMS/Crisis Response Team(s)	Yes	Yes	Yes
6.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
7.	Hospital(s)	Yes	No	No
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Yes	Yes	No
9.	Law Enforcement	Yes	Yes	Yes
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	Yes	No
11.	LGBTQ+ Service Organizations	Yes	Yes	Yes
12.	Local Government Staff/Officials	Yes	Yes	Yes
13.	Local Jail(s)	No	No	No
14.	Mental Health Service Organizations	Yes	Yes	Yes
15.	Mental Illness Advocates	Yes	Yes	Yes

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16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	Yes	Yes
17.	Organizations led by and serving LGBTQ+ persons	Yes	Yes	No
18.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
19.	Other homeless subpopulation advocates	Yes	Yes	Yes
20.	Public Housing Authorities	Yes	Yes	Yes
21.	School Administrators/Homeless Liaisons	Yes	No	Yes
22.	Street Outreach Team(s)	Yes	Yes	Yes
23.	Substance Abuse Advocates	Yes	Yes	Yes
24.	Substance Abuse Service Organizations	Yes	Yes	Yes
25.	Agencies Serving Survivors of Human Trafficking	Yes	Yes	Yes
26.	Victim Service Providers	Yes	Yes	Yes
27.	Domestic Violence Advocates	Yes	Yes	Yes
28.	Other Victim Service Organizations	Yes	Yes	Yes
29.	State Domestic Violence Coalition	Nonexistent	No	No
30.	State Sexual Assault Coalition	Nonexistent	No	No
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Homeless Organizations	Yes	Yes	Yes
33.	Youth Service Providers	Yes	Yes	Yes
	Other: (limit 50 characters)			
34.	State Government Staff/Officials	Yes	Yes	Yes
35.	Philanthropy	Yes	Yes	Yes

1B-2.	Open Invitation for New Members.
	NOFO Section V.B.1.a.(2)
	Describe in the field below how your CoC:
1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;
2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
3.	invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).

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1.CoC HAS YEAR-ROUND OPEN MEMBERSHIP, ADVERTISED ON A PUBLIC CoC WEBSITE. The CoC uses social media, newsletters, community-wide outreach and tours to expand reach beyond traditional partners. The goals of the CoC, the TRANSPARENT PROCESS for applying, and expectations for membership are clearly outlined on the CoC's public website. INVITATION PROCESS: All prospective members are invited to apply and meet with the Membership Task Force to ensure alignment and commitment with CoC goals. The CoC regularly analyzes CoC member demographics to identify gaps in representation and service provision to support focused outreach efforts resulting in diverse system leadership, equitable outcomes, and a just response system. The State Domestic Violence and Sexual Assault Coalitions were disbanded in 2023 by State leadership.

2.CoC MEETINGS ARE HOSTED VIRTUALLY & IN-PERSON. ALL DOCUMENTS RELEVANT TO CoC MEMBERSHIP ARE AVAILABLE IN ACCESSIBLE FORMATS UPON REQUEST. Invitations are offered in a variety of formats including online (online forms, CoC email). CoC meetings and info is hosted on public website and CoC Lead staff outreach in-person via assertive outreach and host virtual meetings. Meeting spaces are ADA accessible and information is presented in print and orally. Online materials and printed documents are designed to be compatible with assistive technology. WEBSITE OFFERS A VARIETY ACCESIBLE OPTIONS available to people with disabilities. Accommodations are assertively offered and provided based on needs.

3.THE CoC SPECIFICALLY INVITES ORGANIZATIONS SERVING CULTURALLY SPECIFIC COMMUNITIES EXPERIENCING HOMELESSNESS TO PARTICIPATE IN CoC DECISION-MAKING PROCESSES TO ADDRESS INEQUITIES IN THE SYSTEM. The Youth Action Board works closely with Youth Services of Tulsa's LGBTQ+ program to proactively recruit members. In the past year, the CoC has invited and added membership organizations representing Black and Brown community-based agencies, Tulsa Dream Center and Black Queer Tulsa; tribal representation, Cherokee Nation and Muscogee Nation; and persons with disabilities, A New Leaf and Gatesway Foundation. The CoC offers cultural humility trainings open to all providers to ensure inclusive and safe environments. Examples of these trainings include Restorative Justice, Equal Access, Fair Housing, Effective, Equitable, and Person-Centered Housing Strategies. Tribal representation from Cherokee and Muscogee Nations has been added to voting seats on the CoC board.

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.
	NOFO Section V.B.1.a.(3)
	Describe in the field below how your CoC:
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
2.	communicated information during public meetings or other forums your CoC uses to solicit public information;
3.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
4.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

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1.THE CoC SOLICITS DIVERSE INPUT BY COMMUNITY OUTREACH AND USING VARIOUS FORMS - ONLINE AND IN PERSON. Our public website, newsletters, and social media platforms enable stakeholders to provide input via online survey forms, view meeting dates, and connect with CoC contacts. LC holds monthly open meetings, inviting public comments with at least two voting seats designated for those with lived homelessness experience. Policies and strategies undergo rigorous scrutiny by the Participant Advisory Group (PAG) and Youth Advisory Group (YAB) before LC's endorsement. Biannually, the CoC hosts in-person member meetings, allowing public commentary and provider input. The annual 'State of Homelessness' forum delves into performance metrics, seeking public input.

2.THE CoC SHARES & SOLICITS INFO BY PUBLIC INVITE AND DURING COC & COMMUNITY-WIDE MEETINGS open to any PERSON with an INTEREST IN ENDING HOMELESSNESS in TULSA. Communication channels include monthly CoC meetings (LC, committees, task groups), community gatherings, and electronic platforms. Newsletters engage 704 contacts. Social media has 3,092 followers on Facebook, 379 on LinkedIn, and 1,542 on Instagram. The YHDP process engaged 236 individuals from the community, including people with lived experience. Annually, Point-in-Time data undergoes public review. Spring and fall CoC-wide meetings facilitate agency tours via ADA-accessible buses, building collaboration among cross-sector partners. The CoC website's data dashboard showcases system performance.

3.THE COC FOSTERS INCLUSIVITY by ensuring that every individual, regardless of ability, has access to our digital resources. The website integrates with screen readers, voice recognition tools, and alternative input devices. Enhanced features include larger text, color contrast optimization, keyboard-driven navigation, and multimedia with subtitles and audio descriptors. Fall and spring all-member meetings are held in ADA accessible buildings and use ADA accessible buses for tours.

4.IN 2022, THE CoC USED FEEDBACK during CoC-WIDE, PAG AND YAB MEETINGS TO INFORM UPDATES TO SYSTEM PROCESSES AND DAILY OPERATIONS. Via task group participation, surveys, and targeted outreach, CES priorities, governance structures, training curricula, and standard operating procedures underwent modifications. These updates align with needs identified in agency surveys and community dialogues. Feedback collection was facilitated through our website and social media platforms.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	
	NOFO Section V.B.1.a.(4)	
	Describe in the field below how your CoC notified the public:	
1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;	
2.	about how project applicants must submit their project applications-the process;	
3.	about how your CoC would determine which project applications it would submit to HUD for funding; and	
4.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.	

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1.CoC LEAD ADVERTISED ON A PUBLIC WEBSITE AND SOCIAL MEDIA ALL FUNDING COMPETITION & APPLICATION INFO W/CLEAR INVITE FOR NEW APPLICANTS/PROJECTS. The CoC website encouraged all orgs, including non-CoC funded to apply and how to apply(process, materials). 14 new non-CoC funded agencies register to attend a CoC TA Workshop. Local policies ensure new project applications are scored based on transparent process (Scoring Tool) and ranked by the R&R panel(final priority listing). 2. A VIRTUAL TA WORKSHOP OPEN TO ANY INTERESTED AGENCIES W/AN OVERVIEW OF THE LOCAL APPLICATION PROCESS & DETAILED INSTRUCTIONS ON HOW TO APPLY. Application materials and Scoring Tool (criteria) for New & Renewal Projects are publicly posted at opening of the local competition. TA Workshop covered key dates, policies and required documents. TA Workshop materials, video & audio recording, accessible transcript, PowerPoint slides and Q&A resource are on the public website for all to access throughout the competition. Materials were distributed in Word & PDF format. Applicants submit via email using word and/or PDF version of docs. 3.CoC STANDARDS OF OPERĂTION POSTED ON THE PUBLIC WEBSITE W/THE RANK & REVIEW PROCESS & ELIGIBLE PROJECTS, INCLUDING NEW PROJECTS. A public newsletter and social media posts w/the website link for local competition details were distributed (location of app materials & resources, process & timeline for submission, scoring criteria, appeals process). Policies posted inform of Leadership Council approval, and project review panelist and applicant debriefs. All TA workshop registrants were proactively followed-up with to clarify the process, as needed. EFFECTIVE COMMUNICATION w/persons with disabilities, AVAILABILITY OF ALL DOCUMENTS IN ACCESSIBLE FORMATS UPON REQUEST & WEBSITE. Accommodation before and after the TA event is offered and when applying. The website uses a language translator integration to seamlessly translate information into Spanish. A text-only version of the NOFO landing page, linked directly under the page, supports access to persons with limited vision and is more readable for third-party apps that struggle with dynamic HTML. Generally, all materials relating to the NOFO process are available electronically and presented/approved in an open meeting. Printed information is also presented orally and the TA workshop transcript and recording is present throughout. Written materials are formatted to be compatible with assistive technology.

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# 1C. Coordination and Engagement

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$ 

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  - 24 CFR part 578;- FY 2023 CoC Application Navigational Guide;
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- PHA Crosswalk; and
- Frequently Asked Questions

1C-1.	Coordination with Federal, State, Local, Private, and Other Organizations.
	NOFO Section V.B.1.b.
	In the chart below:
1.	select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or
2.	select Nonexistent if the organization does not exist within your CoC's geographic area.

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Yes
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	No
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	

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18. McKinney Vento Schoo	l Homeless Liaisons	Yes
1C-2.	CoC Consultation with ESG Program Recipients.	
	NOFO Section V.B.1.b.	
	Describe in the field below how your CoC:	
1.	consulted with ESG Program recipients in planning and allocating ESG Program funds;	
2.	participated in evaluating and reporting performance of ESG Program recipients and subrecipients;	
3.	provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and	
4.	provided information to Consolidated Plan Jurisdictions to address homelessness within your CoC's geographic area so it could be addressed in the Consolidated Plan update.	

1.ESG RECIPIENT, CITY OF TULSA'S COMMUNITY DEVELOPMENT COMMITTEE, RESPONSIBLE FOR PLANNING & ALLOCATING HUD ENTITLEMENT FUNDS AND FOR ESTABLISHING PRIORITIES FOR ESG FUNDS, HAS A DEDICATED CoC MEMBER VOTING POSITION. The CoC board reserves a voting member seat for the City of Tulsa. The CoC consults with the City of Tulsa to inform program-level decisions. The CoC also participates in the ESG State Recipient, Oklahoma Department of Commerce (ODOC) statewide ESG program design process and annual application review of statewide projects. ODOC holds annual input sessions with the CoC to solicit additional feedback.

2.THE CoC GOVERNANCE CHARTER OUTLINES HOW THE CoC SUPPORTS THE CITY OF TULSA IN EVALUATING ESG-FUNDED PROJECT OUTCOMES. ESG recipients and subrecipients are required to consistently follow written CoC service standards, developed in partnership with the City of Tulsa. The CoC operates a publicly available dashboard that is used by the ESG program for regular monitoring of non-DV ESG provider performance. Additionally, the CoC works with the City to conduct annual monitoring visits and provide technical assistance for ESG-funded programs.

3.THE CoC PROVIDED PIT AND HIC DATA TO THE CITY OF TULSA AS THE CONSOLIDATED PLAN JURISDICTION IN FY23. The CoC is continuing to strengthen data collection to better inform the Consolidated Plan. For example, the CoC's online dashboard includes a 7-year longitudinal analysis of PIT survey responses.

4.THÉ COC ASSISTS IN DRAFTING THE COC CONSOLIDATED PLAN UPDATE BY PROVIDING CURRENT INFORMATION TO ADDRESS HOMELESSNESS IN THE CITY OF TULSA'S CONSOLIDATED PLAN FORMAT. The CoC provides service standards for all program components in the Con Plan. Continuous improvements to HMIS data quality have resulted in stronger data analysis being available for use in the Consolidated Plan.

1C-3.	Ensuring Families are not Separated.	
	NOFO Section V.B.1.c.	

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Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated.	Yes
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure families are not separated.	Yes
3.	Worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	Yes
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance.	Yes
5.	Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers.	No

1C-4.	CoC Collaboration Related to Children and Youth-SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	Yes
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

1C-4a	Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

## (limit 2,500 characters)

THE CoC HAS A FORMAL DATA SHARING CHARTER IN PLACE WITH TULSA PUBLIC SCHOOLS FOR THE PURPOSE OF BETTER UNDERSTANDING, AND RESPONDING TO, THE HOUSING NEEDS OF STUDENTS AND FAMILIES. Tulsa Public Schools (K-12) is the largest district in Oklahoma. Other agencies participating in the charter include the George Kaiser Family Foundation, the Birth Through Eight Strategy for Tulsa, Youth Services of Tulsa, Restore Hope Ministries, and the Oklahoma Partnership Initiative. Through new data sharing standards outlined in the charter, the CoC is able to quantify the needs of students and families experiencing homelessness more accurately within the school district. In response, the CoC is hoping to identify strategies for leveraging existing support and community partnerships and strengthen their ability to advocate for additional resources to fill current service gaps.

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Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services.	
NOFO Section V.B.1.d.	

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who become homeless of their eligibility for educational services.

#### (limit 2,500 characters)

THE CoC SERVICE STANDARDS REQUIRE THAT PROGRAMS ASSISTING ELIGIBLE INDIVIDUALS AND FAMILIES WITH CHILDREN DESIGNATE STAFF RESPONSIBLE FOR ENSURING THEY ARE CONNECTED TO APPROPRIATE EDUCATIONAL SERVICES. As a part of the services offered. programs inform households experiencing homelessness of their educational rights in common language that can be easily understood, along with offering written materials, help with enrollment, and linkage to McKinney-Vento liaisons. McKinney-Vento liaisons are available to help get uniforms as needed, fill out enrollment forms, and complete a questionnaire regarding their living situation so they can be matched with an appropriate level of care. Conversely, CoC agencies proactively engage school liaisons to identify any student experiencing homelessness and assist them in connecting with appropriate housing resources. A McKinney-Vento program flyer with information on Tulsa Public Schools info is posted throughout the community in places where households in need of services are most likely to present including family shelters, street outreach programs, day centers, school buildings, and the enrollment center. Households are informed of their right to attend their school of origin when preferred. The Service Standards state that permanent housing programs are required to provide intensive case management for the duration of their program enrollment, which should include vocational and employment assistance or training and referrals. All CoC-funded agencies provide transportation to help clients enroll in educational services and coordinate with school liaisons for any ongoing transportation needs and use care coordination meetings to address ongoing needs for stabilization. The CoC also assists with coordination of transportation provided by the school. This policy was reviewed as a part of our CoC monitoring and Service Standard review, and agencies were provided with feedback on their program-level policies and processes and offered TA to improve them as needed.

1C-4c.	Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
_	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

			MOU/MOA	Other Formal Agreement
1. Birth to 3 years		No No		
2. Child Care and Development Fund		No No		
3. Early Childhood Providers		No	No	
4. Early Head Start			No	No
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10.

5.	Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	No	No
6.	Head Start	No	No
7.	Healthy Start	No	No
8.	Public Pre-K	No	No
9.	Tribal Home Visiting Program	No	No
	Other (limit 150 characters)		

Addressing Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors–Collaboration with Federally Funded Programs and Victim Service Providers.
NOFO Section V.B.1.e.

In the chart below select yes or no for the organizations your CoC collaborates with:

	Organizations	
1.	state domestic violence coalitions	No
2.	state sexual assault coalitions	No
3.	other organizations that help this population	Yes

1C-5a.	Collaboration with Federally Funded Programs and Victim Service Providers to Address Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.
	NOFO Section V.B.1.e.
	Describe in the field below how your CoC regularly collaborates with organizations indicated in Question 1C-5 to:
1.	update CoC-wide policies; and
2.	ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.

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1.AGENCIES SERVING SURVIVORS ARE VOTING MEMBERS OF THE CoC: Domestic Violence Intervention Services (DVIS), Lindsey House, and The Spring Shelter. The ESG, CoC and HMIS System Administrators work closely with VSPs to operate their comparable databases, ensure all required HMIS data elements are collected and build dashboards to closely monitor system performance and ensure equitable outcomes for survivors. All shelters are required to conduct an immediate safety needs assessment within one week of intake into shelter, and protocols are in place to ensure that households can move to another emergency shelter option if there are accommodations more appropriately able to meet their health and safety needs. VSPs are active participants in CES committees where policies are set. For example, VSPs were involved in recent CES prioritization changes to ensure the needs of survivors are represented in prioritization criteria as well as developing the Standards of Operation for the local competition. VSPs and DV subject matter experts regularly provide CoC-wide training 2.VSPs COORDINATE WITH THE CoC TO ENSURE THAT ALL SERVICES ACROSS THE REGION ARE DESIGNED TO MEET THE NEEDS OF SURVIVORS. DVIS and Lindsay House regularly attend CoC meetings and participate in CoC task groups. DVIS also has embedded staff within the street

ACROSS THE REGION ARE DESIGNED TO MEET THE NEEDS OF SURVIVORS. DVIS and Lindsay House regularly attend CoC meetings and participate in CoC task groups. DVIS also has embedded staff within the street outreach program. The CoC coordinates an annual training for program staff to ensure they MEET THE NEEDS OF SURVIVORS on a variety of topics, including strategies to provide TRAUMA-INFORMED CARE, focused on tools for providing services that are VICTIM-CENTERED, and empower households in their right to self-determination. Safety is the highest priority for survivors, and CoC CES policies require that all access points connect survivors to the specialized DV access point and/or can request internal and external Emergency Transfers under VAWA housing protections. Additionally, VSPs coordinate with CES through regular case conferencing meetings to ensure that mainstream resources are readily available to survivors.

1C-5b.	Coordinated Annual Training on Best Practices to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC coordinates to provide training for:	
1.	project staff that addresses best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually); and	
2.	Coordinated Entry staff that addresses best practices (e.g., trauma informed care) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually).	

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 The local VSP conducts an annual training for PROJECT STAFF for all agencies in the community to address best practices on domestic violence and available resources. Best practices include safety planning around communication and serving clients with a history of trauma with a victimcentered lens. In 2022, VSP THE SPRING, HOSTED A CoC-WIDE TRAINING ON AVAILABLE RESOURCES IN ORDER TO RAISE AWARENESS ABOUT SERVICES. The CoC coordinates an annual training for program staff to ensure they MEET THE NEEDS OF SURVIVORS on a variety of topics, including strategies to provide TRAUMA-INFORMED CARE, focused on tools for providing services that are VICTIM-CENTERED, and empower households in their right to self-determination. Additional trainings recently conducted covered signs of human trafficking, with an emphasis on the intersectionality of homelessness and human trafficking, and best practices for referring out clients in a human-centered and trauma-informed way. Recordings of the trainings are available year-round on the CoC website to encourage widespread community engagement. engagement.

2. COORDINATED ENTRY SYSTEM TRAINING INCLUDES PROTOCOLS FOR INDIVIDUALS AND FAMILIES WITH A HISTORY OF DV, DATING VIOLENCE, SEXUAL ASSUALT, STALKING, AND HUMAN TRAFFICKING. CES training is offered monthly by the CES Coordination Team, and available for both new CES users and as a refresher for existing program staff. Coordinated Entry protocols ensure that individuals are offered private screening and assessment spaces in order to screen for safety when presenting as a group/household. Safety planning is offered immediately and/or confidential resources are provided verbally when appropriate. Clients have the opportunity to work with both HUD Victim Service Providers (VSPs) and non-VSPs. appropriate. CoC SERVICE STANDARDS REQUIRE THAT ALL CES ASSESSMENT STAFF ARE TRAINED ANNUALLY AT MINIMUM ON SAFETY PLANNING AND OTHER EMERGENCY PROCEDURES IN THE EVENT THAT SAFETY ISSUES ARE IDENTIFIED. Regular training ensures widespread knowledge on safety protocols, and consistency in client experience regardless of where they present. Training was delivered to CES staff in November of 2022.

1C-5c.	Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC's coordinated entry includes:	
1.	safety planning protocols; and	
2.	confidentiality protocols.	

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1.SAFETY PLANNING PROTOCOLS ARE IN EFFECT AT THE FIRST INTERACTION OF EVERY CLIENT AND PROGRAM STAFF MEETING. The CoC CES team, representatives of 211 call center, outreach specialists, and client case managers coordinate safety planning applicable to an individual's needs during case conferencing and bi-weekly call center conferencing to ensure the client is aware of processes to receive safe, confidential services en route to housing opportunities.

Emergency Transfer Policies – offering internal transfers and can access external transfers under VAWA housing protections.

2. Confidentiality protocols. Housing Solutions as the lead CES and HMIS agency has collaborated with the VSPs to set up a confidential process for coordinated entry for clients currently experiencing or with a history of domestic violence and/or human trafficking. The VSP provides a weekly de-identified list of clients pending housing via coordinated entry. Housing Solutions HMIS and CES staff then add the de-identified number representing an individual working with the VSP to the By-Name List for future housing opportunities.

1C-5d.	Used De-identified Aggregate Data to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.
	NOFO Section V.B.1.e.
	Describe in the field below:
1.	the de-identified aggregate data source(s) your CoC used for data on survivors of domestic violence, dating violence, sexual assault, and stalking; and
2.	how your CoC uses the de-identified aggregate data described in element 1 of this question to evaluate how to best meet the specialized needs related to domestic violence and homelessness.

#### (limit 2,500 characters)

- 1.THE CoC USES A COMPARABLE DATABASE THAT MEETS HUD'S REQUIREMENTS FOR THE PURPOSE OF COLLECTING DATA FROM DV HOUSING AND SERVICES PROVIDERS. Currently a comparable database is used for VSP receiving CoC Program funding. The VSPs use both EmpowerDB and MyEvolv, a database created specifically to meet the unique needs of survivors while also capturing HUD Universal Data Elements. The VSP database manager and CoC HMIS lead are collaborating on a transition process for the VSP to exclusively use the MyEvolv system as their comparable database.
- 2. The CoC as HMIS lead agency meets regularly to offer support to the VSP to ensure HUD required data elements are collected and to submit de-identified aggregated System Performance Measures on an annual basis. The VSP's Database Manager attends HMIS meetings and trainings to gain greater understanding of data collection and data quality standards to apply them to MyEvolv. The CoC is also currently working with VSPs to develop new dashboards design to regularly monitor system performance and ensure outcomes are equitable to close racial disparities in the homeless services system.

## &nbsp

1C-5e.	Implemented Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

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	Describe in the field below how your CoC communicates to all individuals and families seeking or receiving CoC Program assistance:
1.	whether your CoC has policies and procedures that include an emergency transfer plan;
2. the process for individuals and families to request an emergency transfer; and	
3.	the process your CoC uses to respond to individuals' and families' emergency transfer requests.

AROUND EMERGENCY TRANSFER PLANS. The Service Standards are publicly available on the CoC website, so anyone seeking or receiving CoC Program assistance has access. There are 2 separate policies, one for internal and one for external transfers. For internal transfers, programs are expected to take steps to immediately transfer the participant when possible. For external transfers, the participant has priority over all other applicants for housing assistance as long as they meet program-level eligibility criteria. Individuals and families qualify for an emergency transfer if they are a survivor of domestic violence, dating violence, sexual assault, or stalking, they request a transfer, and they either believe there is a threat of imminent harm, or they are a survivor of sexual assault which occurred on the premises. 2.IN THE EVENT THAT AN INDIVIDUAL OR FAMILY DISCUSSES WANTING A TRANSFER FOR ANY REASON, CoC PROGRAM STAFF WILL ASSIST THE PARTICIPANT IN SUBMITTING A FORMAL EMERGENCY TRANSFER REQUEST. Individuals and families may submit a request for an emergency transfer directly to their housing provider at any time during their occupancy. Participants may seek an internal and external emergency transfer at the same time if a sage unit is not immediately available. The program must communicate with the CoC to inform them that the request has been made. COC PROGRAM STAFF RESPOND TO ALL TRANSFER REQUESTS MADE BY INDIVIDUALS AND FAMILIES. If a participant requests information on the emergency transfer process, program staff will provide them with the

1.THE CoC SERVICE STANDARDS OUTLINE A COMPREHENSIVE POLICY

MADE BY INDIVIDUALS AND FAMILIES. If a participant requests information on the emergency transfer process, program staff will provide them with the service standards outlining the process to request an emergency transfer. Staff will then work with the participant to determine if they qualify for an emergency transfer. Program staff are trained on the emergency transfer process as well as the procedure for providing support in acquiring the necessary documentation to prove eligibility. For internal transfers, program staff should provide an urgent response to identify a safe unit for the participant as soon as possible. For external transfers, program staff complete a time-limited ROI to communicate the request to the CES lead agency, Housing Solutions, to facilitate referral of the participant to the next available appropriate unit.

1C-5f.	Access to Housing for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC:	
1.	ensures that survivors of domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within the CoC's geographic area; and	
2.	proactively identifies systemic barriers within your homeless response system that create barriers to safely house and provide services to survivors of domestic violence, dating violence, sexual assault, or stalking.	

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 THE CoC SERVICE STANDARDS OUTLINES THE PROCESS FOR ENSURING SURVIVORS HAVE ACCESS TO ALL SERVICES AVAILABLE WITHIN THE REGION. The CE lead agency, Housing Solutions, maintains a separate by-name list of individuals eligible for CE services for survivors referred by VSPs. Names and PII of all individuals on the HMIS-comparable By-Name List are only seen by VSP staff. The Housing Solutions CES staff uses the same point value system as is used with standard CES referrals to determine which individuals are more vulnerable and therefore higher on the By-Name List. There is a housing preference for individuals currently experiencing or with a history of domestic violence and/or human trafficking. When there is a program opening that goes through CE, Housing Solutions references both the standard list out of HMIS and the list of survivors referred by VSPs to determine the highest-priority individual or family eligible for referral. When a survivor is referred to a mainstream program, the referral happens outside of HMIS in order to protect client privacy. In the case that a survivor declines to complete the common assessment, they can still be added to the list of survivors through Housing Solutions. Survivors who decline the common assessment will be discussed in a client-centered way at case conferencing in order to identify outreach, engagement, and services needed to build relationships and better understand individual need.

2. THE CoC PROACTIVELY IDENTIFIES SYSTEMIC BARRIERS WITHIN OUR HOMELESS RESPONSE SYSTEM TO HOUSING for survivors of domestic violence, dating violence, human trafficking during discussions in a private setting with individuals during their case management assessments. This information is compiled for analysis by the CoC HMIS lead to determine any potential causes that could be addressed by the continuum. The HMIS lead and CES team also review qualitative information provided by persons with lived experience and current clients to account for adjustments to the housing prioritization process.

1C-5g.	Ensuring Survivors With a Range of Lived Expertise Participate in Developing CoC-Wide Policy and Programs.	
	NOFO Section V.B.1.e.	
		_
	Describe in the field below how your CoC:	
1.	ensured survivors with a range of lived expertise are involved in the development of your CoC-	
	wide policy and programs; and	

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- 1. Formal bodies within the leadership team made up exclusively of community members with lived experience and include survivors ENSURES SURVIVORS WITH A RANGE OF LİVED EXPERTISE ARE INVOLVED IN THE DEVELOPMENT OF CoC WIDE POLICY & PROGRAMS. The Participant Advisory Group is composed of 12 Lived Experience Advocates and has a voting seat on the Leadership Council that work to set service standards and other critical program policies; the Youth Action Board focuses on programming and policies for youth; and the Lived Experience Advisory Board is currently assisting Housing Solutions in designing a post-jail housing intervention. There are members who are survivors of domestic violence, dating violence, sexual assault, or stalking in these groups. HS hired a full-time Lived Experience Coordinator in July of '22, dedicated to recruiting a body of lived experience advocates that could provide leadership across our CoC and took on the responsibility of recruitment, organization, and compensation for these groups. Input from these boards has resulted in policy changes and rewriting, as well as our service offerings on a program level. A few contributions were helping to develop a new prioritization tool to replace the VI-SPDAT, rewriting the Service Standards, and consulting with community partners on services, site selections, and other implementations.
- 2. MANY PROVISIONS ARE IN PLACE TO ACCOMMODATE THE UNIQUE AND COMPLEX NEEDS OF SURVIVORS. During orientation to becoming a participant in any of these groups, an agreement is signed that includes various responsibilities and policies that detail their ability to opt out whenever they choose without question and assurances that their information/picture will not be shared without permission. They are also given multiple options of communication: multiple phone numbers, in-person at meetings, email. Routine surveys that are sent out are done anonymously, collecting participant age, race, ethnicity, and gender identity to assist in identifying populations served.

1C-6.		Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+–Anti-Discrimination Policy and Training.		
		NOFO Section V.B.1.f.		
		Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individual families receive supportive services, shelter, and housing free from discrimination?	uals and	Yes
	2. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?			Yes
3. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?		al Access in Gender	Yes	
				•
•	1C-6a.	. Anti-Discrimination Policy–Updating Policies–Assisting Providers–Evaluating Compliance–Addressing Noncompliance.		
		NOFO Section V.B.1.f.		
		Describe in the field below:		
	1.	how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families;		
	2.	how your CoC assisted housing and services providers in developing project-level anti- discrimination policies that are consistent with the CoC-wide anti-discrimination policy;		

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- 3. your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and
- 4. your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.

- THE CoC REGULARLY COLLABORATES WITH LGBTQ+ AND OTHER ORGANIZATIONS to update CoC-wide discrimination policies through soliciting feedback from Task Groups, input through direct outreach to specific groups/entities, and annual reviews and updates with the PLE groups (PAG, YAB, LEAB). The CoC collaborated with True Colors for support in CoC-wide trainings and implementation of SERVICE STANDARDS which include processes needed to provide housing and services that MEET THE NEEDS OF LGBTQ+ INDIVIDUALS AND FAMILIES. The CoC provides TRAUMA-INFORMED CARE training at least annually. The CoC coordinates an annual review of the Point-in-Time Count data with break-out groups led by subject matter experts. This includes discussing educational concepts related to disparities and barriers for LGBTQI+ and how to reduce barriers and create more equitable outcomes through program and system changes. 2. The CoC assisted housing and services providers in developing project-level antidiscrimination policies by creating a CoC policy that can be used as a program/agency policy template and offers technical assistance for implementation of the CoC-wide Service Standards anti-discrimination policies for both housing and services providers. The Service Standards also include a Grievance Procedure to be adopted by all CoC-member agencies. The Grievance Policy was recently updated to allow persons experiencing homelessness and/or program participants to file a grievance follow up with the CoC. A panel of PLE and Leadership Council Chairs will investigate and track
- 3. Each agency must complete a Standards Assessment Tool as a part of CoC membership attesting that their practices are in compliance with standards which includes non-discrimination. Assessments are reviewed by the CoC and a third-party technical assistance provider.

trends - including compliance with anti-discrimination requirements.

4. Agencies must update their policies if standards are not met when completing the Service Standards Checklist – they must provide an updated policy. In addition, the CoC embeds scoring criteria as a part of the NOFO in which agencies who are not performing up to standards and in compliance based on community or participant feedback may result in reduced funding, reallocation, and/or termination of their AWH4T membership.

1C-7. Public Housing Agencies within Y	our CoC's Geographic Area-New Admissions-General/Limited
Preference-Moving On Strategy.	• .

NOFO Section V.B.1.g.

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.

Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with—if there is only one PHA in your CoC's geographic area, provide information on the one:

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Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing and Housing Choice Voucher Program During FY 2022 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
Housing Authority of the City of Tulsa	13%	No	No
Oklahoma Housing Finance Agency	28%	Yes-Public Housing	No

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.
	NOFO Section V.B.1.g.
	Describe in the field below:
1.	steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference—if your CoC only has one PHA within its geographic area, you may respond for the one; or
2.	state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.

Through coordination with the CoC lead agency, THA has recently approved revised policies to address eligibility requirements. They have adjusted their look back period to 2 years and removed 34 of their 47 required charges. With criminal justice involvement being a major barrier to housing for persons experiencing homelessness in Tulsa, this policy change opens the door to more housing opportunities for people who need it most. In addition, THA is partnering directly with the City of Tulsa and the Tulsa CoC to create targeted Move On strategies for newly launched low barrier and non-congregate transitional housing options. Both of the above were accomplished through organized CoC advocacy efforts, as well as extensive participation by the CoC leader agency in a multi-sector, multi-system task force convened by the City to address the community's housing needs. The CoC is also engaging in conversations with THA on adopting a homelessness preference and participating in coordinated entry.

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored–For Information Only	

Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:

1.	Multifamily assisted housing owners	Yes
2.	РНА	Yes
3.	Low Income Housing Tax Credit (LIHTC) developments	No
4.	Local low-income housing programs	No
	Other (limit 150 characters)	
5.		

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1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry.	
	NOFO Section V.B.1.g.	
	In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:	r
1. [6	Emergency Housing Vouchers (EHV)	Yes
	Family Unification Program (FUP)	No
	Housing Choice Voucher (HCV)	No
4. I	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	Yes
5. N	Mainstream Vouchers	No
6.	Non-Elderly Disabled (NED) Vouchers	No
7. F	Public Housing	No
8.	Other Units from PHAs:	
1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing	Yes
1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	Yes
	or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	Program Funding Soul
	or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program	
	or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?  Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint	Program Funding Sour
2.	or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?  Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint	Program Funding Sour Family Unification Program
2.	or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?  Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.  Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including	Program Funding Sour Family Unification Program
2. 1C-7e.	or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?  Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.  Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV).  NOFO Section V.B.1.g.  your CoC coordinate with any PHA to apply for or implement funding provided for Housing Cho Inchers dedicated to homelessness, including vouchers provided through the American Rescue	Program Funding Sour Family Unification Program
2. 1C-7e. Did Vou Plai	or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?  Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.  Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV).  NOFO Section V.B.1.g.  your CoC coordinate with any PHA to apply for or implement funding provided for Housing Cho inchers dedicated to homelessness, including vouchers provided through the American Rescue in?	Program Funding Sour Family Unification Program  g  ice Yes
2. 1C-7e. Did Vou Plai	or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?  Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.  Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV).  NOFO Section V.B.1.g.  your CoC coordinate with any PHA to apply for or implement funding provided for Housing Cho inchers dedicated to homelessness, including vouchers provided through the American Rescue in?	Program Funding Sour Family Unification Program  g  ice Yes

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	Does your CoC have an active Memorandum of Understanding (MOU) with any PHA to administer the EHV Program?	Yes
		1
	If you select yes to question 1C-7e.1., you must use the list feature below to enter the name of every PHA your CoC has an active MOU with to administer the Emergency Housing Voucher Program.	
PHA		
Oklahoma Housin	ng	
Housing Authority		

# 1C-7e.1. List of PHAs with MOUs

Name of PHA: Oklahoma Housing Finance Agency

# 1C-7e.1. List of PHAs with MOUs

Name of PHA: Housing Authority of the City of Tulsa

# 1D. Coordination and Engagement Cont'd

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$ 

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;

  - 24 CFR part 578;- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

10	0-1. Discharge Planning Coordination.		
	NOFO Section V.B.1.h.		
	Select yes or no in the chart below to indicate whether your CoC as systems of care listed to ensure persons who have resided in them discharged directly to the streets, emergency shelters, or other home	longer than 90 days are not	
1. Foster Care		Yes	
2. Health Care		Yes	
3. Mental Health Care		Yes	
. Correctional Facilities Yes			
4. Correctional Facilities		Yes	
	D-2. Housing First–Lowering Barriers to Entry.	Yes	
	D-2. Housing First–Lowering Barriers to Entry.  NOFO Section V.B.1.i.	Yes	
1.	,	RRH, SSO non-coordinated	14
1.   1.   2.	NOFO Section V.B.1.i.  Enter the total number of new and renewal CoC Program-funded PSH, entry, Safe Haven, and Transitional Housing projects your CoC is apply	RRH, SSO non-coordinated ring for in FY 2023 CoC	14

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section V.B.1.i.	

