

Meeting Agenda

1. Leadership Council Meeting Introduction

- Welcome & Call to Order, Mack Haltom
- Welcome Ginny Hensley as 2024 Chair
 - Thank you to Mack Haltom, 2023 AWH4T Chair
 - Thank you to Benny Naifeh, 2023 PAG Chair
- Roll Call
 - Welcome LaCreshia Jackson, 2024 PAG Chair
 - Welcome Cari Monday, 2024 YAB Chair

2. Discussion & Approval of:

- Approval of December 2023 Minutes*
- 1.2024 Change the Way You Give Policy/Procedure* - Rhene Ritter/Erin Velez
- SSVF Letter of Support* - Rachel Runfola
- Gatesway Foundation Letter of Support* - Gatesway Foundation Rep.
- Approval of Strategic Planning Task Group* - Becky Gligo

3. Lead Agency Updates

- Welcome New Member Agencies
 - Catholic Charities
 - A New Leaf
- 2024 Vice Chair Nominations
- Provider Representative Seat
 - Carrie Henderson
 - Cristopher Drake
 - Evan Dougoud
- Data Report, Olivia Denton Koopman

4. Meeting Topics

- Housing Strategy Update, Kian Kamas
- Task Force Updates, Travis Hulse

5. Meeting Wrap-Up

- Public Comments
- Next LC Meeting – February 13, 2024
- Adjourn

**Items to be voted on by Leadership Council*

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LC Attendance

	Name	Representing	Category	Term
<input type="checkbox"/>	Ginny Hensley, Chair	Tulsa Housing Authority	Fixed Position, Appointed	03/2022 - 02/2024
<input type="checkbox"/>	Mayor Bynum	City of Tulsa	Fixed Position, Appointed	09/2022 - 08/2024
<input type="checkbox"/>	James Rea	Tulsa County	Fixed Position, Appointed	09/2022 - 11/2024
<input type="checkbox"/>	Mack Haltom	Tulsa Day Center	Provider Representative, Elected	2/2022 - 1/2024
<input type="checkbox"/>	Claudia Brierre	INCOG	Fixed Position, Appointed	03/2022 - 02/2024
<input type="checkbox"/>	Rhonda Clemons	Cherokee Nation	Tribal Representative, Appointed	05/2023 - 04/2025
<input type="checkbox"/>	Thomasene Osborn	Muscogee Creek Nation	Tribal Representative, Appointed	05/2023 - 04/2025
<input type="checkbox"/>	Sarah Grounds	City Lights Foundation	Provider Representative, Elected	010/2023 - 09/2025
<input type="checkbox"/>	Beth Svetlic	Youth Services of Tulsa	Provider Representative, Elected	04/2023 – 3/2025
<input type="checkbox"/>	LaCreshia Jackson	Participant Advisory Group	Consumer Representative, Elected	1/2024-12-2024
<input type="checkbox"/>	Cari Monday	Youth Advisory Board	Consumer Representative, Elected	1/2024-12/2024
<input type="checkbox"/>	Lauren Sherry	QuikTrip Corporation	Business/Commerce Representative, Invited	04/2023 - 03/2025
<input type="checkbox"/>	Elizabeth Hall	Burnstein Family Foundation	Funder Representative, Invited	04/2023 - 03/2025
<input type="checkbox"/>	Jesse Guardiola	Tulsa Area United Way	At-Large Representative, Invited	10/2023 - 09/2025
<input type="checkbox"/>	Tim Newton	Tulsa Dream Center	At-Large Representative, Invited	04/2023 - 03/2025
<input type="checkbox"/>	Stephanie Horten	JusticeLink	At-Large Representative, Invited	10/2023 - 09/2025
<input type="checkbox"/>	Richard Alexander	Tulsa Police Department	At-Large Representative, Invited	05/2022 - 04/2024

CoC Leadership Council

Tuesday, December 12, 2023, at 1:30 p.m.



Meeting Minutes

1. Leadership Council Meeting Introduction

- Mack Haltom called the meeting to order.
- Attendance is reflected after minutes.