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.

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	Describe in the field below:
1.	how your CoC evaluates every project—where the applicant checks Housing First on their project application—to determine if they are using a Housing First approach;
2.	the list of factors and performance indicators your CoC uses during its evaluation; and
	how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach.

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1.THE CoC EVALUATES COC PROJECTS DURING THE COC ANNUAL COMPEITION. HOUSING FIRST ITEMS IN E-SNAPS ARE A THRESHOLD CRITERIA FOR ALL PROJECTS & LOCAL CRITIERA USED FOR SCORING. Competition materials included reviewing e-snaps and a comprehensive Housing First Checklist w/the location application materials. Local application has required questions indicating extent of housing barriers that exist and assess the level of housing first adherence at enrollment and throughout program participation. Applicants must provide a narrative response for any factors that may disqualify a participant from enrollment or participation. All projects must explain and provide examples and steps taken on how they avoid involuntary exits or eligibility or service requirements that do not follow housing first principles. All projects must follow housing first criteria to meet threshold standards and/or receive points (10%).

2.THE CoC EVALUATES HOUSING FIRST FACTORS VIA LOCAL COMPETITION MATERIALS & ALIGNMENT W/ DOCUMENTED SERVICE STANDARDS. Housing First Matrix is scored as part of the annual local evaluation and is 10% of the score for renewal and new projects. Project respond to items (always, might, or would not disqualify) based on criteria: substance use, mental health, justice involvement, lack of income, and service participation and more. Narratives include how they avoid involuntary exits, engage in problem solving, employ evidence-based, trauma-informed practices, and use harm-reduction.

3.CoC uses HF metrics as part of the Service Standards compliance and ensures use of the HF approach via annual self-assessments and TA with CoC funded projects. The CoC's monitoring includes an evaluation of fidelity to HF and each agency's policies and procedures. CoC Bi-Weekly Housing meetings are used to staff possible cases not following housing first standards. Program rejections, terminations and exits are reviewed in detail. CE data is used to determine if projects are using a HF approach. Cases are reviewed and real-time technical assistance is provided to facilitate HF practices and to prevent unnecessary denials and terminations. Data is disaggregated by race, age, and gender to ensure HF is equitably applied. The CoC collects self-evaluation tool of CoC Projects using HUD's Housing First assessment tool and hosts Housing First trainings and TA annually for agencies to identify areas of improvement to meet Housing First fidelity.

1D-3.	Street Outreach—Scope.	
	NOFO Section V.B.1.j.	
	Describe in the field below:	
1.	your CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;	
2.	whether your CoC's Street Outreach covers 100 percent of the CoC's geographic area;	
3.	how often your CoC conducts street outreach; and	

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4. how your CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.

## (limit 2,500 characters)

1.THE CoC ENSURES EFFECTIVE OUTREACH USING A COORDINATED, HOUSING-FOCUSED & PERSON-CENTERED APPROACH to identify and engage persons experiencing homelessness through the Coordinated Outreach Task Force (COTF), a multi-agency task force and partnership overseen by the CoC Lead Outreach Team. CoC Service Standards outlines coordinated service delivery guidelines for community-wide street outreach efforts. The CoC lead website allows unsheltered individuals, the community or service providers the opportunity to complete and request assistance confidentially. Upon receiving a request, COTF is mobilized and trained to use diversion and problem-solving to meet immediate needs, connecting households to safe shelter and housing options, document collection, transportation and linkages to appropriate services. Service Standards set expectations for outreach to engage households needing assistance in a culturally competent, trauma-informed way. The CoC proactively recruits new hires from underserved populations to better provide culturally appropriate care.

2.COTF COVERS 100% OF THE CoC AREA, all of Tulsa County. COTF ASSIGNS TEAMS OF 2 STAFF TO 1 of 3 SECTORS of Tulsa County. Outreach teams serve during days/times coordinated by the COTF Chair. Outreach teams consist of no less than 2 members per assigned area. Outreach teams meet bi-weekly to share knowledge about local trends such as new encampments, identify geographic areas needing focus, and coordinate resources in case conferencing meetings.

3.THE CoC CONDUCTS STREET OUTREACH 7 DAYS A WEEK, WITH EACH GEOGRAPHIC SECTOR VISITED DAILY. Outreach is conducted during a wide range of time windows to ensure households who are hard to reach during standard operation hours can access resources.

4.COTF PRIORITIZES INDIVIDUALS AND FAMILIES LEAST LIKELY TO REQUEST ASSISTANCE BY TARGETING HISTORICALLY UNDERSERVED POPULATIONS AND HARD TO REACH ENCAMPMENT LOCATIONS. Populations targeted for outreach include those present on the street or in a place not meant for human habitation, specifically households with the longest history of homelessness with severe needs and/or who identify as veterans or defined as chronically homeless. Outreach staff work to lower barriers to services through accessible communication options for people with unique needs, such as disabilities or limited English proficiency. The CoC contracts with a local agency, YWCA, to provide rapid services regarding translation and interpretation services.

1D-4. Strategies to Prevent Criminalization of Homelessness.

NOFO Section V.B.1.k.

Select yes or no in the chart below to indicate strategies your CoC implemented to ensure homelessness is not criminalized and to reverse existing criminalization policies in your CoC's geographic area:

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	Your CoC's Strategies	Ensure Homelessness is not Criminalized	Reverse Existing Criminalization Policies
1.	Engaged/educated local policymakers	Yes	Yes
2.	Engaged/educated law enforcement	Yes	Yes
3.	Engaged/educated local business leaders	Yes	Yes
4.	Implemented community wide plans	Yes	Yes
5.	Other:(limit 500 characters)		
	Housing, Homelessness, & Mental Health (3H) Task Force	Yes	Yes

Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.	
NOFO Section V.B.1.I.	

	HIC Longitudinal HMIS Data	2022	2023
Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	HIC	424	638

1D-6.	Mainstream Benefits-CoC Annual Training of Project Staff.	
	NOFO Section V.B.1.m.	

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

	Mainstream Benefits	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI–Supplemental Security Income	Yes
3.	SSDI–Social Security Disability Insurance	Yes
4.	TANF-Temporary Assistance for Needy Families	Yes
5.	Substance Use Disorder Programs	Yes
6.	Employment Assistance Programs	Yes
7.	Other (limit 150 characters)	
	Utility assistance, childcare services, food services, and healthcare access, SoonerCare (Medicaid), OKDHSLive (LIHEAP, OK School Breakfast and Lunch Program, WIC)	Yes

1D-6a.	Information and Training on Mainstream Benefits and Other Assistance.	
	NOFO Section V.B.1.m	
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Describe in the field below how your CoC:

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- systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, SSDI, TANF, substance abuse programs) within your CoC's geographic area;
   works with project staff to collaborate with healthcare organizations, including substance abuse treatment and mental health treatment, to assist program participants with receiving healthcare services; and
  - 3. works with projects to promote SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

CoC-wide referrals through CE.

1.THE CoC systematically INFORMS PROGRAMS OF AVAILABLE MAINSTREAM RESOURCES and CONNECTIONS to benefits THROUGH TRAININGS, WEBSITE UPDATES, AND NEWSLETTERS. Information is also shared via Task Group meetings, notification to CoC providers during CoC Case Conferencing, and through CoC social media pages. Housing Solutions partners with Hunger Free OK to provide updated SNAP information to agencies. In coordination with the OK Healthcare Authority, trainings are held to apply for benefits such as SNAP,SoonerCare, utility assistance, childcare subsidies, etc. The CoC Lead partners with the SAMHSA HHRC to train CoC providers on the SOAR model and supports agencies in implementing SOAR and providing SSI/SSDI assistance. The CoC hosts presentations and collaborative Q&A sessions in which agencies have the opportunity to learn about and engage with resources.

2.THE CoC utilizes TASK GROUPS AND CASE CONFERENCE MEETINGS TO DEPLOY INFORMATION TO PROVIDE AND INCREASE PARTNERSHIP AND PARTICIPANTION IN HEALTHCARE SERVICES AND PROGRAMMING. Mental Health Association and Mobile Medical Intervention Team present resources and accept real-time referrals via care coordination for primary care, mental health services, and updates on monthly resource clinic offered. Task Group and Case Conference meetings are vital for case managers to connect clients to healthcare and mainstream benefits based on individual needs. Other case coordination includes: Morton provides DAILY transportation to clinic to LOWER BARRIERS TO HEALTHCARE and provides wrap around services (documentation, prescriptions, food, other mainstream programs). The Tulsa Day Center and Domestic Violence Intervention Services have the Medical Access Program. GRAND Mental Health partners with CoC agencies to provide mobile outreach when referred a client seeking substance use treatment/supportive services; the CoC Coordinated Outreach Task Group serves as a standing platform for coordination of these efforts. 3.THE CoC ENCOURAGES SOAR CERTIFICATION FOR ALL appropriate PROGRAM STAFF. PROMOTING TRAINING OPPORTUNITIES ANNUALLY. The CoC Lead employs a SOAR Local Lead who coordinates educational information, liaises with other SOAR staff across CoC agencies and coordinates with the SOAR State Lead, as needed. The Lead Agency also provides a dedicated SOAR position as a part of the Street Outreach team and accepts

1D-7.	Increasing Capacity for Non-Congregate Sheltering.	
	NOFO Section V.B.1.n.	

Describe in the field below how your CoC is increasing its capacity to provide non-congregate sheltering.

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THE CoC LEVERAGED SUCCESS DURING THE COVID-19 PANDEMIC TO DEMONSTRATE THE VALUE OF NON-CONGREGATE SHELTERS. Through the utilization of 784 non-congregate shelter beds, the community avoided a significant COVID-19 outbreak during the first wave of infections. The County of Tulsa also partnered with the CoC to lease another vacant building for \$1 following the initial reduction in shelter capacity as social distancing started. In 2021, the CoC opened a non-congregate shelter specifically targeted at increasing stability supports to reduce returns to homelessness, which contributed to a decrease in returns from 6 to 12 months from 6% in 2020 to 4% in 2021. The CoC currently has an RFP out to provide additional noncongregate shelter for people experiencing homelessness, funded by the City of Tulsa. The CoC has also secured 100 additional non-congregate shelter beds through the use of a vacant hotel for the cold weather season, and the CoC is coordinating with the City and County government to expand that capacity yearround. The CoC also partnered with the Mental Health Association Oklahoma (MHAOK) to provide a non-congregate bridge housing pilot. In the time following the Hotel to Housing 784-bed shelter, and two other hotel-based temporary non-congregate shelter programs, the CoC has faced a considerable increase in community organization against these innovative shelter options being present throughout Tulsa. The Lead Agency and CoC partners employed a community engagement strategy aimed at listening to, engaging with and educating community members about the realities of homelessness and the dignified, effective approach of non-congregate sheltering; including attending/presenting at neighborhood meetings, community events, and City of Tulsa's Housing, Homelessness, and Mental Health Task Force initiatives. The CoC has updated its membership application process to encourage a more diverse range of organizations and to create space within the process for more communication: both so that the CoC can convey its goals and approach to potential partners, and so those partners are able to share their perspectives and aims in joining our CoC.

ID-8.	Partnerships with Public Health Agencies–Collaborating to Respond to and Prevent Spread of Infectious Diseases.	
	NOFO Section V.B.1.o.	
	Describe in the field below how your CoC effectively collaborates with state and local public health agencies to:	
1.	develop CoC-wide policies and procedures to respond to infectious disease outbreaks; and	
2.	prevent infectious disease outbreaks among people experiencing homelessness.	

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 THE CoC HAS DEVELOPED STRONG PARTNERSHIPS WITH PUBLIC HEALTH AGENCIES RESULTING IN UPDATED PROCEDURES AIMED AT PREVENTING AND RESPONDING TO INFECTIOUS DISEASE OUTBREAKS. New procedures were developed to aid in the response to homelessness as a public health crisis which is currently on the agenda to be formally voted on and permanently adopted by the CoC in October. New mobile clinics were funded by public health agencies to administer vaccines to the unsheltered population directly in encampments and places not meant for human habitation. Emergency Shelters collect TB test date data form tracking in HMIS and are able to use data to collaborate with Tulsa Health Department. The HMIS lead collaborated w/ other statewide HMIS leads, the OK State Health Department, OK Department of Commerce, and HUD TA to develop both CoC and statelevel procedures for data sharing agreements between local and state provided medical services provided to persons experiencing homelessness in an effort to intervene and reduce the frequency of unnecessary utilization of emergency care services

2.THE CoC HAS PARTNERED WITH STATE AND LOCAL PUBLIC HEALTH AGENCIES TO BUILD STRATEGIES TO PREVENT INFECTIOUS DISEASE OUTBREAKS AMONG PEOPLE EXPERIENCING HOMELESSNESS. The Tulsa Health Department's Epidemiology division is focused on education to help prevent the spread of disease, especially among individuals and families experiencing homelessness. Response to the COVID-19 pandemic created permanent infrastructure changes across public health agencies and Federally Qualified Health Centers (FQHC) have pivoted to making homelessness a top priority. Strategies like implementing non-congregate shelters and providing mobile healthcare services are now readily available interventions in the event of an infectious disease outbreak in order to prevent further spread. Tulsa Health Department created a policy exception around vaccine administration to ensure that staff working directly with individuals and families experiencing homelessness were able to access health supplies like tests and vaccines before the general population.

ID-8a.	Collaboration With Public Health Agencies on Infectious Diseases.	
	NOFO Section V.B.1.o.	
		•
	Describe in the field below how your CoC:	
1.	shared information related to public health measures and homelessness, and	
	facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.	

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1.THE CoC COLLABORATES WITH THE TULSA DEPARTMENT OF PUBLIC HEALTH AND OTHER HEALTHCARE AGENCIES TO PROVIDE REGULAR UPDATES ON PUBLIC HEALTH CONCERNS ARE RECOMMENDED ACTIONS AND MEASURES. Tulsa Public Health and other healthcare agencies attend Task Group meetings, Coordinated Outreach meetings to increase communication between agencies working at the intersection of homelessness and housing. Public Health agencies share information on current measures, as well as receive feedback from homeless program staff on barriers they face related to the health and safety of individuals and families experiencing homelessness. HS Outreach Team facilitates the collection and distribution of protective supplies from THD for persons living in unsheltered locations (cleaning wipes, bug spray to prevent West Nile infections, and information about free vaccine events).

2.THROUGH REGULAR MEETINGS, THE CoC RAISES AWARENESS WITH PUBLIC HEALTH OFFICIALS, EQUIPPING THE TULSA HEALTH DEPARTMENT TO ADVOCATE FOR ADDITIONAL SAFETY MEASURES FOR STAFF. The Tulsa Health Dept. advocated for a policy exception to allow direct service providers in homelessness services agencies to have access and be prioritized for health and preventative resources for themselves and the people they serve.

1D-9.	Centralized or Coordinated Entry System–Assessment Process.
	NOFO Section V.B.1.p.
	Describe in the field below how your CoC's coordinated entry system:
1.	covers 100 percent of your CoC's geographic area;
2.	uses a standardized assessment process; and
3.	is updated regularly using feedback received from participating projects and households that participated in coordinated entry.

1.THE CoC CES COVERS 100% OF THE REGION THROUGH A ROBUST COORDINATED OUTREACH STRATEGY AND A NO WRONG DOOR ACCESS MODEL. The CES coordinated outreach teams cover the geographic areas split into 3 sections, and each area is visited by outreach once a week at minimum. The 211-coordination helpline is available to all households at risk of or currently experiencing homelessness via phone, text, and internet and serves the entire region. External referrals are also received through a public request form, business and personal referrals, and government officials. 2.THE CoC USES A STANDARDIZED ASSESSMENT TO ACCURATELY MATCH INDIVIDUALS AND FAMILIES EXPERIENCING HOMELESSNESS TO APPROPRIATE SERVICES AND PRIORITIZE THOSE WITH THE HIGHEST LEVEL OF NEED. Anyone who contacts an access point is offered the CES Screening Tool, a tool designed to quickly identify and refer unique populations to specialized services without being overly invasive. All staff administering the tool are trained in trauma-informed approaches and the household must consent to sharing their information prior to staff administering the tool. The CoC uses local prioritization factors that include preference for length of homeless experience, large families with minors, encounters with police, justice involvement, and transitional age youth. Data sources include information from the Homeless Management Information System (HMIS), information provided by emergency service providers, and the Oklahoma State Court Network (OSCN) for data on evictions, misdemeanors, and felonies.  $3.\mathsf{THE}\ \mathsf{CoC}\ \mathsf{UPDATES}\ \mathsf{THE}\ \mathsf{CES}\ \mathsf{ASSESSMENT}\ \mathsf{PROCESS}\ \mathsf{ANNUALLY}\ \mathsf{IN}$ RESPONSE TO FEEDBACK FROM PARTICIPATING PROJECTS AND HOUSEHOLDS WHO ARE CURRENTLY, OR HAVE HISTORICALLY, ACCESSED THE SYSTEM. Every six months, the CES Task Force consults with each participating project and project participants to evaluate the intake, assessment, and referral processes. The CES Task Force employs a variety of feedback methods to solicit information, including an analysis of relevant HMIS data, surveys, focus groups, and individual interviews. The CES Task Force then considers what changes are necessary to the CES assessment process to respond to feedback. Latest revisions to the assessment process, including the full removal of the VI-SPDAT from the Coordinated Entry System, were developed with collaboration from the Participant Advisory Group, HUD Technical Assistance, the CES Task Force, and approved by AWH4T Leadership Council in June 2023.

Describe in the field below how your CoC's coordinated entry system:  1. reaches people who are least likely to apply for homeless assistance in the absence of special outreach;  2. prioritizes people most in need of assistance;  3. ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and  4. takes steps to reduce burdens on people using coordinated entry.	1D-9a.	Program Participant-Centered Approach to Centralized or Coordinated Entry.
coordinated entry system:  1. reaches people who are least likely to apply for homeless assistance in the absence of special outreach;  2. prioritizes people most in need of assistance;  3. ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and  4. takes steps to reduce burdens on people using		NOFO Section V.B.1.p.
coordinated entry system:  1. reaches people who are least likely to apply for homeless assistance in the absence of special outreach;  2. prioritizes people most in need of assistance;  3. ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and  4. takes steps to reduce burdens on people using		Describe in the field below how your CoC's
homeless assistance in the absence of special outreach;  2. prioritizes people most in need of assistance;  3. ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and  4. takes steps to reduce burdens on people using		
ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and      takes steps to reduce burdens on people using	1.	homeless assistance in the absence of special
permanent housing in a timely manner, consistent with their preferences; and  4. takes steps to reduce burdens on people using	2.	prioritizes people most in need of assistance;
	3.	permanent housing in a timely manner, consistent
	4.	

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1.THE CoC REACHES PEOPLE LEAST LIKELY TO APPLY FOR ASSISTANCE THROUGH A ROBUST COORDINATED OUTREACH (CO) AND MARKETING STRATEGY. The CoC CO team visits the entire region at least 1x a week, as well as having access point available via phone, text, and internet 24/7. CO efforts are targeted to households (HHs) least likely to access the system including HHs who are unsheltered, as well as those unlikely to access services due to distrust for the system. Info on how to access services are also advertised on the CoC website and on social media forums to gain wider reach. 2.THE CES EFFECTIVELY PRIORITIZES HHs MOST IN NEED OF ASSISTANCE THROUGH A REGULARLY EVALUATED PRIORITIZATION PROCESS. Once a HH has been assessed, prioritization is determined using 3 tiers: VI-SPDAT score, LOT, and history of victimization, vet status, or unsheltered status. Staff are encouraged to provide add'l info when a HH's vulnerability isn't represented during assessment. The criteria used to make prioritization decisions is evaluated quarterly and updated as needed, most recently May of 2022. In 2020, a COVID-19 Risk Assessment was added to account for add'l vulnerability factors not captured during the standard assessment process.

3.THE CoC EVALUATES THE TIMELINESS OF PERMANENT HOUSING PLACEMENTS AND THE SATISFACTION OF RECENT PLACEMENTS THROUGH AN ANNUAL CES EVALUATION. Dashboards on the CoC website report LOT homeless monthly for transparency. To house HHs more quickly, CO is mobilized to locate and engage HHs referred to a PH program. HHs that access CES will be given info about available programs, and a choice on which programs they want to participate in. All programs maximize client choice, including type and location of housing, and provide HHs information about eligibility, admissions, sanctions, dismissal, and grievances.

4.THE CES IS DESIGNED TO IMPROVE THE TARGETING OF RESOURCES AND REDUCE THE BURDEN ON PEOPLE WHO ACCESS IT. A central point entry point reduces the need for HHs to seek assistance at various partner providers, and limits re-traumatization through triaging. All assessments only ask questions necessary to inform eligibility and make referrals on behalf of the HH. Navigation services assist in overcoming barriers to accessing resources through supports like housing search and documentation assistance. Through the annual evaluation process, the CoC solicits information on the experience of the process and makes updates needed to reduce burdens as a result.

1D-9b.	Informing Program Participant about Rights and Remedies through Centralized or Coordinated Entry–Reporting Violations.
	NOFO Section V.B.1.p.
	Describe in the field below how your CoC through its centralized or coordinated entry:
1.	affirmatively markets housing and services provided within the CoC's geographic area and ensures it reaches all persons experiencing homelessness;
2.	informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and
3.	reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.

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1. CES MARKETS HOUSING AND SERVICES by ensuring providers implement standards and persons are aware of how to access resources/rights. CES Partner Provider Agreement requires providers to use CES in a consistent manner (cultural humility, Fair Housing, and Equal Access). CES screens projects on eligibility criteria and uses info to advertise programs and services directly. Marketing strategies: info posted on provider website, resource links on CoC website; social media accessible based on culture and language. CoC Lead meets with 211 bi-weekly to assess referral barriers and access across systems. Provider agencies are trained (Equal Access, Fair Housing, Housing First) on how to affirmatively offer services at physical spaces (signs) and during contacts trainings and using CoC written standards. At initial contact, a CE tool collects data for housing and analysis of potential barriers and all options offered. Rights are outlined in HMIS ROI, consents and grievance policy. Denied referral cases are reviewed by CoC so all persons are matched w/ a system intervention. 2. Programs must document consent of housing and service rights (VAWA, Equal Access) and affirmatively. Landlord Tenant Resource Center (LTRC) is operated by the CoC Lead, integrated w/ CES, and provides access to rights and remedies at a physical space co-located w/ Legal Aid and over the phone. Staff attend CoC-wide case conference meetings. accept referrals & help filing grievances w/ appropriate entities. LTRC's staff provide education to property managers to support compliance w/ fair housing. 3. Grievances can be filed with agencies, the CoC procedures, the City and County processes, the local PHAs. and/or online w/ HUD. Info is provided on filing w/ the HUD Field Office or reporting housing discrimination w/ FHEO online, email, or via phone. The LTRC staff, integrated onsite w/ Legal Aid, support in person and over the phone persons facing violations, evictions, or displacement – at no cost. The CoC has a strong partnership w/ the City and County and CoC Lead provides direct reports of violations when needed and encourages individuals to directly report violations. Participant Advisory Group (PAG) is developing a community-wide grievance process to report housing violations and ensure persons are provided info regarding their rights and how to access via a formal body advocating on their behalf. De-identified data collected will be reported to COC and responsible entities.

1D-	10. Advancing Racial Equity in Homelessr	ness-Conducting Assessment.	
	NOFO Section V.B.1.q.		
1.	las your CoC conducted a racial disparitie	s assessment in the last 3 years?	Yes
2.	Enter the date your CoC conducted its late:	st assessment for racial disparities.	05/18/2023
1D-1	Oa. Process for Analyzing Racial Disparitie Homeless Assistance.	es–Identified Racial Disparities in Provision or	Outcomes of
	NOFO Section V.B.1.q.		
	Describe in the field below:		
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- 1. your CoC's process for analyzing whether any racial disparities are present in the provision or outcomes of homeless assistance; and
- 2. what racial disparities your CoC identified in the provision or outcomes of homeless assistance.

1. THE CoC CONDUCTED A SYSTEMS ANALYSIS AND AN OUTCOMES ANALYSIS in 2023 AND HAS A PUBLICLY AVAILABLE EQUITY DASHBOARD THAT IS UPDATED MONTHLY. For the System Analysis, the CoC compared the racial breakdown of households experiencing homelessness to the breakdown for the general population. Data sources used in the analysis consisted of PIT and HIC data, the Longitudinal Systems Analysis, local System Performance Measures, and U.S. Census data. For the outcomes analysis, program-level HMIS data was compared to the existing data set in order to evaluate equity in system placements by race, compared to the general population. Our CoC has stopped using the VI-SPDAT and uses a new CE assessment tool following our participation in the HUD Equity Demonstration Cohort. Tool updates include tribal citizenship, history of eviction, Tulsa Fire and Police department interactions, and systems involvement at intake. Similarly, the equity dashboard uses HMIS data as the primary source and uses filters for date range, household type, program type, parent organization, provider, and demographic lens.

2.THE CoC IDENTIFIED THAT UNHOUSED BIPOC HOUSEHOLDS ARE DRASTICALLY OVERREPRESENTED IN TULSA. Data showed that BIPOC makes up 55% of total households experiencing homelessness, despite only making up 47% of the general population. By contrast, white households made up 46% of total households experiencing homelessness, but 53% of the general population. Looking at past history of incarceration, 47.5% of households who reported previous incarceration identified as BIPOC, . When assessing racial disparities in exits to permanent housing, outcomes were split with 43% (2022) vs. 37% (2023) of households exiting to permanent housing identifying as white and 57% in 2022 vs 63% in 2023 identifying as BIPOC. PIT data shows that 16.4% of households identified that at least one member was American Indian or Alaska Native.

1D-10b.	Implemented Strategies that Address Racial Disparities.	
	NOFO Section V.B.1.q.	

Select yes or no in the chart below to indicate the strategies your CoC is using to address any racial disparities.

1.	The CoC's board and decisionmaking bodies are representative of the population served in the CoC.	Yes
2.	The CoC has identified steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC.	Yes
3.	The CoC is expanding outreach in geographic areas with higher concentrations of underrepresented groups.	Yes
4.	The CoC has communication, such as flyers, websites, or other materials, inclusive of underrepresented groups.	Yes
5.	The CoC is training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness.	Yes
6.	The CoC is establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector.	Yes

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	Yes
The CoC is educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity.	Yes
The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness.	Yes
The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system.	Yes
	Yes
Other:(limit 500 characters)	
The CoC has increased number of required voting seats on the governance board and Task Groups responsible for funding priorities and decisions to include people of different races and ethnicities and lived experiences.	Yes
	The CoC has staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness.  The CoC is educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity.  The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness.  The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system.  The CoC is conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness.  Other:(limit 500 characters)  The CoC has increased number of required voting seats on the governance board and Task Groups responsible for funding priorities and decisions to include people of different races and ethnicities and lived experiences.

1D-10c.	Implemented Strategies that Address Known Disparities.	
	NOFO Section V.B.1.q.	

Describe in the field below the steps your CoC is taking to address the disparities identified in the provision or outcomes of homeless assistance.

#### (limit 2,500 characters)

THE CoC IS PROACTIVELY WORKING TO ADDRESS DISPARITIES ACROSS THE HOMELESS SERVICES SYSTEM THROUGH REGULAR DATA MONITORING AND TARGETED EFFORTS TO LOWER BARRIERS TO ACCESSING SERVICES. In an attempt to continue to target disparities identified through the Systems Analysis, the CoC participated in HUD's Office of Special Needs Assistance Programs Coordinated Entry Equity Initiative with the goal of designing more equitable assessment and prioritization processes to improve conditions, and outcomes, for BIPOC. Strategies already identified to target disparities include updating Service Standards to create new expectations around inclusivity in access and service and performance expectations aimed at increasing support for historically underserved populations, like BIPOC. As part of the annual CoC Monitoring process, projects will be provided with disaggregated data for their project on specific data points. In 2023, projects were provided with disaggregated CES referral and enrollment data. The CoC has been organizing trainings to educate agencies on a variety of topics related to housing inequities for BIPOC. The CoC added two dedicated seats on its governance body for tribal representatives to increase collaboration and representation. The CoC actively recruited proposals for YHDP from BIPOC led organizations, resulting in the most diverse funding recipients of any previous competition.

1D-10d.	Tracked Progress on Preventing or Eliminating Disparities.
	NOFO Section V.B.1.q.
	Describe in the field below:
1.	the measures your CoC has in place to track progress on preventing or eliminating disparities in the provision or outcomes of homeless assistance; and
2.	the tools your CoC uses.

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1.THE CoC TRACKS PROGRESS ON ELIMINATING DISPARITIES IN THE SYSTEM THROUGH AN ANNUAL EVALUATION, AS WELL AS CONTINUING TO MONITOR THE EQUITY DASHBOARD, THAT IS UPDATED MONTHLY. The CoC is working to address disparities at both the system level, and the provider level. The annual evaluation is aimed at tracking progress on systemwide outcomes. As inequities are identified, the CoC follows up with program staff to provide additional training or support as needed to provide more equitable outcomes.

2.Each year during the annual local evaluation, CoC-funded projects submit the A Way Home for Tulsa (Tulsa CoC) Resilience and Equity checklist and they must provide an update on 10 factors that prevent and eliminate disparities in projects throughout Tulsa. Responses to the checklist are scored. As part of reviewing the local evaluation process, the lead entity will review checklists and determine if additional TA is needed for projects or the system to ensure progress in addressing disparities. The equity dashboard is aimed at regularly monitoring provider-level outcomes.

ID-11. Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking—CoC's Outreach Efforts.

NOFO Section V.B.1.r.

Describe in the field below your CoC's outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decision making processes.

## (limit 2,500 characters)

Outreach efforts to bring lived experience perspectives into the decision-making process have included traditional promotional avenues such as social media posting on the Facebook, Instagram, and Twitter platforms and posting of flyers for informational opportunities and public meetings in spaces frequented by the population we serve. Non-traditional promotional methods were also engaged in to maximize reach to those experiencing unsheltered homelessness, including the handing out of flyers about participation opportunities via street outreach alongside supply kits, and at resource fairs.

These outreach efforts fed into equally varied engagement efforts. Broad feedback efforts on current and potential programming included community-wide listening sessions, focus groups, and individual surveying. Each method was employed multiple times throughout the year, at varying locations, to minimize geographic barriers and maximize access to group and one-on-one settings based on comfort-level. As well, to further minimize barriers, funds were used to provide transportation, childcare, meals, and compensation to all participants.

From this body of over 200+ participants, individuals had the opportunity to optin to participation in long-term lived-experience advisory work with the CoC via the Participant Advisory Group (PAG), Lived Experience Advisory Board (LEAB), or Youth Action Board (YAB). These leadership groups play a critical role in decision-making within our continuum of care, having taken seats on our leadership council, and working as leaders within taskforces dedicated to coordinated entry, service standards, the Youth Homelessness Demonstration Project, the Just Home Project, and the NOFO process itself.

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1D-11a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	
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You must upload the Letter Signed by Working Group attachment to the 4B. Attachments Screen.

Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Included in the decisionmaking processes related to addressing homelessness.	215	101
2.	Participate on CoC committees, subcommittees, or workgroups.	32	10
3.	Included in the development or revision of your CoC's local competition rating factors.	25	10
4.	Included in the development or revision of your CoC's coordinated entry process.	9	3

1D-11b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

#### (limit 2,500 characters)

Professional development of people with lived experience (PLE's) within the CoC is highly valued, in large part because they are viewed as the next generation of agency leaders, within Housing Solutions many staff have lived experience with homelessness. The main avenues of engagement of PLE's in these opportunities come from the two lived-experience advisory bodies within our CoC—the Participant Advisory Group (PAG) and the Youth Action Board (YAB). Common to both entities is onboarding training designed to help participants effectively engage in core CoC activities—including program design, policy and service standards work, engaging elected officials, and funding opportunities. Additionally, members are afforded the opportunity to participate in, and lead, CoC task groups, which allow them to further gain specialized skills used by member agencies (technical writing, service delivery and standards, coordinated entry management and best practices). By participating in these activities, they also are given the opportunity to develop an extensive professional network with leadership from across our 45-member agencies. We continue to see an increased interest among CoC members in hiring PLE's, and in the last year have seen PAG members hired onto partner outreach teams and the Housing Solutions administrative team.

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1D-11c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.
	NOFO Section V.B.1.r.
	Describe in the field below:
1.	how your CoC routinely gathers feedback from people experiencing homelessness;
2.	how your CoC routinely gathers feedback from people who have received assistance through the CoC or ESG Programs; and
3.	the steps your CoC has taken to address challenges raised by people with lived experience of homelessness.

1.THE CoC ROUTINELY GATHERS FEEDBACK FROM PEOPLE WITH LIVED EXPERIENCE OF HOMELESSNESS (PLE), AND CURRENT OR FORMER HOMELESS SERVICES PROGRAM PARTICIPANTS through a variety of venues such as focus groups, one-on-one interviews, community forums, and surveys. To date, 185 surveys have been completed. The CES Task Group consults with project participants annually to evaluate their experience accessing services using a variety of feedback methods to solicit information to reduce the burden on PLE if possible then considers changes to programs or CES processes in response to feedback. In August of 2022, the CoC conducted surveys at an event targeted at supporting PLE about their experience with the system.

2.THE CoC ROUTINELY GATHERS FEEDBACK FROM PEOPLE WHO RECEIVED ASSISTANCE VIA COC OR ESG PROGRAMS through convenings of two PLE-led groups, Participant Advisory Group (PAG) and Youth Action Board (YAB), which it consults extensively on matters related to policy, programming, and service delivery. Members of these two bodies hold seats on the CoC board and positions of leadership on CoC task groups to ensure consistent engagement and the development of a feedback loop.

3. STEPS TAKEN BY THE COC TO ADDRESS CHALLENGES where feedback poses a challenge to a program, policy, or other element within the

feedback poses a challenge to a program, policy, or other element within the CoC, the CoC works to create a resolution that errs on the side of PLE's. This is generally done through the convening of working groups that involve PLE's and program leaders. A recent example would be the CoC's Service Standard Task Force. Proposed by PAG leadership, the challenge this group set out to address was making the grievance procedures within our service standards more expansive, inclusive, and client-centered. The end-result is a standing task group of PLE's and program leaders from across our CoC working to rewrite all the service standards through that same lens. Similarly, when the PAG proposed changes to our CoC's CES prioritization tool to give greater consideration to youth, families, LGBTQIA+ individuals, and those with justice-involvement, the CoC responded by incorporating that feedback through the appropriate CES channels, before it was eventually vetted and approved by the CoC's leadership

1D-12	Increasing Affordable Housing Supply.	
	NOFO Section V.B.1.t.	

Describe in the field below at least 2 steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following:

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COC REG 2023 204598

1. reforming zoning and land use policies to permit more housing development; and

2. reducing regulatory barriers to housing development.

## (limit 2,500 characters)

 CoC leadership served on the Mayor's Task Force on Housing and Homelessness. While the recommendations of the task force are still in progress they include the following:

-Recommendations for zoning reform including overlays to promote missing middle development, analysis of vacant and abandoned structures for revitalization, repurposing office and commercial spaces for housing

-Streamlining the permitting process for developers with a preference for those

tied to affordable housing development

Task force participation includes weekly meetings with the Mayor, multiple City Councilors, City staff, Chamber of Commerce leadership and local business community leaders. CoC members have also actively attending zoning meetings and City Council meetings to represent support for proposed housing projects, recruited board members for op ed and other media to support housing development and reached out to elected officials directly and in interim legislative studies.

2. In March of 2023, the lead agency for the CoC released a housing study (https://www.housingsolutionstulsa.org/tulsa-housing-study/) in partnership with the City, Housing Authority and other key stakeholders. This study has provided invaluable data to help educate the public and decision makers on the importance of affordable housing development, and the regulatory, procedural and policy barriers that must shift to activate more housing development in

Tulsa County.

Yes

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## 1E. Project Capacity, Review, and Ranking-Local Competition

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$ 

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
   FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

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1	E-1. Web Posting of Your CoC's Local Competition Deadline–Advance Public Notice.	
	NOFO Section V.B.2.a. and 2.g.	
	You must upload the Web Posting of Local Competition Deadline attachment to the 4B. Attachments Screen.	
1.	Enter your CoC's local competition submission deadline date for New Project applicants to submit their project applications to your CoC—meaning the date your CoC published the deadline.	08/25/2023
2.	Enter the date your CoC published the deadline for Renewal Project applicants to submit their project applications to your CoC's local competition—meaning the date your CoC published the deadline.	07/26/2023
1	E-2. Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e.	
	You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.	
	Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:	
1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes

4. Provided points for projects that addressed specific severe barriers to housing and services.

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5.	Used data from comparable databases to score projects submitted by victim service providers.	Yes
6.	Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	Yes
16	E-2a. Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.	
	You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.	
	Complete the chart below to provide details of your CoC's local competition:	
1.	What were the maximum number of points available for the renewal project form(s)?	1
2.	How many renewal projects did your CoC submit?	
3.	What renewal project type did most applicants use?	PH-PSH
16	-2b. Addressing Severe Barriers in the Local Project Review and Ranking Process.	
	NOFO Section V.B.2.d.	
		1
	Describe in the field below:	
	how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;	
	2. how your CoC analyzed data regarding how long it takes to house people in permanent housing;	
	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and	

1.HOUSED IN PERMANENT HOUSING (PH)-up to 10 pts: The CoC uses data from the most recently completed APR for all performance criteria in the local scoring tool for renewal housing projects. Projects submit HMIS data into Presto which calculates scores based on objective scoring criteria. The Leadership Council approves scoring criteria. Renewal applicants are evaluated on housing stability factor. For PSH: number of participants remained housed or exit to permanent housing. For RRH and TH: number of participants exiting to PH. The scale differs by program component type-PSH vs RRH & TH. 2.TIME TO HOUSING-up to 5 pts: The CoC used APR data to review total time to house people in PH and identified barriers to housing. Applicants responded to 13 barriers that may potentially disqualify participation and provided narrative responses for any disqualifying factor that reviewers could use in the consideration of points awarded. 3.SEVERITY OF NEEDS-up to 5 pts: All Project Scoring Tools explicitly direct scorers to keep in mind that outcomes will be lower for populations w/complex needs, such as history of DV (e.g. survivors), justice involvement, chronic homelessness, substance abuse or serious mental illness.. Renewal Projects may receive up to 5 PTS for supporting priority populations (chronic homelessness, survivors), project types (PSH, RRH) and/or fill service gaps (healthcare svcs). The Housing First question addressed barriers to enrollment

(healthcare svcs). The Housing First question addressed barriers to enrollment like victimization, legal history, no income, substance abuse or mental health. 4.CONSIDERATIONS FOR RENEWALS: The Scoring Tool includes add'I points for populations that system data shows take longer to house (referral to enrollment, entry to move-in, number of days homeless). The Housing First Matrix uses a list of barriers and awards points for addressing (e.g., unsheltered, justice involvement, history of eviction). RENEWALS may include narrative describing unique challenges faced by projects for consideration by scorers who may adjust and recommend training. These adjustments made from the scaled score by 1 step are based on factors such as population served for these categories: utilization, housing stability (PSH and TH-RRH), increased cash income, non-cash benefits+health insurance. NEW PROJECTS: The Scoring Tool notes scorers may award 3 pts for steps taken to minimize barriers to placement/retention and support highly vulnerable and high-needs clients obtain/maintain housing in prior housing projects.

1E-3.	Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.	
	NOFO Section V.B.2.e.	
	Describe in the field below:	
	how your CoC used the input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;	
2.	how your CoC included persons of different races and ethnicities, particularly those over- represented in the local homelessness population in the review, selection, and ranking process; and	
3.	how your CoC rated and ranked projects based on the degree to which their project has identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	

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1.CoC OBTAINED INPUT & INCLUDED persons of different races, particularly those over-represented in the local homelessness population in decision making about RATING FACTORS as NOFO Task Force Members. The Task Force designed and approved the application and scoring rubric. The CoC, in recruiting NOFO Task Group members, considered diversity of lived experience and representation. CoC focused on including people with lived experience of homelessness. This resulted in a NOFO Task Group representing persons of different races/ethnicities (67% BIPOC – Black and Native) and 25% PLE persons who are overrepresented in the local homelessness population. 2. Review & Rank Panel scored and ranked projects. The CoC considered diversity of lived experience & BIPOC representation in selecting members. The Standards of Operations outlines the slate requirements used to increase diverse representation. The Rank & Review Panel consisted of a slate w/50% BIPOC (Black and Native) and persons with lived experience of homelessness. The Appeals Panel requires 1 out of 3 persons with lived experience. 3. The NOFO Task Group utilized the backgrounds and experience to ensure it represented persons of different races. The NOFO Task Group extensively discussed racial equity vis-a-vis how to measure project performance and created scoring factors, including refining the criteria for projects under the Resilience and Equity Checklist, with this in mind. This included extensive HMIS analysis. New projects were requested to utilize disaggregated data and speak to how they would support people with diverse racial, ethnic and gender identities. Project SCORING tool includes items used to measure equity outcomes and progress. Scoring tool for both new and renewal projects includes RESILIENCE & EQUITY CHECKLIST, which asks project applicants about racial equity considerations (e.g. reviewing project design with a racial equity lens, involving individuals or communities who have been overrepresented in the local homelessness population in project design, identifying potential drivers of inequity in the project, holding the project accountable for improvements related to equity, and providing leadership opportunities to build colleagues' professional development). Renewal projects were scored on progress over the last 12 months in identifying barriers and addressing them. Checklist also provides links to resources and ideas to consider for projects seeking to make further improvements.

1E-4.	Reallocation–Reviewing Performance of Existing Projects.	
	NOFO Section V.B.2.f.	
	Describe in the field below:	
1.	your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;	
2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year;	
3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and	
4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.	

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1.CoC's REALLOCATION PROCESS is outlined in the CoC NOFO Standards of Operations, which are posted on the public website. The CoC considers renewal projects that have previously been renewed under the CoC program as eligible for reallocation. The CoC opened a Letter of Intent for voluntary reallocations and/or for agencies to consider reallocation under the Transfer Grant. The involuntary reallocation process calls for the Project Review Panel to consider the following: a) Unspent funds & the ability to cut grants w/o cutting service/housing levels; b) History of reallocation, c) Project's performance, d) Project's ability to meet financial management standards, e) Specific new PSH or RRH project(s) & specific renewal project(s) at risk of not being funded; f) Alternative funding sources available to support either new or renewal project(s) at risk of not being funded; g) Renewal HUD "covenant" concerns related to grant funds for acquisition, rehabilitation, or new construction; h) Impact on system performance; & i) Impact on the community in light of community needs. The process provides that high-scoring projects may be reallocated if these considerations warrant that decision. CoC will work w/low-scoring projects & projects that don't clearly meet financial management standards, including establishing goals to bring the project up to standards. If the project continues to underperform & cannot meet goals, the project will be recommended for reallocation in the next HUD CoC NOFO process.

2. The CoC did not identify any low performing or less needed projects.

3. The CoC did not reallocate any project funding.

4 No projects submitted the Letter of Intent for Voluntary Reallocation or Transfer Grants. The CoC did not involuntarily reallocate projects during its local competition due to all projects meeting performance thresholds and not identifying low performing projects.

1E- <del>4</del> a.	Reallocation Between FY 2018 and FY 2023.	
	NOFO Section V.B.2.f.	
		_
	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2018 and FY 2023?	No
1	E-5. Projects Rejected/Reduced-Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	
		_
1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	Yes
	Did your CoC reject any project application(s) submitted for funding during its local competition?  Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	Yes Yes
2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local	1.00

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1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	
app	er the date your CoC notified project applicants that their project applications were accepted and ked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified licants on various dates, enter the latest date of any notification. For example, if you notified licants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023.	09/12/2023
1E-5b.	Local Competition Selection Results for All Projects.	
	NOFO Section V.B.2.g.	
	You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.	
1. P 2. P 3. P 4. P 5. R	es your attachment include: Project Names; Project Scores; Project accepted or rejected status; Project Rank–if accepted; Requested Funding Amounts; and Reallocated funds.	Yes
1E-5c.	Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.  NOFO Section V.B.2.g. and 24 CFR 578.95.  You must upload the Web Posting—CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	
part 1. th	er the date your CoC posted the CoC-approved Consolidated Application on the CoC's website or ther's website—which included: he CoC Application; and Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.	09/22/2023
	1E-5d. Notification to Community Members and Key Stakeholders that the CoC-Approved Consolidated Application is Posted on Website.	
	NOFO Section V.B.2.g. You must upload the Notification of CoC-Approved Consolidated Application attachment	
	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC's website or partner's website.	09/22/2023

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# 2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;

   24 CFR part 578;

   FY 2023 CoC Application Navigational Guide;

   Section 3 Resources;

   PHA Crosswalk; and

  - PHA Crosswalk; and
  - Frequently Asked Questions

2A-1.	HMIS Vendor.		
	Not Scored–For Information Only		
Ent	er the name of the HMIS Vendor your CoC is o	currently using.	WellSky
•			
2A-2.	HMIS Implementation Coverage Area.		
	Not Scored-For Information Only		
Sele	ect from dropdown menu your CoC's HMIS co	/erage area.	Single CoC
	<b>,</b>		3 - 3 - 1
2A-3.	HIC Data Submission in HDX.		
	NOFO Section V.B.3.a.		
Ent	er the date your CoC submitted its 2023 HIC d	ata into HDX	04/27/2023
Lite	or and date your does destricted the 2020 the d	ata into FIBA.	04/21/2020
	T		
2A-4.	Comparable Database for DV Providers–CoC Data Submission by Victim Service Providers	and HMIS Lead Supporting Data Col ·	lection and
	NOFO Section V.B.3.b.		
	In the field below:		
1.	describe actions your CoC and HMIS Lead haproviders in your CoC collect data in HMIS co	ave taken to ensure DV housing and s emparable databases;	ervice
2.	state whether DV housing and service provide comparable database–compliant with the FY	ers in your CoC are using a HUD-com 2022 HMIS Data Standards; and	pliant
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3. state whether your CoC's HMIS is compliant with the FY 2022 HMIS Data Standards.

## (limit 2,500 characters)

1.THE CoC USES A COMPARABLE DATABASE THAT MEETS HUD'S REQUIREMENTS FOR THE PURPOSE OF COLLECTING DATA FROM DV HOUSING AND SERVICES PROVIDERS. Currently a comparable database is used for VSP received CoC Program funding. The VSPs uses EmpowerDB, a database created specifically to meet the unique needs of survivors while also capturing HUD Universal Data Elements. The VSPs also collect data in MyEvolv and are currently transitioning to using this system of record exclusively. The HMIS Lead for the CoC has been meeting with the VSP leadership and VSP data team leads during this transition to ensure all HUD compliance measures for the new system are met. The CoC as HMIS lead agency also meets regularly to offer support to the VSP to ensure HUD required data elements are collected and to submit de-identified aggregated System Performance Measures on an annual basis. The VSP's Database Manager attends HMIS meetings and trainings to gain greater understanding of data collection and data quality standards to apply them to EmpowerDB. The CoC is also currently working with VSPs to develop new dashboards design to regularly monitor system performance and ensure outcomes are equitable in order to close racial disparities in the homeless services system. 2.YES. THE CoC's DV housing and service providers in the CoC are using a HUD-Compliant comparable database in accordance with the 22 HMIS DATA STANDARDS.

3. YES, THE CoC's HMIS is compliant with the FY2022 HMIS Data Standards.

2A-5. Bed Coverage Rate–Using HIC, HMIS Data–CoC Merger Bonus Points.

NOFO Section V.B.3.c. and V.B.7.

Enter 2023 HIC and HMIS data in the chart below by project type:

Project Type	Total Year-Round Beds in 2023 HIC	Total Year-Round Beds in HIC Operated by Victim Service Providers	Total Year-Round Beds in HMIS	HMIS Year-Round Bed Coverage Rate
1. Emergency Shelter (ES) beds	489	33	513	112.50%
2. Safe Haven (SH) beds	6	0	6	100.00%
3. Transitional Housing (TH) beds	200	82	153	129.66%
4. Rapid Re-Housing (RRH) beds	638	30	608	100.00%
5. Permanent Supportive Housing (PSH) beds	543	0	567	104.42%
6. Other Permanent Housing (OPH) beds	179	0	182	101.68%

2A-5a. Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.

NOFO Section V.B.3.c.

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:

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	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

All projects are at 85%+ utilization. Over the last year, the CoC HMIS Lead has worked with the Department of Veteran Affairs to now include all VA PSH into the system.

Several ES and TH units/beds were pending repair at the time of the Housing Inventory Count. These agencies are actively working with maintenance teams and the CoC HMIS and CES lead on decreasing vacancy turnover times.

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section V.B.3.d.	
	You must upload your CoC's FY 2023 HDX Competition Report to the 4B. Attachments Screen.	
		•

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by February 28, 2023, 8 p.m. EST?	Yes
p.in. corr	

## 2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

OK-501 CoC

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$ 

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  24 CFR part 578;
  FY 2023 CoC Application Navigational Guide;
  Section 3 Resources;

(limit 2,500 characters)

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- PHA Crosswalk; and
- Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section V.B.4.a	
Ent	er the date your CoC conducted its 2023 PIT count.	01/26/2023
2B-2	PIT Count Data-HDX Submission Date.	
	NOFO Section V.B.4.a	
	1101 O GOGGOTI V.D1.0	
Ent	er the date your CoC submitted its 2023 PIT count data in HDX.	04/28/2023
2B-3.	PIT Count–Effectively Counting Youth in Your CoC's Most Recent Unsheltered PIT Count.	
	NOFO Section V.B.4.b.	
	Describe in the field below how your CoC:	
1.	engaged unaccompanied youth and youth serving organizations in your CoC's most recent PIT count planning process;	
2.	worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC's most recent PIT count planning process; and	
3.	included youth experiencing homelessness as counters during your CoC's most recent unsheltered PIT count.	

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1.THE CoC YAB IS DEEPLY INVOLVED IN ALL CoC OPERATIONS, AND WORKS CLOSELY WITH LOCAL YOUTH SERVICE PROVIDERS, ALLOWING FOR THEM TO ENGAGE IN EFFECTIVELY COUNTING YOUTH DURING THE PIT COUNT. The CoC YAB recruited youth service providers in the planning and implementation of the PIT count to leverage existing relationships to conduct a comprehensive count of youth experiencing homelessness.

2.THE CoC REGULARLY IDENTIFIES OPPORTUNITIES TO ENGAGE YOUTH EXPERIENCING HOMELESSNESS IN PROGRAMMING OR COMMUNITY VOLUNTEERING, WHICH WAS FOCUSED ON THE PIT COUNT IN 2023. Youth led the planning and coordination of the count. Youth provided input through, A) 3 focus groups attended by a total of 28 youth, B) discussions at Youth Services of Tulsa (YST) drop-in center, which is the designated access point for youth experiencing homelessness, and C) YAB review of the final plan and survey tool prior to administration. INPUT FROM YOUTH RESULTED IN EXPANDING THE PIT COUNT SITES TO INCLUDE PREVIOUSLY UNKNOWN ENCAMPMENTS, AND INCREASED PARTICIPATION THROUGH RECOMMENDED SURVEY INCENTIVES. Input from youth also helped to improve the relevancy of the PIT questionnaire, by updating the language around LGBTQ+ and racial identities. To ensure youth actively participating in programs were counted regardless of their location, the CoC notified any known youth of the purpose of the PIT count, and how they could ensure they were counted.

3. PIT Count volunteer opportunities were open to all community members who registered and completed training before the event – including recruiting YAB members as volunteers and youth who work in the field as direct service providers (peers, outreach staff, and/or drop-in center staff).

2B-4.	PIT Count-Methodology Change-CoC Merger Bonus Points.
	NOFO Section V.B.5.a and V.B.7.c.
	In the field below:
1.	describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable;
2.	describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable; and
3.	describe how the changes affected your CoC's PIT count results; or
4.	state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2023.

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- 1. In 2023 the SHELTERED COUNT MAINTAINED THE SAME METHODOLOGY & IMPLEMENTATION FROM THE PREVIOUS YEAR. The CoC used on-site volunteers and staff at the ES locations to conduct surveys for a complete census of 100%. The CoC used feedback from previous years to enhance training materials (recordings) to support and prepare surveyors in completing surveys w/ shelter stayers. We conducted but did not include in the formal reporting of PIT data, a count of the persons located in the county jail which has allowed our CoC to better understand the needs of the individuals who are currently incarcerated and may not be included in formal counts due to a short-term stay in an institutional setting.
- 2. For The 2023 count the Tulsa CoC implemented minimal changes to the overall process for the unsheltered count. Outreach teams supported the shelters in their count, and we did not have any paper surveys this year, which is a change from the past. We completed the pre-pit survey to better map locations and plan for staffing them. We included more agencies in the collaboration process and began our trainings in November. The CoC HMIS Lead ran reports from HMIS and the surveys every few hours to cross-reference any clients or geographic areas that may not have received a PIT Count survey yet to ensure a complete census was collected.
- 3. Our total number increased for 2023 but only slightly. Overall, the collaboration amongst agencies and the community was improved, creating relationships between volunteers and service providers prior to the count.
- 4. Change's described in #1-3.

## 2C. System Performance

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$ 

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;

  - 24 CFR part 578;- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2C-1.	Reduction in the Number of First Time Homeless–Risk Factors Your CoC Uses.
	NOFO Section V.B.5.b.
	In the field below:
1.	describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;
2.	describe your CoC's strategies to address individuals and families at risk of becoming homeless; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time

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- 1. There has been an 11% decrease in the number of persons who became homeless for the first time between HUD Fiscal Year 2019 and 2022. Based on January 2023 Point-in-Time Count assessments, 37% of those that reported experiences of less than 12 months stated that eviction was the cause of their homelessness and 44% reported that lack of affordable housing was the onset of their homeless experience. Intake interviews at the Landlord Tenant Resource Center collect data related to housing insecurity and risk factors related to homelessness to further improve programs and outreach to prevent first time homelessness. Data from Homeless Prevention projects is collected to understand the extent in which households receive assistance preventing them from entering into homelessness.
- The Continuum of Care (CoC) Coordinated Entry System (CES) lead, CES Coordinator reviews individual client accounts biweekly during By-Name List (BNL) case conference meetings. In addition to client level reviews, Housing Solutions collects and reviews all aggregated coordinated entry referral data quarterly. Both quantitative data analyzed every three months and qualitative data provided by the CoC lived experience groups are reviewed to determine adjustments needed to the prioritization for housing pathways through the CoC. The Tulsa Landlord Tenant Resource Center (LTRC) operates the Social Services Hub, an eviction diversion program. The Social Services Hub is a multi-partner collaboration between Restore Hope Ministries, Legal Aid Services of Oklahoma, Iron Gate and Tulsa County District Courts to support individuals and families facing housing instability or eviction. As eviction is a prevailing factor contributing to the homeless experience of those experiencing homelessness for the first time, the CoC has employed multiple strategies to assist those at risk of becoming homeless, targeting eviction prevention strategies. Currently, 25+ CoC agencies are providing prevention services, and outreach teams have been mobilized to provide assistance to households at risk of eviction. After a client is housed through the continuum, the case manager continues stabilization case coordination. If additional housing stabilization resources are necessary for the client to maintain housing, the client's individualized needs are discussed on a bi-weekly executive case conference meeting with members of CoC agency leadership.

3. Center for Housing Solutions

2C-1a.	Impact of Displaced Persons on Number of F	irst Time Homeless.	
	NOFO Section V.B.5.b		
	Was your CoC's Number of First Time Homel seeking short-term shelter or housing assistant	ess [metric 5.2] affected by the number of person nce displaced due to:	<b>IS</b>
1.	natural disasters?		No
2.	having recently arrived in your CoCs' geograp	ohic area?	No
2C-2.	Length of Time Homeless–CoC's Strategy to	Reduce.	
	NOFO Section V.B.5.c.		
	In the field below:		
1.	describe your CoC's strategy to reduce the le remain homeless;	ngth of time individuals and persons in families	

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- 2. describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
- 3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.

1.THE CoC SERVICE STANDARDS INCLUDE LENGTH OF TIME HOMELESS AS A CES PRIORITIZATION FACTOR as a strategy used to decrease avg length of homelessness including prioritization of persons w/longest episodes of homelessness, using CE and Outreach to provide housing navigation and coordinate comprehensive case mgmt in regular case conferencing, increase assessments completed for all clients by continually identifying new access pts and ensures all referrals go through CE to streamline housing placement. To reduce the length of time it takes to identify a unit after program enrollment, the CoC created a shared unit inventory which includes collaboration through centralized housing recruitment. Centralized housing recruitment strategies include landlord incentives & CoC-wide outreach & engagement training to support housing provider recruitment. The CoC recruits and employs people with lived experience of homelessness resulting in a high efficacy for maintaining engagement with vulnerable populations. The CoC expanded the use of system Housing Navigators and Stabilization Case Managers for rapid permanent housing placement. The CoC ensures the CES prioritization is housing first for housing pathways. Updated By-Name list prioritization added local area factors that emphasize opportunities for those with longer experiences of homelessness, large families with children, individuals with high utilization of emergency services & justice involvement and transitional age youth. Reviews of housing retention rates, rates of return to homelessness, client and housing provider rejection rates by demographics is used to identify and address housing placement inequities.

2.CoC COORDINATED OUTREACH TEAMS TARGET HOUSEHOLDS WHO ARE MOST VULNERABLE, INCLUDING INDIVIDUALS AND FAMILIES WITH THE LONGEST LENGTH OF TIME HOMELESS (LOT). The CE process uses a vulnerability assessment tool, and LOT homeless to prioritize housing referrals. CoC Service Standards outline expectations for programs to use Housing First and reduce barriers to quickly move households into permanent housing. The CoC offers trainings such as motivational interviewing and trauma-informed care to help program staff deliver person-centered services using assertive outreach practices to engage those with the longest histories of homelessness for housing navigation services. Outreach staff use flexible funding to reduce barriers to housing and create pathways for housing.

3. Center for Housing Solutions

2C-3.	Exits to Permanent Housing Destinations/Ret	ention of Permanent Housing–CoC's S	Strategy
	NOFO Section V.B.5.d.		
	In the field below:		
1.	describe your CoC's strategy to increase the in emergency shelter, safe havens, transitional housing destinations;		
2.	describe your CoC's strategy to increase the in permanent housing projects retain their per destinations; and		
3.	provide the name of the organization or positi strategy to increase the rate that individuals a	on title that is responsible for overseei and families exit to or retain permanent	ng your CoC's housing.
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1.THE CoC SAW A 3% DECREASE IN EXITS TO PH – PRIORITIZING INCREASING ACCESS TO UNITS, IMPROVING CES PROCESSES, AND LOWERING BARRIERS TO HOUSING. The CoC is continuing to work to increase the number of available housing units through the City of Tulsa's Affordable Housing Program, which serves to preserve and produce more affordable housing. The CoC is improving CES processes through strengthened cross-agency collaboration like improved case conferencing practices that allow for a more dynamic approach to prioritizing referrals to housing programs, or open units. During case conferencing, a lead case manager committed to client choice is assigned to regularly report the status of the participant until successful placement.

2.THE COC SAW A 2% INCREASE IN THE RATE THAT PERSONS RESIDING IN PERMANENT HOUSING RETAINED THEIR HOUSING WITHIN 2 YEARS OF EXITING THE SYSTEM. THE CoC IS WORKING TO SUPPORT INDIVIDUALS AND FAMILIES IN PERMANENT HOUSING PROJECTS SECURE AND RETAIN HOUSING BY INCREASING HOUSING STABILITY SERVICES. The CoC is continuing to support individuals and families in permanent housing projects to secure and retain housing by increasing housing stability services. CoC Service Standards require that all staff be trained in evidence-based housing first best practices that support successful housing retention. The CoC Mobile Medical Intervention Team is able to provide both primary care and behavioral healthcare services to households in permanent housing in order to prevent instability caused by medical acuity. The CoC has Housing Stability case managers at multiple agencies to assist individuals and families in retaining housing through the provision of resources such as move-in kits and furnishings, as well as follow-up services to ensure ongoing housing stability. PSH programs also proactively use mainstream resources to help households no longer in need of intensive support move-on to less supportive housing options to open up program slots for households in need of highly supportive housing. The bi-weekly housing case conference meeting is used to discuss possible terminations, households who may be at-risk of returning to homelessness and/or households who may need additional system supports to maintain stable housing. Various providers can offer services and resources to ensure the most vulnerable persons retain housing. 3. Center for Housing Solutions

2C-4. Returns to Homelessness–CoC's Strategy to Reduce Rate.

NOFO Section V.B.5.e.

	In the field below:
1.	describe your CoC's strategy to identify individuals and families who return to homelessness;
2.	describe your CoC's strategy to reduce the rate of additional returns to homelessness; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.

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1.THE CoC IDENTIFIES HOUSEHOLDS WHO RETURN TO HOMELESSNESS. Using the HUD HDX Stella Performance Module, the CoC HMIS Lead inputs local in addition to official uploads to analyze ongoing trends in the community's return to homelessness rates. We also use advanced reporting tools in HMIS to identify specific individuals and families by name and organizations they have worked with in order to wrap around services to reengage a pathway to housing. The Chief Data & Policy Officer and Data Analyst for the lead HMIS agency analyze a return to homelessness report with Tulsa CoC agency providers. This review includes an overview breakdown of their overall organization, projects/sub-providers, and specific client information for discussion. As of June 2023, an additional dashboard for review of return rates has been developed and is in process of publication. 2.THE CoC REDUCES THE RATE OF RETURNS TO HOMELESSNESS BY INCREASING ACCOUNTABILITY FOR SERVICE PROVIDERS AND INCREASING AVAILABLE RESOURCES FOR HOUSING RETENTION. The CoC CES, HMIS, and Outreach Team Leads collaborate on each client's unique situation during case conference meetings to determine the best case plan to maintain permanent housing through a formal and documented Stabilization Case Coordination process. These procedures include extensive pre and postmove-in meetings with the client and all applicable parties and organizations. Based on preliminary housing data, adjusting the eligibility criteria for clients within a set housing project type, such as the removal of VI-SPDAT score restrictions, appears to affect the rate of returns. In the specific example of removing the VI-SPDAT score as an additional requirement not mandated nor recommended by HUD, we are now seeing higher rates of Black, African American, African clients in the Permanent Supportive Housing (PSH) range. Previously, the Black, African American, African population scored lower on the VI-SPDAT directing them to Rapid Re-Housing when PSH was otherwise the need identified to maintain a stable permanent housed placement. 3. Center for Housing Solutions

2C-5.	Increasing Employment Cash Income–CoC's Strategy.
	NOFO Section V.B.5.f.
	In the field below:
1.	describe your CoC's strategy to access employment cash sources;
2.	describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.

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1.THE CoC WORKS TO SUPPORT ACCESS TO EMPLOYMENT BY GROWING RELATIONSHIPS WITH CAREER CENTERS AND ORGANIZATIONS COMMITTED TO HIRING PERSONS WITH CURRENT OR FORMER HOUSING INSTABILITY. The CoC strives to provide access to permanent employment opportunities for households currently or formerly experiencing homelessness, as opposed to stipends for engagement in specific efforts. The CoC works with partners in education to provide opportunities for skill building that will build meaningful pathways to employment. The CoC also has representation from Tulsa Reentry One Stop, which connects households discharged from prison to employment opportunities to support reintegration. Additionally, Youth Services of Tulsa (YST), a CoC-funded agency, provides employment opportunities for youth through their T-Town Tacos and other employment programs.

2.THE COC PARTNERS WITH EMPLOYMENT PROGRAMS TO CONNECT HOUSEHOLDS EXPERIENCING HOMELESSNESS WITH SUPPORT TO MEET THEIR SHORT-TERM AND LONG-TERM EMPLOYMENT GOALS. The CoC partners with various agencies to provide support through A Better Way (ABW) employment program. ABW connects weekly with eligible households to work on resume coaching, application support, interview preparation, and goal setting that supports both short-term goals around immediate needs, and long term goals around working in a desired field or position. Partner agencies include Goodwill's Employment Center, The Bridges Foundation, Center for Employment Opportunities, Crossroads Clubhouse, Tulsa Community WorkAdvance, and the VA through HVRP. Changes have resulted in an increase in the percentage of adults who increased earned income from 3% in 2020 to 7% in 2021.

3. Center for Housing Solutions

2C-5a.	Increasing Non-employment Cash Income–CoC's Strategy
	NOFO Section V.B.5.f.
	In the field below:
1.	describe your CoC's strategy to access non-employment cash income; and
2.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.

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Applicant: Tulsa City & County CoC

Project: OK-501 CoC Registration FY 2023

1.CoC WORKS TO SUPPORT ACCESS TO NON-EMPLOYMENT INCOME VIA PARTNERSHIP & PROVIDING REGULAR TRAINING ON ELIGIBILITY FOR PROGRAMS including SNAP, TANF, Social Security Disability, and SSA Retirement. Clients with disabilities are added to the Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) Outreach, Access, and Recovery (SOAR) waitlist. These clients are assessed for all potential nonemployment cash income benefits administered by the Social Security Administration. CoC partners with OK DSH Live for proxy/case manager access to the online portal to register persons for all benefits within one application – including SoonerCare insurance. Proxy access allows case managers to view the status and progress of applications and make updates during renewal periods. The CoC provides support through Street Outreach, LTRC drop-in center, Emergency Shelters and other case management services within the homelessness response system. This has resulted in a 9% increase in the percentage of adults who increased non-employment cash income. Center for Housing Solutions

## 3A. Coordination with Housing and Healthcare

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$ 

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

					1
3A-	1. New Pl	H-PSH/PH-RRH Project-Leveraging F	lousing Resources.		
	NOFO	Section V.B.6.a.			
	You mu Screen		mmitment attachment to the 4B. Attacl	nments	
h	ousina uni	applying for a new PH-PSH or PH-RF ts which are not funded through the Cog homelessness?	RH project that uses housing subsidies oC or ESG Programs to help individual	or subsidized ls and families	No
					,
3A-	2. New Pl	H-PSH/PH-RRH Project-Leveraging F	lealthcare Resources.		
	NOFO	Section V.B.6.b.			
	You mu	ust upload the Healthcare Formal Agre	ements attachment to the 4B. Attachm	nents Screen.	
ls ir	your CoC idividuals a	applying for a new PH-PSH or PH-RF and families experiencing homelessne	RH project that uses healthcare resour ss?	rces to help	Yes
					T
		Housing/Healthcare Resources-List o	f Projects.		
N	OFO Sect	ions V.B.6.a. and V.B.6.b.			
If p	you selectroject appl	ted yes to questions 3A-1. or 3A-2., us ication you intend for HUD to evaluate	ee the list feature icon to enter informat to determine if they meet the criteria.	ion about each	
Project Name		Project Type	Rank Number	Leverage -	Гуре
RRH for Survivors		PH-RRH	17	Healthcare	

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## 3A-3. List of Projects.

1. What is the name of the new project? RRH for Survivors of Domestic and Sexual

Violence - Expansion

2. Enter the Unique Entity Identifier (UEI): FJZFCB5MP5N3

3. Select the new project type: PH-RRH

4. Enter the rank number of the project on your CoC's Priority Listing:

5. Select the type of leverage: Healthcare

## 3B. New Projects With Rehabilitation/New Construction Costs

OK-501 CoC

COC\_REG\_2023\_204598

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  24 CFR part 578;
  FY 2023 CoC Application Navigational Guide;
  Section 3 Resources;

  - PHA Crosswalk; and
  - Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs-New Projects.	
	NOFO Section V.B.1.s.	
Ta		Nia
for I	our CoC requesting funding for any new project application requesting \$200,000 or more in funding nousing rehabilitation or new construction?	NO
3B-2.	Rehabilitation/New Construction Costs-New Projects.	
	NOFO Section V.B.1.s.	
		1
	If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:	
1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and	
2.	HUD's implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.	

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# 3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$ 

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	
proje	our CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component ects to serve families with children or youth experiencing homelessness as defined by other eral statutes?	No
3C-2.	Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	
	You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.	
	If you answered yes to question 3C-1, describe in the field below:	
	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and	
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.	

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# 4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  24 CFR part 578;
  FY 2023 CoC Application Navigational Guide;
  Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

	4A-1. New DV Bonus Project Applications.	
	NOFO Section I.B.3.I.	
	Did your CoC submit one or more new project applications for DV Bonus Funding?	
4	A-1a. DV Bonus Project Types.	
	NOFO Section I.B.3.I.	
	Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2023 Priority Listing.	
	Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2023 Priority Listing.	
	Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2023 Priority Listing.  Project Type	
	included in its FY 2023 Priority Listing.	No

to view questions 4A-2, 4A-2a. and 4A-2b.

4A-3. Assessing Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects in Your CoC's Geographic Area.		in
NOFO Section I.B.3.I.(1)(c)		
1.	Enter the number of survivors that need housing or services:	8,534
2.	Enter the number of survivors your CoC is currently serving:	
3. Unmet Need:		8,379

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4A-3a.	How Your CoC Calculated Local Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.
	NOFO Section I.B.3.I.(1)(c)
	Describe in the field below:
1.	how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and
2.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or
3.	if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs.

- 1. The "need for housing or services" was calculated by multiplying the 2023 domestic violence rate in Tulsa County (12.6 per 1000) by the U.S. Census Tulsa County population estimate, while the "CoC currently serving" was determined by adding DVIS' total households from both programs (TDC Collaboration and Rapid Rehousing) within the EmpowerDB program.
- 2. The domestic violence rate in Tulsa County and the population estimate were sourced from the Oklahoma State Bureau of Investigation and the U.S. Census, respectively. DVIS provided data on total households served through EmpowerDB.
- 3. The main obstacle in meeting survivors' needs is the disparity between high demand and limited resources. Historically, Tulsa County has had the highest domestic violence rate in the state, yet there is a shortage of shelter and housing. A lack of affordable housing units as well as weary landlord relationships also hinders survivors' transition into housing, even with housing subsidies available.

Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
NOFO Section I.B.3.I.(1)	

Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects—only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for.

Applicant Name	
Domestic Violence	
Domestic Violence	

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# Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.