2. Discussion & Approval of:

- October 2023 Minutes*
 - Mack Haltom called for a motion to approve the October minutes. James Rea moved to approve. Beth Svetlic seconded the motion. Motion carried.
- 13.2023 Service Standards* - Jacob Beaumont
 - Jacob Beaumont reviewed the proposed changes to the Service Standards. Those can be found after the minutes and will take effect in January 2024.
 - Overview
 - **Revised:** Clearer definition of what a third-party advocate is, giving a client full discretion in who they choose to represent or assist them throughout an agency's internal complaint process.
 - **Added:** Member agencies must include confidentiality and anti-retaliation clauses in their internal complaint policies.
 - **Added:** Member agencies must include a commitment to maintaining a 14-day resolution time frame for client complaints in their internal complaint policies.
 - **Added:** Member agencies must include in their complaint policies language that lets their clients know they have a right to file an external/CoC complaint, and how they can do so.
 - Investigation Process
 - CoC complaints will be investigated by an independent panel made up of:
 - One member from the lead CoC agency (Housing Solutions)
 - And the following members of the AWH4T Leadership Council:
 - Chair
 - Vice Chair
 - Participant Advisory Group representative to the leadership council
 - Youth Action Board representative to the leadership council
 - **If approved, Housing Solutions staff and the SSTF will create:**
 - The digital complaint form (and supporting QR code)
 - The physical complaint form

CoC Leadership Council

Tuesday, December 12, 2023, at 1:30 p.m.



- Generate the supporting landing page needed to host the downloadable form, the relevant section of service standards on, as well as alternative ways to get a hold of the CoC to engage in the external complaint process
- The investigation form for use by the investigation panel for external complaints
- Comments/Conversation:
 - The Oklahoma Statute and Accreditation Standards for the Oklahoma Attorney General's offices say that agencies that serve clients with DV history can't acknowledge or identify an individual as a client unless we have an ROI.
 - With DV clients, the confidentiality statute is sometimes a lot higher. We need to develop a solution where clients, no matter what point of entry they came in under with our CoC members, can file a complaint without barriers.
 - One proposal is that the service providers state that for clients as part of their confidentiality. We could also include language that asks that service providers must have an ROI in place with the client upfront.
 - In instances where an external complaint needs to be filed, they can move forward with that without stagnation because these forms have already been taken care of.
 - We will also make this information part of the advocacy program, making clients aware of the ROI.
- Mack Haltom called for a motion to approve the updated Service Standards. James Guardiola moved to approve. Benny Naifeh seconded the motion. Motion carried.
- 14.2023 2024 Meeting Schedule* - Erin Velez
 - The proposed meeting dates for 2024 are the second Tuesday of every month from 1:30-3:00. May and November will be reserved for All-Member meetings.
 - Mack Haltom called for a motion to approve the 2024 meeting dates. Elizabeth Hall moved to approve. Claudia Brierre seconded the motion. Motion carried.
- 15.2023 Data Sharing Agreement with City of Tulsa* - Travis Hulse
 - Travis Hulse asked to renew the data sharing agreement with the City of Tulsa. This agreement shares disaggregated data from the by-name-list.
 - Mack Haltom called for a motion to approve the renewal of the data sharing agreement with the City of Tulsa. Benny Naifeh moved to approve. Elizabeth Hall seconded the motion. Motion carried.
- 16.2023 PIT Count Survey and Methodology* - Olivia Denton Koopman

CoC Leadership Council

Tuesday, December 12, 2023, at 1:30 p.m.



- Olivia Denton Koopman reviewed the 2024 Point-in-Time Count Survey questions and methodology. The PIT Count will take place from Jan 25-27 of 2024.
- Updates include separating the sheltered count to be conducted within HMIS and applying the HUD FY24 HMIS Data Standard changes.
- Other questions have been consolidated within the reasons, barriers, and services needed sections.
- Mack Haltom called for a motion to approve the October minutes. Benny Naifeh moved to approve. Beth Svetlic seconded the motion. Motion carried.

3. Lead Agency Updates

- Member Agency Applications, Erin Velez
 - Two agencies asked the Leadership Council to become members of A Way Home for Tulsa. These included A New Leaf and Catholic Charities.
 - An online vote was conducted after the meeting.
 - A New Leaf – 15 Yes, 1 Abstain
 - Catholic Charities – 14 Yes, 2 Abstain
 - Both agencies approved as new members.
- 2024 Vice Chair - Call for Nominations, Erin Velez
 - Ginny Hensley will be stepping into the Chair position in January 2024.
 - Nominations for the 2024 Vice-Chair/2025 Chair are open.
 - Erin will send out a form to agencies for the open officer role and the open Provider Representative seat.
- Change the Way You Give Update, Erin Velez
 - The Change the Way You Give agreement has been signed by the City of Tulsa.
 - Partnership with City of Tulsa's panhandling alternative campaign
 - For AWH4T member agencies
 - Restricted for costs directly benefiting clients which are not eligible for payment by the organization's other funding sources
 - Agency may request funds every 6 months, up to \$1,000/request
 - Fund currently has a balance of ~\$8,000
 - Rhene is currently updating the policy/procedure to present at the January meeting for approval.
- Data Report, Olivia Denton Koopman
 - Data report is included after minutes.