NOFO Section II.B.11.e.(1)(d)

Enter information in the chart below on the project applicant applying for one or more New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects included on your CoC's FY 2023 Priority Listing for New Projects:

1.	Applicant Name	Domestic Violence Intervention Services, Inc.
2.	Project Name	RRH Collaboration Program for Survivors of Domestic and Sexual Violence
3.	Project Rank on the Priority Listing	16
4.	Unique Entity Identifier (UEI)	FJZFCB5MP5N3
5.	Amount Requested	\$211,065
6.	Rate of Housing Placement of DV Survivors–Percentage	90%
7.	Rate of Housing Retention of DV Survivors–Percentage	97%

4A-3b.1.	Applicant Experience in Housing Placement and Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	
	For the rate of housing placement and rate of housing retention of DV survivors reported in question 4B-3b., describe in the field below:	
1.	how the project applicant calculated both rates;	
2.	whether the rates accounts for exits to safe housing destinations; and	
	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects).	

- 1. Of the clients who received an exit interview and participated in the program, this number was calculated in EmpowerDB. The count of clients who underwent an exit interview and actively engaged in the program was determined using EmpowerDB. The Collaboration project has been in place for less than a year, so those two calculations are based on current figures.
- 2. YES, the rates do account for exits to safe housing destinations.
- 3. Outcomes are reported in a HMIS-comparable database, EmpowerDB, which was created specifically for the unique needs of victim service providers.

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4A-3c.	Applicant Experience in Providing Housing to DV Survivor for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.
	NOFO Section I.B.3.I.(1)(d)
	Describe in the field below how the project applicant:
1.	ensured DV survivors experiencing homelessness were quickly moved into safe affordable housing;
2.	prioritized survivors–you must address the process the project applicant used, e.g., Coordinated Entry, prioritization list, CoC's emergency transfer plan, etc.;
3.	determined which supportive services survivors needed;
4.	connected survivors to supportive services; and
5.	moved clients from assisted housing to housing they could sustain–address housing stability after the housing subsidy ends.

- 1. DVIS conducts intake and discusses survivor goals within days of access, along with following a Housing First (HF) approach. DVIS enrolls participants regardless of housing barriers and begins housing planning at the start of survivor participation. DVIS offers landlord incentives through the Housing Trust Fund to ensure consistent access to safe, affordable housing.
- 2. DVIS' project uses Coordinated Entry (CE) for RRH prioritization, sending assessment scores to the CoC. They actively participate in the CoC CE Task Force to ensure a client-centered approach for trauma survivors. DVIS case managers typically conduct CE assessments.
- 3. Each client is assigned a case manager who collaborates with them to create an individualized plan tailored to their specific needs and goals. Additionally, the case manager assists clients in determining their eligibility for mainstream benefits and provides support in completing benefit applications.
- 4. Clients are provided with information and referrals to access a range of supportive services, including DHS benefits, food pantries, utility assistance programs, workforce readiness classes, and educational opportunities.
  5. Case managers play a crucial role in helping survivors sustain their permanent housing upon exit by leveraging mainstream resources, conducting safety planning, providing employment and education assistance, arranging transportation, and offering childcare support. To ensure housing stability, DVIS conducts annual assessments with clients to confirm that mainstream benefits

4A-3d. Applicant Experience in Ensuring DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.

NOFO Section I.B.3.I.(1)(d)

are received and renewed. Additionally, DVIS case managers maintain ongoing contact with clients, checking in at least monthly to ensure they continue to

	Describe in the field below examples of how the project applicant ensured the safety and confidentiality of DV survivors experiencing homelessness by:	
1.	taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors;	
2.	making determinations and placements into safe housing;	
3.	keeping information and locations confidential;	
4.	training staff on safety and confidentially policies and practices; and	

receive the necessary services and support.

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5. taking security measures for units (congregate or scattered site), that support survivors' physical safety and location confidentiality.

### (limit 2,500 characters)

- 1. All intakes occur in private rooms, with advocates having private offices. DVIS offers safe outdoor spaces and provides noise-cancelling headphones and iPads for confidential conversations. For joint intakes, separate advocates and interviews are arranged to ensure confidentiality and safety amongst survivor and perpetrator.
- 2. DVIS supports clients in choosing their preferred location and housing configuration, allowing clients to identify what they consider safe housing. All actions are driven by the survivor's choices. During intake and throughout the process, DVIS consistently asks clients about any concerns related to unsafe individuals or areas, including emotional, financial, and physical safety.
  3. RRH offices are in an undisclosed location, intentionally unlisted and unsearchable on Google, with no identifiable signage. All law enforcement officers visiting the site are required to sign confidentiality agreements. DVIS conducts tech safety planning with clients, including the use of phone tracking apps, to ensure that perpetrators with shared online accounts cannot locate clients or the site. External correspondence is sent using a separate head office address.
- 4. Confidentiality training is provided to staff during new-hire orientation and then annually as part of regular yearly training provided to all DVIS staff. Safety training is focused on safety planning with DV survivors and is also provided to staff during new-hire orientation as required by the OAG.
- 5. RRH program uses a housing-first approach meaning that survivors along with their case managers are assessing the physical safety of the location dependent upon each survivor's safety needs. Partner with the Tulsa Health Department to get units inspected to ensure that units are physically safe to live in.

4A-3d.1. Applicant Experience in Evaluating Their Ability to Ensure DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.

NOFO Section I.B.3.I.(1)(d)

Describe in the field below how the project has evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement during the course of the proposed project.

#### (limit 2,500 characters)

Surveys indicate that over 90% of survivors report an increased understanding of safety planning, affirming the efficacy of safety education. DVIS operates a Risk Management Committee (RMC) that reviews quarterly summaries of critical incident reports, encompassing various incidents from slips and falls to EMSA (Emergency Medical Services Authority) calls. Both the RMC and the Board carefully analyze these reports to identify safety and risk trends, informing necessary adjustments.

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4A-3e.	Applicant Experience in Trauma-Informed, Victim-Centered Approaches for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.
	NOFO Section I.B.3.I.(1)(d)
	Describe in the field below examples of the project applicant's experience using trauma-informed, victim-centered approaches to meet needs of DV survivors by:
1.	prioritizing placement and stabilization in permanent housing consistent with the program participants' wishes and stated needs;
2.	establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;
3.	providing program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
4.	emphasizing program participants' strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations;
5.	centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
6.	providing a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
7.	offering support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

- 1. DVIS respects participant preferences and offers voluntary services, allowing clients to choose when and if they meet with an advocate or work on housing. Clients with high lethality risk are prioritized for rapid placement in permanent housing. Harm reduction principles are used in alignment with participant preferences to promote safety and stability.
- 2. DVIS fosters a culture of mutual respect by reducing property rules and emphasizing respectful client relationships. Clients do not face punitive consequences for non-engagement or lack of communication. In the event of funding, DVIS' RRH-TDC collaboration will adapt its environment based on evolving best practices informed by research.
- 3. Clients at DVIS have access to trauma-related information through various means, including counseling sessions that utilize the Survivor Empowerment Therapy Program (STEP) curriculum, monthly DV 101 groups, completion of the Adverse Childhood Experiences (ACEs) tool, intake interviews that inquire about past trauma, and the use of the PCL-5 to measure PTSD symptoms and track progress with some clients.
- 4. DVIS incorporates strengths-based approaches, including Motivational Interviewing, throughout its culture and staff training. These approaches are aligned with CoC-wide policies, which require all housing programs to adopt strengths-based methods, ensuring access for vulnerable individuals like domestic violence survivors regardless of their entry point into the system of care.
- 5. DVIS prioritizes cultural responsiveness and inclusivity by promoting ethical communication and anti-oppression frameworks; this includes a focus on specific populations, including LGBTQ+, deaf/hard of hearing, limited English proficiency, and elders. DVIS ensures language accessibility through the Language Line, video ASL translation, and Spanish proficiency by many staff members. From intake, DVIS addresses antidiscrimination and cultural competence, using inclusive language in the client welcome booklet and providing definitions for gender identity and nonbinary terms. Room assignments are based on self-reported gender identity. Clients are educated on the distinction between feeling unsafe and uncomfortable. The organization also conducts outreach to underserved communities to enhance accessibility to all domestic violence services.
- 6. DVIS fosters community through monthly house meetings and staff-led group classes. Outdoor spaces and playgrounds are actively utilized.
- 7. Parents receive support through onsite well-child check-ups, eliminating the need to leave the campus for their children's healthcare needs. DVIS collaborates with partners such as Family & Children's Services, Family Promise of Oklahoma, Family Safety Center, and Youth Services of Tulsa. Supportive services encompass counseling, children's counseling, assistance with school enrollment, childcare, and addressing other dependent-related needs.

4A-3f. Applicant Experience in Meeting	Service Needs of DV Survivors for Applicants Requesting New	
PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.		

NOFO Section I.B.3.I.(1)(d)

Describe in the field below examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs.

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DVIS is committed to providing comprehensive and confidential supportive services while ensuring the safety and swift transition of clients to permanent housing. Clients are empowered to make choices that align with their unique needs and aspirations, fostering their independence and stability. Case managers play a crucial role in this process by meeting with clients regularly to provide housing search support and ensuring service plans remain current. Healthcare is another critical aspect of DVIS's integrated approach. The organization offers healthcare services directly at the shelter through external grants, with nurses on hand to conduct basic physicals and help manage chronic health conditions. They also provide essential wound care and are trained to de-escalate mental health crises. This accessibility to healthcare not only addresses the immediate needs of participants but also reduces unnecessary trips to the ER, which helps minimize potential COVID exposure. Mental health and emotional well-being are given the utmost importance. Participants, as well as their children, can access counselors at Family & Children's Services.

Legal services, including court advocacy and assistance with protective orders, divorce, and custody cases, are provided by four dedicated staff attorneys at DVIS. To address criminal history concerns, DVIS facilitates referrals to organizations such as Still She Rises, which offers representation in DHS child welfare and criminal cases, especially for clients dealing with complex issues. Financial stability is essential for clients' long-term independence. DVIS collaborates with local banks and credit unions to provide financial education and assistance with credit repair, ensuring clients can rebuild their financial health. Additionally, DVIS connects clients to our local Financial Empowerment Center to further promote financial well-being.

Education and employment support are key components of DVIS's services. The organization coordinates with local educational institutions to help clients increase their educational levels. Employment assistance programs, including mock interviews and resume help, are available to all clients, facilitating their journey towards self-sufficiency.

Childcare and family support are priorities at DVIS. A DHS-licensed daycare facility onsite ensures that parents have the support they need for their children, and assistance with school enrollment for older children is readily available, ensuring a smooth transition into education.

DVIS also addresses transportation barriers by helping attend mainstream benefit appointments, employee training, and job interviews.

4A-3g.	Plan for Trauma-Informed, Victim-Centered Practices for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.
	NOFO Section I.B.3.I.(1)(e)
	Describe in the field below examples of how the new project(s) will:
	Describe in the field below examples of now the new project(s) will.
1.	prioritize placement and stabilization in permanent housing consistent with the program participants' wishes and stated needs;
2.	establish and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;
3.	provide program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;

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4.	emphasize program participants' strengths-for example, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans work towards survivor-defined goals and aspirations;
5.	center on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
6.	provide a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
7.	offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

All DVIS staff have been trained in providing trauma-informed, culturally specific services and utilizing person-centered and strengths-based approaches in serving survivors of domestic and sexual violence. In DVIS' RRH Collaborative project, DVIS will continue these existing practices to meet survivor needs:

1. DVIS will prioritize client choice and tailor support to individual needs, addressing housing barriers and respecting self-determination. Services will remain voluntary, allowing clients to decide when and how to engage with advocates. The organization will achieve rapid placement in permanent housing through CoC CE prioritization and referrals, and the RRH project will offer personalized housing solutions with scattered-site apartments, providing more individualized options.

2. DVIS will foster mutual respect by minimizing strict property rules and prioritizing respectful relationships with clients. The project will adhere to a Housing First, voluntary services approach, allowing clients control without punitive interventions for non-engagement. Policies will be updated based on best practices and recommendations to ensure equality in participant-staff interactions.

To further balance power dynamics, DVIS staff will utilize a version of the Power & Control Wheel for discussions about power dynamics tailored to staff. DVIS management will actively communicate with staff, addressing questions and concerns while upholding fidelity to the voluntary service model, maintaining a supportive environment.

- 3. DVIS will ensure that participants have access to information on trauma through a multifaceted approach. This will include the use STEP (Survivor Therapy Empowerment Program) curriculum during group sessions, the provision of trauma-related content in RRH Client Handbooks, both orally and in written form, and the monthly DV 101 groups that will cover topics like Power & Control and dynamics of domestic violence relationships. Survivors will also be offered the opportunity to complete the Adverse Childhood Experiences (ACEs) tool, with the option to discuss the results with an advocate. Additionally, monthly meetings will provide a platform to explore resources, counseling options, and various avenues for obtaining trauma-related information, either through DVIS or other mental health providers, accommodating individual preferences and needs.
- 4. DVIS embraces a strengths-based approach at all levels of its organization during client interactions. This approach is integrated into the design of questionnaires and case plans, which are specifically structured to assess and build upon clients' strengths.
- 5. DVIS will prioritize cultural responsiveness and inclusivity by utilizing Language Line for interpretation services, offering video American Sign Language (ASL) translation, and ensuring Spanish-speaking staff at all service sites. Anti-discrimination and cultural competence will be integrated from intake, with inclusive language in client materials and clear gender identity definitions. DVIS will conduct outreach to underserved communities to enhance accessibility to domestic violence services.
- 6. Peer-to-peer connections occur when survivors engage in outpatient services, otherwise it is difficult to have scattered clients meet in one place at one time.
- 7. Parents will receive support through the provision of DHS-licensed on-site daycare services for all RRH survivors.

4A-3h.	Involving Survivors in Policy and Program Development, Operations, and Evaluation of New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(f)	
	Describe in the field below how the new project will involve survivors:	
1.	with a range of lived expertise; and	
2.	in policy and program development throughout the project's operation.	

#### (limit 2,500 characters)

- 1. DVIS consistently seeks input from survivors with lived experiences and strives for further involvement from these individuals in decision-making processes throughout our programs and organization. This includes conducting quarterly surveys of all program clients to assess their service experiences and gathering feedback for potential enhancements.
- 2. To promote transparency and accessibility in the feedback process, DVIS maintains open board of director meetings and committee meetings. Clients and employees are encouraged to attend and actively participate in these meetings, ensuring that input and insights from all stakeholders are considered and valued. DVIS actively engages current clients and local community stakeholders in focus groups to address specific community and organizational matters and propose solutions.

## Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

4A-3b.	Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section II.B.11.e.(1)(d)	

Enter information in the chart below on the project applicant applying for one or more New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects included on your CoC's FY 2023 Priority Listing for New Projects:

1.	Applicant Name	Domestic Violence Intervention Services, Inc.
2.	Project Name	RRH for Survivors of Domestic and Sexual Violence - Expansion
3.	Project Rank on the Priority Listing	17
4.	Unique Entity Identifier (UEI)	FJZFCB5MP5N3
5.	Amount Requested	\$204,379
6.	Rate of Housing Placement of DV Survivors–Percentage	100%
7.	Rate of Housing Retention of DV Survivors–Percentage	100%

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4A-3b.1.	Applicant Experience in Housing Placement and Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
NOFO Section I.B.3.I.(1)(d)		
	For the rate of housing placement and rate of housing retention of DV survivors reported in question 4B-3b., describe in the field below:	
1.	how the project applicant calculated both rates;	
2.	whether the rates accounts for exits to safe housing destinations; and	
3.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects).	

#### (limit 1,500 characters)

- 1. Of the clients who received an exit interview and participated in the program, this number was calculated in EmpowerDB. The count of clients who underwent an exit interview and actively engaged in the program was determined using EmpowerDB. The Collaboration project has been in place for less than a year, so those two calculations are based on current figures.
- 2. YES, the rates do account for exits to safe housing destinations.
- 3. Outcomes are reported in a HMIS-comparable database, EmpowerDB, which was created specifically for the unique needs of victim service providers.

4A-3c.	Applicant Experience in Providing Housing to DV Survivor for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	
	Describe in the field below how the project applicant:	
1.	ensured DV survivors experiencing homelessness were quickly moved into safe affordable housing;	
2.	prioritized survivors–you must address the process the project applicant used, e.g., Coordinated Entry, prioritization list, CoC's emergency transfer plan, etc.;	
3.	determined which supportive services survivors needed;	
4.	connected survivors to supportive services; and	
5.	moved clients from assisted housing to housing they could sustain–address housing stability after the housing subsidy ends.	

#### (limit 2,500 characters)

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- 1. DVIS conducts intake and discusses survivor goals within days of access, along with following a Housing First (HF) approach. DVIS enrolls participants regardless of housing barriers and begins housing planning at the start of survivor participation. DVIS offers landlord incentives through the Housing Trust Fund to ensure consistent access to safe, affordable housing.
- 2. DVIS' project uses Coordinated Entry (CE) for RRH prioritization, sending assessment scores to the CoC. They actively participate in the CoC CE Task Force to ensure a client-centered approach for trauma survivors. DVIS case managers typically conduct CE assessments.
- 3. Each client is assigned a case manager who collaborates with them to create an individualized plan tailored to their specific needs and goals. Additionally, the case manager assists clients in determining their eligibility for mainstream benefits and provides support in completing benefit applications.
- 4. Clients are provided with information and referrals to access a range of supportive services, including DHS benefits, food pantries, utility assistance programs, workforce readiness classes, and educational opportunities.
  5. Case managers play a crucial role in helping survivors sustain their permanent housing upon exit by leveraging mainstream resources, conducting safety planning, providing employment and education assistance, arranging transportation, and offering childcare support. To ensure housing stability, DVIS conducts annual assessments with clients to confirm that mainstream benefits are received and renewed. Additionally, DVIS case managers maintain ongoing contact with clients, checking in at least monthly to ensure they continue to receive the necessary services and support.

4A-3d.	Applicant Experience in Ensuring DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.
	NOFO Section I.B.3.I.(1)(d)
	Describe in the field below examples of how the project applicant ensured the safety and confidentiality of DV survivors experiencing homelessness by:
1.	taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors;
2.	making determinations and placements into safe housing;
3.	keeping information and locations confidential;
4.	training staff on safety and confidentially policies and practices; and
5.	taking security measures for units (congregate or scattered site), that support survivors' physical safety and location confidentiality.

(limit 2,500 characters)

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- 1. All intakes occur in private rooms, with advocates having private offices. DVIS offers safe outdoor spaces and provides noise-cancelling headphones and iPads for confidential conversations. For joint intakes, separate advocates and interviews are arranged to ensure confidentiality and safety amongst survivor and perpetrator.
- 2. DVIS supports clients in choosing their preferred location and housing configuration, allowing clients to identify what they consider safe housing. All actions are driven by the survivor's choices. During intake and throughout the process, DVIS consistently asks clients about any concerns related to unsafe individuals or areas, including emotional, financial, and physical safety.
  3. RRH offices are in an undisclosed location, intentionally unlisted and unsearchable on Google, with no identifiable signage. All law enforcement officers visiting the site are required to sign confidentiality agreements. DVIS conducts tech safety planning with clients, including the use of phone tracking apps, to ensure that perpetrators with shared online accounts cannot locate clients or the site. External correspondence is sent using a separate head office address.
- 4. Confidentiality training is provided to staff during new-hire orientation and then annually as part of regular yearly training provided to all DVIS staff. Safety training is focused on safety planning with DV survivors and is also provided to staff during new-hire orientation as required by the OAG.
- 5. RRH program uses a housing-first approach meaning that survivors along with their case managers are assessing the physical safety of the location dependent upon each survivor's safety needs. Partner with the Tulsa Health Department to get units inspected to ensure that units are physically safe to live in.

4A-3d.1. Applicant Experience in Evaluating Their Ability to Ensure DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.

NOFO Section I.B.3.I.(1)(d)

Describe in the field below how the project has evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement during the course of the proposed project.

#### (limit 2,500 characters)

Surveys indicate that over 90% of survivors report an increased understanding of safety planning, affirming the efficacy of safety education. DVIS operates a Risk Management Committee (RMC) that reviews quarterly summaries of critical incident reports, encompassing various incidents from slips and falls to EMSA (Emergency Medical Services Authority) calls. Both the RMC and the Board carefully analyze these reports to identify safety and risk trends, informing necessary adjustments.

AA-3e. Applicant Experience in Trauma-Informed, Victim-Centered Approaches for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.

NOFO Section I.B.3.I.(1)(d)

Describe in the field below examples of the project applicant's experience using trauma-informed, victim-centered approaches to meet needs of DV survivors by:

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1.	prioritizing placement and stabilization in permanent housing consistent with the program participants' wishes and stated needs;
2.	establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;
3.	providing program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
4.	emphasizing program participants' strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations;
5.	centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
6.	providing a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
7.	offering support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

- 1. DVIS respects participant preferences and offers voluntary services, allowing clients to choose when and if they meet with an advocate or work on housing. Clients with high lethality risk are prioritized for rapid placement in permanent housing. Harm reduction principles are used in alignment with participant preferences to promote safety and stability.
- 2. DVIS fosters a culture of mutual respect by reducing property rules and emphasizing respectful client relationships. Clients do not face punitive consequences for non-engagement or lack of communication. In the event of funding, DVIS' RRH-TDC collaboration will adapt its environment based on evolving best practices informed by research.
- 3. Clients at DVIS have access to trauma-related information through various means, including counseling sessions that utilize the Survivor Empowerment Therapy Program (STEP) curriculum, monthly DV 101 groups, completion of the Adverse Childhood Experiences (ACEs) tool, intake interviews that inquire about past trauma, and the use of the PCL-5 to measure PTSD symptoms and track progress with some clients.
- 4. DVIS incorporates strengths-based approaches, including Motivational Interviewing, throughout its culture and staff training. These approaches are aligned with CoC-wide policies, which require all housing programs to adopt strengths-based methods, ensuring access for vulnerable individuals like domestic violence survivors regardless of their entry point into the system of care.
- 5. DVIS prioritizes cultural responsiveness and inclusivity by promoting ethical communication and anti-oppression frameworks; this includes a focus on specific populations, including LGBTQ+, deaf/hard of hearing, limited English proficiency, and elders. DVIS ensures language accessibility through the Language Line, video ASL translation, and Spanish proficiency by many staff members. From intake, DVIS addresses antidiscrimination and cultural competence, using inclusive language in the client welcome booklet and providing definitions for gender identity and nonbinary terms. Room assignments are based on self-reported gender identity. Clients are educated on the distinction between feeling unsafe and uncomfortable. The organization also conducts outreach to underserved communities to enhance accessibility to all domestic violence services.
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4A-3f. Applicant Experience in Meeting	g Service Needs of DV Survivors for Applicants Requesting New
PH-RRH and Joint TH and PH-	RRH Component DV Bonus Projects.

NOFO Section I.B.3.I.(1)(d)

Describe in the field below examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs.

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#### (limit 5,000 characters)

DVIS is committed to providing comprehensive and confidential supportive services while ensuring the safety and swift transition of clients to permanent housing. Clients are empowered to make choices that align with their unique needs and aspirations, fostering their independence and stability. Case managers play a crucial role in this process by meeting with clients regularly to provide housing search support and ensuring service plans remain current. Healthcare is another critical aspect of DVIS's integrated approach. The organization offers healthcare services directly at the shelter through external grants, with nurses on hand to conduct basic physicals and help manage chronic health conditions. They also provide essential wound care and are trained to de-escalate mental health crises. This accessibility to healthcare not only addresses the immediate needs of participants but also reduces unnecessary trips to the ER, which helps minimize potential COVID exposure. Mental health and emotional well-being are given the utmost importance. Participants, as well as their children, can access counselors at Family & Children's Services.

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4A-3g.	Plan for Trauma-Informed, Victim-Centered Practices for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.
	NOFO Section I.B.3.I.(1)(e)
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4.	emphasize program participants' strengths-for example, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans work towards survivor-defined goals and aspirations;
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7.	offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

- All DVIS staff have been trained in providing trauma-informed, culturally specific services and utilizing person-centered and strengths-based approaches in serving survivors of domestic and sexual violence. In DVIS' RRH Collaborative project, DVIS will continue these existing practices to meet survivor needs:

  1. DVIS will prioritize client choice and tailor support to individual needs, addressing housing barriers and respecting self-determination. Services will remain voluntary, allowing clients to decide when and how to engage with advocates. The organization will achieve rapid placement in permanent housing through CoC CE prioritization and referrals, and the RRH project will offer personalized housing solutions with scattered-site apartments, providing more individualized options.
- 2. DVIS will foster mutual respect by minimizing strict property rules and prioritizing respectful relationships with clients. The project will adhere to a Housing First, voluntary services approach, allowing clients control without punitive interventions for non-engagement. Policies will be updated based on best practices and recommendations to ensure equality in participant-staff interactions.

To further balance power dynamics, DVIS staff will utilize a version of the Power & Control Wheel for discussions about power dynamics tailored to staff. DVIS management will actively communicate with staff, addressing questions and concerns while upholding fidelity to the voluntary service model, maintaining a supportive environment.

- 3. DVIS will ensure that participants have access to information on trauma through a multifaceted approach. This will include the use STEP (Survivor Therapy Empowerment Program) curriculum during group sessions, the provision of trauma-related content in RRH Client Handbooks, both orally and in written form, and the monthly DV 101 groups that will cover topics like Power & Control and dynamics of domestic violence relationships. Survivors will also be offered the opportunity to complete the Adverse Childhood Experiences (ACEs) tool, with the option to discuss the results with an advocate. Additionally, monthly meetings will provide a platform to explore resources, counseling options, and various avenues for obtaining trauma-related information, either through DVIS or other mental health providers, accommodating individual preferences and needs.
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- 6. Peer-to-peer connections occur when survivors engage in outpatient services, otherwise it is difficult to have scattered clients meet in one place at one time.
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4A-3h.	Involving Survivors in Policy and Program Development, Operations, and Evaluation of New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(f)	
	Describe in the field below how the new project will involve survivors:	
1.	with a range of lived expertise; and	
2.	in policy and program development throughout the project's operation.	

#### (limit 2,500 characters)

- 1. DVIS consistently seeks input from survivors with lived experiences and strives for further involvement from these individuals in decision-making processes throughout our programs and organization. This includes conducting quarterly surveys of all program clients to assess their service experiences and gathering feedback for potential enhancements.
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## 4B. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

	1				
1.	You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.				
2.	You must upload an attachment for each document listed where 'Required?' is 'Yes'.				
3.	files to PDF, rather that create PDF files as a P	We prefer that you use PDF files, though other file types are supported–please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.			
4.	Attachments must mate	ch the questions the	ey are associated with.		
5.	Only upload documents ultimately slows down to	s responsive to the the funding process	questions posed–including other materia	al slows down the review process, which	
6.	If you cannot read the	attachment, it is like	ly we cannot read it either.		
	. We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).				
	. We must be able to	o read everything ye	ou want us to consider in any attachmen	t.	
7.	After you upload each a Document Type and to	attachment, use the ensure it contains	Download feature to access and check all pages you intend to include.	the attachment to ensure it matches the required	
8.	Only use the "Other" at	tachment option to	meet an attachment requirement that is	not otherwise listed in these detailed instructions.	
Document Typ	е	Required?	Document Description	Date Attached	
1C-7. PHA Ho Preference	meless	No	PHA Homeless Pref	09/22/2023	
1C-7. PHA Mo Preference	ving On	No	PHA Moving On Pre	09/21/2023	
1D-11a. Lette Working Group	r Signed by	Yes	Letter Signed by	09/21/2023	
1D-2a. Housin	g First Evaluation	Yes	Housing First Eva	09/21/2023	
1E-1. Web Po Competition D	esting of Local eadline	Yes	Web Posting of Lo	09/21/2023	
1E-2. Local Co Tool	ompetition Scoring	Yes	Local Competition	09/21/2023	
1E-2a. Scored Project	Forms for One	Yes	Scored Forms for	09/21/2023	
1E-5. Notificati Rejected-Redu	ion of Projects uced	Yes	Notification of P	09/21/2023	
1E-5a. Notifica Accepted	ation of Projects	Yes	Notification of P	09/21/2023	
1E-5b. Local C Selection Resu	Competition ults	Yes	Final Project Sco	09/21/2023	
1E-5c. Web Po Approved Con Application		Yes	Web Posting–CoC-A	09/22/2023	

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1E-5d. Notification of CoC- Approved Consolidated Application	Yes	Notification of C	09/22/2023
2A-6. HUD's Homeless Data Exchange (HDX) Competition Report	Yes	FY 2023 HDX Compe	09/21/2023
3A-1a. Housing Leveraging Commitments	No	Housing Leveragin	09/21/2023
3A-2a. Healthcare Formal Agreements	No	Healthcare Formal	09/21/2023
3C-2. Project List for Other Federal Statutes	No	Project List for	09/21/2023
Other	No		

#### **Attachment Details**

**Document Description:** PHA Homeless Preference

#### **Attachment Details**

**Document Description:** PHA Moving On Preference

#### **Attachment Details**

**Document Description:** Letter Signed by Working Group

## **Attachment Details**

**Document Description:** Housing First Evaluation

#### **Attachment Details**

**Document Description:** Web Posting of Local Competition Deadline

### **Attachment Details**

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**Document Description:** Local Competition Scoring Tool

#### **Attachment Details**

**Document Description:** Scored Forms for One Project

#### **Attachment Details**

**Document Description:** Notification of Projects Rejected-Reduced

## **Attachment Details**

**Document Description:** Notification of Projects Accepted

## **Attachment Details**

**Document Description:** Final Project Scores for All Projects

## **Attachment Details**

**Document Description:** Web Posting–CoC-Approved Consolidated

Application

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#### **Attachment Details**

**Document Description:** Notification of CoC-Approved Consolidated

Application

#### **Attachment Details**

**Document Description:** FY 2023 HDX Competition Report

#### **Attachment Details**

**Document Description:** Housing Leveraging Commitments

### **Attachment Details**

**Document Description:** Healthcare Formal Agreements

#### **Attachment Details**

**Document Description:** Project List for Other Federal Statutes

## **Attachment Details**

OK-501 CoC

**Document Description:** 

## **Submission Summary**

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	07/27/2023
1B. Inclusive Structure	09/20/2023
1C. Coordination and Engagement	09/20/2023
1D. Coordination and Engagement Cont'd	09/20/2023
1E. Project Review/Ranking	09/22/2023
2A. HMIS Implementation	09/20/2023
2B. Point-in-Time (PIT) Count	09/20/2023
2C. System Performance	09/21/2023
3A. Coordination with Housing and Healthcare	09/20/2023
3B. Rehabilitation/New Construction Costs	09/20/2023
3C. Serving Homeless Under Other Federal Statutes	09/20/2023

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4A. DV Bonus Project Applicants 09/21/2023

4B. Attachments Screen 09/22/2023

Submission Summary No Input Required

# FY2023 COC CONSOLIDATED APPLICATION ATTACHMENT: PHA Homeless Preference

(Question 1C-7)

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City of Tulsa Housing Preference Letter	2



Secretary Marcia L. Fudge U.S. Department of Housing and Urban Development 451 7<sup>th</sup> Street, S.W. Washington, D.C. 20410

Dear Secretary Fudge,

Aaron Darden

President/CEO

Debra Morrow

Vice Chair

Sheila Brown

Lisa Albers

David Walker

Rick Neal Chair

Tulsa Housing Authority (THA) is in the process of reviewing options to partner with the City of Tulsa and Tulsa's Continuum of Care (CoC) in providing a Chronic Homelessness Program within THA's Housing Choice Voucher Administrative Plan for individuals identified by the CoC as appropriate candidates for the program.

The City of Tulsa approached THA about the possibility of administering the program after the recommendation was made by the City's Homelessness, Housing and Mental Health Taskforce. THA and the City are working through details for establishing the Chronic Homeless program, that would function similarly to the Emergency Housing Voucher program administered in partnership with the CoC.

Moving forward, THA is reviewing an extension to the partnership with the CoC through a referral-based Chronic Homelessness program for up to fifty [50] vouchers that could be extended to one hundred [100] vouchers based on performance and expects to finalize the program by the start of 2024.

We appreciate the work of A Way Home for Tulsa, Tulsa's Homelessness CoC, and look forward to ongoing collaboration to create a better Tulsa by transforming lives and communities.

Sincerely,

Aaron Darden
President & CEO

Tulsa Housing Authority

# FY2023 COC CONSOLIDATED APPLICATION ATTACHMENT: PHA Moving On Preference (Question 1C-7)

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## FY2023 COC CONSOLIDATED APPLICATION ATTACHMENT: Letter Signed by Working Group (Question 1D-11a)

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Letter Signed by A Way Home for Tulsa Participant Advisory Group	2-3
CoC OK-501 Tulsa City and County Leadership Council Roster	4



September 21, 2023

Re: Participant Advisory Group Support for the FY23 Continuum of Care (CoC) Notice of Funding Opportunity (NOFO) Collaborative Application

U.S Housing and Urban Development (HUD)

To Whom it may Concern:

We, the members of the A Way Home for Tulsa (AWH4T) Participant Advisory Group (PAG) are writing to confirm the information provided in response to NOFO Section V.B.1.r in the FY23 CoC NOFO Collaborative Application submitted on behalf of the OK-501 Tulsa City and County CoC.

The Participant Advisory Group membership consist of 11 individuals with lived Experience of Homelessness and/or Housing Insecurity, as well as Justice Involvement, Domestic Violence/ Dating Violence, Mental Health Disabilities, Physical Disabilities, Substance use disorders and Survivors of Human Trafficking.

The CoC has included persons with lived experience of homelessness in the CoC's decision making process, and the CoC encourages CoC members to provide professional development and employment opportunities to people experiencing homelessness. These actions include:

- Outreach efforts to engage those with lived experience of homelessness in leadership roles and decisionmaking processes.
- Individuals with lived experience of homelessness participate on the CoC Board (Leadership Council), CoC Task Groups, and work groups.
- Individuals with lived experience of homelessness are routinely included in decision making processes of the CoC related to addressing homelessness.
- Individuals with lived experience of homelessness are included in the development or revision of local competition rating factors.
- Individuals with lived experience of homelessness are included in the development of the Coc's coordinated entry process.
- Professional development (internships, continuing education, skill-based training) and employment opportunities are provided to individuals with lived experience of homelessness either within the CoC or by COC membership organizations.
- Feedback is routinely gathered from people experiencing homelessness and people who have received assistance through the CoC or ESG program on their experience receiving assistance and the steps the CoC takes to address challenges raised by people with lived experience of homelessness.

PAG will continue to work with the CoC to connect and serve individuals and families experiencing homelessness with severe service needs in the CoC's geographic area.

Signed,

n

Benny C Naifeh (Sep 21, 2023 11:27 CDT)

# PAG Letter for FY23 CoC Collaborative Appresignature

Final Audit Report 2023-09-21

Created: 2023-09-21

By: Marti Hardbarger (mhardbarger@housingsolutionstulsa.org)

Status: Signed

Transaction ID: CBJCHBCAABAArgIEy0NB-2ZYYY-hfk6-VjNjoMiV7MiW

# "PAG Letter for FY23 CoC Collaborative App-resignature" History

- Document created by Marti Hardbarger (mhardbarger@housingsolutionstulsa.org) 2023-09-21 4:22:39 PM GMT
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- Signer bennynaifeh07@gmail.com entered name at signing as Benny C Naifeh 2023-09-21 4:27:35 PM GMT
- Document e-signed by Benny C Naifeh (bennynaifeh07@gmail.com)
  Signature Date: 2023-09-21 4:27:37 PM GMT Time Source: server
- Agreement completed. 2023-09-21 - 4:27:37 PM GMT

## CoC Leadership Council Tuesday, September 12, 2023, at 1:30 p.m.

### LC Attendance



Name	Representing Category		Term	
Mack Haltom, Chair	Tulsa Day Center	Provider Representative, Elected	10/2021 - 01/2024	
Mayor Bynum	City of Tulsa	Fixed Position, Appointed	09/2022 - 08/2024	
James Rea	Tulsa County	Fixed Position, Appointed	09/2022 - 11/2024	
Ginny Hensley	Tulsa Housing Authority	Fixed Position, Appointed	03/2022 - 02/2024	
Claudia Brierre	INCOG	Fixed Position, Appointed	03/2022 - 02/2024	
VACANT		Provider Representative, Elected	03/2022 - 02/2024	
Beth Svetlic	Youth Services of Tulsa Provider Representation Elected		04/2023 – 3/2025	
Benny Naifeh  Participant Advisory Group		Consumer Representative, Elected	12/2022-11/2023	
Joshua Morrison Youth Advisory Board		Consumer Representative, Elected	1/2023-12/2023	
Lauren Sherry QuikTrip Corporation		Business/Commerce Representative, Invited	04/2023 - 03/2025	
Burnstein Family Foundation		Funder Representative, Invited	04/2023 - 03/2025	
Crystal Hernandez  ODMHSAS  At-Large Representat Invited		At-Large Representative, Invited	05/2022 - 04/2024	
Tim Newton Tulsa Dream Center		At-Large Representative, Invited	04/2023 - 03/2025	
VACANT	/ACANT		04/2023 - 03/2025	
Richard Alexander	Tulsa Police Department	At-Large Representative, Invited	05/2022 - 04/2024	
Rhonda Clemons	Cherokee Nation	Tribal Representative, Appointed	05/2023 - 04/2025	
Thomasene Osborn	Muscogee Creek Nation	Tribal Representative, Appointed	05/2023 - 04/2025	

# FY2023 COC CONSOLIDATED APPLICATION ATTACHMENT: Housing First Evaluation (Question 1D-2a)

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Housing First Standards Assessment Tool for Mental Health Association Oklahoma	2-14



#### **Housing First Standards Assessment Tool**

Overview: This tool aims to assess and document how closely a housing and service provider adheres to the recommended best practice standards of the Housing First model, in the context of the broader work to implement a Housing First orientation at the system-level. This tool specifically evaluates project-level fidelity to Housing First, which directly impacts a system's fidelity to Housing First. In addition to the universal best practice standards identified in this tool, Continuums should also take into account their local community context and local written standards pertaining to Housing First when assessing projects. A Continuum of Care can use this tool to prompt discussion and to

**Provider Info tab:** The Provider Information tab should be completed *prior* to beginning the assessment. Specifically, the *Project Name, Project Type, Target Sub-Population* served, and *Date of Assessment* fields need to be completed in order to populate the assessment standards and report summary with questions that are specific to the project type and population. Please complete this section prior to printing any standards for assessment.

Standards: The standards have been arranged into the following categories: Access, Evaluation, Services, Housing, Leases, and Project-Specific. The "Tab" chart at the bottom of this page describes each of the categories in more detail. Some of the categories are not applicable for all project types, and those standards do not need to be completed,

Project Type	Applicable Standards
Coordinated Entry	Access & Evaluation; Project-specific
Street Outreach	Access & Evaluation; Project-specific
Emergency Shelter	Access & Evaluation; Service & Housing; Project-specific
Transitional Housing	Access & Evaluation; Service & Housing; Leases; Project-specific
Rapid Rehousing	Access & Evaluation; Service & Housing; Leases; Project-specific
Permanent Supportive Housing	Access & Evaluation; Service & Housing; Leases; Project-specific

Safeguarding: Please keep in mind safeguarding concerns when assessing projects. In particular, we advise Continuums of Care to work with projects with victims of domestic violence to make sure that adequate safety and confidentiality policies and practices are in place before beginning assessments.

Scoring: For each standard, there are three scoring criteria: "Say It", "Document It", and "Do It" (as explained further below). To show that a project is in full compliance with each standard, the assessor should mark "Always" for each scoring criteria. Use the drop down in the three columns to the right to select "Always" or "Somewhat" or "Not at

- "Say It" means that project and agency staff can describe verbally what they do concerning each standard. The assessor should be able to identify that the organizational culture supports the standard by how staff talks about what is done.
- "Document It" means that there is written documentation that supports the project's compliance with each standard. Written documentation could include Policies and Procedures, Personnel Handbooks, Professional Development Plans, Project Rules, etc.
- "Do It" means that the assessor was able to find evidence that supports the project's compliance with each standard. Evidence could include information contained in client or other administrative files, client acknowledgement that something is being done, staff can point to documentation that supports implementation of the standard, etc.

Assessor Notes: A cell below each individual standard allows the assessor to add optional notes about the information collected for that particular standard. The notes can include where information was found, what questions were asked, who answered the questions, what additional information is needed to be able to mark that standard as "Always", "Sometimes," or "Not at all".

Tab	Description	Purpose
Instructions	Tool overview and aim	Offers instruction to users on the assessment tool
Provider Info	Input provider, project and general assessment information	Determines project-specific standards for consideration
Standards - Access & Evaluation	Input compliance with standards concerning participant access to the project and input, project evaluation and performance management	Assesses whether access and evaluation are compliant with Housing First principles
Standards - Leases	Input compliance with standards concerning the lease and occupancy agreements, where applicable $% \left( 1\right) =\left( 1\right) \left( 1\right)$	Assesses whether leases and occupancy agreements are compliant with Housing First principles
Standards - Services & Housing	Input compliance with standards concerning the service and housing models and structure, where applicable	Assesses whether services and housing are compliant with Housing First principles
Standards – Project-Specific	Prompts assessment standards based on project type and targeted sub- populations served by the project, where applicable	Assesses whether specific project standards are compliant with Housing First principles
Report Summary	Displays assessment scores and conclusions, and highlights non-compliant standards	Printable summary of the assessment

## SO TALLES

#### **Provider Information**

Please complete the information below on the organization being assessed.

Provider Information		
Provider's Legal Name	Mental Health Association Oklahoma	
Acronym (If Applicable)	МНАОК	
Year Incorporated		1955
EIN	D3MUME8J5T25	
Street Address	5330 East 31st Street Suite 1000 Tulsa OK	
Zip Code		74135

	Project Information
Project Name	LTS Apartments Tulsa
Project Budget	\$1,069,390
Grant Number	OK0043L6I012214
Name of Project Director	Izetta Gibson, LCSW
Project Director Email Address	Igibson@mhaok.org
Project Director Phone Number	918 691 5120
Which best describes the project *	Permanent Supportive Housing
If project is a Safe Haven, please choose pro housing, or permanent housing	ject type that it most operates like, e.g. shelter, transitional
Are your services targeted to any of the following populations specifically? Please select one if so, as this impacts your	
assessment questions.	None of the above

<sup>\*</sup>Please note that when you select a project type, particular standards may not be relevant.

Management Information		
Name of CEO	Terri White, MSW	
CEO Email Address	twhite@mhaok.org	
CEO Phone Number	918 585 1213	
Name of Staff Member Guiding Assessment	Izetta Gibson, LCSW	
Staff Email Address	igibson@mhaok.org	
Staff Phone Number	918 691 5120	

Assessment Information		
Name of Assessor	Susan Scott, Ph. D.	
Organizational Affiliation of Assessor	HUD Grants Administrator	
Assessor Email Address	susan.scott@mhaok.org	
Assessor Phone Number	918 814 0809	
Date of Assessment	Sep 12 2023	



#### **Housing First Standards**

For each standard, please use the drop down boxes in the three columns to the right to select "Not at all" or "Sometimes" or "Always". Marking "Always" signifies full compliance for the standard.

No.	Standard	Access Definition / Evidence	Say It	Document it	Do it
Access 1	Projects are low-barrier	Admission to projects is not contingent on pre-requisites such as abstinence of substances, minimum income requirements, health or mental health history, medication adherence, age, criminal justice history, financial history, completion of treatment, participation in services, "housing readiness," history or occurrence of victimization, survivor of sexual assault or an affiliated person of such a survivor or other unnecessary conditions unless required by law or funding source.	Always	Always	Always
		Optional notes here			
Access 2	Projects do not deny assistance for unnecessary reasons	Procedures and oversight demonstrate that staff do everything possible to avoid denying assistance or rejecting an individual or family for the reasons listed in Access Standard #1.	Always	Always	Always
		Optional notes here			
Access 3	Access regardless of sexual orientation, gender identity, or marital status	Equal access is provided in accordance with the 2012 and 2016 Equal Access Rules, meaning that any project funded by HUD must ensure equal access for persons regardless of one's sexual orientation or marital status, and in accordance with one's gender identity. Adult only households, regardless of marital status, should have equal access to projects (if these project types are not available within a CoC, the CoC should conduct an assessment to determine if these project types are needed and work with providers to accommodate the need). Please see Equal Access Rules here: https://www.hudexchange.info/resource/1991/equal-access-to-housing-final-rule/	Always	Always	Always
		Optional notes here			
Access 4	Admission process is expedited with speed and efficiency	Projects have expedited admission processes, to the greatest extent possible, including helping participants obtain documentation required by funding sources, as well as processes to admit participants regardless of the status of their eligibility documentation whenever applicable.	Always	Always	Always
		Optional notes here			

Access 5	Intake processes are person- centered and flexible	Intake and assessment procedures are focused on the individual's or family's strengths, needs, and preferences. Projects do not require specific appointment times, but have flexible intake schedules that ensure access to all households. Assessments are focused on identifying household strengths, resources, as well as identifying barriers to housing that can inform the basis of a housing plan as soon as a person is enrolled in the project.  Optional notes here	Always	Always	Always
Access 6	The provider/project accepts and makes referrals directly through Coordinated Entry	Projects actively participate in the CoC-designated Coordinated Entry processes as part of streamlined community-wide system access and triage. If these processes are not yet implemented, projects follow communities' existing referral processes. Referrals from Coordinated Entry are rarely rejected, and only if there is a history of violence, the participant does not want to be in the project, there are legally valid grounds (such as restrictions regarding sex offenders) or some other exceptional circumstance that is well documented.  Optional notes here	Always	Always	Always
Access 7	Exits to homelessness are avoided	Projects that can no longer serve particular households utilize the coordinated entry process, or the communities' existing referral processes if coordinated entry processes are not yet implemented, to ensure that those individuals and families have access to other housing and services as desired, and do not become disconnected from services and housing. Households encounter these exits under certain circumstances, such as if they demonstrate violent or harassing behaviors, which are described within agencies' regulation-adherent policies.  Any partaicipants who can no longer be served by our program are immediately placed on the Executive Case	Always	Always	Always
		Conferencing (Bi-Weekly) List for community collaboration to continue to engage the participant.			
	Name	Participant Input Definition / Evidence	Say It	Document it	Do it
Participant Input 1	Participant education is ongoing	Project participants receive ongoing education on Housing First principles as well as other service models employed in the project. In the beginning of and throughout tenancy, participants are informed about their full rights and responsibilities as lease holders, including the potential causes for eviction.	Always	Always	Always
		Participants are reminded of their rights and responsibilities as a program participant and lease holder at least annually, but much more frequently if issues arise that could put their housing or program participation at risk.			
Participant Input 2	Projects create regular, formal opportunities for participants to offer input	Input is welcomed regarding the project's policies, processes, procedures, and practices. Opportunities include involvement in: quality assurance and evaluation processes, a participant leadership/advisory board, processes to formally communicate with landlords, the design of and participation in surveys and focus groups, planning social gatherings, integrating peer specialists and peer-facilitated support groups to compliment professional services.	Always	Always	Always
		Peer-led programs and activities are central to MHAOK's practices, policies and procedures.			





For each standard, please use the drop down boxes in the three columns to the right to select "Not at all" or "Sometimes" or "Always". Marking "Always" signifies full compliance for the standard.

	Standard	Lease and Occupancy Definition / Evidence	Say It	Document It	Do It
Leases 1	Housing is considered permanent (not applicable for Transitional Housing)	except with prior notice by either party.	Always	Always	Always
		Optional notes here			
Leases 2	Participant choice is fundamental	A participant has, at minimum, choices in deciding the location and type of housing based on preferences from a range of housing types and among multiple units, as available and as practical. In project-based settings, participants should be offered choice of units within a particular building, or within the portfolio of single site properties. In projects that use shared housing, i.e. housing with unrelated roommates, participants should be offered choice of roommates, as available and as practical. Additionally, as applicable, participants are able to choose their roommates when sharing a room or unit.	Always	Always	Always
		Optional notes here			
Leases 3	Leases are the same for participants as for other tenants	Leases do not have any provisions that would not be found in leases held by any other tenant in the property or building and is renewable per the participants' and owner's choice. People experiencing homelessness who receive help moving into permanent housing should have leases that confer the full rights, responsibilities, and legal protections under Federal, state, and local housing laws. For transitional housing, there may be limitations on length of stay, but a lease/occupancy agreement should look like a lease that a person would have in the normal rental market.	Always	Always	Always
		Optional notes here			
Leases 4	Participants receive education about their lease or occupancy agreement terms	Participants are also given access to legal assistance and encouraged to exercise their full legal rights and responsibilities. Landlords and providers abide by their legally-defined roles and responsibilities.	Always	Always	Always
		Optional notes here			

1	eases 5.	Measures are used to prevent eviction	Property or building management, with services support, incorporates a culture of eviction avoidance, reinforced through practices and policies that prevent lease violations and evictions among participants, and evict participants only when they are a threat to self or others. Clear eviction appeal processes and due process is provided for all participants. Lease bifurcation is allowed so that a tenant or lawful occupant who is a victim of a criminal act of physical violence committed against them by another tenant or lawful occupant is not evicted, removed or penalized if the other is evicted.	Always	Always	Always
			Eviction prevention is discussed routinely with program participants, along with right to due process should eviction be unavoidable. Lease compliance is discussed at intake and reinforced when violations occur that put the tenant at risk of losing housing. The appeals process is very clearly stated in writing and discussed in person where possible when eviction has been determined to be the only recourse.			
l	eases 6	Providing stable housing is a priority	Providers engage in a continued effort to hold housing for participants, even if they leave their housing for short periods due to treatment, illness, or any other temporary stay outside of the unit.	Always	Always	Always
			Program participants are urged to let staff know if they will be away from the unit for an extended period of time so the unit can be secured and held for the tenant, according to the provisions of the lease.			
ı	eases 7	Rent payment policies respond to tenants' needs (as applicable)	While tenants are accountable to the rental agreement, adjustments may be needed on a case by case basis. As necessary, participants are given special payment arrangements for rent arrears and/or assistance with financial management, including representative payee arrangements.	Always	Always	Always
			We always prefer payment plans to evictions for non-payment. Our policy is to intervene immediately when a participant begins to fall behind on paying rent. We determine the cause of the non-payment, and work with the client to obtain a representative payee, address any issues related to possible gambling, overspending or exploitation and arrange a reasonable payment plan so the client can retain their housing.			





For each standard, please use the drop down boxes in the three columns to the right to select "Not at all" or "Sometimes" or "Always". Marking "Always" signifies full compliance for the standard.

	Standard	Services Definition / Evidence	Say it	Document it	Do it
Services 1	Projects promote participant choice in services	Participants are able to choose from an array of services. Services offered are housing focused and include the following areas of support: employment and income, childhood and education, community connection, and stabilization to maintain housing. These should be provided by linking to community-based services.	Always	Always	Always
		MHAOK program participants are consistently offered community resources and services to enhance their housing stability and to respond to client-centered needs.			
Services 2	Person Centered Planning is a guiding principle of the service planning process	Person-centered Planning is a guiding principle of the service planning process	Always	Always	Always
		Optional notes here			
Services 3	Service support is as permanent as the housing	Service connections are permanently available and accessible for participants in Permanent Supportive Housing. Rapid Re-Housing projects should, at a minimum, be prepared to offer services for up to 6 months after the rental assistance ends. In emergency shelter and transitional housing, services are available as long as the participant resides in the unit or bed – and up to 6 months following exit from transitional housing.	Always	Always	Always
		Optional notes here			
Services 4	Services are continued despite change in housing status or placement	Wherever possible, participants continue to be offered services even if they lose their housing unit or bed (for congregate projects), or if they are placed in a short-term inpatient treatment. Ideally, the service relationship should continue, despite a service hiatus during some institutional stays.	Always	Always	Always
		Optional notes here			

Services 5	Participant engagement is a core component of service delivery	Staff provide effective services by developing relationships with participants that provide immediate needs and safety, develop trust and common ground, making warm hand-offs to other mainstream service providers, and clearly explain staff roles. Engagement is regular and relationships are developed over time.  Optional notes here	Always	Always	Always
Services 6	Services are culturally appropriate with translation services available, as needed	Project staff are sensitive to and support the cultural aspects of diverse households. Wherever possible, staff demographics reflect the participant population they serve in order to provide appropriate, culturally-specific services. Translation services are provided when needed to ensure full comprehension of the project. Projects that serve families with children should have family-friendly rules that allow for different schedules based on work and school hours and have services that allow parents to participate in activities without having to constantly supervise their children themselves (i.e. can use the bathroom or take a shower without their children being in the bathroom with them).  Optional notes here	Always	Always	Always
Services 7	Staff are trained in clinical and non-clinical strategies (including harm reduction, motivational interviewing, trauma-informed approaches, strength-based)	Services support a participant's ability to obtain and retain housing regardless of changes in behavior. Services are informed by a harm-reduction philosophy, such as recognizing that substance use and addiction are a part of some participants' lives. Participants are engaged in non-judgmental communication regarding their behavior and are offered education regarding how to avoid risky behaviors and engage in safer practices.	Always	Always	Always
		Optional notes here			
	Standard	Housing Definition / Evidence	Say It	Document It	Do It
Housing 1	Housing is not dependent on participation in services	Participation in permanent and temporary housing settings, as well as crisis settings such as emergency shelter, is not contingent on participating in supportive services or demonstration of progress made on a service plan. Services must be offered by staff, but are voluntary for participants.	Always	Always	Always
		Optional notes here			
Housing 2	Substance use is not a reason for termination	Participants are only terminated from the project for violations in the lease or occupancy agreements, as applicable. Occupancy agreements or an addendum to the lease do not include conditions around substance use or participation in services. If the project is a recovery housing model focused on people who are in early recovery from drugs or alcohol (as outlined in HUD's Recovery Housing Brief), different standards related to use and subsequent offer of treatment may apply. See HUD's Recovery Housing brief here: https://www.hudexchange.info/resource/4852/recovery-housing-policy-brief/	Always	Always	Always

		We are not a recovery home and we do not terminate assistance or a lease for substance use. We do utilize evidence based practices like Motivational Interviewing and Harm Reduction to join with the participant to look at possible treatment options or ways to reduce usage. Leases do not contain any provisions around substance use or participation in services.			
Housing 3	The rules and regulations of the project are centered on participants' rights	Project staff have realistic expectations and policies. Rules and regulations are designed to support safe and stable communities and should never interfere with a life in the community. Participants have access to the project at all hours (except for nightly in and out shelter) and accommodation is made for pets.	Always	Always	Always
		Participants reside in their leased units and have access to them 24/7. Services are available daily and are scheduled according to the participants' preferences.			
Housing 4	Participants have the option to transfer to another project	Transfers should be accommodated for tenants who reasonably believe that they are threatened with imminent harm from further violence if the tenant remains in the same unit. Whenever possible, transfers occur before a participant experiences homelessness.	Always	Always	Always
		MHAOK adheres to the provisions of the Violence Against Women Act and has allocated grant budget funds to assist with the costs of moving participants who are threatened.			



#### **Housing First Standards**

For each standard, please use the drop down boxes in the three columns to the right to select "Not at all" or "Sometimes" or "Always". Marking "Always" signifies full compliance for the standard.

	Standard	Project -Specific Standards	Say It	Document it	Do it
Project 1	Quick access to RRH assistance	A permanent supportive housing project ensures quick linkage to a unit and wrap around services, based on participant needs, preferences, and resource availability.	Not at all	Not at all	Not at all
		We do not provide RRH but as a PSH program, we work quickly to move a client from the By Name List into their own apartment with a one year initial lease.			
Project 2	PSH is focused on ending homelessness for those with the most severe barriers to maintaining housing	Participants and staff understand that a primary goal of permanent supportive housing is to end homelessness for people with the most severe service needs and help participants stay housed, regardless of other perceived barriers.	Always	Always	Always
		MHAOK participates in the coordinated entry system and accepts referrals as they move to the top of the list. Housing stability is the primary goal and we work consistently with each participant to establish individual goals to support that goal.			
Project 3	Property Management duties are separate and distinct from services/case management	In order to provide clear roles of staff for participants in terms of lease and rules enforcement as well as tenant advocacy, property management and service provider staff should be separate roles. However, they should work together on a regular basis through regular communications and meetings regarding Participants to address tenancy issues in order to preserve tenancy.	Always	Always	Always
		MHAOK has always maintained a functional separation between leasing and services. This allows for advocacy on the services side and lease enforcement on the leasing side, and provides clear boundaries for the participant.			
		No additional standards			
		Optional notes here			

OK-501 Tulsa City and County CoC

No additional standards	
Optional notes here	
No additional standards	
Optional notes here	
No additional standards	
Optional notes here	
No additional standards	
Optional notes here	
	Section is not applicable. Please see following section.

#### **Housing First Standards: Assessment Summary**

#### Mental Health Association Oklahoma 12-Sep-23

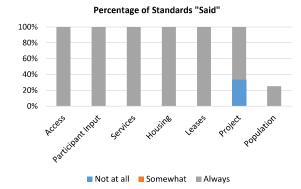
#### Some standards have not been evaluated. Please return and complete all standards before finalizing report.

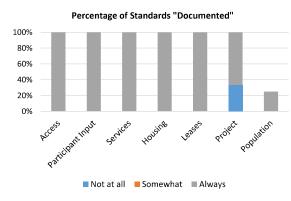
Your score:	180	

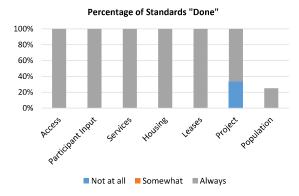
Max potential score: 180

Score is calculated by awarding 1 point for standards answered 'sometimes' and 2 points for standards answered 'always'. Categories that are not applicable for your project are not included in the maximum potential score.







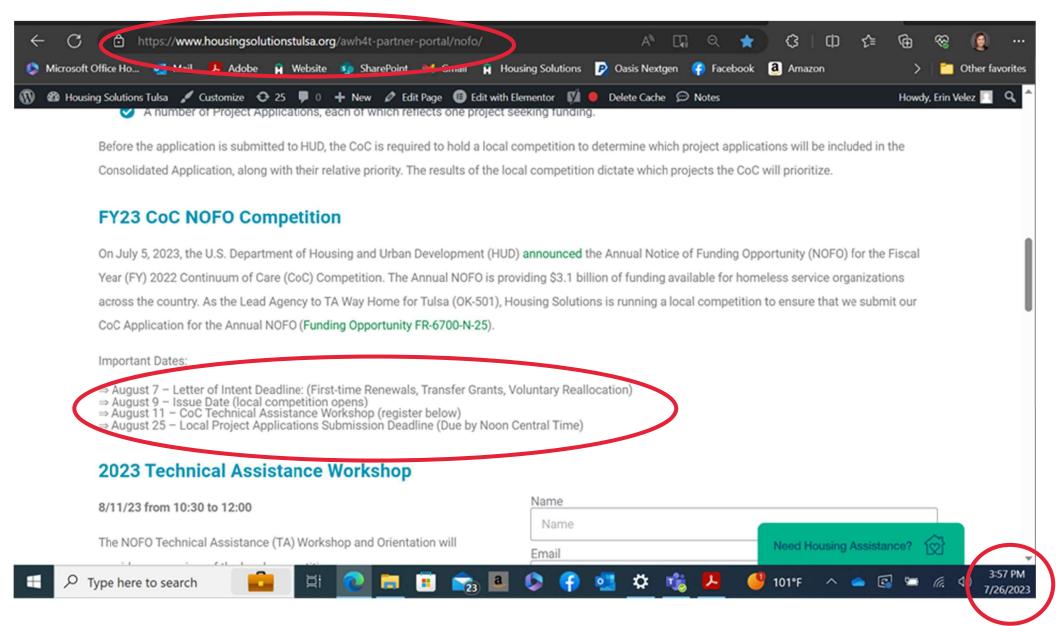


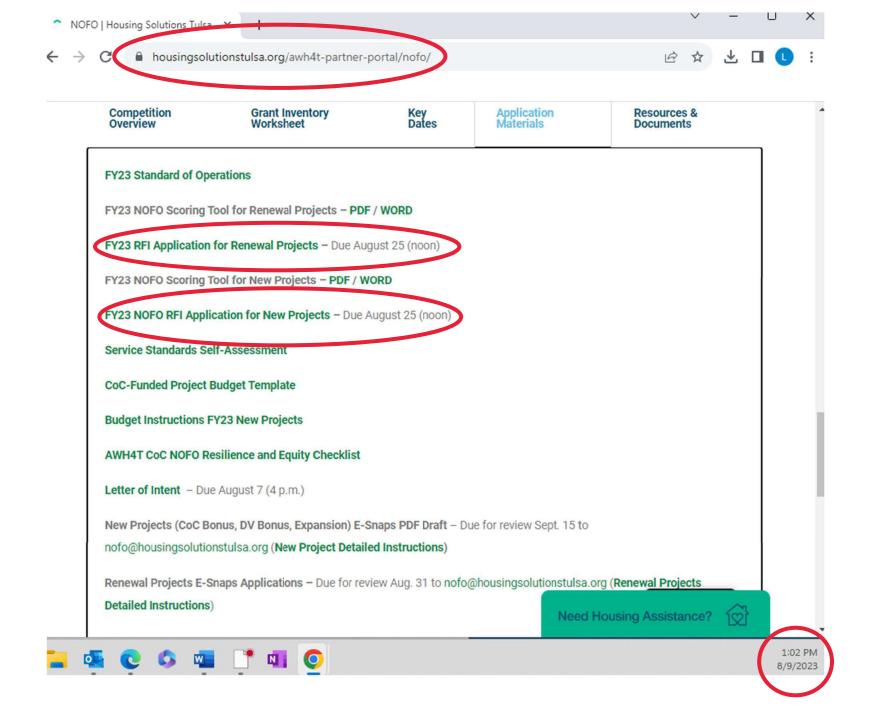
on-Compliant Stand Category	No.	Name	Standard
Project-specific	1	Quick access to RRH assistance	A permanent supportive housing project ensures quick linkage to a unit and wrap around services, based on participant needs, preferences, an resource availability.
			We do not provide RRH but as a PSH program, we work quickly to move a client from the By Name List into their own apartment with a one yea initial lease.

# FY2023 COC CONSOLIDATED APPLICATION ATTACHMENT: Web Posting of Local Competition Deadline (Question 1E-1)

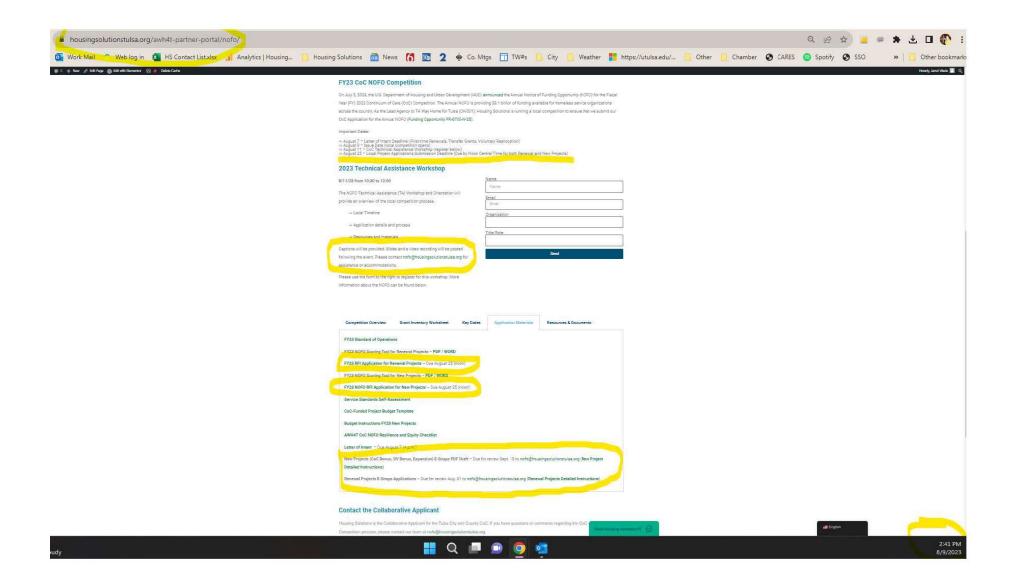
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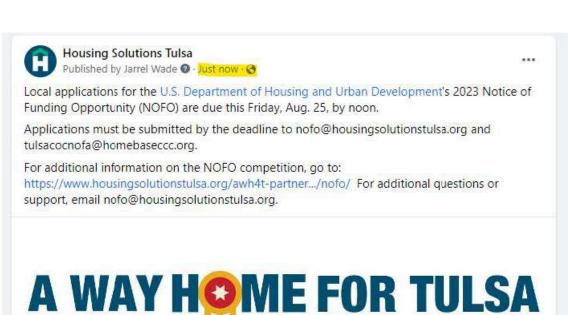
Document Satisfying Requirement	Page Number
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Tulsa City and County CoC Local Competition Announcement - CoC Website	2-4
Tulsa City and County CoC Local Competition Announcement - Facebook	5
Tulsa City and County CoC Local Competition Announcement - LinkedIn	6

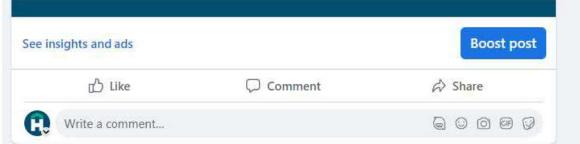




3









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The U.S. Department of Housing and Urban Development's (HUD) annual Notice of Funding Opportunity -- an annual funding competition to receive local funding to end homelessness -- is now open for both renewals and new projects!

Continuums of Care (CoC) across the country -- including Tulsa's A Way Home for Tulsa -- are all competing to get as much of the funding for their community as possible. This year's funding opportunity makes available the largest amount of funding under the CoC program competition in history with more than \$3.1 billion in competitive funding.

For our local competition, applications will be due on Aug. 25, For additional information, including important dates and resources view our NOFO page here: https://lnkd.in/gUe-w8df

Friday, Aug. 11, is our technical assistance workshop and orientation session. Click the link to register and find out more about FY 2023 CoC NOFO local competition!



NOFO | Housing Solutions Tulsa

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Tulsa Area United Way Fundraising

# FY2023 COC CONSOLIDATED APPLICATION ATTACHMENT: Local Competition Scoring Tool (Question 1E-2)

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Tool used for NEW projects

# FY 2023 Tuisa City and County Continuum of Care NEW & DV BONUS • TRANSITION GRANTS • EXPANSION PROJECTS Scoring Tool

#### **Summary of Factors**

Threshold Requirements – not scored

- 1. Project Ability to Enhance System Performance<sup>1</sup> **45 points**
- 2. Agency/Collaborative Capacity 55 points

Total points available

TOTAL: 100 points

#### Threshold Requirements

The Continuum of Care Program is designed to promote communitywide commitment to the goal of ending homelessness; provide funding for efforts by nonprofit providers; and State and local governments to quickly rehouse households experiencing homelessness, while minimizing the trauma and dislocation caused during a housing crisis. The Tulsa Continuum of Care, A Way Home for Tulsa (AWH4T) uses local standards and HUD standards to evaluate and select program applications which meet the community's needs to end and prevent homelessness.

FY 2023 CoC Program NOFO Competition

Threshold factors are required, but not scored. If the project indicates "no" and is unable to meet threshold requirements by the dates and deadlines included in the local competition timeline for any threshold criteria, it is ineligible for CoC funding.

#### Services Standards

- New applicants. Applicant has submitted a completed AWH4T Services Standards fidelity self-assessment and action plan.
- Applicants with existing renewal projects. Applicant participated in any required AWH4T Services Standards fidelity assessments and action planning processes.
- **HMIS Implementation.** Projects do/will participate in HMIS, unless the project is operated by a victim services provider. Victim service providers do/will use a comparable database that complies with the federal HMIS data and technical standards and meet all reporting requirements as a recipient of CoC Program funding.

<sup>&</sup>lt;sup>1</sup> All of the scoring factors in this tool measure projects' contribution to improving Tulsa City and County's System Performance by strengthening the overall system of care through data collection, coordination, prioritization and increasing resources available to end homelessness in Tulsa City and County. Certain scoring factors relate to specific Performance Measures, as enumerated in each factor. Projects will be scored based on data in the CoC's HMIS, except for projects operated by victim services providers which will be scored based on data from the victim service provider's comparable database.

- Coordinated Entry. Projects do/will participate in Coordinated Entry (when it is available for the
  project type) in compliance with the CoC's Coordinated Entry standards and HUD's Coordinated
  Entry Notice.
- **Eligible Applicant.** Applicants and subrecipients (if any) are eligible to receive CoC funding, including nonprofit organizations, states, local governments, instrumentalities of state and local governments, and tribal nations.
  - Section III. Eligibility Information (page 33-52)
  - Eligible New Project Type. If the project is a new project in 2023 it is an eligible new project type authorized by the FY 2023 CoC Program Notice of Funding Availability (NOFO): Permanent Supportive Housing (PSH), Rapid Re-Housing (RRH), or Joint Transitional Housing-Rapid Re-Housing (TH-RRH) serving eligible populations; Homeless Management Information System (HMIS); or Supportive Services Only for Coordinated Entry (CE).
    - New CoC Bonus
    - New DV Bonus
    - Transition Grant
    - Expansion
- HUD Threshold. Projects comply with the eligibility requirements of the CoC Interim Rule and Subsequent Notices and must meet the threshold requirements outlined in the 2023 Notice of Funding Opportunity.
- HUD Policies. Projects are required to have policies regarding termination of assistance, client
  grievances, Equal Access, ADA and fair housing requirements, VAWA protection, and
  confidentiality that are compliant with HUD CoC Program requirements.
  - CoC Program Grants Administration User Guide
  - o CoC and ESG Virtual Binders
- Renewable Activities. Projects do/will utilize the grant funds for renewable activities (e.g., leasing rental subsidies, and housing operations) as opposed to non-renewable ones (e.g., acquisition, construction, and rehabilitation).

#### Project Ability to Enhance System Performance – 45 points

Consider the overall design of the project in light of its outcome objectives, and the CoC's goal that permanent housing projects for people experiencing homelessness result in stable housing and increased income (through benefits or employment).

Based on: Narrative response submitted as part of the proposal

**Criteria:** The extent to which the agency:

 Narrative in application (Section 1A Question 2) includes the type, scale, and location of the services and housing which fit the needs of the clients to be served and address racial, ethnic, and gender-based disparities The applicant must include how services will support the CoC in improving System Performance Measures related to decreasing the amount of time people experience homelessness and how performance measure will be monitored.