4. Meeting Topics

- Mental Health Association Update - Mark Davis, MHA

CoC Leadership Council

Tuesday, December 12, 2023, at 1:30 p.m.



- Mental Health Association has partnered with Family & Children's Services to improve wrap-around services for clients that live in HUD funded units.
- Wanted to move from maintenance to treatment, recover, and graduation to independent living.
- Will be using the Assertive Community Treatment (ACT) model to serve clients. Instead of one case manager who works to address all of someone's needs, clients will work with a full team that all specialize in different areas. They will also have direct access to a psychiatrist.
- Low-barrier Shelter & Task Force Updates, Travis Hulse
 - Budget amendments will go to the City Council on 12/13. This includes the Emergency Rehousing Program with the Tulsa Day Center and the Priority Placement Program with the Tulsa Housing Authority. These are two items from the 9 recommendations from the 3H Task Force.
 - The Low Barrier Shelter deadline is December 20. Once those have been received, the City will evaluate the proposals and move forward from there. The CoT is now going to help acquire a facility and will be providing 3 years of funding.

5. Meeting Wrap-Up

- Public Comments
 - Two housing statements are on the Chamber's One Voice Agenda.
 - Anti-retaliation – State Level, HB2109
 - Affordable housing – Federal Level
 - Jeff Jaynes is the AWH4T representative on the City of Tulsa's HUD Committee. Please reach out to him if you have any questions/concerns with that process.
jjaynes@restorehope.org.
 - Restore Hope continues to work on rental assistance. They are nearly out of funds from the County, but they will still be helping people with other funds.
 - The annual Memorial Service will be held at the Tulsa Day Center on December 21st at 5:30 p.m. There are about 50 names on the list this year. Everyone is welcome to attend.
 - City Lights Christmas celebration will be held on December 21st under the Maybelle Bridge. Orientation begins at 6:30pm and the holiday festivities at 7pm.
- Next LC Meeting – January 9, 2024
- Meeting Adjourned

**Items voted on by Leadership Council*

CoC Leadership Council

Tuesday, December 12, 2023, at 1:30 p.m.



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A Way Home for Tulsa Data Dashboard

A Way Home for Tulsa Interactive Data Dashboard

Between October 1, 2023 and October 31, 2023, homelessness services served **2,845 individuals**
Emergency Shelters, Safe Havens, Transitional Housing, and Street Outreach providers served 1,654 clients during the same time period

Jump To:

Housing Pathways

Equity

Controls

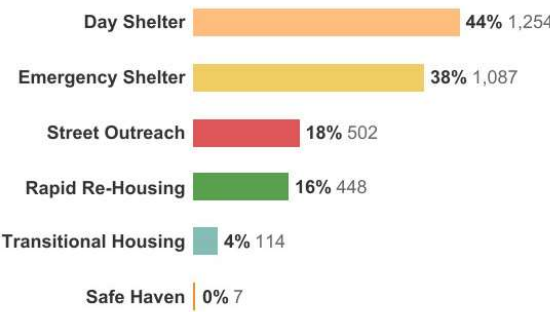
- Beginning Date** Sunday, Octob..
End Date Tuesday, Octo..
- Universe** individuals
Full Prior Years 1
- Program Type** All
- Organization** All
- Provider** All
- Age Group** All
- Tribe** All

Demographic Lens

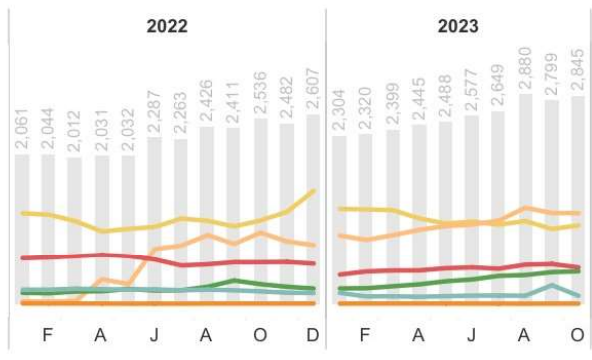
- Race & Ethnicity
- White 44%
 - Black, Africa.. 26%
 - American In.. 8%
 - American In.. 7%
 - Hispanic/Lat.. 4%
 - American In.. 2%
 - Black, Africa.. 2%
 - American In.. 1%
 - Others 4%

Program type breakdown

Sunday, October 1, 2023 - Tuesday, October 31, 2023

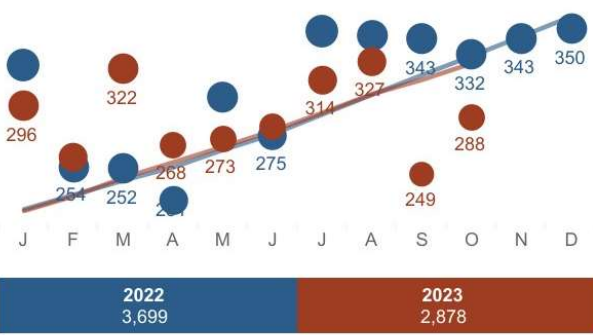


Unique individuals served over time



288 individuals were new to our continuum

Sunday, October 1, 2023 - Tuesday, October 31, 2023



57 individuals were housed

Sunday, October 1, 2023 - Tuesday, October 31, 2023



Housing Pathway Dashboard

A Way Home for Tulsa Interactive Data Dashboard

Housing Pathways: Between October 1, 2023 and October 31, 2023, **288** individuals were new to homelessness, and **57** were housed while **1,138** resided in supportive housing

Jump To:

Home

Equity

Controls

Beginning Date Sunday, Octob..
End Date Tuesday, Octo..

Universe individuals
Full Prior Years 1

Program Type All

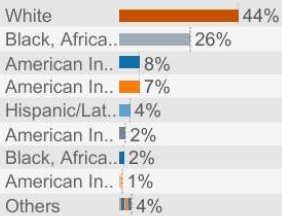
Organization All

Provider All

Age Group All

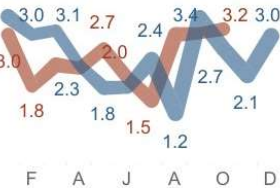
Tribe All

Demographic Lens
Race & Ethnicity



Before entering AWH4T, individuals experienced 3.2 month(s) of first-time homelessness

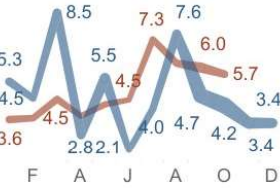
Sunday, October 1, 2023 - Tuesday, October 31, 2023



2022 2.4 months
2023 2.4 months

Before securing permanent housing, individuals experienced 5.7 month(s) of homelessness

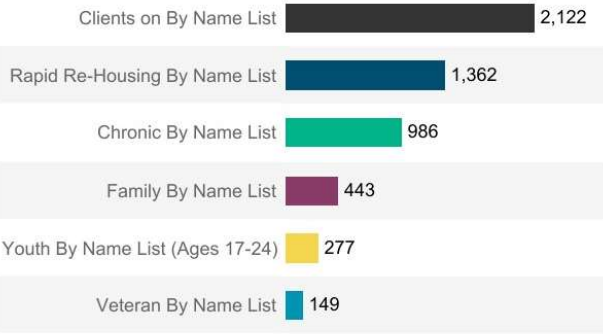
Sunday, October 1, 2023 - Tuesday, October 31, 2023



2022 4.3 months
2023 4.9 months

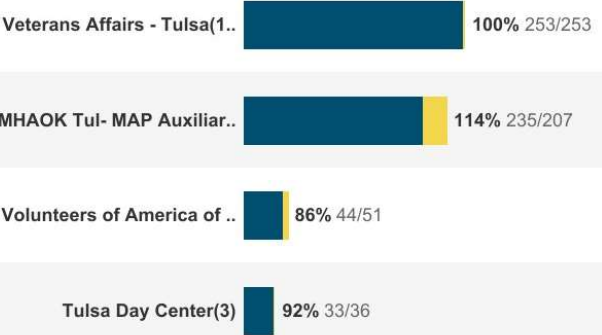
2,122 Clients on the By Name List

hover for definitions



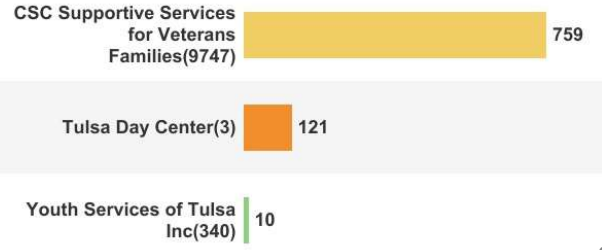
Tulsa's 547 Permanent Supportive Housing units were 99% Occupied