RFI narrative (Section 1A, Question 2) has a complete response that includes: the type, scale, and location of the services.	2 Points
AND	
Narrative in RFI Application (Section 1A, Question 2) states how the project will improve System Performance Measure of reducing length of time homeless by ensuring	

households are rapidly housed and how performance measure will be monitored.	
RFI narrative (Section 1A, Question 2) does not have a complete response – does not include the type, scale, and location of the services	0 Points
AND	
Narrative in RFI Application (Section 1A, Question 2) DOES NOT state how the project will improve System Performance Measure of reducing length of time homeless by ensuring households are rapidly housed and how performance measure will be monitored.	

Demonstrate how the project will develop a strategy for providing supportive services to those
with the highest service needs by selecting at least one of the following client populations
(Section 1A, Question 1): Chronic Homelessness, Unsheltered Homelessness, Domestic
Violence.

Applicant indicated the project will serve one of the following client populations in Section 1A, Question1: Chronic Homelessness, Unsheltered Homelessness, Domestic Violence.	2 Points
Applicant did NOT indicate the project will serve one of the following client populations in Section 1A, Question1: Chronic Homelessness, Unsheltered Homelessness, Domestic Violence.	0 Points

 Demonstrates how the project will improve safety for survivors of domestic violence, dating violence, sexual assault, stalking, and/or human trafficking. See section I.B.2.b.(8) of the NOFO for additional information and requirements.

A	pplication includes one of the following:	2 Points
1	Selected Domestic Violence as client population in Section A, Question 1.	
2	The budget includes costs for Emergency Transfers under VAWA. And/or	
3	If the agency is not a Victim Service Provider, the response in Section 1A, Question 5 states which internal staff positions that will be responsible for coordinating with property managers to ensure all VAWA Housing Rights are followed during VAWA Emergency Transfers (Section 1A, Question 5).	
The Application does NOT include at least one of the following:		0 Points
1	Selected Domestic Violence as client population in Section A, Question 1.	

- The budget includes costs for Emergency Transfers under VAWA. And/or
   If the agency is not a Victim Service Provider, the response in Section 1A, Question 5 states which internal staff positions that will be responsible for coordinating with property managers to ensure all VAWA Housing Rights are followed during VAWA Emergency Transfers. (Section 1A, Question 5)
- Demonstrates how clients will be assisted in obtaining and coordinating the provision of mainstream benefits and obtain housing.

The narrative for Section 1A, Question 6 indicates services that will 2 Points ensure participants obtain benefits by including at least one of the following: Identifies 1 staff position at the agency (or subrecipient agency) who will serve program participants and is or will be required to be trained in applying for mainstream benefits. Has a formal agreement with a partner agency to serve program participants. Budget or match source includes staff positions that are dedicated to supporting households in obtaining benefits (e.g., SOAR staff, Community Health Worker, Navigator, Peer Support Specialist) The narrative for Section 1A, Question 6 DOES NOT indicate at 0 Points least one of the following: Identifies 1 staff position at the agency or subrecipient agency) who will serve program participants and is or will be required to be trained in applying for mainstream benefits. Has a formal agreement with a partner agency to serve program participants. Budget or match source includes staff positions that are dedicated to supporting households in obtaining benefits (e.g., SOAR staff, Community Health Worker, Navigator, Peer Support Specialist)

Section 1A, Question 7 establishes performance measures for housing and income that are
objective, measurable, trackable, and meet or exceed any established HUD, HEARTH or CoC
benchmarks. Projects must identify how the project will measure outcomes with at least 2 System
Performance Measures.

The applicant includes at least 2 HUD System Performance Measures in the narrative for Section 1A, Question 7.	2 Points
The applicant does NOT include at least 2 HUD System Performance Measures in the narrative for Section 1A, Question 7,	0 Points

#### 1B. Housing Stability 2: Successful Placement & Retention (5 Points)

Based on: Narrative response submitted as part of the RFI Application proposal

**Criteria:** Provide a narrative on how the project will improve the CoC's System Performance Measures – Successful Placement and Retention into Permanent Housing. The agency has a plan to assist clients to rapidly secure and maintain permanent housing that is safe, affordable, accessible, and acceptable to their needs, and the plan will support people with diverse racial, ethnic, and gender identities.

Scale: Up to 5 points

1B Housing Stability narrative is complete and includes all of the following information:	5 Points
<ul> <li>The narrative includes which staff positions will be responsible for outreaching unhoused persons and navigating them into housing successfully.</li> <li>The narrative addresses 2 specific housing barriers experienced by BIPOC community members that the program will eliminate through services and funding.</li> </ul>	
1B Housing Stability narrative is NOT complete and DOES NOT include all of the following information:	0 Points
<ul> <li>The narrative includes which staff positions will be responsible for outreaching unhoused persons and navigating them into housing successfully.</li> <li>The narrative addresses 2 specific housing barriers experienced by BIPOC community members that the program will eliminate through services and funding.</li> </ul>	

#### 1C. Gained/Increased Income and Independence3 (5 Points)

#### Based on:

- For expansion projects: APR data for relevant renewal project
- For all other new projects: narrative response submitted as part of the proposal.

**Criteria:** Provide a narrative on how the project will improve the CoC's System Performance Measures – Employment and Income Growth. The agency has a plan to assist clients to increase employment and/or income and to maximize their ability to live independently and graduate from the program (move-on) and the plan will support people with diverse racial, ethnic, and gender identities.

Scale: Up to 5 points

10	C Narrative is complete includes all of the following information:	5 Points
•	Identifies program/agency staff who will be responsible for supporting participants in obtaining employment.	

<sup>&</sup>lt;sup>2</sup> HUD System Performance Measures 1, 3, 7

<sup>&</sup>lt;sup>3</sup> HUD System Performance Measure 4

<ul> <li>Narrative addresses how the project will support people with diverse racial, ethnic and gender identities.</li> <li>If applicable, CoC-funded agencies include data from other projects related to increasing income and/or move-on outcomes.</li> </ul>	
1C Narrative is NOT complete – did NOT include <b>all</b> of the following information:	0 Points
<ul> <li>Identifies program/agency staff who will be responsible for supporting participants in obtaining employment.</li> <li>Narrative addresses how the project will support people with diverse racial, ethnic and gender identities.</li> <li>If applicable, CoC-funded agencies include data from other projects related to increasing income and/or move-on outcomes.</li> </ul>	

#### 1D. Project Outcomes 4 (Up to 15)

Based on: Narrative response submitted as part of the RFI application proposal and Resiliency and **Equity Checklist** 

Criteria: Has the agency demonstrated, through past performance, the ability to successfully carry out the work proposed and effectively and equitably provide services to people experiencing housing crises with diverse racial, ethnic, and gender identities?<sup>5</sup> Consider:

9 points: The agency's experience and outcomes related to the following or comparable measures of housing stability and increased income in any similar current or prior housing projects:

- For permanent supportive housing: The percentage of persons who formerly experienced homelessness and are now housed remain housed in the permanent supportive housing project or exited to other permanent housing, excluding participants who passed away.
- For rapid rehousing/transitional housing/supportive services only: The percentage of persons who experienced homelessness before being housed in the program who successfully exited the project to a permanent housing destination, excluding participants who passed away.
- For all projects: The percentage of participants that increase cash income from entry to latest status/exit.
- For all projects: The percentage of participants with non-cash benefit sources.

If available, agencies are encouraged to also share disaggregated data reflecting outcomes by race, ethnicity, and gender.

If the agency is applying to expand an existing CoC-funded project, these points should be awarded based on that project's performance.

If the agency has not operated a similar project, they should describe their strategy for ensuring strong outcomes for the proposed project type and include specific interventions and practices used to support outcomes.

3 points: How the agency has analyzed the outcomes and improved project design and service delivery, including as it relates to disparate outcomes based on race, ethnicity, and gender.

<sup>4</sup> HUD System Performance Measures 2, 3, 4, 7

<sup>&</sup>lt;sup>5</sup> For projects dedicated to serving survivors of domestic violence, dating violence, sexual assault, stalking, and/or human trafficking, the agency should provide examples of outcomes and project operations for existing or prior housing projects that serve(d) a similar population.

- **3 points (Permanent Housing RRH, PSH, TH-RRH):** The extent to which the agency has taken proactive steps to minimize barriers to housing placement and retention and actively support highly vulnerable and high-needs clients to obtain and maintain housing in prior housing projects. Such populations include refugees or immigrants, individuals with current or past substance use or serious mental illness, a history of victimization (e.g., domestic violence, dating violence, sexual assault, stalking, human trafficking), criminal histories, and chronic homelessness.
- **3 points (Supportive Services Only, Transitional Housing):** The extent to which the agency has taken proactive steps to assist participants in addressing barriers to housing placement and retention and actively support highly vulnerable and high-needs clients to obtain and maintain housing in prior projects. Such populations include refugees or immigrants, individuals with current or past substance use or serious mental illness, a history of victimization (e.g., domestic violence, dating violence, sexual assault, stalking, human trafficking), criminal histories, and chronic homelessness.

#### 1.E. Alignment with Housing First Principles 6 (Up to 10)

**Based on:** Narrative and Housing First Matrix (item 1E) responses submitted as part of the RFI Application proposal

**Criteria:** The agency will enroll individuals or households referred through coordinated entry regardless of the following circumstances. Panelists should consider any legal requirements explained by the applicant. Based on the Housing First Chart completed in the RFI, to what extent does the program provide low barrier Housing First services through eligibility at program entry and ongoing eligibility of services throughout duration of program participation – including ensuring persons are not exited based on specific criteria listed in the chart (e.g., zero income, justice involvement, past evictions, mental and health conditions, length of time experiencing homelessness, substance use, unsheltered).

Review panel may provide exceptions to scoring based on narrative response indicating that the qualifications are outside of the program policies and control.

**Up to 5 points:** The agency will enroll individuals or households regardless of the circumstances listed in the housing first matrix indicating use of housing first principles:

Would not disqualify is marked for all items
 Might disqualify is marked for 2 or less items
 Would disqualify is marked for any items
 5 points
 0 points

**5 Points:** Provide a narrative of how the agency will improve System Performance Measures – Successful Placement and Retention of Permanent Housing. The agency will work with participants to avoid involuntary project exit, in compliance with the CoC's Policy for Participant Termination, through client-centered case management, robust support and resources, and a no-fail approach.

Meets expectations: Project improves System Performance Measure of Successful Placement and Retention of Permanent Housing and demonstrates clear understanding and procedures regarding housing first principles and only disqualifies, terminates, or exits people in severe cases. The program works with clients to rehouse them and reduce the number of returns to homelessness.	4-5
Somewhat meets expectations: Housing First items in RFI were completed but any discrepancies for persons being screened out, terminated, or re-housed through program were not clearly addressed.	1-3
Does not meet expectations: The agency did not provide a complete response or response to questions in the RFI regarding termination	0

HUD System Performance Measures 1, 3, 7

and ensuring a housing first approach through eligibility and service
provisions indicate lack of housing first approach.

#### Agency/Collaborative Capacity - 55 points

#### 2A. Timeliness (Up to 10 Points)

Based on: Narrative response submitted as part of the RFI Application proposal (2A).

**Criteria:** The agency has a plan for rapid implementation of the project documenting how the project will be ready to begin enrolling the first project participant and including a detailed schedule of proposed activities for 60 days, 120 days, and 180 days after grant award.

Scale: Up to 10 points

Meets expectations: Applicant provides a clear understanding and description of being able to begin timely operations based on agency information and project type needs.	5-10
Somewhat meets expectations: Provides a description of timeline and/or there is some concern that the project may take too long to begin, may not meet HUD expectations for obligating funds, or timeline appears unrealistic based on supplemental information.	2-4
Unclear or does not meet expectations: Information provided confirms that the project is not able to begin within the required timeframes and will not meet spending deadlines to meet HUD expectations.	0-1

#### 2B. Administrative Capacity (Up to 15 Points)

**Based on:** Project budget (including all sources of funding and in-kind match as well as expected expenditures), agency organizational chart, and narrative response submitted as part of the proposal

**Criteria:** Does the agency have the expertise, staff, and the procedural and administrative structure needed to meet all administrative requirements?

Has the agency successfully handled at least one other government grant or other major grant of this size and complexity, either in or out of the CoC? If the agency is new to the CoC or government grants of this size and complexity, does the application offer robust and specific strategies for managing the administrative responsibility of the specified project?	3 Points
The agency has a clear staffing plan and a project budget that covers grant management and service needs.	3 Points
The staffing plan and budget shows that the project will have enough resources to provide high-quality, reliable services to the target population for the full term of the grant (caseload size, staff qualifications, service interventions)	3 Points
The budget shows that the project will leverage outside resources (funding, staff, building space, volunteers, etc.) rather than rely entirely on CoC funds. See match information in budget.	3 Points

The budget shows that the project is taking appropriate measures to promote cost effectiveness	3 Points
--	----------

Scale: Up to 15 points

#### 2C. Compliance (Up to 5 points)

**Based on:** Any financial audit, HUD monitoring report and correspondence, and supplemental information submitted as part of the RFI Application proposal

Criteria: To what extent does the agency have:

- Has a history and/or capacity to comply with Part 200 of Title 2 of the Code of Federal Regulations (2 CFR Part 200).
- Any outstanding financial audit findings or concerns related to HUD-funded programs?
- Any outstanding HUD monitoring findings or concerns and/or any history of HUD-imposed sanctions, including but not limited to suspension of disbursements, required repayment of grant funds, or de-obligation of grant funds due to performance issues?

If yes, what steps is the agency taking to resolve the findings or concerns and to what extent has the project advised the Collaborative Applicant of issues identified by HUD?

If an agency has no outstanding audit or monitoring findings or concerns and no history of sanctions imposed by HUD or has not had a financial audit or HUD monitoring, the agency should receive full points

Meets Compliance Expectations – no findings or concerns. Agency has not had a monitoring visit with HUD. Agency has the capacity to operate a CoC-funded project and improve system performance through program implementation.	5 Points
Meets expectations with some minor issues and/or can demonstrate ability to quickly resolve compliance issues. Some concerns regarding agency capacity and ability to operate CoC-funded project.	3-4 Points
Does not meet expectations but is proactive at addressing challenges and improving performance. Strong concerns with agency capacity to operate a CoC-funded project (e.g., no history of having an audit)	1-2 Points
Does not meet expectations and is not engaged in performance improvement strategies. Application indicates that the agency does not currently have the capacity to operate a CoC-funded project required to support the CoC in improving system performance to end and prevent homelessness.	0 Points

Scale: Up to 5 points

#### 2D. Alignment with CoC Priorities (Up to 15 Points)

Based on: Completed Resilience and Equity Checklist

Criteria:

Applicant completed all sections of the Resiliency and Equity Checklist	5 Points	
Criteria:		
The Resiliency and Equity Checklist narrative includes how the agency will ensure equitable outcomes related to improving and measuring System Performance Measure – Reducing Returns to Homelessness.	5 Points	

#### Criteria:

Resilience and Equity Checklist indicates agency and program staff use a continuous quality improvement approach that includes identifying barriers and uses data to plan and tailor services to ensure equitable outcomes. They engage and collaborate with diverse community-based services and have a clear understanding of how to create equitable outcomes and improve system performance measures (increase in income, increase in housing retention and exits to positive destinations, reduce length of time homeless)	4-5 Points
Resilience and Equity Checklist indicates agency has identified barriers and has a plan. The agency has taken or is working towards using a continuous quality improvement approach to eliminate identified or potential barriers and increase equitable outcomes. Agency has ideas and is planning on engaging and collaborating with diverse community-based services and has implemented strategies.	2-3 Points
Resilience and Equity Checklist does not include the use of data to evaluate progress in equitable outcomes, but the agency includes steps they will take to continue to eliminate disparities. Responses indicate an unclear plan, lack of plan or no place for continuous quality improvement. Responses are not realistic or aligned with the population and level of response needed to increase equitable outcomes. Project does not include clear use of data and program outcomes that will improve System Performance Measures.	0-1 Points

#### 2E. Client Participation in Project Design and Policymaking (Up to 10 Points)

Based on: Narrative submitted as part of the RFI Application proposal

**Criteria:** Does the agency engage unhoused and formerly unhoused participants and staff in program design and policymaking?

**5 Points:** Agency commits to one or more of the following strategies for gathering participant input and/or building participant leadership.

High-Priority Strategies (eligible for max 5 points)

The applicant will engage AWH4T lived experience boards (Participant Advisory	1 Point
Group and/or Youth Action Board) on matters of organizational policy/decision-	
making. This could include the development/revision of policies and procedures,	

creation/implementation of new programs, determination of hiring/retention strategies, etc.	
At least 15% of the applicant's board of directors and/or leadership will have lived experience of homelessness;	1 Point
At least 25% of the applicant's staff OR 25% of staff of this CoC-funded project will have lived experience of homelessness (not including temporary, contract, or stipend-based roles);	1 Point
The applicant will dedicate resources to support community advocacy by participants (e.g., stipends for participant advocacy work, public speaking skills development, etc.);	1 Point
The applicant's hiring policies and approaches (e.g., job descriptions and/or qualifications, peers support positions, on-the-job-training, outreach/recruitment strategies, etc.) will be designed to prioritize hiring and retention of people with lived experience of homelessness, including equitable compensation for peer/lived experience work.	1 Point

#### Additional Strategies (eligible for max 2 points)

The applicant will administer satisfaction or feedback surveys to participants in this project.	1 Point
The applicant will use client focus groups which include participants in this project.	1 Point

3 Points: The applicant must describe how they will respond to the feedback, which may include but is not limited to any of the following:

- Exploring feasibility of changes in response to the feedback,
- Communicating with agency leadership and/or board of directors about the feedback,
- Communicating with participants about follow-up efforts in a feedback loop, and/or
- How decisions will be made to make changes or not make changes based on the feedback.

Thow decisions will be made to make changes of not make changes based on	1
Question 23 is complete in providing a response on how they will respond to feedback and includes at least one of the following:	3 Points
<ul> <li>Exploring feasibility of changes in response to the feedback,</li> <li>Communicating with agency leadership and/or board of directors about the feedback,</li> <li>Communicating with participants about follow-up efforts in a feedback loop, and/or</li> <li>How decisions will be made to make changes or not make changes based on the feedback.</li> </ul>	
Question 23 is not complete and does not include one of the following:	0 Points
<ul> <li>Exploring feasibility of changes in response to the feedback,</li> <li>Communicating with agency leadership and/or board of directors about the feedback,</li> <li>Communicating with participants about follow-up efforts in a feedback loop, and/or</li> <li>How decisions will be made to make changes or not make changes based on the feedback.</li> </ul>	

HUD Criteria for New Project Scoring		
Establish maximum points for each project type.	Permanent Housing (Joint TH-RRH, RRH, PSH)  • 100 out of 100 maximum points (100%)  Other New Project Types:  • 100 out of 100 maximum points (100%)	
Maximum points available for objective criteria – 33% are based on objective criteria for the project application	Permanent Housing (Joint TH-RRH, RRH, PSH)  • 45 Points out of 100 (45%)  Other New Project Types:  • 45 Points out of 100 (45%)	
Maximum points for system performance criteria with at least 20% of total points based on system performance criteria	Permanent Housing (Joint TH-RRH, RRH, PSH)  • 29 out of 100 (29%)  Other New Project Types:  • 29 out of 100 (29%)	
Provided points for addressing specific severe barriers to housing and services	Permanent Housing (Joint TH-RRH, RRH, PSH)  • 15 Points (24%)  Other New Project Types:  • 15 Points (25%)	
Data used from comparable database to score projects submitted by Victim Service Providers	Renewal Project Scoring Tool Chart      Items indicated with ** in scoring tool includes Annual Performance Report (APR) data entered into Sage and generated from the local HMIS database or a Victim Service Provider comparable database.	



Tool used for RENEWAL projects

# Tulsa City and County Continuum of Care FY 2023 RENEWAL PROJECTS Scoring Tool

#### **Summary of Factors**

Threshold Requirements - not scored

- 1. Outcomes Supporting System Performance Measures<sup>1</sup> **55 points**
- 2. Data Quality 20 points
- 3. System Improvement & Priorities-26 points
- 4. Strategy: Priority Project Types (PH) & Population Bonus<sup>2</sup> 5 points

TOTAL: 106 points

# Thresnoid Requirements

Total points

available

These factors are required, but not scored. If the project indicates "no" for any threshold criteria, it is ineligible for CoC funding.

- Services Standards. Applicant participated in the A Way Home for Tulsa Services Standards
  fidelity assessment and action planning process during the spring TA meetings with Homebase
  and Housing Solutions.
- **HMIS Implementation.** Projects are required to participate in HMIS, unless the project is operated by a victim services provider. Victim service providers must use a comparable database that complies with the federal HMIS data and technical standards.
- Coordinated Entry. Projects are required to participate in Coordinated Entry (when it is
  available for the project type) in compliance with the CoC's Coordinated Entry standards and
  HUD's Coordinated Entry Notice.
- HUD Threshold. Projects will be reviewed for compliance with the eligibility requirements of the CoC Interim Rule and Subsequent Notices and must meet the threshold requirements outlined in the 2023 Notice of Funding Availability.

<sup>&</sup>lt;sup>1</sup> All of the scoring factors in this tool measure projects' contribution to improving Tulsa City and County's System Performance by strengthening the overall system of care through data collection, coordination, prioritization and increasing resources available to end homelessness in Tulsa City and County. Certain scoring factors relate to specific Performance Measures, as enumerated in each factor. Projects will be scored based on data in the CoC's HMIS, except for projects operated by victim services providers which will be scored based on data from the victim service provider's comparable database.

<sup>&</sup>lt;sup>2</sup> Bonus points help ensure fairness and equal footing across scoring tools – which otherwise strongly advantage projects without data – and support prioritization of proven strong performers while encouraging reallocation of projects not advancing system performance.

 HUD Policies. Projects are required to have policies regarding termination of assistance, client grievances, Equal Access, ADA and fair housing requirements, VAWA protection, and confidentiality that are compliant with HUD CoC Program requirements.

#### 1. Outcomes Supporting System Performance Measures - 55 points

Overall, has the project been performing satisfactorily and effectively addressing the need(s) for which it was designed? Keep in mind that outcomes will naturally be lower in a population with more complex needs. Such populations include refugees or immigrants, persons with current or past substance abuse or serious mental illness, a history of victimization (e.g., domestic violence, dating violence, sexual assault, stalking, human trafficking), criminal histories, and chronic homelessness.

#### 1A. Utilization<sup>3</sup>

- Scored in Presto
- Calculated based on HMIS or comparable database data
- Informed by supplemental information submitted as part of the proposal

Criteria: Is the project serving the number of people it was designed to serve?

Panelists may exercise discretion and adjust from the scaled score by one step based on factors including but not limited to historic performance, time in operation for recently funded programs applying for their first renewal with APR data, average annual occupancy HMIS or comparable database data provided by the applicant, occupancy rate trending up or down, project size, population served, and facility status issues beyond the project's sphere of influence.

Calculation: Average Number of Households Served Across Four Points in Time ÷ Units Funded

[(APR 8b January Total + APR 8b April Total + APR 8b July Total + APR 8b October Total) ÷ 4] ÷ Project Application 4B Total Units OR 5A Total Households

**Community Benchmark: 90%** 

#### Scale:

•	90-100%	10 points
•	78.9-89.9%	8 points
•	67.6-78.8%	6 points
•	56.4-67.5%	4 points
•	45.1-56.3%	2 points
•	0-45%	0 points

#### 1B. Housing Stability

- Scored in Presto
- Scoring is dependent on project component type
- Calculated based on HMIS or comparable database data
- Informed by supplemental information submitted as part of the proposal



#### Permanent Supportive Housing<sup>4</sup>

**Criteria:** Do project participants remain housed in the project or exit to other permanent housing (excluding participants who pass away and persons who exit to Foster Care Home or Foster Care Group Home, Hospital or Other Residential Non-Psychiatric Medical Facility, or Long-term Care Facility or Nursing Home)?

Panelists may exercise discretion and adjust from the scaled score by one step based on factors including but not limited to historic performance, time in operation for recently funded programs applying for their first renewal with APR data, project size, population served, and circumstances beyond the project's sphere of influence.

**Calculation:** (Total Stayers + Total Exits to PH) ÷ (Total Clients - Total Deceased - Total Exits to Foster Care Home or Foster Care Group Home - Total Exits to Hospital or Other Residential Non-Psychiatric Medical Facility - Total Exits to Long-term Care Facility or Nursing Home)

[APR 5a Stayers + APR 23c Permanent Destination Subtotal] ÷ [APR 5a Persons Served - APR Q23c Deceased - APR Q23c Foster Care Home or Foster Care Group Home - APR Q23c Hospital or Other Residential Non-Psychiatric Medical Facility - APR Q23c Long-term Care Facility or Nursing Home]

Community Benchmark: 95%

#### Scale:

•	95-100%	10 points
•	88.3-94.9%	9 points
•	81.5-88.2%	8 points
•	74.7-81.4%	7 points
•	68.0-74.6%	6 points
•	61.2-67.9%	5 points
•	54.4-61.1%	4 points
•	47.6-54.3%	3 points
•	0-47.5%	0 points

#### Rapid Rehousing and Transitional Housing<sup>5</sup>

**Criteria:** Do project participants exit to other permanent housing based on HUD APR performance measures

Panelists may exercise discretion and adjust from the scaled score by one step based on factors including but not limited to historic performance, time in operation for recently funded programs applying for their first renewal with APR data, project size, the number of persons who exited the project, population served, and circumstances beyond the project's sphere of influence.

Projects with no leavers will receive full points.

**Calculation:** Total Exits to PH ÷ (Total Leavers - Total Deceased - Total Exits to Foster Care Home or Foster Care Group Home - Total Exits to Hospital or Other Residential Non-Psychiatric Medical Facility - Total Exits to Long-term Care Facility or Nursing Home)

APR 23c Permanent Destinations Subtotal ÷ [APR 5a Leavers - APR 23c Deceased - APR Q23c Foster Care Home or Foster Care Group Home - APR Q23c Hospital or Other Residential Non-Psychiatric Medical Facility - APR Q23c Long-term Care Facility or Nursing Home]

Community Benchmark: 85%

<sup>4</sup> HUD System Performance Measures 3, 7
<sup>5</sup> HUD System Performance Measures 1, 3, 7

#### Scale:

•	85-100%	10 points
•	79-84.9%	9 points
•	73-78.9%	8 points
•	66.9-72.9%	7 points
•	60.8-66.8%	6 points
•	54.7-60.7%	5 points
•	48.7-54.6%	4 points
•	42.6-48.6%	3 points
•	0-42.5%	0 points

#### 1C. Gained/Increased Cash Income<sup>6</sup>

- Scored in Presto
- Calculated based on HMIS or comparable database data
- Informed by supplemental information submitted as part of the proposal

**Criteria:** Do adult project participants gain or increase cash income from entry to latest annual assessment (excluding stayers not yet required to have an annual assessment) or exit?

Panelists may exercise discretion and adjust from the scaled score by one step based on factors including but not limited to historic performance, time in operation for recently funded programs applying for their first renewal with APR data, project size, population served, and circumstances beyond the project's sphere of influence.

Projects with no leavers and no stayers required to have annual assessments will receive full points.

**Calculation**: (Adult Leavers Who Gained Income + Adult Stayers Who Gained Income + Adult Leavers Who Increased Amount of Income + Adult Stayers Who Increased Amount of Income) ÷ (Adults - Stayers Not Required to Have Assessment)

[APR19a1 Row 5 Column 4 + APR19a2 Row 5 Column 4 + APR19a1 Row 5 Column 5 + APR19a2 Row 5 Column 5] ÷ [APR5a Adults - APR18 Adult Stayers Not Yet Required to Have an Annual Assessment]

#### Community Benchmark: 75%

#### Scale:

•	75-100%	5 points
•	65.7-74.9%	4 points
•	56.4-65.6%	3 points
•	47-56.3%	2 points
•	37.6-46.9%	1 points
•	0-37.5%	0 points

#### 1D. Non-Cash Mainstream Benefits<sup>7</sup>

- Scored in Presto
- Calculated based on HMIS or comparable database data
- Informed by supplemental information submitted as part of the proposal

HUD System Performance Measure 4

HUD System Performance Measures 2, 7

**Criteria:** Do project participants (excluding stayers not yet required to have an annual assessment) receive non-cash mainstream benefits?

Panelists may exercise discretion and adjust from the scaled score by one step based on factors including but not limited to historic performance, time in operation for recently funded programs applying for their first renewal with APR data, project size, population served, and circumstances beyond the project's sphere of influence.

Projects with no leavers and no stayers required to have annual assessments will receive full points.

**Calculation:** (Adult Leavers with At Least 1 Benefit + Adult Stayers with At Least 1 Benefit) ÷ (Total Adults - Adult Stayers Not Yet Required to Have an Assessment)

[APR 20b 1Plus Sources Leavers + APR 20b 1Plus Sources Stayers] ÷ [APR 5a Adults - APR 18 Adult Stayers Not Yet Required to Have an Assessment]

#### No Community Benchmark

#### Scale:

70-100%
50-69.9%
30-49.9%
1 points
0-29.9%
0 points

#### 1E. Health Insurance8

- Scored in Presto
- Calculated based on HMIS or comparable database data
- Informed by supplemental information submitted as part of the proposal

**Criteria:** Do project participants (excluding stayers not yet required to have an annual assessment) have health insurance?

Panelists may exercise discretion and adjust from the scaled score by one step based on factors including but not limited to historic performance, time in operation for recently funded programs applying for their first renewal with APR data, project size, population served, and circumstances beyond the project's sphere of influence.

Projects with no leavers and no stayers required to have annual assessments will receive full points.

**Calculation:** (Stayers with 1 or More Sources of Health Insurance + Leavers with 1 or More Sources of Health Insurance) ÷ (Total Clients - Stayers Not Yet Required to Have an Assessment)

[APR 21 Stayers 1 Source of Health Insurance + APR 21 Stayers More than 1 Source of Health Insurance + APR 21 Leavers 1 Source of Health Insurance + APR 21 Leavers More than 1 Source of Health Insurance] ÷ [APR 5a Total Served - APR 21 Stayers Not Yet Required to Have an Assessment]

#### No Community Benchmark

#### Scale:

70-100%
5 points
50-69.9%
3 points
1 point
0-29.9%
0 points



#### 1F. Alignment with Housing First Principles & Exits to PH Destinations<sup>9</sup>

- · Based on narrative responses submitted as part of the proposal
- System Performance Measures Exits to Permanent Housing Destinations

#### Criteria:

**5 points:** The agency will enroll individuals or households referred through coordinated entry regardless of the following circumstances. Panelists should take into account any legal requirements explained by the applicant. Based on the Housing First Chart completed in the RFI, to what extent does the program provide low barrier housing first services through eligibility at program entry and ongoing eligibility of services throughout duration of program participation – including ensuring persons are not exited based on specific criteria listed in the chart.

Would not disqualify is marked for all items
Might disqualify is marked for 2 or less items
Would disqualify is marked for any items
5 points
3 points
0 points

Review panel may provide exceptions to scoring based on narrative response indicating that the qualifications are outside of the program policies and control.

**5 Points:** The agency works with participants to avoid involuntary project exit and program terminations, in compliance with the CoC's Policy for Participant Termination, through client-centered case management, robust support and resources, and a no-fail approach.

**5 Points:** The agency and/or programming provides clear strategies, services and assistance to reduce barriers to housing relevant to the population being served. The program has a clear understanding of their data and performance surrounding returns to homelessness and has strategies in place to reduce returns to homelessness.

#### 1G. Improving Safety<sup>10</sup>

#### **Projects Dedicated to Serving Survivors of Domestic Violence**

- Calculated based on comparable database data
- Informed by supplemental information submitted as part of the proposal

Criteria: Percentage of survivors for whom a safety plan was completed or offered.

Panelists may exercise discretion and adjust from the scaled score by one step based on factors including but not limited to project size and the number of households served.

**Calculation:** Number of Survivors with Completed/Offered Safety Plans ÷ Number of Households Sarved

Number of Completed/Offered Safety Plans Reported by Project ÷ APR 8 Households Served

#### Scale:

100% 5 points90-99.9% 2 points0-89.9% 0 points

<sup>10</sup> HUD System Performance Measures 1, 2, 3,

<sup>&</sup>lt;sup>9</sup> HUD System Performance Measures 1, 3, 7

#### **Other Housing Projects**

Based on Yes/No responses submitted as part of the RFI application response

**Criteria:** Does the agency have a process in place to assess clients for risk of domestic violence AND provide warm hand-offs to a victim services provider?

#### Scale:

- Agency does not have a process to assess risk of domestic violence or to provide warm hand-offs to a victim services provider
   0 points
- Has a process in place to assess risk of domestic violence and to provide warm handoffs to victim service providers
   2 points

•

 Bonus: Project has added VAWA eligible costs to support emergency transfers to budget by either shifting less than 10% of existing budget to line item or by requesting an expansion.
 3 points

#### 2. Data Quality - 20 points

#### 2A. Complete Data

- Scored in Presto
- Calculated based on HMIS or comparable database data
- Informed by supplemental information submitted as part of the proposal

**Criteria:** Percentage of complete data (not null/missing, "don't know" or "refused" data, "data issues," or "error"), as reported in APR 6a, 6b, and 6c, except for Social Security numbers.

Panelists may exercise discretion and adjust from the scaled score by one step based on factors including but not limited to limited project exits and circumstances beyond the project's sphere of influence.

**Calculation:** 1 - [(Sum of Client Doesn't Know/Refused + Information Missing + Data Issues + Error Count for 14 data elements in APR Questions 6a-6c, excluding SSN) ÷ (14 \* Total Served)]

1 - [(APR6a Client Don't Know Refused for Name, Date of Birth, Race, Ethnicity, Gender + APR6a Information Missing for Name, Date of Birth, Race, Ethnicity, Gender + APR6a Data Issues for Name, Date of Birth, Race, Ethnicity, Gender + APR 6b Error Count for Veteran Status, Project Start Date, Relationship to Head of Household, Client Location, Disabling Condition + APR 6c Error Count for Destination, Income and Sources at Start, Income and Sources at Annual Assessment, Income and Sources at Exit) ÷ (14 \* APR5a Total Served)]

#### No Community Benchmark

#### Scale:

•	99-100%	5 points
•	95-98.9%	3 points
•	90-94.9%	1 point
•	0-89.9%	0 points

#### 2B. Exits to Known Destinations

- Scored in Presto
- Calculated based on HMIS or comparable database data
- Informed by supplemental information submitted as part of the proposal

Criteria: Percentage of clients who exit to known destinations.

Panelists may exercise discretion and adjust from the scaled score by one step based on factors including but not limited to limited project exits and circumstances beyond the project's sphere of influence.

PSH projects with no leavers receive full points.

**Calculation:** (Total Leavers - Leavers With Don't Know/Refused Destinations - Leavers With Missing Destinations) ÷ Total Leavers

[APR5a Leavers - APR23c Total Client Doesn't Know/Client Refused - APR23c Total Data Not Collected] 
÷ APR5a Leavers

#### Community Benchmark: 90%

#### Scale:

90-100% 5 points
67.6-89.9% 3 points
45.1-67.5% 1 point
0-45% 0 points

#### 2C. Known Income

- Scored in Presto
- Calculated based on HMIS or comparable database data
- Informed by supplemental information submitted as part of the proposal

**Criteria:** Percentage of adult project participants with known income at latest annual assessment (excluding stayers not yet required to have an annual assessment) or exit.

Panelists may exercise discretion and adjust from the scaled score by one step based on factors including but not limited to project size and circumstances beyond the project's sphere of influence.

**Calculation:** (Adult Stayers With Known Income + Adult Leavers With Known Income) ÷ (Adults – Adult Stayers Not Yet Required to Have an Annual Assessment)

[APR18 Adults with Income Information at Annual Assessment + APR18 Adults with Income Information at Exit] ÷ [APR5a Adults - APR18 Adult Stayers Not Yet Required to Have an Assessment]

#### **No Community Benchmark**

#### Scale:

95-100% 5 points
85-94.9% 3 points
75-84.9% 1 point
0-74.9% 0 points

#### 2D. Known Benefits

- Scored in Presto
- Calculated based on HMIS or comparable database data
- Informed by supplemental information submitted as part of the RFI application

**Criteria:** Percentage of adult project participants with known benefits at latest annual assessment (excluding stayers not yet required to have an annual assessment) or exit.

Panelists may exercise discretion and adjust from the scaled score by one step based on factors including but not limited to project size and circumstances beyond the project's sphere of influence.

**Calculation:** (Adult Stayers With Known Non-Cash Benefits + Adult Leavers With Known Non-Cash Benefits) ÷ (Total Adults – Adult Stayers Not Yet Required to Have Annual Assessments)

[APR20b Adult Leavers No Sources + APR20b Adult Leavers 1Plus Sources + APR20b Adult Stayers No Sources + APR20b Adult Stayers 1Plus Sources] ÷ [APR 5a Adults - APR18 Adult Stayers Not Yet Required to Have an Assessment]

#### No Community Benchmark

#### Scale:

95-100% 5 points
85-94.9% 3 points
75-84.9% 1 point
0-74.9% 0 points

#### 3. System Improvement & Priorities - 26 points

#### 3A. Compliance

• Based on any financial audit, HUD monitoring report and correspondence, and supplemental information submitted as part of the RFI application materials.

**Criteria:** To what extent does the agency have:

- Any outstanding financial audit findings or concerns related to HUD-funded programs?
- Any outstanding HUD monitoring findings or concerns and/or any history of HUD-imposed sanctions, including but not limited to suspension of disbursements, required repayment of grant funds, or de-obligation of grant funds due to performance issues?

If yes, what steps is the agency taking to resolve the findings or concerns and to what extent has the project advised the Collaborative Applicant of issues identified by HUD?

If an agency has no outstanding audit or monitoring findings or concerns and no history of sanctions imposed by HUD or has not had a financial audit or HUD monitoring, the agency should receive full points.

Scale: Up to 2 points

#### Drawdown Compliance

• Based on narrative response submitted as part of the proposal and attachments provided in RFI application.

Criteria: Has the agency completed the required quarterly drawdowns successfully?

- Yes 3 Points
- No 0 Points

#### 3B. Grant Spend-Down

Scored in Presto

Criteria: Has the agency spent down their grant funds in the past three grant cycles?

Consider if the project is running at capacity (at four points during the year), whether spend-down is trending up or down, and whether it receives leasing or rental assistance funding.

Panelists may score projects up or down from the scaled score.

#### Scale:

97-100%
94-96.9%
90-93.9%
1 points
0-89.9%
0 points

#### 3C. Alignment with CoC Priorities

Based on completed Resilience and Equity Checklist

#### Criteria:

**6 points:** Resilience and Equity Checklist indicates agency and program staff take a continuous quality improvement approach using data to tailor programming, services, and outreach to ensure equitable outcomes and are clearly active in engaging and collaborating with diverse community based services and interventions.

**4 Points:** Resilience and Equity Checklist indicates agency has identified any barriers to participation (e.g., lack of outreach) impacting Black or African American, Hispanic/Latinx, and Native American people experiencing homelessness, and has taken steps to eliminate the identified barriers.

**2 points:** Resilience and Equity Checklist includes steps the agency will take to continue to eliminate racial disparities impacting Black or African American, Hispanic/Latinx, and Native American people experiencing homelessness by ensuring racial equity within its programs (where racial equity is defined as the condition achieved if one's racial identity no longer predicted, in a statistical sense, how one fares).

#### 3D. Client Participation in Project Design and Policymaking

Based on narrative submitted as part of the proposal

**Criteria:** Does the agency engage unhoused and formerly unhoused participants and staff in program design and policymaking?

**5 Points:** Agency utilizes one or more of the following strategies for gathering participant input and/or building participant leadership.

- High-Priority Strategies (eligible for max 5 points)
  - The applicant engages AWH4T lived experience boards (Participant Advisory Group and/or Youth Action Board) on matters of organizational policy/decision-making. This could include the development/revision of policies and procedures, creation/implementation of new programs, determination of hiring/retention strategies, etc. At least 15% of the applicant's board of directors and/or leadership has lived experience of homelessness
  - At least 25% of the applicant's staff OR 25% of staff of this CoC-funded project has lived experience of homelessness (not including temporary, contract, or stipend-based roles)
  - The applicant dedicates resources to support community advocacy by participants (e.g., stipends for participant advocacy work, public speaking skills development, etc.)
  - The applicant's hiring policies and approaches (e.g., job descriptions and/or qualifications, peers support positions, on-the-job-training, outreach/recruitment strategies, etc.) are designed to prioritize hiring and retention of people with lived experience of homelessness, including equitable compensation for peer/lived experience work.
- Additional Strategies (eligible for max 3 points)
  - The applicant has a participant advisory board that has the authority to make recommendations directly to the agency leadership and board of directors
  - o This CoC-funded project has at least one staff member with experience of homelessness

- The applicant has a participant advisory board, but it is not entitled to make recommendations directly to the agency leadership or board of directors
- The applicant administers satisfaction or feedback surveys to participants in this project
- The applicant uses client focus groups which include participants in this project
- Other strategies

**5 Points:** The applicant must give an example of constructive feedback or input received from participants in the past four years. Feedback can be from participants in this CoC-funded project or in another project operated by the agency if the applicant clearly describes how feedback would impact or affect this CoC-funded project. The applicant must describe how they responded to the feedback, which may include but is not limited to any of the following:

- Exploring feasibility of changes in response to the feedback
- Communicating with agency leadership and/or board of directors about the feedback
- Communicating with participants about follow-up efforts in a feedback loop
- How the decision was made to make changes or not make changes based on the feedback
- Any changes that were made that impacted this CoC-funded project

#### 4. Strategy & Priority Project Type & Population Bonus – up to 5 points

 Based on supplemental information submitted as part of the proposal in the RFI Application (Section 4, item 17)

#### Criteria:

Projects may receive points for each bullet point item below – up to 5 points total.

- Does the project provide permanent housing (Joint TH-RRH, RRH, PSH)? (2 points)
- Is the project dedicated to serving a priority population, i.e., young adults, domestic violence survivors, families with children, or veterans? (1 point)
- Does the project support HUD priorities by leveraging funding by partnering with the local public housing authority or by partnering with a healthcare system provider (2 points)

# FY 2023 CoC NOFO Renewal Project Scoring Rubric Overview

Scoring Factor	Source	Points
1. Outco	mes Supporting System Performance Measures: 55 Points	
**Score	d based on submission of Sage APR data entered in Presto	
	Source: HMIS Data pulled from APR (8b). FY23 Scoring Tool (1A).	
	Notes: Number of total units/beds available is determined by	
Utilization**	contractual number submitted in original e-snaps application.	
	HUD NOFO: Objective Criteria	0-10
Housing Stability: Successful	Source: HMIS APR (Q22, Q23) & System Performance Measure	
Placement & Retention**	(SPM). FY23 Scoring Tool (1B)	
rideement & Neterition	HUD NOFO: Objective Criteria	0-10
Gained/Increased Cash	Source: HMIS APR (Q19) and System Performance Measure (SPM).	
Income**	FY23 Scoring Tool (1C)	
e	HUD NOFO: Objective Criteria	0-5
	Source: HMIS APR (20b) and System Performance Measure (SPM).	
Non-Cash Benefits**	FY23 Scoring Tool (1D)	
	HUD NOFO: Objective Criteria	0-5
Health Insurance**	Source: HMIS APR (Q21). FY23 Scoring Tool (1E)	
nearth insurance	HUD NOFO: Objective Criteria	0-5
Alignment with Housing First:	Source: RFI (1F)(Q5) narrative response and attachments	
Eligibility & Lack of Screening	submitted from RFI. FY23 Scoring Tool (1F)	
Out	HUD NOFO: Objective Criteria, severe barriers	0-5
	Source: System Performance Measures - exits to Permanent	
Alignment with Housing First:	Housing Destinations. RFI (1F)(Q7) narrative response and	
Termination P&P	attachments submitted from RFI. FY23 Scoring Tool (1F)	
	HUD NOFO: Severe barriers	0-5
	Source: HMIS and System Performance Measures (SPM). RFI	
Housing First: Returns to	(1F)(Q8) narrative response and attachments submitted from RFI.	
Homelessness and Barriers	FY23 Scoring Tool (1F)	
	HUD NOFO: Severe Barriers	0-5
	Source: RFI narrative response (section 1G) and attachments.	
Improving Safety	HMIS & VSP Comparable database APR Report (8)	
	HUD NOFO: Objective Criteria, Severe barriers	0-5
2. Data Quality: 20 Points		
	Source: HMIS APR (6a, 6b, 6c) & Data Quality Report. FY23 Scoring	
	Tool (2A)	
Complete Data**	HUD NOFO: Objective Criteria	0-5
'	6a – Data Quality: Personally Identifiable Information Overall	-
	Score	
	HUD NOFO: Objective Criteria	

Exits to Known Destinations**	Source: HMIS APR (6c) & Data Quality Report. FY23 Scoring Tool (2B)  HUD NOFO: Objective Criteria  6c − Data Quality: Income and Housing Data Quality → Destination (3.12)  HUD NOFO: Objective Criteria	0-5
Known Income**	Source: HMIS APR (6c) & Data Quality Report. FY23 Scoring Tool (2C) HUD NOFO: Objective Criteria 6c − Data Quality: Income and Housing Data Quality → Income and Sources at Start; Income and Sources at Annual Assessment; Income and Sources at Exit HUD NOFO: Objective Criteria	0-5
Known Benefits**	Source: HMIS APR (20b) & Data Quality Report. FY23 Scoring Tool (2D)  20b — Number of Non-Cash Benefit Sources HUD NOFO: Objective Criteria	0-5
	3. System Improvement & Priorities: 26 Points	
Compliance (Financial Audit; Same score across all projects within an agency)	Source: RFI application responses (section 3A) and attachments. FY23 Scoring Tool (3A) HUD NOFO: Objective Criteria	0-2
Compliance (Drawdown)	Source: RFI application and attachments (eloccs, grant closeout, Sage). FY23 Scoring Tool (3A) HUD NOFO: Objective Criteria	0-3
Grant Spend-Down**	Source: RFI application response (3B) and attachments (eloccs, grant closeout, Sage). FY23 Scoring Tool (3B) HUD NOFO: Objective Criteria	0-5
Alignment with CoC Priorities (Resilience & Equity Checklist)	Source: Completion of Equity Checklist (RFI Attachment). FY23 Scoring Tool (3C) HUD NOFO: Severe barriers	0-6
Client Participation in Project Design and Policymaking: Item 1	Source: RFI application narrative responses (3D). FY23 Scoring Tool (3D)	0-5
Client Participation in Design and Policymaking; Item 2	Source: RFI application narrative responses (3D). FY23 Scoring Tool (3D)	0-5
4. Strategy	: Priority Project Types & Population Bonus - Up to 5 points	
Priority Project Type and Population Bonus Points	Source: RFI application narrative response (4). FY23 Scoring Tool (4). PH Project Types (2 Points) HUD NOFO: Objective Criteria	0-5

	Total Points	106
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HUD Criteria for Renewal Project Scoring				
Establish maximum points for each project type.	Permanent Housing (Joint TH-RRH, RRH, PSH)  106 out of 106 maximum points (100%)  See Renewal Scoring Tool Section 4  Other Renewal Project Types:  104 out of 106 maximum points (98%)  See Renewal Scoring Tool Section 4  Permanent Housing (Joint TH-RRH, RRH, PSH)			
Maximum points available for objective criteria – 33% are based on objective criteria for the project application	85 Points out of 106 (80%)  Other Renewal Project Types:      83 Points out of 104 (79%)			
Maximum points for system performance criteria with at least 20% of total points based on system performance criteria	Permanent Housing (Joint TH-RRH, RRH, PSH)  • 30 out of 106 (28%)  Other Renewal Project Types:  • 30 out of 104 (29%)			
Provided points for addressing specific severe barriers to housing and services	Permanent Housing (Joint TH-RRH, RRH, PSH)  • 26 Points (24%)  Other Renewal Project Types:  • 26 Points (25%)			
Data used from comparable database to score projects submitted by Victim Service Providers	Renewal Project Scoring Tool Chart      Items indicated with ** in scoring tool includes Annual Performance Report (APR) data entered into Sage and generated from the local HMIS database or a Victim Service Provider comparable database.			

## FY2023 COC CONSOLIDATED APPLICATION ATTACHMENT: Scored Forms for One Project (Question 1E-2a)

Document Satisfying Requirement	Page Number
Cover Sheet	1
Tulsa Day Center Score Sheet	2-3
Tulsa Day Center PRESTO Report	4-15

8) TDC Rapid Rehousing \$238,379 (Tulsa Day Center)	Panelist 1	Panelist 2	Panelist 3	Panelist 4	Panelist 5	Panelist 6	Average Panel Score
Homebase Code	R8P1	R8P2	R8P3	R8P4	R8P5	R8P6	
1A. Utilization (10 points) PRESTO	10	10	10	10	10	10	10.00
1B. Housing Stability (10 points) PRESTO	10	10	10	10	10	10	10.00
1C. Gained/Increased Cash Income (5 points) PRESTO	1	0	1	1	1	1	0.83
1D. Non-Cash Mainstream Benefits (5 points) PRESTO	4	3	5	4	3	4	3.83
1E. Health Insurance (5 points) PRESTO	4	3	5	4	3	4	3.83
1 F. Alignment with Housing First Principles (15 points) RFI + Tulsa Services Standards	14	15	15	15	13	15	14.50
1G. Improving Safety (5 points) RFI	5	3	5	5	5	5	4.67
2A. Complete Data (5 points) PRESTO	5	5	5	5	5	5	5.00
2B. Exits to Known Destinations (5 points) PRESTO	5	5	5	5	5	5	5.00
2C. Known Income (5 points) PRESTO	5	5	5	5	5	5	5.00
2D. Known Benefits (5 points) PRESTO	5	5	5	5	5	5	5.00
3A. Compliance (5 points) RFI + Financial audit + HUD monitoring (if any) same score across all projects within an agency	5	5	5	4	5	5	4.83
3B. Grant Spend-Down (5 points) RFI + PRESTO	5	5	5	5	5	4	4.83
3C. Alignment with CoC Priorities (12 points) Resilience & equity checklist same score across all projects within an agency	10.5	12	12	11	9	10	10.75

8) TDC Rapid Rehousing \$238,379 (Tulsa Day Center)	Panelist 1	Panelist 2	Panelist 3	Panelist 4	Panelist 5	Panelist 6	Average Panel Score
3D. Client Participation in Project Design and Policymaking (10 points) RFI	8.5	9	8	10	8	8	8.58
4. Priority Program and Population Bonus Points (5 points) RFI	4.5	4	4	4	4	4	4.08
TOTAL PROJECT SCORE	101.5	99	105	103	96	100	100.75

## **TDC Rapid Rehousing Program (RRH)**

#### **Tulsa Day Center**

#### **Program at a Glance**

Funding Category

RRH

Operating Year of APR

1/1/2022 to 12/31/2022

Amount of Grant for Operating Year

\$234,047

Persons Served in Operating Year

171 individuals (117 adults

and 54 under 18) in 89

households

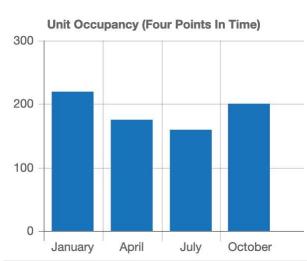
71 individuals exited the program before the end of the operating year (leavers) and 100 remained in the program (stayers)

#### **Program Overview**

## Narrative Response to Preliminary and Anticipated Scores

The applicant provides the following narrative to supplement the information contained in their APR Data/Project Evaluation Report regarding their program's performance in the past operating year. Applicants may use this opportunity to direct the Project Review Panel to <u>explanatory or qualifying information</u> regarding those scoring factors on which their project may not score perfectly and <u>to encourage Panelists to exercise discretion in changing the scores</u> for those factors.

#### 1A. Utilization



Unit Occupancy Rates (Four Points in Time)	
January	220.0% (44 of 20)
April	175.0% (35 of 20)
July	160.0% (32 of 20)
October	200.0% (40 of 20)
Average	188.8% (37.75 of 20)

In last year's CoC Competition, this project's performance on this factor was 684.6%. Please note that projects that were new last year and those that renewed without a full grant term of data will have "N/A" here.

#### 1.A. Utilization

Criteria: Is the project serving the number of homeless people it was designed to serve?

Panelists may exercise discretion and adjust from the scaled score by one step based on factors including but not limited to historic performance, time in operation for recently funded programs applying for their first renewal with APR data, average annual occupancy HMIS or comparable database data provided by the applicant, occupancy rate trending up or down, project size, population served, and facility status issues beyond the project's sphere of influence.

Community Benchmark: 90%

#### Scale:

- 90-100% 10 points
- 78.9-89.9% 8 points
- 67.6-78.8% 6 points OK-501 Tulsa City and County CoC

- 56.4-67.5% 4 points
- 45.1-56.3% 2 points
- 0-45% 0 points

Project Performance

188.8%

Auto-Score

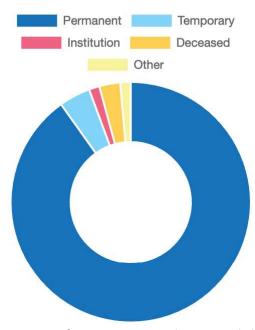
10.0

Max Points: 10

Current Score

#### 1B. Housing Stability

#### **Destination at Program Exit: Total**



94.1% (64 of 68) persons who exited the project during the measurement period exited to permanent housing, excluding 2 leavers who passed away and 1 persons who exited to foster care, a hospital, or a long-term care facility.

In last year's CoC Competition, this project's performance on this factor was 90.3%. Please note that projects that were new last year and those that renewed without a full grant term of data will have "N/A" here.

#### 1B. Housing Stability (RRH)

Criteria: Do project participants exit to other permanent housing based on HUD APR performance measures?

Panelists may exercise discretion and adjust from the scaled score by one step based on factors including but not limited to historic performance, time in operation for recently funded programs applying for their first renewal with APR data, project size, the number of persons who exited the project, population served, and circumstances beyond the project's sphere of influence.

Projects with no leavers will receive full points.

Community Benchmark: 85%

#### Scale:

- 85-100% 10 points
- 79-84.9% 9 points
- 73-78.9% 8 points
- 66.9-72.9% 7 points
- 60.8-66.8% 6 points
- 54.7-60.7% 5 points
- 48.7-54.6% 4 points
- 42.6-48.6% 3 points
- 0-42.5% 0 points

Project Performance

94.1%

Auto-Score

10.0

Max Points: 10

**Current Score** 

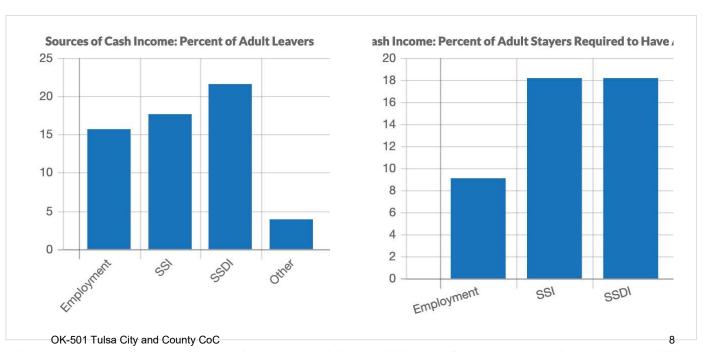
0.00

#### 1C. Gained/Increased Cash Income

11.3% (7 of 62) adults served by the project during the measurement period gained or increased their cash income, excluding 55 stayers who were not yet required to have an annual assessment. In last year's CoC Competition, this project's performance on this factor was 2.0%. Please note that projects that were new last year and those that renewed without a full grant term of data will have "N/A" here.

Change in Cash Income	Adult Leavers	Adult Stayers*
Less Income at Follow-Up or Exit	2 of 51	0 of 11
Same Income at Follow-Up or Exit	44 of 51	9 of 11
More Income at Follow-Up or Exit	5 of 51	2 of 11
Unknown Income at Follow-Up or Exit	0 of 51	0 of 11
Stayers Who Did Not Receive Annual Assessment		0 of 11

<sup>\*</sup>This table does not include 55 stayers who were not yet required to have an annual assessment as of the end of the measurement period.



#### 1C. Gained/Increased Cash Income

Criteria: Do adult project participants gain or increase cash income from entry to latest annual assessment (excluding stayers not yet required to have an annual assessment) or exit?

Panelists may exercise discretion and adjust from the scaled score by one step based on factors including but not limited to historic performance, time in operation for recently funded programs applying for their first renewal with APR data, project size, population served, and circumstances beyond the project's sphere of influence.

Projects with no leavers and no stayers required to have annual assessments will receive full points.

Community Benchmark: 75%

#### Scale:

- 75-100% 5 points
- 65.7-74.9% 4 points
- 56.4-65.6% 3 points
- 47-56.3% 2 points
- 37.6-46.9% 1 points
- 0-37.5% 0 points

Project Performance

11.3%

Auto-Score

0.0

Max Points: 5

Current Score

#### 1D. Non-Cash Mainstream Benefits

59.7% (37 of 62) adult participants had at least one source of non-cash benefits, excluding all stayers not yet required to have an annual assessment. In last year's CoC Competition, this project's performance on this factor was: 59.7%. Please note that project's that were new last year and those that renewed without a full grant term of data will have "N/A" here.

Sources of Non-Cash Benefits	Adult Leavers	Adult Stayers
Supplemental Nutrition Assistance Program	29 of 51 (56.9%)	8 of 11 (72.7%)

#### 1D. Non-Cash Mainstream Benefits

Criteria: Do project participants (excluding stayers not yet required to have an annual assessment) receive non-cash mainstream benefits?

Panelists may exercise discretion and adjust from the scaled score by one step based on factors including but not limited to historic performance, time in operation for recently funded programs applying for their first renewal with APR data, project size, population served, and circumstances beyond the project's sphere of influence.

Projects with no leavers and no stayers required to have annual assessments will receive full points.

No Community Benchmark

#### Scale:

- 70-100% 5 points
- 50-69.9% 3 points
- 30-49.9% 1 points
- 0-29.9% 0 points

Project Performance

59.7%

Auto-Score

3.0

Max Points: 5

Current Score

#### 1E. Health Insurance

65.1% (56 of 86) participants had at least one source of health insurance, excluding 85 stayers not yet required to have an annual assessment. In last year's CoC Competition, this project's performance on this factor was: 61.8%. Please note that project's that were new last year and those that renewed without a full grant term of data will have "N/A" here.

#### 1E. Health Insurance

Criteria: Do project participants (excluding stayers not yet required to have an annual assessment) have health insurance?

Panelists may exercise discretion and adjust from the scaled score by one step based on factors including but not limited to historic performance, time in operation for recently funded programs applying for their first renewal with APR data, project size, population served, and circumstances beyond the project's sphere of influence.

Projects with no leavers and no stayers required to have annual assessments will receive full points.

No Community Benchmark

#### Scale:

- 70-100% 5 points
- 50-69.9% 3 points
- 30-49.9% 1 points
- 0-29.9% 0 points

Project Performance

65.1%

Auto-Score

3.0

Max Points: 5

Current Score

#### 2. Data Quality

#### 2A. Complete Data

2,394 of 2,394 (100.0%) required HMIS data elements reported in APR Tables 6a, 6b, and 6c (excluding SSN) are complete.

	Clients With Missing Data, Don't Know/Refused, or Data Issues	Percentage Of Clients With Missing Data, Don't Know/Refused, or Data Issues
SSN	1	0.6%
Overall	1	0.0%

<sup>\*</sup>The percent null or missing data for each field type represents the percent of all participants who had "Don't Know," "Refused" or missing data for that field in HMIS, or another issue that indicated invalid data. The "Overall" percentage Missing Data, Don't Know/Refused, or Data Issues represents the percentage of all of the fields in APR Tables 6a, 6b, and 6c, for all clients, that had "Don't Know," "Refused" or missing data or another data issue that indicated invalid data.

#### 2A. Complete Data

Criteria: Percentage of complete data (not null/missing, "don't know" or "refused" data, "data issues," or "error"), as reported in APR 6a, 6b, and 6c, except for Social Security numbers.

Panelists may exercise discretion and adjust from the scaled score by one step based on factors including but not limited to limited project exits and circumstances beyond the project's sphere of influence.

OK-501 Tulsa City and County CoC

11

No Community Benchmark

#### Scale:

- 99-100% 5 points
- 95-98.9% 3 points
- 90-94.9% 1 points
- 0-89.9% 0 points

Project Performance

100.0%

Auto-Score

5.0

Max Points: 5

Current Score

#### 2B. Exits to Known Destinations

71 of 71 (100.0%) leavers exited to known destinations.

#### 2B. Exits to Known Destinations

Criteria: Percentage of clients who exit to known destinations.

Panelists may exercise discretion and adjust from the scaled score by one step based on factors including but not limited to limited project exits and circumstances beyond the project's sphere of influence.

PSH projects with no leavers receive full points.

Community Benchmark: 90%

#### Scale:

- 90-100% 5 points
- 67.6-89.9% 3 points
- 45.1-67.5% 1 points
- 0-45% 0 points

Project Performance

100.0%

Auto-Score

5.0

Max Points: 5

Current Score

#### 2C. Known Income

62 of 62 (100.0%) adult participants' income is known at latest annual assessment or exit, excluding all stayers not yet required to have annual assessments.

#### 2C. Known Income

Criteria: Percentage of adult project participants with known income at latest annual assessment (excluding stayers not yet required to have an annual assessment) or exit.

Panelists may exercise discretion and adjust from the scaled score by one step based on factors including but not limited to project size and circumstances beyond the project's sphere of influence.

No Community Benchmark

#### Scale:

- 95-100% 5 points
- 85-94.9% 3 points
- 75-84.9% 1 points
- 0-74.9% 0 points

Project Performance

100.0%

Auto-Score

5.0

Max Points: 5

Current Score

#### 2D. Known Benefits

61 of 62 (98.4%) adult participants' benefits are known at latest annual assessment or exit, excluding all stayers not yet required to have annual assessments. Due to variations in the universe of clients used to report income and benefits in HUD's APR format, some projects may show a percentage over 100%.

#### 2D. Known Benefits

Criteria: Percentage of adult project participants with known benefits at latest annual assessment (excluding stayers not yet required to have an annual assessment) or exit.

Panelists may exercise discretion and adjust from the scaled score by one step based on factors including but not limited to project size and circumstances beyond the project's sphere of influence.

OK-501 Tulsa City and County CoC

13

No Community Benchmark

#### Scale:

- 95-100% 5 points
- 85-94.9% 3 points
- 75-84.9% 1 points
- 0-74.9% 0 points

Project Performance

98.4%

Auto-Score

5.0

Max Points: 5

Current Score

#### 3B. Grant Spend-Down

In total, the project spent down an average of 100% of their total grant amount over each of the most recent three completed grant terms.

#### 3B. Grant Spend-Down

Criteria: Has the agency spend down their grant funds in the past three grant cycles?

Consider if the project is running at capacity (at fourt points during the year), whether the spend-down is trending up or down, and whether it receives leasing or rental assistance funds.

Panelists may score projects up or down from the scaled score.

#### Scale:

- 97-100% 5 points
- 94-96.9% 3 points
- 90-93.9%% 1 points
- 0-89.9% 0 points

Project Performance

100

Auto-Score

5.0

Max Points: 5

Current Score



## FY2023 COC CONSOLIDATED APPLICATION ATTACHMENT: Notification of Projects Rejected-Reduced (Question 1E-5)

Document Satisfying Requirement	Page Number
Cover Sheet	1
Rejected FY23 CoC New SSO-CES DV Bonus Project Application – The Center for Housing Solutions, Inc.	2
Reduced FY23 CoC New RRH Collaboration Program for Survivors of Domestic and Sexual Violence Expansion Bonus Project Application – Domestic Violence Intervention Services, Inc.	3
FY23 CoC NOFO Final Priority Listing Approved Email to Email List Screenshot on 09/12/2023	4
FY23 CoC NOFO Final Priority Listing Approved List Posted and Attached on 09/12/2023	5

#### FY23 CoC New Coordinated Entry System DV Bonus Project Application





Tue 9/12/2023 3:40 PM

Dear Becky,

I am writing today to inform you that the AWH4T Leadership Council approved the priority listing for the FY 2023 NOFO and it is now posted on the Housing Solutions website.

Unfortunately the community had more requests for funding than available funding. The Rank and Review Panel did not select your project to be included in the final priority listing for this funding. Please use this email and the posting as confirmation of your SSO-CE project application's rejection in this year's competition.

We will be sending feedback from the Rank and Review Panel on your application in the near future. Thank you for applying during this year's competition and we look forward to Partner Tulsa applying in future competitions.

Please contact Karen Kowal with Homebase at TulsaCoCNOFA@homebaseccc.org if you have any questions or concerns.



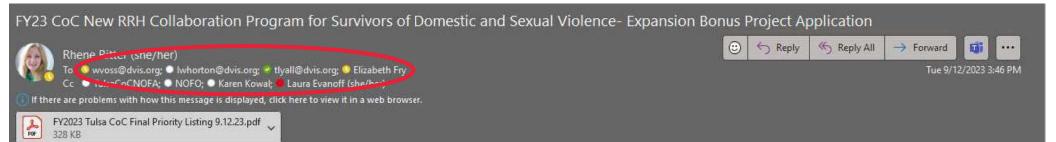
#### Rhené Ritter

Director of Grants Management | Housing Solutions

c 918.409.0012 housingsolutionstulsa.org

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Dear Tracey,

I am writing today to inform you that the AWH4T Leadership Council approved the priority listing for the FY 2023 NOFO and it is now posted on the Housing Solutions website.

Unfortunately the community had more requests for funding than available funding. The Rank and Review Panel reduced your project in the final priority listing for this funding. Please use this email and the posting as confirmation of your FY23 CoC New RRH Collaboration Program for Survivors of Domestic and Sexual Violence- Expansion Bonus project application's reduction in this year's competition.

Please contact Karen Kowal with Homebase at TulsaCoCNOFA@homebaseccc.org if you have any guestions or concerns.

#### Thank you,



#### Rhené Ritter

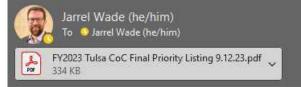
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## Leadership Council approves FY 2023 CoC NOFO priority listing

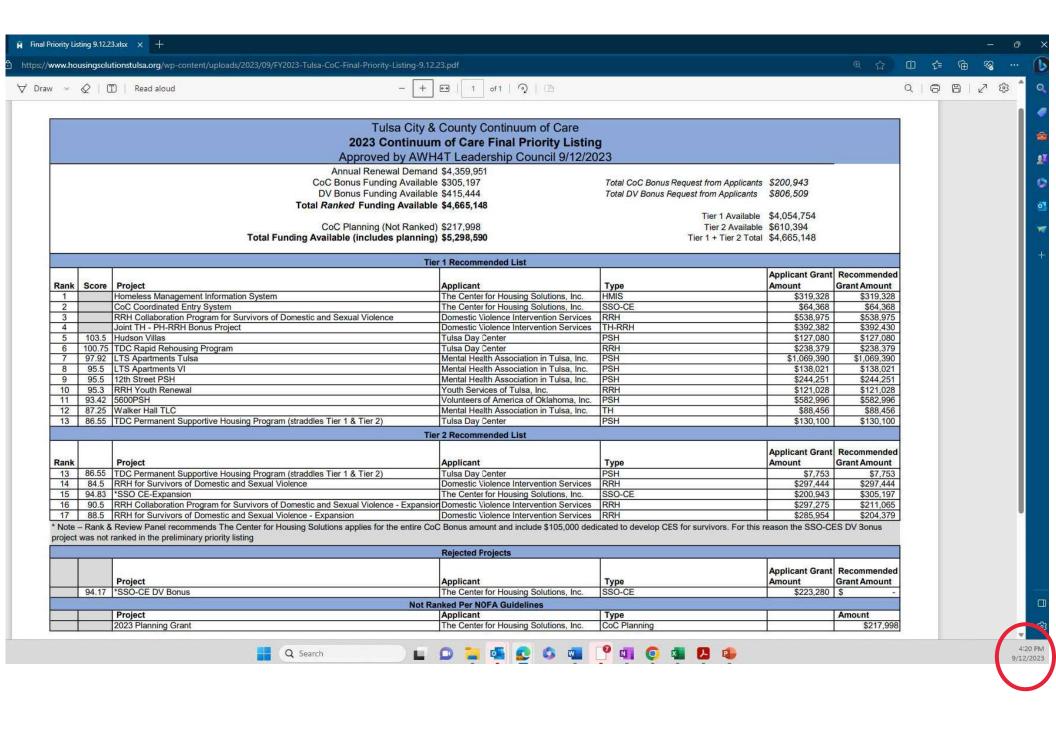
The AWH4T Leadership Council approved the 2023 Continuum of Care NOFO Final Priority Listing this afternoon during the Sept. 12, 2023, meeting. Please find the approved <u>priority listing here</u> and attached to this email. More information about the CoC Final Priority Listing and the Collaborative Application can be found online at housingsolutionstulsa.org/nofo

If you have any questions, please reach out to NOFO@housingsolutionstulsa.org.