on Tuesday, October 31, 2023



Rapid Re-Housing served 890 clients

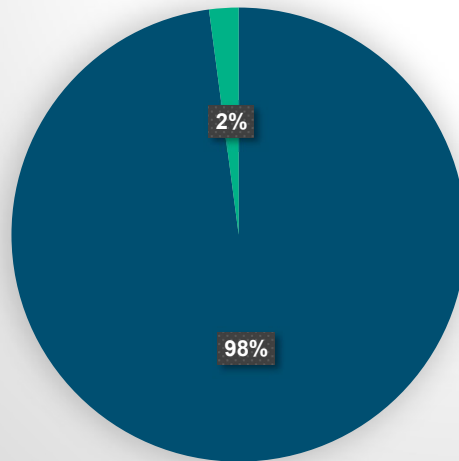
between Sunday, October 1, 2023 and Tuesday, October 31, 2023



Permanent Supportive Housing Need

- Permanent housing assistance with supportive services
- 10 PSH vacancies
- 986 individuals on Chronic By-Name List
- PSH Need: 976 beds

Permanent Supportive Housing (PSH)



- Individuals with Chronic Homelessness
- PSH Vacancies

Equity Data Dashboard

A Way Home for Tulsa Interactive Data Dashboard

Equity within homelessness services
Between October 1, 2023 and October 31, 2023

Jump To:

Home

Housing Pathways

Controls

Beginning Date Sunday, Octob..
End Date Tuesday, Octo..

Universe individuals
Full Prior Years 1

Program Type All

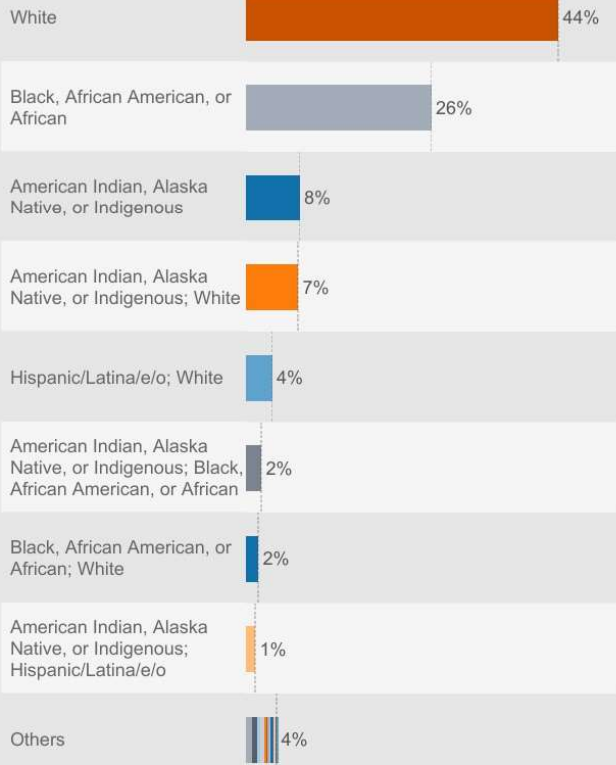
Parent Organization All

Provider All

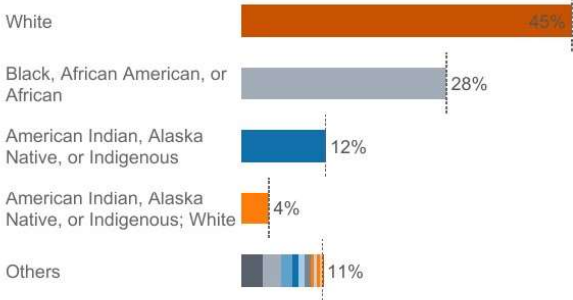
Age Group All

Registered Tribal Citizenship All

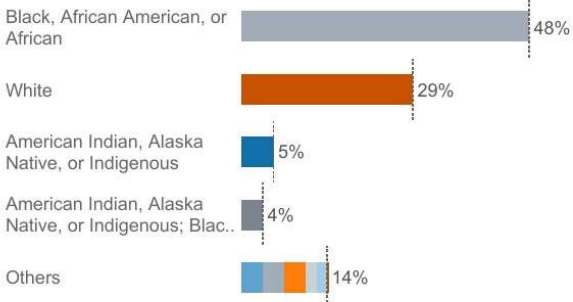
Demographic Lens Race & Ethnicity



First-Time Homelessness and Race & Ethnicity 9% among the homelessness services population Sunday, October 1, 2023 - Tuesday, October 31, 2023



Housing Placements and Race & Ethnicity 2% among the homelessness services population Sunday, October 1, 2023 - Tuesday, October 31, 2023



A WAY HOME FOR TULSA

Request for CoC Leadership Council Committee Agenda Item

1. Brief Description of Proposed Item:

The Change the Way You Give campaign is a partnership with the City of Tulsa and Housing Solutions to provide funds as an alternative to panhandling to A Way Home for Tulsa agencies.

- Restricted for costs directly benefiting clients which are not eligible for payment by the organization's other funding sources
- Agency may request funds every 6 months, up to \$1,000/request
- Approval will come from Lead Agency
- Report will be given at monthly Leadership Council meetings
- Follow-up documentation will be given to lead agency

2. Date of Leadership Council Meeting:

January 9, 2024

3. Proposed Committee Resolution:

Approval of the policies and procedures.

January 2, 2024

Community Service Council of Greater Tulsa
115 West 3rd Street, Suite 600
Tulsa, OK 74103

Dear Ms. Rachel Runfola:

I am pleased that the Community Service Council of Greater Tulsa (CSC) is again applying to the Department of Veteran Affairs for the Supportive Services for Veteran Families (SSVF) grant to serve low-income veterans and their families who are homeless or at imminent risk of homelessness in the Tulsa, OK Continuum of Care. The SSVF grant allows CSC and its community partners the opportunity to provide many needed services for veterans and their families, including supportive case management, tenant support, community referrals, outreach, and linkage to VA and other public benefits.

I know CSC has a long history in community partnerships and collaborative programs serving at-risk populations. The SSVF program has followed in that tradition and established relationships with many community partners throughout the 56 counties of coverage in Oklahoma to continue the battle to end homelessness for all veterans living in those counties. They actively participate in our local Continuum of Care monthly meetings, community planning and efforts with coordinated entry. Additionally, SSVF case managers ensure all those with a housing need within the continuum are screened, assessed and referred for the best fit for each veteran's housing need.

In 2023 the CSC SSVF Program assisted over 900 veteran households and provided over \$3.4 million in temporary financial assistance to veteran families to secure permanent housing and meet the various needs essential to maintain their housing throughout the 56 counties served.

I would be happy to continue our collaborative relationship and look forward to serving veterans and their families in northeastern Oklahoma.

Sincerely,

January 9, 2024

Gatesway Foundation, Inc.
1217 East College Street
Broken Arrow, OK 74012-4204

To The Gatesway Team:

The “A Way Home for Tulsa” (AWH4T) Team is very pleased to have had the Gatesway Foundation as a member of our partnership team since 2022.

As you are perfectly aware, the Tulsa City and County Continuum of Care (CoC), known as A Way Home for Tulsa (AWH4T) serves as the local planning body that coordinates the community’s policies, strategies, and activities toward ending homelessness.

AWH4T is a collective compact of organizations and individuals that exists to plan and implement strategies that support a system of outreach, engagement, assessment, prevention, and evaluation of those experiencing homelessness, or those persons at risk of homelessness, within Tulsa City/County.

We strongly support the Gatesway Foundation’s efforts to provide group home and intermediate care facilities, as well as all the supportive services activities you provide that support our disabled population. Without your very coordinated involvement with all of our partners, we would have many more homeless persons on our streets, unable to lead meaningful, productive lives.

We understand that you propose to develop four additional group homes throughout Tulsa County in the near future. Our many partners will, undoubtedly, continue to work with you to coordinate our many activities to meet our common goals.

Thank you from our many partners for all that you do to serve our common needs to end homelessness and to support our many persons with disabilities.

A Way Home For Tulsa
P.O. Box 4628
Tulsa, OK 74159