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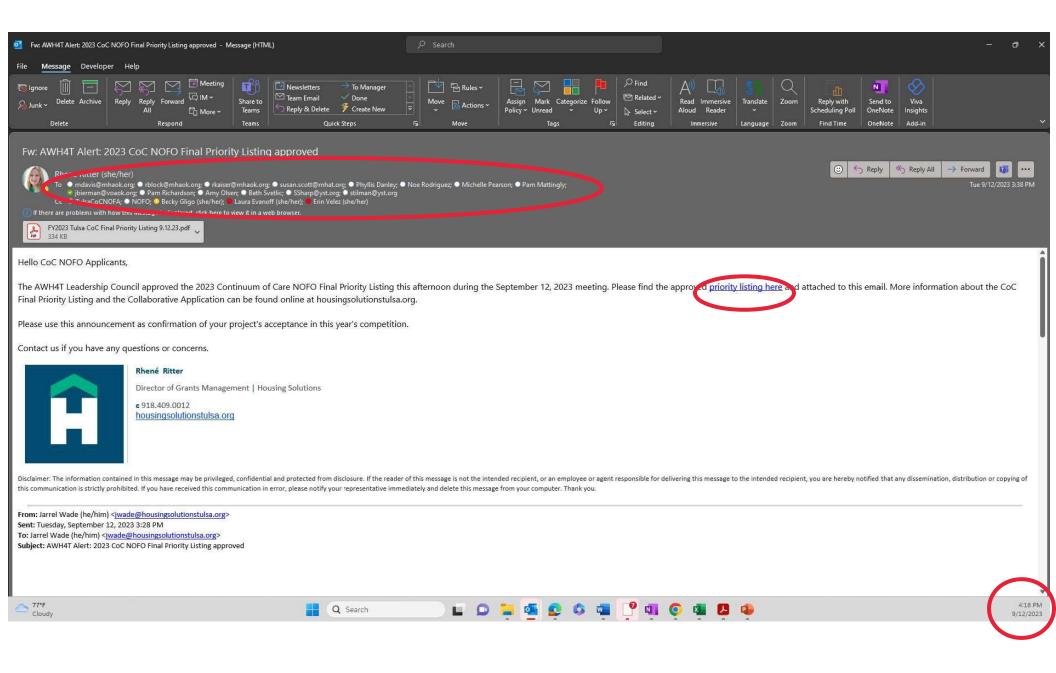
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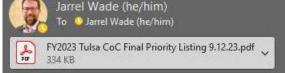
## FY2023 COC CONSOLIDATED APPLICATION ATTACHMENT: Notification of Projects Accepted (Question 1E-5a)

Document Satisfying Requirement	Page Number
Cover Sheet	1
FY23 CoC NOFO Final Priority Listing Approved Email to All Accepted Applicants Screenshot on 09/12/2023	2
FY23 CoC NOFO Final Priority Listing Approved Email to Email List Screenshot on 09/12/2023	3
FY23 CoC NOFO Final Priority Listing Approved Notification Posted to Website Screenshot on 09/12/2023	4
FY23 CoC NOFO Final Priority Listing Approved List Uploaded to Website and Attached to Email on 09/12/2023	5











## Leadership Council approves FY 2023 CoC NOFO priority listing

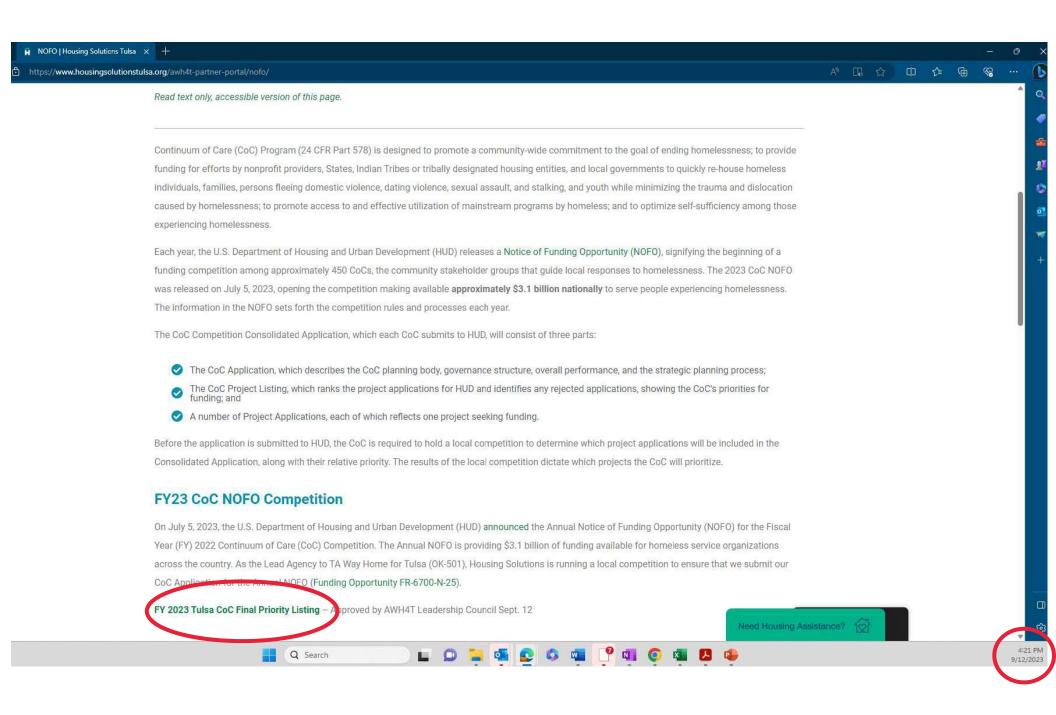
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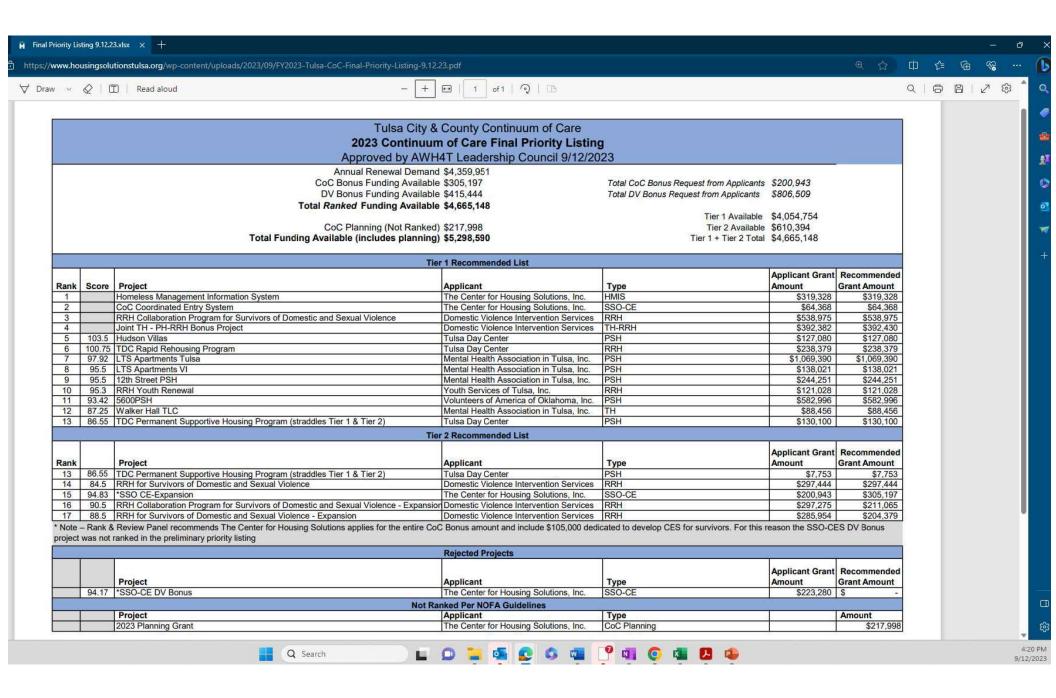
If you have any questions, please reach out to NOFO@housingsolutionstulsa.org.

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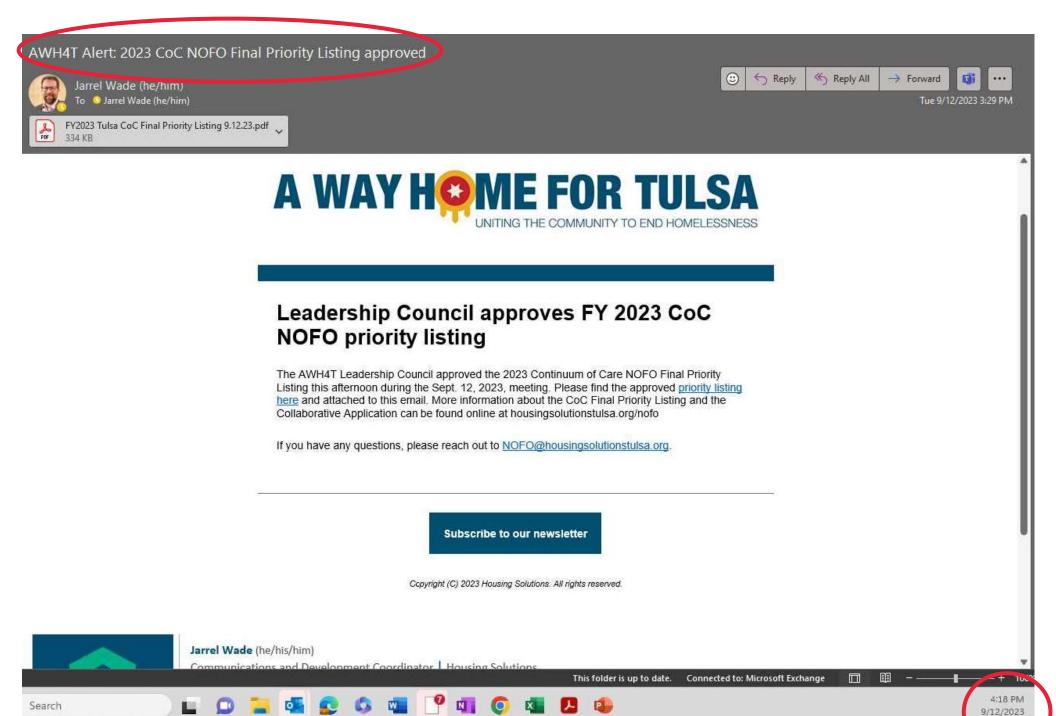


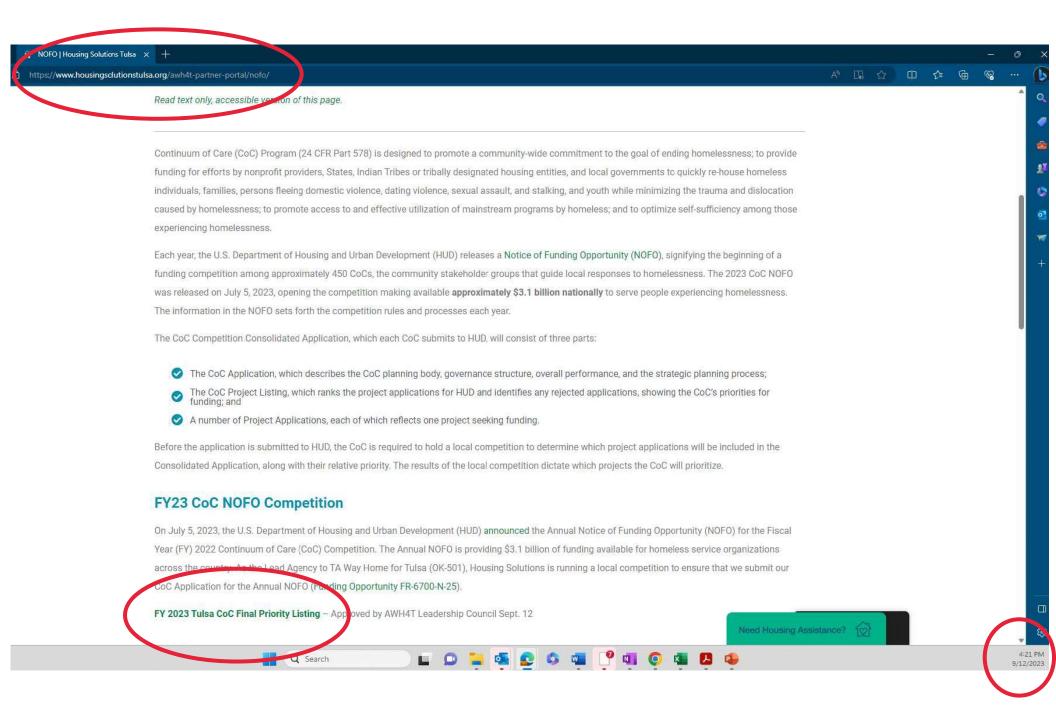


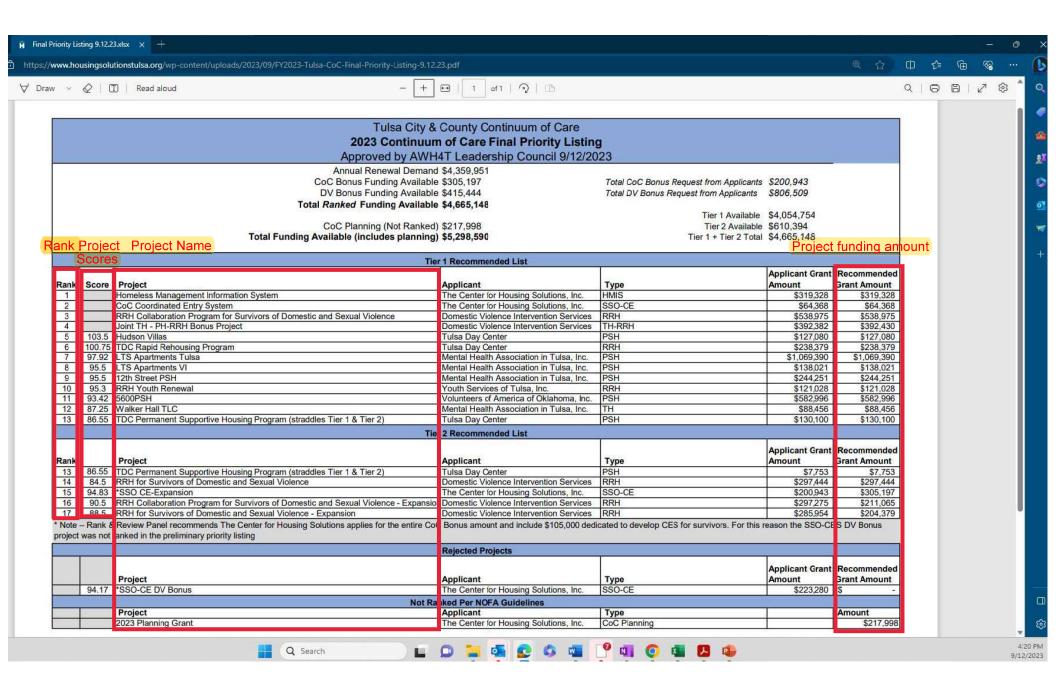


## FY2023 COC CONSOLIDATED APPLICATION ATTACHMENT: Local Competition Selection Results (Question 1E-5b)

Document Satisfying Requirement	Page Number
Cover Sheet	1
Screenshots of Local Competition Selection Result Notifications on 09/12/2023	2-4



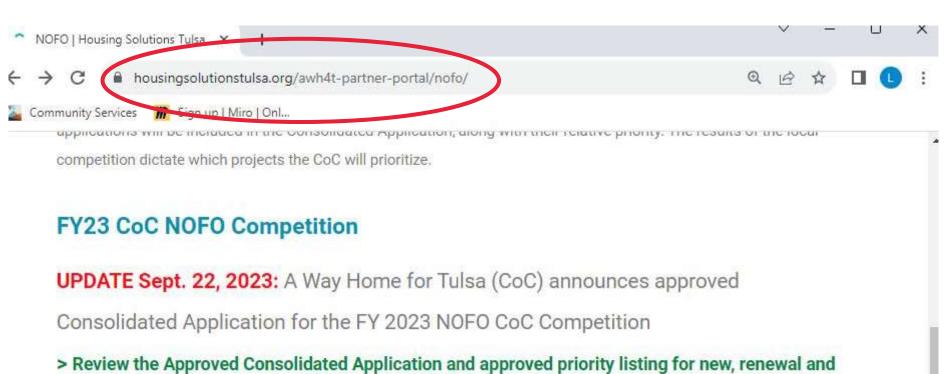




4

# FY2023 COC CONSOLIDATED APPLICATION ATTACHMENT: Web Posting-CoC-Approved Consolidated Application (Question 1E-5c)

Document Satisfying Requirement	Page Number
Cover Sheet	1
Screenshot of Web Posting-CoC-Approved Consolidated Application	2

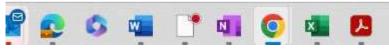


> Review the Approved Consolidated Application and approved priority listing for new, renewal and reallocation projects here.

FY 2023 Tulsa CoC Final Priority Listing - Approved by AWH4T Leadership Council Sept. 12

To provide comments on the approved, consolidated application, click here or email nofo@housingsolutionstulsa.org.

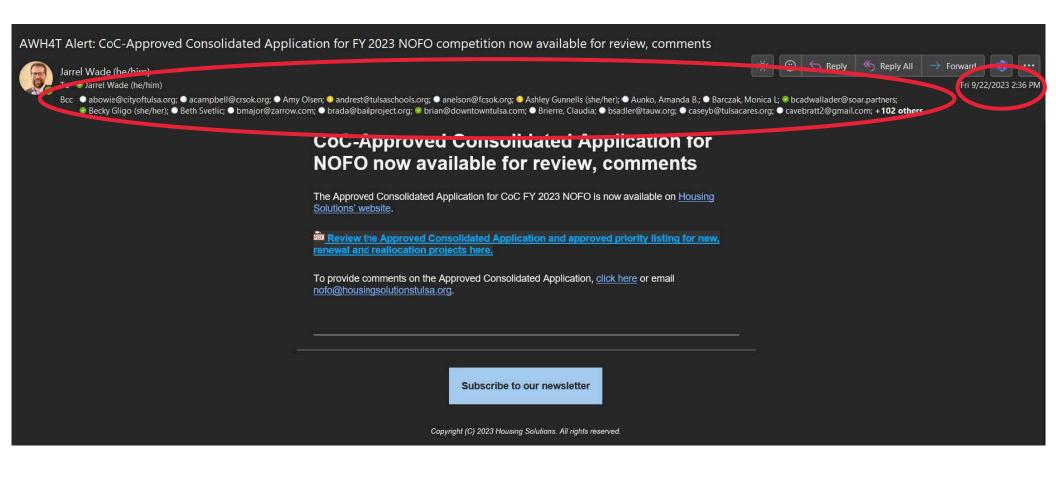
on July 5, 2023, the U.S. Department of Housing and Urban Development (HUD) announced the Annual Notice of Funding portunity (NOFO) for the Fiscal Year (FY) 2022 Continuum of Care (CoC) Continuum of Care (CoC) Continuum of Funding available for homeless service organizations across the Need Housing Assistance?



1:46 PM 9/22/2023

# FY2023 COC CONSOLIDATED APPLICATION ATTACHMENT: Notification of CoC-Approved Consolidated Application (Question 1E-5d)

Document Satisfying Requirement	Page Number
Cover Sheet	1
Screenshot of Notifications CoC-Approved Consolidated Application	2



# FY2023 COC CONSOLIDATED APPLICATION ATTACHMENT: HUD's Homeless Data Exchange (HDX) Competition Report (Question 2A-6)

Document Satisfying Requirement	Page Number
Cover Sheet	1
FY23 HDX Competition Report for OK-501 - Tulsa City & County CoC	2-19
FY23 LSA Submission Verification for OK-501 - Tulsa City & County CoC	20-22

## 2023 HDX Competition Report PIT Count Data for OK-501 - Tulsa City & County CoC

### **Total Population PIT Count Data**

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count	1221	1043	1063	1133
Emergency Shelter Total	669	499	484	489
Safe Haven Total	26	0	0	6
Transitional Housing Total	258	257	176	200
Total Sheltered Count	953	756	660	695
Total Unsheltered Count	268	287	403	438

## **Chronically Homeless PIT Counts**

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of Chronically Homeless Persons	256	229	453	426
Sheltered Count of Chronically Homeless Persons	151	100	166	147
Unsheltered Count of Chronically Homeless Persons	105	129	287	279

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## 2023 HDX Competition Report PIT Count Data for OK-501 - Tulsa City & County CoC

#### **Homeless Households with Children PIT Counts**

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of the Number of Homeless Households with Children	66	62	73	84
Sheltered Count of Homeless Households with Children	65	62	67	78
Unsheltered Count of Homeless Households with Children	1	0	6	6

#### **Homeless Veteran PIT Counts**

	2011 PIT	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of the Number of Homeless Veterans	165	125	103	75	92
Sheltered Count of Homeless Veterans	160	103	85	37	53
Unsheltered Count of Homeless Veterans	5	22	18	38	39

<sup>\*</sup>For CoCs that did not conduct an unsheltered count in 2021, 2020 data were used.

9/14/2023 4:17:01 PM 2

3

## 2023 HDX Competition Report HIC Data for OK-501 - Tulsa City & County CoC

HMIS Bed Coverage Rates

Project Type	Total Year- Round, Current Beds	Total Current, Year-Round, HMIS Beds	Total Year- Round, Current, Non-VSP Beds*	HMIS Bed Coverage Rate for Year- Round Beds	Total Year- Round, Current VSP Beds in an HMIS Comparable Database	Total Year- Round, Current, VSP Beds**	HMIS Comparable Bed Coverage Rate for VSP Beds	Total Current, Year-Round, HMIS Beds and VSP Beds in an HMIS Comparable Database	HMIS and Comparable Database Coverage Rate
ES Beds	546	513	513	100.00%	16	33	48.48%	529	96.89%
SH Beds	6	6	6	100.00%	0	0	NA	6	100.00%
TH Beds	235	153	153	100.00%	82	82	100.00%	235	100.00%
RRH Beds	638	608	608	100.00%	30	30	100.00%	638	100.00%
PSH Beds	567	313	567	55.20%	0	0	NA	313	55.20%
OPH Beds	182	7	7	100.00%	0	0	NA	7	3.85%
Total Beds	2,174	1,600	1,854	86.30%	128	145	88.28%	1,728	79.48%

## 2023 HDX Competition Report HIC Data for OK-501 - Tulsa City & County CoC

#### HIC Data for OK-501 - Tulsa City & County CoC

#### Notes

In the HIC, "Year-Round Beds" is the sum of "Beds HH w/o Children", "Beds HH w/ Children", and "Beds HH w/ only Children". This does not include Overflow ("O/V Beds") or Seasonal Beds ("Total Seasonal Beds").

In the HIC, Current beds are beds with an "Inventory Type" of "C" and not beds that are Under Development ("Inventory Type" of "U").

#### PSH Beds Dedicated to Persons Experiencing Chronic Homelessness

Chronically Homeless Bed Counts	2020 HIC	2021 HIC	2022 HIC	2023 HIC
Number of CoC Program and non-CoC Program funded PSH beds dedicated for use by chronically homeless persons identified on the HIC	303	303	301	280

#### Rapid Rehousing (RRH) Units Dedicated to Persons in Household with Children

Households with Children	2020 HIC	2021 HIC	2022 HIC	2023 HIC
RRH units available to serve families on the HIC	54	34	42	72

#### Rapid Rehousing Beds Dedicated to All Persons

All Household Types	2020 HIC	2021 HIC	2022 HIC	2023 HIC
RRH beds available to serve all populations on the HIC	181	245	424	638

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<sup>\*</sup>For OPH Beds, this does NOT include any beds that are Current, Non-VSP, Non-HMIS, and EHV-funded.

<sup>\*\*</sup>For OPH Beds, this does NOT include any beds that are Current, VSP, Non-HMIS, and EHV-funded.

## 2023 HDX Competition Report HIC Data for OK-501 - Tulsa City & County CoC

#### FY2022 - Performance Measurement Module (Sys PM)

#### Summary Report for OK-501 - Tulsa City & County CoC

#### **Measure 1: Length of Time Persons Remain Homeless**

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)				Median LOT Homeles (bed nights)	
	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022	Difference	Submitted FY 2021	FY 2022	Difference
1.1 Persons in ES and SH	3672	3995	48	49	1	14	15	1
1.2 Persons in ES, SH, and TH	3883	4195	79	77	-2	20	19	-1

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

#### **FY2022 - Performance Measurement Module (Sys PM)**

	Universe (Persons)			Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022	Difference	Submitted FY 2021	FY 2022	Difference	
1.1 Persons in ES, SH, and PH (prior to "housing move in")	4116	4586	546	590	44	116	152	36	
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	4665	4773	553	595	42	152	171	19	

#### **FY2022** - Performance Measurement Module (Sys PM)

### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing		Iomelessness n 6 Months		lomelessness 12 Months	Returns to Homelessness from 13 to 24 Months			of Returns Years
	Destination (2 Years Prior)	FY 2022	% of Returns	FY 2022	% of Returns	FY 2022	% of Returns	FY 2022	% of Returns
Exit was from SO	2	0	0%	0	0%	0	0%	0	0%
Exit was from ES	317	56	18%	12	4%	15	5%	83	26%
Exit was from TH	63	3	5%	5	8%	4	6%	12	19%
Exit was from SH	21	0	0%	2	10%	2	10%	4	19%
Exit was from PH	323	17	5%	14	4%	26	8%	57	18%
TOTAL Returns to Homelessness	726	76	10%	33	5%	47	6%	156	21%

#### **Measure 3: Number of Homeless Persons**

Metric 3.1 – Change in PIT Counts

#### FY2022 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2021 PIT Count	January 2022 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	1043	1063	20
Emergency Shelter Total	499	484	-15
Safe Haven Total	0	0	0
Transitional Housing Total	257	176	-81
Total Sheltered Count	756	660	-96
Unsheltered Count	287	403	116

#### Metric 3.2 - Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2021	FY 2022	Difference
Universe: Unduplicated Total sheltered homeless persons	4003	4674	671
Emergency Shelter Total	3789	4460	671
Safe Haven Total	7	13	6
Transitional Housing Total	339	367	28

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#### **FY2022** - Performance Measurement Module (Sys PM)

## Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	223	224	1
Number of adults with increased earned income	16	5	-11
Percentage of adults who increased earned income	7%	2%	-5%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	223	224	1
Number of adults with increased non-employment cash income	89	68	-21
Percentage of adults who increased non-employment cash income	40%	30%	-10%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	223	224	1
Number of adults with increased total income	96	72	-24
Percentage of adults who increased total income	43%	32%	-11%

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#### FY2022 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	263	140	-123
Number of adults who exited with increased earned income	7	1	-6
Percentage of adults who increased earned income	3%	1%	-2%

#### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	263	140	-123
Number of adults who exited with increased non-employment cash income	40	33	-7
Percentage of adults who increased non-employment cash income	15%	24%	9%

#### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	263	140	-123
Number of adults who exited with increased total income	46	34	-12
Percentage of adults who increased total income	17%	24%	7%

#### FY2022 - Performance Measurement Module (Sys PM)

#### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	3863	4352	489
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1213	1287	74
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	2650	3065	415

#### Metric 5.2 - Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	4181	5170	989
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1302	1547	245
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	2879	3623	744

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#### **FY2022** - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2022 (Oct 1, 2021 - Sept 30, 2022) reporting period.

## Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2021	FY 2022	Difference
Universe: Persons who exit Street Outreach	436	271	-165
Of persons above, those who exited to temporary & some institutional destinations	8	6	-2
Of the persons above, those who exited to permanent housing destinations	4	2	-2
% Successful exits	3%	3%	0%

Metric 7b.1 – Change in exits to permanent housing destinations

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#### FY2022 - Performance Measurement Module (Sys PM)

	Submitted FY 2021	FY 2022	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	3408	4002	594
Of the persons above, those who exited to permanent housing destinations	695	742	47
% Successful exits	20%	19%	-1%

#### Metric 7b.2 - Change in exit to or retention of permanent housing

	Submitted FY 2021	FY 2022	Difference
Universe: Persons in all PH projects except PH-RRH	327	577	250
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	305	548	243
% Successful exits/retention	93%	95%	2%

#### FY2022 - SysPM Data Quality

#### OK-501 - Tulsa City & County CoC

		All ES, SH	ı		All TH		All PSH, OPH		All PSH, OPH All RRH			All Street Outreach		each	
	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022
1. Number of non- DV Beds on HIC	461	433	475	225	227	200	589	580	619	181	245	424			
2. Number of HMIS Beds	461	433	475	225	227	200	311	336	334	181	245	424			
3. HMIS Participation Rate from HIC ( % )	100.00	100.00	100.00	100.00	100.00	100.00	52.80	57.93	53.96	100.00	100.00	100.00			
4. Unduplicated Persons Served (HMIS)	4673	3728	4231	283	249	363	352	374	636	774	975	1052	912	1742	1397
5. Total Leavers (HMIS)	4325	3293	3809	149	114	213	55	83	88	428	569	534	269	1195	1013
6. Destination of Don't Know, Refused, or Missing (HMIS)	3831	2478	2992	24	13	81	10	3	1	32	44	37	201	922	512
7. Destination Error Rate (%)	88.58	75.25	78.55	16.11	11.40	38.03	18.18	3.61	1.14	7.48	7.73	6.93	74.72	77.15	50.54

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#### FY2022 - SysPM Data Quality

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## 2023 HDX Competition Report Submission and Count Dates for OK-501 - Tulsa City & County CoC

#### **Date of PIT Count**

	Date	Received HUD Waiver
Date CoC Conducted 2023 PIT Count	1/26/2023	

#### Report Submission Date in HDX

	Submitted On	Met Deadline
2023 PIT Count Submittal Date	4/28/2023	Yes
2023 HIC Count Submittal Date	4/27/2023	Yes
2022 System PM Submittal Date	2/23/2023	Yes

#### Flag Report (https://hudhdx2.info/dataset/24855/warning)

Summary

Instructions

OK-501: Tulsa City & County CoC

Dataset Name: OK-501 CoC V4 - version 3

File Name: 1.6SixthSubmission\_tulsa\_live\_lsacsv\_86319\_2878356880532909110.zip

Data Review Status: COMPLETE

Upload ID: 24855

Dataset Status Changed: 01/20/2023 17:04:31 ET

**Dataset Uploaded:** 12/9/2022 09:25:17 ET

Official HUD Review File

CoC Notes: Sixth submission - 12/9/22

**HDX Team Notes:** No Notes.

**Dataset Timeframe:** 10/1/2021 - 9/30/2022

Scope: Full CoC Vendor: WellSky

<u> Email Regional Contact (mailto:ahar\_region6@abtassoc.com)</u>

: View/Edit Notes ()

Region: 6



Stella: View (https://stella-p.hudhdx2.info/dashboard/?id=24855&utm\_source=hudhdx2&utm\_medium=website&utm\_campaign=user-segment&utm\_term=4)

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System Use **②** 

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Summary

OK-501 Tulsa City and County CoC

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Summary	ES,SH,TH	RRH	PSH
Total Number of Households Served	3359	571	583
Total Number of People Served	3376	650	598
Total Number of Disabled Households	1746	410	502
Total Number of 55+ Households	873	234	321
Total Number of Veteran Households	284	239	246
Total Number of Unaccompanied Young Adult Households (18-24)	306	33	13
Total Number of Households Experiencing Chronic Homelessness	751	184	116

Edit general note for this category ()

Gender of HoH and adults	•
Age in yrs of all persons in HH	•
>> Veterans Age in yrs of veteran	•
Race and Ethnicity of HoH and adults	•
Veteran Status of HoH and adults	•
» Veteran Characteristics	•
Chronic Homelessness and Disabling Condition - Combined Administrative and 3.917 Sources Method of HoH and adults	•
Domestic Violence Survivor Status of HoH and adults	•
» Female DV Survivors	•
Prior Living Situation HoH only	•
OK-501 Fulsa City and County CoC	21

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#### U.S. Department of Housing and Urban Development | 451 7th Street S.W., Washington, DC 20410

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#### **OK-501 Tulsa City and County CoC**

# FY2023 COC CONSOLIDATED APPLICATION ATTACHMENT: Housing Leveraging Commitments (Question 3A-1)

#### **TABLE OF CONTENTS**

Document Satisfying Requirement	Page Number
ATTACHMENT IS N/A	
CoC <u>IS NOT</u> applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness.	1

#### **OK-501 Tulsa City and County CoC**

# FY2023 COC CONSOLIDATED APPLICATION ATTACHMENT: Healthcare Formal Agreements (Question 3A-2)

#### **TABLE OF CONTENTS**

Document Satisfying Requirement	Page Number
Cover Sheet	1
MEMORANDUM OF UNDERSTANDING between Morton Comprehensive Health Services, Inc. (Morton) and Domestic Violence Intervention Services, Inc. (DVIS)	2-4

#### MEMORANDUM OF UNDERSTANDING between

## Morton Comprehensive Health Services, Inc. (Morton) and Domestic Violence Intervention Services, Inc. (DVIS)

The purpose of this MOU is to set forth the healthcare leverage resources to be provided by Morton, a Federally Qualified Health Center, the value of which will be used to satisfy the leverage requirement under the CFDA 14.267 HUD Continuum of Care (CoC) Program. Under the FY 2023 HUD Continuum of Care (CoC) Program NOFO Competition, DVIS requested \$204,379 to provide Rapid Rehousing assistance for the new RRH for Survivors of Domestic and Sexual Violence - Expansion project to expand their current project.

As leverage to the DVIS, CoC-funded Rapid Re-Housing project, Morton commits to serve all participants, except if the award is not granted, to provide healthcare services in the amount of \$127,414. The leverage contribution will be met through the provision of service through Morton's Health Care for the Homeless Program, Mobile Medical team and, as needed, through Morton's array of services offered at any of its locations. Morton's mobile team consists of licensed professionals including family practice providers, nurse/medical case manager, community health workers, and behavioral health professionals. Healthcare resources will be provided from July 1, 2025 through June 30, 2026. Project eligibility for program participants in the new project will be based on CoC Program fair housing requirements and will not be restricted by the health care service provider.

New RRH Project Application Budget	Morton Healthcare Leverage Commitment	% Leverage
\$204,379	\$127,414	62%

By signing this Memorandum of Understanding (MOU), the parties agree to uphold the terms of the MOU. This is the entire agreement between Morton and DVIS.

#### Morton Comprehensive Health Services, Inc.

M. Susan Savage

By: M. Susan Savage (Sep 20, 2023 16:42 CDT)

Name: M. Susan Savage

Title: Chief Executive Officer

Date Signed: Sep 20, 2023

#### **Domestic Violence Intervention Services, Inc.**

By: Tracey Lyall (Sep 20, 2023 16:44 CDT)

Name: Tracey Lyall

Title: President & CEO

Date Signed: Sep 20, 2023

## Healthcare Leverage MOU between Morton\_DVIS 9.2023 final

Final Audit Report 2023-09-20

Created: 2023-09-20

By: Rhene Ritter (rritter@housingsolutionstulsa.org)

Status: Signed

Transaction ID: CBJCHBCAABAAgL5X0ZeKm8H2THkgLoqxoZXCpc1kkvK0

## "Healthcare Leverage MOU between Morton\_DVIS 9.2023 final" History

- Document created by Rhene Ritter (rritter@housingsolutionstulsa.org) 2023-09-20 9:19:55 PM GMT- IP address: 68.0.114.144
- Document emailed to ssavage@mortonhealth.org for signature 2023-09-20 9:21:01 PM GMT
- Email viewed by ssavage@mortonhealth.org
- Signer ssavage@mortonhealth.org entered name at signing as M. Susan Savage 2023-09-20 9:42:11 PM GMT- IP address: 184.179.35.242
- Document e-signed by M. Susan Savage (ssavage@mortonhealth.org)
  Signature Date: 2023-09-20 9:42:13 PM GMT Time Source: server- IP address: 184.179.35.242
- Document emailed to tlyall@dvis.org for signature 2023-09-20 9:42:14 PM GMT
- Email viewed by tlyall@dvis.org
  2023-09-20 9:42:41 PM GMT- IP address: 98.164.39.126
- Signer tlyall@dvis.org entered name at signing as Tracey Lyall 2023-09-20 9:44:37 PM GMT- IP address: 98.164.39.126
- Document e-signed by Tracey Lyall (tlyall@dvis.org)

  Signature Date: 2023-09-20 9:44:39 PM GMT Time Source: server- IP address: 98.164.39.126
- Agreement completed.
   2023-09-20 9:44:39 PM GMT



#### **OK-501 Tulsa City and County CoC**

# FY2023 COC CONSOLIDATED APPLICATION ATTACHMENT: Project List for Other Federal Statutes (Question 3C-2)

#### **TABLE OF CONTENTS**

Document Satisfying Requirement	Page Number
ATTACHMENT IS N/A	
CoC <u>IS NOT</u> requesting a percentage of funding for the fiscal year awarded under the FY 2023 CoC Program Competition NOFO be approved to serve homeless households with children and youth defined as homeless under other federal statutes who are unstably housed.	1